



# ATS 2500p TWO-WAY RADIOS

## ATS 2500p User Guide

**APRIL 2023**

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MN004754A01-AL

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# Software Version

All the features described in the following sections are supported by the software version **R30.00.00** or later.

See [Accessing the Radio Information on page 78](#) to determine the software version of your radio.

Contact your system administrator for more details of all the supported features.

## Chapter 1

# Read Me First

This User Guide covers the basic operation of the radio. However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

### 1.1

## Notations Used in This Manual

Notations such as **Warning**, **Caution**, and **Notice** are used throughout the text in this publication. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



**WARNING:** An operational procedure, practice, or condition and so on, which may result in injury or death if not carefully observed.




**CAUTION:** An operational procedure, practice, or condition and so on, which may result in damage to the equipment if not carefully observed.



**NOTE:** An operational procedure, practice, or condition and so on, which is essential to emphasize.

The following special notations identify certain items.

Example	Description
<b>Home</b> button or 	Buttons and keys are shown in bold print or as an icon.
Phon Phone	Menu entries are shown similar to the way they appear on the display of the radio.
>	This means "Press the right side of the 4-Way Navigation Button".


### 1.2

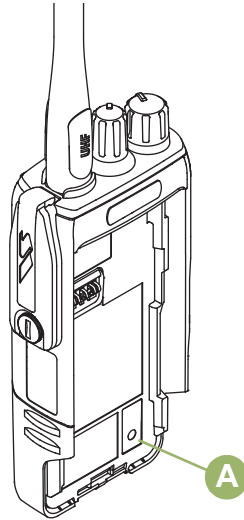
## Radio Care

Proper radio usage and care ensure efficient operation and long-life of the product.



**CAUTION:** Use the radio according to the following recommendations and warnings.

- Your radio casing has a vent port for pressure equalization in the radio. Never poke this vent  with objects such as needles, tweezers, or screwdrivers.



- Never obstruct or cover the vent port, even with a label.
- Ensure that no oily substances come in contact with the vent port.
- Your radio is designed to be submerged to a maximum depth of six feet and maximum time of two hours. Exceeding either maximum limit may result in damage to the radio.
- If the radio battery contacts are exposed to water without the battery attached, dry and clean the radio battery contacts before attaching a battery to the radio. Turn the radio over with the battery contact facing down and shake the radio so any trapped water can escape. A short circuit of the contacts could occur if they are not dried properly.
- If the radio has been submerged in water, shake the radio to remove any water that is trapped inside the speaker grille and microphone port. Otherwise, the water decreases the audio quality of the radio.
- If an accessory is not attached to the radio, ensure that the accessory connector cover is attached to the radio side accessory connector.
- If the radio is submerged or exposed to a high force water spray, such as from a hose, remove the accessory or accessory connector cover immediately and ensure that no water is forced into the accessory connector or radio interface. Rinse and dry the area and reattach the accessory or accessory connector cover if leakage occurs.
- If the radio is exposed to a corrosive environment, such as salt water or corrosive gases or liquids, rinse, and clean the radio immediately to prevent damage to radio materials, especially plated surfaces. Remove the battery and the antenna before cleaning.
- Do **not** disassemble the radio as you could damage radio seals and result in leak paths into the radio. Any radio maintenance should be performed only by a qualified radio technician.
- Only Underwriter Laboratory (UL) approved service centers can open and service UL certified radios. Opening or repairing at unauthorized locations invalidates hazardous location rating of the radio.
- Do **not** pound, drop, or throw the radio unnecessarily.
- When cleaning the radio, do not use a high-pressure jet spray as this may exceed the depth pressure and cause water to leak into the radio.

### 1.2.1

## Cleaning Your Radio

To clean the external surfaces of your radio, perform the following:

### Procedure:

- 1 Combine one teaspoon of mild dishwashing detergent to one gallon of water (0.5% solution).
- 2 Apply the solution sparingly with a stiff, non-metallic, shortbristled brush, making sure that excess detergent does not get entrapped near the connectors, controls, or crevices.
- 3 Rinse and then dry the radio thoroughly with a soft, lint-free cloth.
- 4 Clean battery contacts with a lint-free cloth to remove dirt or grease.

### 1.2.2

## Cleaning the External Surface of the Radio

### Prerequisites:



**CAUTION:** Do **not** use solvents to clean your radio. Spirits may permanently damage the radio housing.

Do **not** submerge the radio in detergent solution.

### Procedure:

- 1 Combine 1 teaspoon of mild dishwashing detergent to 1 gallon of water (0.5% solution).
- 2 Apply the solution sparingly with a stiff, non-metallic, short-bristled brush, ensuring that excess detergent does not get entrapped near the connectors, controls, or crevices.
- 3 Dry the radio thoroughly with a soft, absorbent, lint-free cloth.
- 4 Ensure that no water remains entrapped near the connectors, cracks, or crevices.

### 1.2.3

## Radio Service and Repair

Proper repair and maintenance procedures ensure efficient operation and long-life of this radio. A Motorola Solutions maintenance agreement provides expert service to keep the radio and all other communication equipment in perfect operating condition.

A nationwide service organization is provided by Motorola Solutions to support maintenance services. Through its maintenance and installation program, Motorola Solutions makes the finest service available to those desiring reliable continuous communications on a contract basis.

For a contract service agreement, contact your nearest Motorola Solutions service or sales representative, or an authorized Motorola Solutions dealer.

### 1.3

## Battery Recycling and Disposal

In the U.S. and Canada, Motorola Solutions participates in the nationwide Call2Recycle program for battery collection and recycling. Many retailers and dealers participate in this program.

For the location of the drop-off facility closest to you, go to <http://www.call2recycle.org/> or call 1-800-8-BATTERY. This website and telephone number also provide other useful information concerning recycling options for consumers, businesses, and governmental agencies.

## 1.4

### What Your Dealer or System Administrator Can Tell You

If the radio is to be operated in extreme temperatures (less than -30 °C or more than +60 °C), check with your system administrator for the correct radio settings.

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?



**NOTE:** Specifications may vary for different radio models. For more information, contact your system administrator.

## Chapter 2

# Getting Started

This section provides instructions to prepare your radio for use.

### 2.1

## Charging the Battery

### Prerequisites:



**WARNING:** To avoid a possible explosion:

- Do **not** replace the battery in any area labeled **hazardous atmosphere**.
- Do **not** discard batteries in a fire.

**When and where to use:** Motorola Solutions-approved battery shipped with your radio is uncharged. Prior to using a new battery, charge it for a minimum of 16 hours to ensure optimum capacity and performance. For a list of Motorola Solutions-authorized batteries and chargers available for use with your radio, see [Accessories on page 84](#).



**NOTE:** When charging a battery attached to a radio, the radio must be turned off.

### Procedure:

To charge the battery, place the battery (with or without the radio) in a Motorola Solutions-approved charger.

The LED on the charger indicates the charging progress. For more information, see the *Charger User Guide*.

### 2.2

## Attaching the Battery

If your radio is preprogrammed with volatile-key retention, the encryption keys are retained for approximately 30 seconds after battery removal. Check with your dealer or system administrator for more information.



### NOTE:

User is notified if radio detects non-Motorola Solutions battery upon powering up, charging, or removing from the charger. This feature is applicable for IMPRES and Non-IMPRES battery.

When the radio is attached with the non-Motorola Solutions battery, a tone sounds, display shows `Unknown Battery` temporarily and battery indicator is not shown in the radio display.

Battery menu screen displays `Unknown Battery` permanently and IMPRES battery information is not shown on the radio display.

### Procedure:

- 1 Slide the battery into the radio frame until the latch at the bottom of the radio clicks into place.
- 2 To remove the battery, turn the radio off. Lift the latch at the bottom of the radio, then slide the battery out from the radio.

## 2.3

### Attaching the Antenna

**Prerequisites:** Ensure the radio is turned off before attaching the antenna.

**Procedure:**

- 1 Set the antenna in the receptacle.
- 2 Turn the antenna clockwise to attach to the radio.
- 3 To remove the antenna, turn the antenna counterclockwise.



**NOTE:** When removing the antenna, ensure that the radio is turned off.

## 2.4

### Removing and Attaching the Accessory Connector Cover

The accessory connector is on the antenna side of the radio. It is used to connect accessories to the radio.



**NOTE:** To prevent damage to the connector, shield it with the connector cover when not in use.

**Procedure:**

- 1 To remove the accessory connector cover, rotate the thumbscrew counterclockwise until it disengages from the radio.



**NOTE:** If the thumbscrew is too tight, use an allen wrench to loosen it.

- 2 Rotate and lift the connector cover to disengage it from the radio.
- 3 To attach the accessory connector cover, insert the hooked end of the cover into the slot above the connector.
- 4 Press the top of the cover downward to seat it in the slot.
- 5 Tighten by rotating the thumbscrew clockwise by hand.

## 2.5

### Attaching the Belt Clip

**Procedure:**

- 1 Align the grooves of the belt clip with those of the radio and push down until you hear a click.
- 2 To remove the clip, use a flat-bladed object to press the belt clip tab away from the radio.
- 3 Slide the clip upward and away from the radio.

## 2.6

### Turning On the Radio

**Procedure:**

- 1 Rotate the **On/Off/Volume Control Knob** clockwise until you hear a click.
- If the power-up test is successful, the display shows Motorola Solutions logo momentarily, followed by the Home screen and the Codeplug Alias.



- If the power-up test is unsuccessful, you see `Error XX/YY` (`XX/YY` is an alphanumeric code).



**NOTE:**

If the radio fails to power-up after repeating a few times, record the `Error XX/YY` code and contact your dealer.

Codeplug Alias feature is enabled through Customer Programming Software (CPS) configuration to display the codeplug alias as a temporary text during power on.

- 2 To turn off the radio, rotate the **On/Off/Volume Control Knob** counterclockwise until you hear a click.

## 2.7

### Adjusting the Volume

**When and where to use:**

Ensure the radio is powered on.

Your radio is preprogrammed to reset to medium volume rate, which is Level 12, by default every time the radio powers up.

**Procedure:**

- 1 To increase the volume, rotate the **On/Off/Volume Control Knob** clockwise.
- 2 To decrease the volume, rotate the knob counterclockwise.

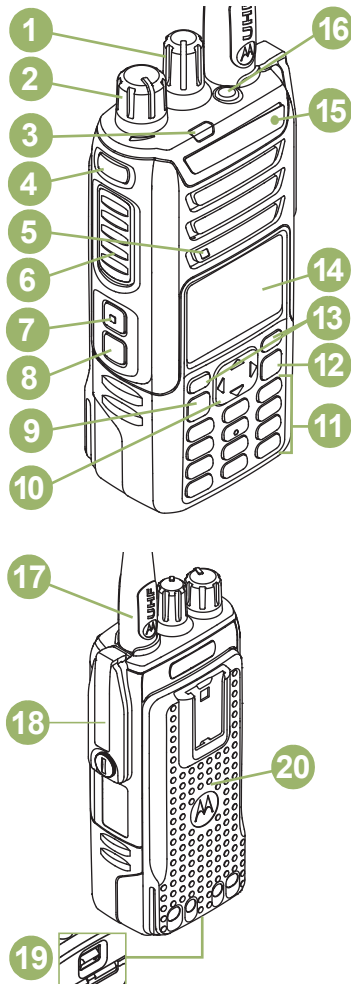
## Chapter 3

# Radio Controls

This chapter explains the buttons and functions to control the radio.

### 3.1

## Radio Parts and Controls



1*	<b>16-Position Select Knob</b> This knob is usually programmed for channel selection.
2	<b>On/Off/Volume Control Knob</b> Rotate clockwise until you hear a click to turn on the radio. Rotate counterclockwise until you hear a click to turn off the radio. Rotate clockwise to increase the volume. Rotate counterclockwise to decrease the volume.

\* These radio controls/buttons are programmable.

3	LED Indicator
4*	<b>Top Side (Select) Button</b> Use this programmable button to access a programmed function or enable or disable a feature.
5	Microphone
6	<b>Push-to-Talk (PTT) Button</b> Press and hold to talk in simplex calls or to initiate a group call, release it to listen.
7*	<b>Side Button 1</b> Use this programmable button to access a programmed function or enable or disable a feature.
8*	<b>Side Button 2</b> Use this programmable button to access a programmed function or enable or disable a feature.
9	<b>Home Button</b> Press to return to the Home screen.
10	<b>4-Way Navigation Buttons</b> Use these buttons for list scrolling and navigating around the menu hierarchy.
11	<b>Keypad</b> Use the keypad to enter alphanumeric characters for dialing, contact entries, and text messages.
12	<b>Back Button</b> Press to return to the previous screen.
13	<b>Menu Select Buttons</b> Press to enter the menu corresponding to the button.
14	Main Display
15	Speaker
16*	<b>Top (Orange) Button</b> This button is usually programmed as the <b>Emergency</b> button.
17	Antenna
18	Accessory Connector
19	Battery Latch
20	Battery

### 3.2

## Text Entry Icons

This feature only supports Model 3.5.

Your radio uses icons to indicate the selected text entry mode.

Table 1: Text Entry Modes

Icon	Description
<b>HEX</b>	The text entry is in hexadecimal mode.

Icon	Description
<b>123</b>	The text entry is in numeric mode.
<b>Ab↑</b>	The first character of the text entry is capitalized.
<b>Abc</b>	The text entry is in normal text mode.
<b>ABC</b>	The text entry is in uppercase mode.
<b>abc</b>	The text entry is in lowercase mode.
<b>xt9</b>	The text entry is in lowercase with predicted words shown at the bottom of the screen.
<b>Xt9</b>	The text entry is in mixed case and with predicted words shown at the bottom of the screen.
<b>XT9</b>	The text entry is in uppercase with predicted words shown at the bottom of the screen.

Depending on the selected mode, each key press generates a different character of the alphabet.

Table 2: Keypad Characters

Key	Mode	Output
1 key	Numeric/Uppercase/Lowercase	1 . , ? ! ; @ _ - * # & \$ / + = \ " ' ( )
	Hexadecimal Mode	1
2 key	Numeric	2
	Uppercase	A B C
	Lowercase	a b c
	Hexadecimal	2 A B C
3 key	Numeric	3
	Uppercase	D E F
	Lowercase	d e f
	Hexadecimal	3 D E F
4 key	Numeric	4
	Uppercase	G H I
	Lowercase	g h i
5 key	Numeric	5
	Uppercase	J K L
	Lowercase	j k l
6 key	Numeric	6
	Uppercase	M N O
	Lowercase	m n o
7 key	Numeric	7
	Uppercase	P Q R S

Key	Mode	Output
8 key	Lowercase	p q r s
	Numeric	8
	Uppercase	T U V
9 key	Lowercase	t u v
	Numeric	9
	Uppercase	W X Y Z
0 key	Lowercase	w x y z
	Numeric or Hexadecimal	0
* key	Uppercase or Lowercase	Toggles between mixed case mode, uppercase mode, and lowercase mode.
	Numeric, Uppercase, or Lowercase	Space
# key	Numeric, Uppercase, or Lowercase	Toggles between numeric and letter mode.

### 3.3

## Programmable Features

Your system administrator can program the programmable buttons as shortcuts to radio functions or preset channels/groups depending on the duration of a button press. Some functions can also be programmed to the radio switches.

### 3.3.1

## Assignable Radio Functions

### Call Alert

Allows your radio to function like a pager, or to verify if a radio is active on the system.

### Call Response

Allows you to answer a phone call.

### Channel

Selects a channel.

### Contacts

Allows you to access the **Contacts** menu.

### Dynamic ID (Conventional Only)

Allows you to edit the ASTRO Individual ID and/or MDC Primary ID of the radio.



#### NOTE:

- If the Dynamic ID menu key is not pre-programmed in the radio, use dongle to display the menu key. Press the menu key and enter the password to view or edit the ASTRO Individual ID and/or MDC Primary ID of the radio.
- If the password is not pre-programmed, press the menu key to directly view or edit the ASTRO Individual ID and/or MDC Primary ID of the radio.

### Dynamic Priority (Conventional Only)

Allows any channel in a Scan List (except for a Priority-One channel) to temporarily replace the Priority-Two channel.

**Emergency**

Depending on the programming, initiates or cancels an emergency alarm or call.

**In-Call User Alert**

Allows the radio to remain muted to affiliated talkgroup calls while operating on the current Trunking Personality or conventional channel.

**Internet Protocol Address**

Displays the Internet Protocol (IP) address, device name, and status of the radio.

**Message**

Allows you to access the message list.

**Mode Select**

Long press – Assigns the current zone and channel to a programmable button.

Short press – Changes to the preset Mode Select zone and channel.

**Monitor (Conventional Only)**

Monitors a selected channel for all radio traffic until the function is disabled.

**Multiple Private Line (Conventional Only)**

Allows you to access the Multiple Private Line lists.

**Nuisance Delete**

Temporarily removes an unwanted channel, except for priority channels and the designated transmit channel from the scan list.

**Phone Call**

Allows you to make and receive calls similar to standard phone calls.

**Private Line Defeat (Conventional Only)**

Overrides any coded squelch (DPL or PL) that is preprogrammed to a channel.

**Private Line Disable**

Allows you to adjust the desired squelch level of the radio.

**Priority Dispatch**

Allows you to call the dispatcher on a different talkgroup.

**Radio Profiles**

Allows you to access a set of preprogrammed visual and audio settings of the radio.

**Recent Calls**

Allows you to view the recent call history of your radio.

**Remote Monitor**

Enables the system administrator to remotely command a targeted radio.

**Remote Emergency**

Activates the Remote Emergency feature for an authorized user to initiate the Emergency feature on a target radio without target user intervention.

**Repeater Access Button (RAB) (Conventional Only)**

Allows you to manually send a repeater access codeword.

**Request-To-Talk (Conventional Only)**

Notifies the dispatcher that you want to send a voice call.

**Scan**

Short press – Toggles the scan function between on and off.

Long press – Enables Scan List Programming and selects the scan list for editing.

**Selective Call (Conventional Only)**

Calls an assigned radio.

**Talkaround/Direct (Conventional Only)**

Toggles between using a repeater or communicating directly with another radio.

**Talkgroup (Conventional Only)**

Initiates a call to a preprogrammed group of radios.

**Zone Select**

Selects a zone from the switch.

3.3.2

**Assignable Settings or Utility Functions**

**Keypad/Controls Lock**

Locks or unlocks the keypad, programmable buttons, or rotary knobs.

**Light/Flip**

**Voice Announcement**

Audibly indicates the current feature mode, zone, or channel that you have been assigned to.

**Voice Mute**

Toggles the voice transmission between mute and unmute.

**Volume Set Tone**

Sets the volume set tone.

## Chapter 4

# Status Indicators

This section explains the status indicators of the radio.

### 4.1

## Battery Charge Status

Your radio indicates the battery charge status through LED, sounds, and the fuel gauge icon on the display.

Battery Protection is activated when the battery is low or operating in extremely low temperatures to extend radio communication. Features such as Wi-Fi and LTE are temporarily suspended.






When the Battery Protection Mode is active, you receive a notification. You can dismiss the Battery Protect Mode notification by tapping **Close** on the dialog box. The top display will switch between zones or channel information and Battery Protect Mode string.

Battery Protection Mode will end when the battery level or the temperature has returned to normal. A notification will appear on the front display indicating that LTE and Wi-Fi services have been restored. You can press **Close** to dismiss the notification or the dialog box will close itself after three minutes. The top display notification will also disappear.

### 4.1.1

## Fuel Gauge Icons

The fuel gauge icon indicates the battery level of your radio.

Gauge	Battery Charge
	76% to 100% full <sup>1</sup>
	51% to 75% <sup>1</sup>
	26% to 50% <sup>1</sup>
	11% to 25% <sup>1</sup>
	10% or less (The gauge begins blinking at 10%)

### 4.2


## LED Indications

The LED indications represent the operational status of your radio. A qualified technician can permanently disable the LED indication by programming it.

<sup>1</sup> This is applicable for IMPRES battery operation only.



Table 3: LED Indications







Indication	Status
Solid red	Radio is transmitting.
Blinking red	Radio is transmitting at low battery condition.
Double blinking red	Radio is transmitting an emergency alarm or call.
Rapid blinking red	Radio has failed the self-test upon powering up or encountered a fatal error.
Solid yellow	Radio is receiving in both trunking and conventional clear mode.   <b>NOTE:</b> The yellow LED illuminates only when the Busy LED feature is enabled through Customer Programming Software (CPS).
Solid green	Radio is powering up or is on a non-priority channel while in the Scan List Programming mode.
Blinking green	Radio is receiving an individual or telephone call or is on a Priority-Two channel while in the Scan List Programming mode.
Rapid blinking green	Radio is on a Priority-One channel while in the Scan List Programming mode.











#### 4.3

### Status Icons

The LCD display of your radio shows radio status, text entries, and menu entries. The top two display rows contain color icons that indicate radio operating conditions.

The 132 x 90 pixel front liquid crystal display (LCD) of your radio shows radio status, text entries, and menu entries. The top two display rows contain color icons that indicate radio operating conditions.










Icon	Description
	The radio is receiving a call or data.
	The radio is transmitting a call or data.
	For IMPRES battery operation only – the icon shown indicates the charge remaining in the battery. For all battery operation – the icon blinks when the battery is low.
	The number of bars represents the received signal strength of the current site in trunking mode. The more stripes in the icon, the stronger the signal.
	<b>Direct</b> <b>On</b> The radio is configured for direct radio-to-radio communication in conventional operation. <b>Off</b> The radio is connected with other radios through a repeater.
	The selected channel is being monitored in conventional operation.

Icon	Description
	The In-Call User Alert feature is enabled. Voice muting of the selected conventional channel is activated.
H or L	The radio is set at High power. The radio is set at Low power.
	The radio is scanning a scan list.
	<b>Blinking dot</b> The radio detects activity on the designated Priority-One channel.
	<b>Steady dot</b> The radio detects activity on the designated Priority-Two channel.
	The vote scan feature is enabled.
	<b>On</b> Secure operation. <b>Off</b> Clear operation. <b>Blinking</b> Receiving an encrypted voice call.
	<b>On</b> The radio is operating in an Advanced Encryption Standard (AES) secure channel. <b>Off</b> The AES operation is cleared. <b>Blinking</b> The radio is receiving an AES-encrypted voice call.
	User Login Indicator (IP Packet Data) <b>On</b> The user is associated with the radio. <b>Blinking</b> The device registration or user registration with the server failed due to an invalid username or pin. <b>Inverted</b> The user is logged on to the secured IP packet data.
	<b>Steady</b> Bluetooth is connected to the external Bluetooth device. <b>Blinking</b> Bluetooth device is disconnected.
	Turn the <b>Multi-Function Knob</b> to turn the volume up or down.

4.4

## Call Type Icons

Table 4: Call Type Icons

Icon	Description
	A radio number.
	A radio number added to a Call List.
	A mobile number.
	A mobile number added to a Call List.
	A landline phone number.
	A landline phone number added to a Call List.
	An incoming call or data.
	An outgoing call or data.
	An incoming emergency call.

4.5

## Alert Tones

Your radio uses alert tones to inform you of the condition of your radio. The following table lists these tones and when they occur.

You Hear	Tone Name	Heard
<b>Short, Low-Pitched Tone</b>	<b>Radio Self Test Fail</b>	When radio fails its power-up self test.
	<b>Reject</b>	When an unauthorized request is made.
	<b>Time-Out Timer Warning</b>	Four seconds before time out.
	<b>No ACK Received</b>	When radio fails to receive an acknowledgment.
	<b>Individual Call Warning Tone</b>	When radio is in an individual call for greater than six seconds without any activity.
	<b>Fall Alert (Man Down) Entry</b>	When radio initiates Fall Alert mode.
<b>Long, Low-Pitched Tone</b>	<b>Time-Out Timer Timed Out</b>	After time out.

<b>You Hear</b>	<b>Tone Name</b>	<b>Heard</b>
	<b>Talk Prohibit/PTT Inhibit</b>	(When <b>PTT</b> button is pressed) transmissions are not allowed.
	<b>Lack of Voice PTT Time out</b>	When the radio ends your call after it detected there is lack of voice for 60 seconds after the PTT is pressed and hold. Your radio ends the call to enable your radio to receive calls from other radio users. The duration of this timer can be preprogrammed by a qualified radio technician.
	<b>Out of Range</b>	(When <b>PTT</b> button is pressed) the radio is out of range of the system.
	<b>Invalid Mode</b>	When radio is on an unpreprogrammed channel.
<b>A Group of Low-Pitched Tones</b>	<b>Busy</b>	When system is busy.
<b>Short, Medium-Pitched Tone</b>	<b>Valid Key-Press</b>	When a correct key is pressed.
	<b>Radio Self Test Pass</b>	When radio passes its power-up self test.
	<b>Clear Voice</b>	At beginning of a non-coded communication.
	<b>Priority Channel Received</b>	When activity on a priority channel is received.
	<b>Emergency Alarm/Call Entry</b>	When entering the emergency state.
	<b>Central Echo</b>	When central controller has received a request from a radio.
<b>Long, Medium-Pitched Tone</b>	<b>Volume Set</b>	When volume is changed on a quiet channel.
	<b>Emergency Exit</b>	When exiting the emergency state.
<b>A Group of Medium-Pitched Tones</b>	<b>Failsoft</b>	When the trunking system fails.
	<b>Automatic Call Back</b>	When voice channel is available from previous request.
	<b>Keyfail</b>	When encryption key has been lost.
	<b>Console Acknowledge</b>	When status, emergency alarm, or reprogram request ACK is received.
	<b>Received Individual Call</b>	When Call Alert or Private Call is received.
	<b>Call Alert Sent</b>	When Call Alert is received by the target radio.
	<b>Site Trunking</b>	When a SmartZone trunking system fails.
<b>Short, High-Pitched Tone (Chirp)</b>	<b>Low-Battery Chirp</b>	When battery is below preset threshold value.
<b>Two High-Pitched Tones</b>	<b>GPS Fails</b>	When the GPS fails or loses signal.
<b>Ringling</b>	<b>Fast Ringling</b>	When system is searching for target of Private Call.

You Hear	Tone Name	Heard
	<b>Enhanced Call Sent</b>	When waiting for target of Private Call to answer the call.
	<b>Phone Call Received</b>	When a land-to-mobile phone call is received.
<b>Gurgle</b>	<b>Dynamic Regrouping</b>	(When <b>PTT</b> button is pressed) a dynamic ID has been received.
	<b>Talk Permit</b>	(When <b>PTT</b> button is pressed) is verifying with the system for accepting its transmissions.
<b>Unique, Low-Pitched Chirp</b>	<b>New Message</b>	When a new message is received.
<b>Unique, High-Pitched Chirp</b>	<b>Priority Status</b>	When a priority message is received.
<b>Incremental- Pitched Tone</b>	<b>Bluetooth Paired</b>	When Bluetooth accessory is paired with the radio.
	<b>Bluetooth Connected</b>	When Bluetooth accessory is connected to the radio.
<b>Decremental- Pitched Tone</b>	<b>Bluetooth Unpaired</b>	When Bluetooth accessory is unpaired from the radio.
	<b>Bluetooth Disconnected</b>	When Bluetooth accessory is disconnected from the radio.
<b>A Group of Very High-Pitched Tones</b>	<b>Fall Alert Continuous Tone</b>	When radio is in Fall Alert mode and prepares to transmit Emergency Alarm when the timer of this alarm ends.
	<b>Critical Fall Alert Continuous Tone</b>	When radio is in Fall Alert Enhanced mode and prepares to transmit Emergency Alarm when the timer of this alarm ends.




You Hear	Tone Name	Heard
<b>Short, Low-Pitched Tone</b>	<b>Radio Self Test Fail</b>	When radio fails its power-up self test.
	<b>Reject</b>	When an unauthorized request is made.
	<b>Time-Out Timer Warning</b>	Four seconds before time out.
	<b>No ACK Received</b>	When radio fails to receive an acknowledgment.
<b>Long, Low-Pitched Tone</b>	<b>Time-Out Timer Timed Out</b>	After time out.
	<b>Talk Prohibit/PTT Inhibit</b>	(When <b>PTT</b> button is pressed) transmissions are not allowed.
	<b>Lack of Voice PTT Time out</b>	When the radio ends your call after it detected there are lack of voice for five seconds after the PTT is pressed and hold. Your radio ends the call to enable your radio to receive calls from other radio users.
	<b>Invalid Mode</b>	When radio is on an unpreprogrammed channel.
<b>A Group of Low-Pitched Tones</b>	<b>Busy</b>	When system is busy.

You Hear	Tone Name	Heard
<b>Short, Medium-Pitched Tone</b>	<b>Valid Key-Press</b>	When a correct key is pressed.
	<b>Radio Self Test Pass</b>	When radio passes its power-up self test.
	<b>Clear Voice</b>	At beginning of a non-coded communication.
	<b>Priority Channel Received</b>	When activity on a priority channel is received.
	<b>Emergency Alarm/Call Entry</b>	When entering the emergency state.
	<b>Central Echo</b>	When central controller has received a request from a radio.
<b>Long, Medium-Pitched Tone</b>	<b>Volume Set</b>	When volume is changed on a quiet channel.
	<b>Emergency Exit</b>	When exiting the emergency state.
<b>A Group of Medium-Pitched Tones</b>	<b>Automatic Call Back</b>	When voice channel is available from previous request.
	<b>Console Acknowledge</b>	When status or emergency alarm ACK is received.
	<b>Received Individual Call</b>	When Call Alert is received.
	<b>Call Alert Sent</b>	When Call Alert is received by the target radio.
<b>Short, High-Pitched Tone (Chirp)</b>	<b>Low-Battery Chirp</b>	When battery is below preset threshold value.
<b>Ringling</b>	<b>Phone Call Received</b>	When a land-to-mobile phone call is received.

#### 4.6

### Phone Call Displays and Alerts

The following phone call displays and alerts appears on the radio display when you make and receive phone calls. The radio also uses alert tones to indicate the current status.

You Hear	You See	When	Notes
<b>A Long Tone</b>	<b>No phone</b>	<b>You press the PTT button and the phone system is not available.</b>	Press  to hang up. The radio returns to the Home screen.
	<b>Phone busy</b>	<b>The phone system is busy.</b>	Press  to exit the phone mode and try your call later.
<b>A Busy Tone</b>	<b>Phone busy</b>	<b>When a channel is not available.</b>	The radio automatically connects when a channel opens.
<b>–</b>	<b>No acknowledgement</b>	<b>The call is not acknowledged.</b>	Press  to hang up. The radio returns to the Home screen.

You Hear	You See	When	Notes
<b>A High-Pitched Tone</b>	–	<b>When you release the PTT button.</b>	The radio indicates to the landline party that the caller may begin talking.



**NOTE:** You have the option of sending additional digits (overdial), such as an extension number, credit card, or PIN numbers to the phone system. If the radio is preprogrammed for live overdial, every digit entered after the call is connected, is sent to the phone system. If the radio is preprogrammed for buffered overdial, the digits pressed are entered into memory and then sent when the **PTT** button is pressed. Press the **PTT** button to send either digits or voice, but not both at the same time.

#### 4.7

### Display Color Change On Channel

This feature provides visual channel identification for users to have a quick visual recognition on a particular channel.

Your radio must be programmed to allow you to use this feature.

When changing channels, the accessories backlight (DRSM) changes to the programmed color.

The accessories backlight change to white for the following scenarios:

- When changing to or powering up on invalid channels such as unprogrammed channels, receiver frequency error channel and blank channels.
- The radio is in radio stun or radio lock mode.



**NOTE:** Radio stun or radio lock mode is only applicable to Model 3.5.

For scan list programming, the backlight follows the home channel backlight color.

## Chapter 5

# General Radio Operation

This chapter explains the general operations of your radio.

## 5.1

### Selecting a Zone

**When and where to use:** A zone is a group of channels. Do one of the following to select a radio channel. You can use these options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Select a zone using the radio menu `Zone`:
  - a. `<or>` to `Zone` and press the **Menu Select** button directly below `Zone`.
  - b. `^` or `v` to the required zone, or use the keypad to enter the zone number.  
If the zone number entered is unprogrammed, the display shows `Invalid entry`. Repeat this step.
  - c. Press the **Menu Select** button directly below `Sel` to confirm the displayed zone.
- Select a zone using the radio menu `ZnUp` or `ZnDn`:
  - a. `<or>` to `ZnUp` or `ZnDn`.
  - b. Press and hold the **Menu Select** button directly below `ZnUp` or `ZnDn` until the required zone appears.  
Positions of `ZnUp` and `ZnDn` on the display may differ each time you release the **Menu Select** button. Read carefully before you press.

## 5.2

### Selecting a Radio Channel

**When and where to use:** A channel is a group of radio characteristics, such as transmit/receive frequency pairs. Do one of the following to select a radio channel. You can use the options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Select a channel using the radio menu `Chan` :
  - a. `<or>` to `Chan`.
  - b. Press the **Menu Select** button directly below `Chan` .
  - c. `^` or `v` to the required channel or use the keypad to enter the channel number.  
If the channel number entered is unprogrammed, the display shows `Invalid entry`. Repeat this step.
  - d. Press the **Menu Select** button directly below `Sel` to confirm the selected channel.
- Select a channel using the radio menu `Channel Up` or `Channel Down`:



- a.  $\wedge$  or  $\vee$  to ChUp or ChDn.
- b. Press the **Menu Select** button directly below ChUp or ChDn.

Positions of ChUp and ChDn on the display may differ each time you release the **Menu Select** button. Read carefully before you press.

### 5.3


## Selecting a Channel by using Channel Search Button

This feature allows you to do a quick search for a specific channel in your radio by keying in the alias of the channel.

### Procedure:

- 1 Perform one of the following actions:
  - Press the preprogrammed **Channel Search** button.
  - $\langle$  or  $\rangle$  to Srch and press the **Menu Select** button directly below Srch.A blinking cursor appears on the **Channel Search** screen.
- 2 Use the **keypad** to type or edit your channel name.
- 3 To initiate searching, press the **Menu Select** button directly below Srch once the entry is done.  
To exit this procedure, press the **Back** button.

One of the following scenarios occurs:

- The display shows *Searching*. Once found, the display shows the matched channel name and the radio changes its transmission to the selected channel.
- If the radio is triggered to search for an empty entry, the display shows *Invalid entry*. Repeat [step 2](#) to search again.
- If the entry does not match, the display shows *Channel name not found*. Repeat [step 2](#) to search again; or press  or the **Back** button to exit.

### 5.4

## Mode Select Feature

Mode Select allows you to press and hold to save the current zone and channel of your radio to a programmable button, keypad button, or a softkey. Once programmed, the press of that button or softkey changes the transmission to the saved zone and channel.



**NOTE:** Your radio must be programmed for you to use this feature.

#### 5.4.1

### Saving a Zone and a Channel to a Softkey

**When and where to use:** Five softkeys are available for you to save the frequently used zone and channel.

### Procedure:

- 1 Toggle from your current zone and channel to the required zone and channel.
- 2  $\langle$  or  $\rangle$  to MS1, MS2 ... or MS5.

- 3 Press and hold the **Menu Select** button directly below one of the softkeys (MS1–MS5).

You hear a short, medium-pitched tone when the zone and channel is saved.



**NOTE:** To change the programmed zone and channel, repeat this procedure.  
Short press of the programmed softkey changes your current transmission to the zone and channel programmed in this softkey.

#### 5.4.2

### Saving a Zone and a Channel to a Button

**When and where to use:** You can save the frequently used zone and channel to the programmable buttons and keypad digit 0 to 9 buttons.

**Procedure:**

- 1 Toggle from your current zone and channel to the required zone and channel.
- 2 Press and hold the button you desire to program.

You hear a short, medium-pitched tone when the zone and channel is saved.



**NOTE:** Short press of the programmed button changes your current transmission to the zone and channel programmed in this button.

#### 5.5

### Receiving and Responding to a Radio Call

Once you have selected the required channel and/or zone, you can proceed to receive and respond to calls.

The radio shows different indicators based on the system the radio is configured.

- The LED lights up solid red while the radio is transmitting.
- In conventional mode, the LED lights up solid yellow when the radio is receiving a transmission.

#### 5.5.1

### Receiving and Responding to a Talkgroup Call

**When and where to use:** When you receive a talkgroup call (while on the Home screen) the radio displays the following depending on the system your radio is configured to:

- For ASTRO Conventional system, the LED lights up solid yellow. The display shows the talkgroup alias or ID, and the caller alias or ID.

**Procedure:**

- 1 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press the **PTT** button to respond to the call.  
The LED lights up solid red.
- 3 Release the **PTT** button to listen.

#### 5.6

### Methods to Make a Radio Call

You can select a zone, channel, subscriber ID, or talkgroup by using:

- The **16-Position Select Channel Knob**.

- A preprogrammed button.
- The Contacts list (see [Viewing Details of a Contact on page 47](#)).

### 5.6.1

## Making a Talkgroup Call

### Procedure:

- 1 Turn the **16-Position Select Channel Knob** to select the channel with the desired talkgroup.
- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press the **PTT** button to make the call.

For ASTRO Conventional system, the LED lights up solid red. The display shows the talkgroup alias or ID.

- 4 Speak clearly into the microphone.
- 5 Release the **PTT** button to listen.

### 5.7

## Switching Between Repeater or Direct Operation Button

The Repeater Operation increases the radio coverage area by connecting with other radios through a repeater. The transmit and receive frequencies are different. The Direct or “talkaround operation” allows you to bypass the repeater and connect directly to another radio. The transmit and receive frequencies are the same.

### Procedure:

Perform one of the following actions:

- Press the preprogrammed **Repeater/Direct** switch to toggle between talkaround and repeater mode.
- **< or >** to *Dir* and press the **Menu Select** button directly below *Dir*.

### 5.8

## Monitor Feature

The monitor feature ensures that a channel is clear before transmitting.

The lack of static on a digital channel when you switch from analog to digital radios is not an indication that the radio is malfunctioning. Digital technology quiets the transmission by removing the noise from the signal and allows only the clear voice or data information to be heard.

### 5.8.1

## Monitoring a Channel

**When and where to use:** Do one of the followings to monitor a channel. You can use these options interchangeably depending on your preference and the programmed functions.

### Procedure:

- Monitoring a Channel with **Monitor** button.
  - a. Press the preprogrammed **Monitor** button.
  - b. Adjust the **Volume Control Knob** if necessary.

- c. Press and hold the **PTT** button to transmit.  
The LED lights up solid red.
- d. Release the **PTT** button to receive (listen).  
The Carrier Squelch indicator appears on the display when you monitor a channel using the preprogrammed **Monitor** button.
- Monitoring a Channel using the selected zone channel.
  - a. Select the desired zone and channel.
  - b. Listen for a transmission.
  - c. Adjust the **Volume Control Knob** if necessary.
  - d. Press and hold the **PTT** button to transmit.  
The LED lights up solid red.
  - e. Release the **PTT** button to receive (listen).

### 5.8.2

## Monitoring Conventional Mode

This feature allows you to monitor channel traffic on conventional channels by defeating the coded squelch. Thus, you can listen to another active user on the channel. This way, you may be prevented from taking over the conversation of another user.

**When and where to use:** Your radio may be preprogrammed to receive Private-Line® (PL) calls.

#### Procedure:

- 1 Momentarily press the **Monitor** button to listen for activity.  
The Carrier Squelch indicator appears on the display.
- 2 Press and hold the **Monitor** button to set continuous monitor operation.  
The duration of the button press is programmable.
- 3 Press the **Monitor** button again, or the **PTT** button, to return to the original squelch setting.  
If you try to transmit on a receive-only channel, you hear an invalid tone until you release the **PTT** button.

## Chapter 6

# Additional Performance Enhancement

The following performance enhancements are some of the latest creations designed to enhance the security, quality, and efficiency of the radios.

### 6.1

## SecureNet

SecureNet allows you to perform secured communications on an Analog or Motorola Data Communication (MDC) channel.

### 6.2

## Conventional Talkgroup and Radio Scan Enhancements

Enhancements have been made to the Conventional Talkgroup at the system to improve the Scan feature operation significantly when multiple agencies are using a single conventional radio frequency channel.

These enhancements allow you to use Selective Squelch to operate on only the subset of talkgroups that are relevant to the users rather than all talkgroups on the channel.

The enhancements support the following Scan mode:

- Mixed Vote Scan.
- Standard Conventional Scan.
- Priority Operation.

Up to 30 different talkgroups can be supported using conventional channels. A maximum of four talkgroups can be supported when Vote Scan channels are being used.

Smart PTT is supported with this enhancement as Smart PTT prevents you from transmitting while other users are on the channel.



**NOTE:** User Selectable Talkgroups are not compatible with this Conventional Talkgroup Enhancement.

## Chapter 7

# Advanced Features

This chapter explains the operations of the features available in your radio.

## 7.1

### Advanced Call Features

This chapter explains the operations of the call features available in your radio.

#### 7.1.1

### Selective Call (ASTRO Conventional Only)

A Selective Call is a call from an individual radio to another individual radio with privacy.

#### 7.1.1.1

### Receiving a Selective Call

**When and where to use:** When you receive a Selective Call, the radio indicates one of the followings:

- You hear two alert tones and the LED lights up solid yellow to indicate the transmitting radio is still sending signal. The call received icons blinks and the display shows `Call received`.
- The LED blinks solid green once to indicate the transmitting radio is pending to receive signal.

The speaker unmutes.

**Procedure:**



- 1 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

#### 7.1.1.2

### Making a Selective Call

**Prerequisites:** Your radio must be preprogrammed for you to use this feature.

**Procedure:**

- 1 To select the required ID, perform one of the following actions:
  - Press the **Menu Select** button directly below `Cnts` to scroll through and select the required ID.
  - Press the **Menu Select** button directly below `LNum` to go to the last number dialed.
  -  or  to the required ID.
  - Use the keypad to enter the required ID.
- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button to start the Selective Call.
  
- 4 Release the **PTT** button to listen.

### 7.1.2




## Talkgroup Call Feature (Conventional Only)

This feature allows you to define a group of conventional system users so that they can share the use of a conventional channel.

### 7.1.2.1

## Selecting a Talkgroup

### Procedure:




- 1 <or> to `Tgrp` and press the **Menu Select** button directly below `Tgrp`.  
The display shows the last talkgroup that was selected and stored.
- 2 Perform one of the following actions:
  -  or  to `Preset` for the preset preprogrammed Talkgroup.
  - Use the **keypad** to enter the number of the corresponding Talkgroup in the list.
- 3 Press the **Menu Select** button directly below `sel` to save the currently selected talkgroup and return to the **Home** screen.
  
- 4 Press  to return to the **Home** screen.

### 7.1.3

## Sending a Status Call

This feature allows you to send data calls to the dispatcher about a predefined status. Each status can have up to a 14-character name. For trunking, a maximum of eight status conditions is possible. For conventional, a maximum of 16 status conditions is possible.

### Procedure:

- 1 Perform one of the following actions:
  - Press the preprogrammed **Status** button.
  - <or> to `Sts` and press the **Menu Select** button directly below `Sts`.  
The display shows the last acknowledged status call, or the first status in the list.
- 2 Perform one of the following actions:
  -  or  to the required status.
  - Use the **keypad** to enter a number corresponding to the location in the status list.
- 3 Press the **PTT** button to send the status.  
When the dispatcher acknowledges, you hear four tones and the display shows `Ack received`. The radio returns to normal dispatch operation.  
If no acknowledgment is received, you hear a low-pitched tone and the display shows `No acknowledge`.
  
- 4 Press  to return to the **Home** screen.

#### 7.1.4

### Making Priority Dispatch Calls

If a talkgroup is congested, the Priority Dispatch feature allows you to call the dispatcher on a different talkgroup. This talkgroup is called the Priority Talkgroup. Each trunking talkgroup can have its own assigned Priority Talkgroup. Priority Dispatch is not available during Emergency operations. Scan feature is suspended when Priority Dispatch is initiated.

**Prerequisites:** Dispatch console that supports this feature must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

#### Procedure:

- 1 Press the preprogrammed **Priority Dispatch** button.  
A tone sounds and the radio enters Priority Dispatch mode. The radio exits this mode when the Priority Dispatch Time Out Timer expires.
- 2 Before the Priority Dispatch Time Out Timer expires, press and hold the **PTT** button to transmit.  
The display shows the Priority Talkgroup alias.
- 3 Release the **PTT** button to listen.  
The radio exits Priority Dispatch mode, returns to its original talkgroup, and displays the home channel alias.

#### 7.1.5

### Dynamic Zone Programming

Dynamic Zone Programming (DZP) provides one or more Dynamic Zones to store frequently used channels.



**NOTE:** Your radio must be programmed for you to use this feature. At least one zone in the radio must be a nondynamic zone.

#### 7.1.5.1

### Entering the Dynamic Zone to Select a Dynamic Channel

#### Procedure:

- 1 **<** or **>** to `Zone` then press the **Menu Select** button directly below `Zone`.  
The display shows the **Zone** screen.
- 2 **^** or **v** to `<# Dynamic Zone Channels>`.<sup>2</sup>
- 3 Perform one of the following actions:
  - Press the **Menu Select** button below `Sel` to select.
  - Press the **Menu Select** button below `Exit` to exit.

If you have selected one of the Dynamic Zone Channels list, the display returns to **Home** screen with the selected `<# Dynamic Zone Channels>` shown on the screen.

---

<sup>2</sup> # indicates number of the channel on the 16-Position Switch which are numbered from 1 to 16.



If you have selected Exit without selecting any Dynamic Zone Channels list, the display returns to **Home** screen without any changes.

#### 7.1.5.2

### Saving a Channel in the Dynamic Zone from List Selection

**Prerequisites:** To perform this operation, the radio must be in the Dynamic Zone.

**Procedure:**

- 1 <or> to ZnPr. Press the **Menu Select** button directly below ZnPr to enter the **Program Zone** screen.
- 2 Press the **Menu Select** button directly below Edit.  
The display shows **Search Options** screen.
- 3 ^ or v to List Selection. Press the **Menu Select** button directly below Sel .  
The display shows **Select Zone** screen.
- 4 ^ or v to the required zone. Press the **Menu Select** button directly below Sel .  
The display shows **Select Chan** screen.
- 5 ^ or v to the required channel. Press the **Menu Select** button directly below Sel .  
The display shows Channel updated.
- 6 Press the **Back** button to return to **Home** screen.


#### 7.1.5.3

### Saving a Channel in the Dynamic Zone from Channel Name

**Prerequisites:** The radio must be in Dynamic Zone in order to perform this operation.

**Procedure:**

- 1 <or> to ZnPr then press the **Menu Select** button directly below ZnPr to enter **Program Zone** screen.
- 2 Press the **Menu Select** button directly below Edit.  
The display shows **Search Options** screen.
- 3 ^ or v to Channel Name then press the **Menu Select** button directly below Sel .  
The display shows a blinking cursor on the **Channel Name** screen.
- 4 Use the **keypad** to type or edit the channel name.
- 5 Press the **Menu Select** button directly below Srch once the entry is done to initiate searching.  
You can cancel this operation at this step by pressing the **Back** button to return to **Search Options** screen.  
The display shows Searching... Once found, the display shows Channel updated.  
If the radio is triggered to search for an empty entry, the display shows Invalid entry.  
If the entry does not match, the display shows Channel name not found. Repeat from [step 4](#) or [step 5](#) to search again.

6 Press  to return to the **Home** screen.

#### 7.1.5.4



### Deleting a Channel in the Dynamic Zone

**Prerequisites:** To perform this operation, the radio must be in the Dynamic Zone.

**Procedure:**

1 < or > to `ZnPr` then press the **Menu Select** button directly below `ZnPr` to enter **Program Zone** screen.

The display shows the dynamic channels list.

2  or  to the saved dynamic channel then press the **Menu Select** button directly below `Del`.

The display shows **Channel deleted** screen.

3 Press the **Back** button to return to **Home** screen.

The **Home** screen shows `<Dynamic Zone Channels>`.

If the channel deleted is the Home channel, the **Home** screen shows `<Zone Name>"Blank"`.

#### 7.1.6

### Zone-to-Zone Cloning

Zone Cloning clones conventional zones from one radio to another.

You can select the followings zones from a source radio and clone them into a target radio.

- Clone enabled zones
- Dynamic Zones
- Multiple Private Line (MPL)

You can clone the zones by connecting the source radio and target radio with a clone cable. The target radio must be digital, band, and FCC mandate compatible with the source radio.

#### 7.1.6.1

### Cloning Zones

**Procedure:**

1 On the source radio, press the **Menu Select** button directly below `Clon`.

2 Press the **Menu Select** button directly below `Sel` to select source zone.

3 When connecting to the target radio, one of the following scenarios occurs:

- If the radio is compatible, the radio displays `Target radio connected`. Proceed to [step 4](#).
- If the radio is not compatible, the radio displays `Target radio incompatible`. Press the **Menu Select** button directly below `Ok` and the radio returns to the previous screen.

Once connected, the zone clone status is displayed on the right.

4 Press the **Menu Select** button directly below `Next` to accept the source zones selection. One of the following scenarios occurs:

- If you select a single source zone, press the **Menu Select** button directly below `Sel` to select the target zones for cloning.

- If you select multi-source zones, the radio displays `Confirm target` and shows the automatically selected target zones and source zones mapping.
- If the selected multi-source zones exceed the last clonable target zone, the radio displays `<#> src zones unselected` and `Sel exceed max tgt zone` alternatively.

**5** Press the **Menu Select** button directly below `Clon` to begin cloning.

The radio displays `Enter password` if the protected target zone is selected.

**6** Enter the password and press the **Menu Select** button directly below `Ok` to start cloning.

The radio displays `Cloning...<Current cloning zone>`. One of the following scenarios occurs:

- If the cloning is successful, a tone sounds, the radio displays `Clone successful` and the source zone alias is displayed on the right.
- If the cloning is not successful, a tone sounds and the radio displays `Clone failed`. Press the **Back** button to enter the source zone list.
- If you press the **Home** button, the radio aborts cloning.



**NOTE:** The target radio enters programming mode during cloning and resets after cloning is completed.

## 7.2

### Remote Monitor

This feature allows the system administrator to turn on the microphone of a targeted radio with a subscriber alias or ID.

When remote monitor feature is activated, the audio transmission can be configured in Customer Programming Software (CPS) to route the audio to the radio internal microphone, wired Remote Speaker Microphone (RSM), or Bluetooth wireless microphone.

In life-threatening or critical situations, the system administrator can remotely monitor any audible activity surrounding the targeted radio.

## 7.3

### Contacts

This feature provides “address-book” capabilities on your radio. Each entry corresponds to an alias (name) and ID (number) that you use to initiate a call. Contact entries are alphabetically sorted according to the entry alias.

Each entry, depending on context (conventional or phone), associates with one to five IDs according to the following types of calls:

- Selective Call
- Call Alert

Each entry within Contacts contains the following information:

- Call Alias (Name)
- Call ID (Number)
- Call Type (Icon)
- System ID

Your radio must be programmed to allow you to add, edit, or delete the contact entries.

Your radio also supports a maximum of 50 call lists. Each list can store up to 100 IDs.



**NOTE:** Your radio is programmed with a few contacts per Call Lists. Check with your dealer or system administrator for more information.

### 7.3.1

## Adding a New Contact Entry

### Procedure:

- 1 < or > to **Cnts** and press the **Menu Select** button directly below **Cnts** .  
The entries are alphabetically sorted.
- 2 ^ or v to [**New Contact**] and press the **Menu Select** button directly below **Sel** .
- 3 ^ or v to **Name** and press the **Menu Select** button directly below **Edit** .  
The display shows **Edit name** and a blinking cursor appears.
- 4 Use the **keypad** to enter the name and press the **Menu Select** button directly below **Ok** once you have entered the name.  
To cancel this operation, press the **Back** button to return to the previous screen.
- 5 ^ or v to [**Add Number**] and press the **Menu Select** button directly below **Sel** .
- 6 ^ or v to **Number 1** and press the **Menu Select** button directly below **Edit** .  
The display shows **Edit Num 1** and a blinking cursor appears.
- 7 Use the **keypad** to enter the number and press the **Menu Select** button directly below **Ok** once you have entered the number.  
To cancel this operation, press the **Back** button to return to the previous screen.
- 8 Perform one of the following actions per the information you need to add to current name:
  - ^ or v to **Type 1** and press the **Menu Select** button directly below **Edit** .  
^ or v to the required mode and press the **Menu Select** button directly below **Ok** .
  - Repeat [step 6](#) through [step 7](#) to enter or edit the existing system IDs.
  - Repeat [step 5](#) through [step 7](#) to add a new number.
- 9 Press the **Menu Select** button directly below **Done** once you have finished.  
The display shows <Entry> **Stored**, confirming that the contact entry has been added.  
The radio returns to the main **Contacts** screen.

### 7.3.2

## Deleting a Contact Entry

### Procedure:

- 1 < or > to **Cnts** and press the **Menu Select** button directly below **Cnts** .  
The entries are alphabetically sorted.
- 2 ^ or v to the entry you want to delete and press the **Menu Select** button directly below **Optn** .

- 3  $\wedge$  or  $\vee$  to `Del` and press the **Menu Select** button directly below `Sel` .

The display shows `<Entry> confirm del?`.

- 4 Select the **Menu Select** button directly below `Yes` to delete the entry, or `No` to cancel and return to the main screen of **Contacts**.

The display shows `<Entry> deleted` and the radio returns to the main screen of **Contacts**.

### 7.3.3

## Adding a Contact to a Call List

### Procedure:

- 1  $\langle$  or  $\rangle$  to `Cnts` and press the **Menu Select** button directly below `Cnts` .

The entries are alphabetically sorted.

- 2  $\wedge$  or  $\vee$  to the entry you want to add and press the **Menu Select** button directly below `Optn` .

- 3  $\wedge$  or  $\vee$  to `Add to CallLst` and press the **Menu Select** button directly below `Sel` .

- 4 Perform one of the following actions:

- $\wedge$  or  $\vee$  to the required Call List and press the **Menu Select** button directly below `Add to add to the Call List`.
- $\wedge$  or  $\vee$  to `Cncl` to cancel and return to the main screen of **Contacts**.

The display shows `Please wait momentarily before showing <Entry> added to Call List`, confirming the addition of the contact to the list.

The radio returns to the main display of **Contacts**.

### 7.3.4

## Removing a Contact from a Call List

### Procedure:

- 1  $\langle$  or  $\rangle$  to `Cnts` and press the **Menu Select** button directly below `Cnts` .

The entries are alphabetically sorted.

- 2  $\wedge$  or  $\vee$  to the entry you want to delete and press the **Menu Select** button directly below `Optn` .

- 3  $\wedge$  or  $\vee$  to `Rm frm CallLst` and press the **Menu Select** button directly below `Sel` .

The display shows `Remove <Entry> frm Call List?`.

- 4 Press the **Menu Select** button directly below `Yes` to remove the entry from the Call List, or `No` to cancel and return to the main display of **Contacts**.

The display shows `Please wait momentarily before showing <Entry> removed from Call List`, confirming the removal of the contact from the list.

The radio returns to the main display of **Contacts**.

### 7.3.5

## Methods of Contact Editing in a Call List

This feature allows you to edit contacts in a call list.

### 7.3.5.1

## Editing an Entry Alias

### Procedure:

- 1 < or > to **Cnts** and press the **Menu Select** button directly below **Cnts** .  
The entries are alphabetically sorted.
- 2 ^ or v to the entry you want to edit and press the **Menu Select** button directly below **Optn** .
- 3 ^ or v to **Edit** and press the **Menu Select** button directly below **Sel** .
- 4 ^ or v to the entry alias you wish to change and press the **Menu Select** button directly below **Edit** .  
A blinking cursor appears.
- 5 Use the **keypad** to edit the name and press the **Menu Select** button directly below **Ok** once you have finished.  
The display returns to the **Edit Contact** screen.
- 6 Press the **Menu Select** button directly below **Done** to save your changes and return to the main screen of **Contacts**.

### 7.3.5.2

## Editing as Entry ID

### Procedure:





- 1 < or > to **Cnts** and press the **Menu Select** button directly below **Cnts** .  
The entries are alphabetically sorted.
- 2 ^ or v to the entry you want to edit and press the **Menu Select** button directly below **Optn** .
- 3 ^ or v to **Edit** and press the **Menu Select** button directly below **Sel** .
- 4 ^ or v to the entry ID you wish to change and press the **Menu Select** button directly below **Edit** .  
A blinking cursor appears.
- 5 Use the keypad to edit the number and press the **Menu Select** button directly below **Ok** once you have finished.  
The display returns to the **Edit Contact** screen.
- 6 Press the **Menu Select** button directly below **Done** to save your changes and return to the main screen of **Contacts**.

### 7.3.5.3

## Editing a Call Type

### Procedure:







- 1 < or > to **Cnts** and press the **Menu Select** button directly below **Cnts** .  
The entries are alphabetically sorted.
- 2 ^ or v to the entry you want to edit and press the **Menu Select** button directly below **Optn** .
- 3 ^ or v to **Edit** and press the **Menu Select** button directly below **Sel** .

- 4  or  to `Type` and press the **Menu Select** button directly below `Edit` .
- 5  or  to choose from the list of call types given and press the **Menu Select** button directly below `Ok` .  
The display returns to the **Edit Contact** screen.
- 6 Press the **Menu Select** button directly below `Done` to save your changes and return to the main screen of **Contacts**.

### 7.3.6

## Viewing Details of a Contact

### Procedure:

- 1  or  to `Cnts` and press the **Menu Select** button directly below `Cnts` .  
The entries are alphabetically sorted.
- 2  or  to the entry you want to view and press the **Menu Select** button directly below `Optn` .
- 3  or  to `View` and press the **Menu Select** button directly below `Sel` .

The display shows all the numbers associated with the entry.

### 7.4

## Scan Lists

Scan lists are created and assigned to individual channels or groups. Your radio scans for voice activity by cycling through the channel or group. The sequence of scan is as specified in the scan list for the current channel or group.

Your radio supports different types of Scan Lists:

- Conventional Scan List

Refer to a qualified radio technician for the maximum number of Scan Lists to be programmed in your radio.

### 7.4.1

## Intelligent Priority Scan






Intelligent Priority Scan feature allows you to add or delete conventional channels from multiple systems into the priority scan lists.

When the radio locks onto a channel in the Intelligent Priority Scan list, the radio scans for higher priority member within the same Conventional system.

### 7.4.2

## Viewing a Scan List

### Procedure:

- 1  or  to `ScnL` and press the **Menu Select** button directly below `ScnL` .
- 2  or  to view the members on the list.
- 3 Press  to exit the current display and return to the Home screen.

### 7.4.3

## Editing the Scan List

**When and where to use:** This feature allows you to change scan list members and priorities.

### Procedure:

- 1 Perform one of the following actions:
  - Long press the preprogrammed **Scan List Programming** button (side button).
  - **<** or **>** to **ScnL** then press the **Menu Select** button directly below **ScnL**.The display shows the lists that can be changed.
- 2 **^** or **v** to the entry you want to edit.
- 3 Perform one of the following actions:
  - Press the **Top Side** button to add and/or change the priority of the currently displayed channel in the scan list.
  - Press the **Menu Select** button directly below **Del** to delete the currently displayed channel from the scan list.
  - Press the **Menu Select** button directly below **Rcl** to view the next member of the scan list.
- 4 Perform one of the following actions to select another channel that you want to add or delete then repeat [step 3](#). Otherwise, proceed to the next step.
  - **^** or **v** to the desired channel.
  - Use the keypad to enter the desired channel name.
- 5 Perform one of the following actions:
  - Press **Home** to exit scan list programming and return to the Home screen.

See [Viewing and Changing the Priority Status on page 49](#) for more information on how to add and/or change the priority of the currently displayed channel in the scan list.

### 7.4.4

## Changing the Scan List Status

### Procedure:

- 1 The display shows the programming mode icon and the first list member.
- 2 **^** or **v** to the member you want to edit.
- 3 Perform one of the following actions:
  - Press the **Select** button once to add the currently displayed channel to the scan list.
  - Press the **Select** button one or more times to change the scan list status icon of the currently displayed channel.
- 4 Perform one of the following actions:
  - **^** or **v** to select more list members whose scan status you want to change.
  - Use the **keypad** to go directly to that scan list member.
- 5 Press **Home** to exit scan list programming and return to the Home screen.



#### 7.4.5

### Viewing and Changing the Priority Status

#### Procedure:

Perform one of the following actions:

- Press the **Menu Select** button directly below `Sel` one or more times to change the priority status of the current displayed channel.
- Press the **Select** button one or more times to toggle between different status of the Scan List status icon of the current displayed channel.

The radio shows one of following priority status icons and scenarios:

- A **Scan** icon indicates that the current channel is in the scan list as a non-priority channel. The LED lights up solid green.
- A **Priority-One Channel Scan** icon indicates that the current channel is in the scan list as the Priority-One channel. The LED rapidly blinks green. You hear all traffic on the Priority-One channel, regardless of traffic on non-priority channels.
- A **Priority-Two Channel Scan** icon indicates that the current channel is in the scan list as the Priority-Two channel. The LED blinks green.
- No icon indicates that the current channel is deleted from the scan list.

#### 7.5

### Scan

This feature allows you to monitor traffic on different channels by scanning a programmed list of channels. Scanning is halted if you initiate a call and resumes when the call has ended.

#### 7.5.1

### Turning Scan On or Off

#### Procedure:

Perform one of the following actions:

- Press the preprogrammed **Scan** button to toggle `Scan On` or `Scan Off` to initiate or stop scan.
- `<` or `>` to `Scan` and press the **Menu Select** button directly below `Scan`.

If the scan is enabled, the display shows `Scan on` and the scan status icon.

If the scan is disabled, the display shows `Scan Off`.

The radio returns to the Home screen.

#### 7.5.2

### Making a Dynamic Priority Change (Conventional Scan Only)

#### When and where to use:

While the radio is scanning, the dynamic priority change feature allows you to temporarily change any channel in a scan list (except for the Priority-One channel) to the Priority-Two channel.

This change remains in effect until scan is turned off. Scan then reverts to the default setting.

**Procedure:**

- Making a Dynamic Priority Change using the preprogrammed **Dynamic Priority** button:
  - a. When the radio locks onto the channel designated as the new Priority-Two channel, press the preprogrammed **Dynamic Priority** button.  
The radio continues scanning the remaining channels in the list.

### 7.5.3

## Deleting a Nuisance Channel

**When and where to use:**

If a channel continually generates unwanted calls or noise (termed “nuisance” channel), you can temporarily remove the unwanted channel from the scan list.

This capability does not apply to priority channels or the designated transmit channel.

**Procedure:**

When the radio is locked onto the channel to be deleted, perform one of the following actions:

- Press the preprogrammed **Nuisance Delete** button.
- **<or>** to **Nuis** and press the **Menu Select** button directly below **Nuis**.

The radio continues scanning the remaining channels in the list.

### 7.5.4

## Restoring a Nuisance Channel

**Procedure:**

To restore the deleted nuisance channel, perform one of the following actions:

- Stop and restart a scan.
- Mode change to another channel and back to the original channel.
- Turn off the radio and then turn it on again.

### 7.6

## Call Alert Paging

This feature allows your radio to work like a pager.

If other users are away from their radios or if they are unable to hear their radios, you can send them an individual call alert page. You can also verify if a radio is active on the system.



**NOTE:** This feature must be programmed by a qualified radio technician.

### 7.6.1

## Receiving a Call Alert Page

**When and where to use:** When you receive a Call Alert page, you hear four repeating alert tones and the LED blinks green. The call received icons blinks and the display shows `Page received`.

### Procedure:

Press any button to clear the Call Alert page.

See [Making a Talkgroup Call on page 35](#) for more information on returning the call.

### 7.6.2

## Sending a Call Alert Page

### When and where to use:

Do one of the following to send a call alert page:



**NOTE:** If the feature inactivity timer is enabled, your radio automatically exits the feature when your radio is left idle long enough for the time to expire. You hear the Menu Inactive Exit Tone upon feature exit.

### Procedure:

- Sending a call alert page using the radio menu `Page` :
  - a. `<or>` to `Page` .
  - b. Press the **Menu Select** button directly below `Page` .
  - c. Press the **Menu Select** button directly below `Cnts` to view the required ID, `^` or `v` to the required ID, or use the **keypad** to enter the required ID.
  - d. Press the **PTT** button to send the page.

The display shows `Paging...<Number>`.

If the call alert page is sent successfully, you hear a tone and the display shows `Ack received`. The radio returns to the Home screen.

If the call alert page is not acknowledged, you hear a low tone and the display shows `No acknowledge`. Press the **Menu Select** button directly below `Ok` to return to the main screen of **Contacts**.

- Sending a call alert page using the radio menu `Call` :
  - a. `<or>` to `Call` .
  - b. Press the **Menu Select** button directly below `Call` .
  - c. `^` or `v` to select the alias or ID, and press the **PTT** button to initiate the call.

If the target radio does not respond after a preprogrammed period, the display shows `Send page?`.
  - d. To send the call alert page, press the **Menu Select** button directly below `Yes` . To exit the screen without sending the call alert page, press the **Menu Select** button directly below `No` .

The display shows `Paging...<Alias>`.

If the call alert page is sent successfully, you hear a tone and the display shows `Ack received`. The radio returns to the Home screen.

If the call alert page is not acknowledged, you hear a low tone and the display shows **No acknowledge**. Press the **Menu Select** button directly below **Ok** to return to the main screen of **Contacts**.

## 7.7

### Recent Calls

Recent call menu allows you to view the recent incoming and outgoing call information.









You can view the information of the following type of calls:

#### 7.7.1

### Viewing Recent Calls

Do one of the following to view recent calls. You can use the options interchangeably depending on your preference and the programmed functions.

#### Procedure:

- Viewing recent calls using the preprogrammed **Recent Calls** button:
  - a. Press the preprogrammed **Recent Calls** button.
  - b.  or  to scroll through the list.
  - c. To view the recent Emergency calls, press the **Menu Select** button directly below **Emer.** Press the **Menu Select** button directly below **All** to view back all recent calls.
  - d. To return to the Home screen, press the **Menu Select** button directly below **Exit**, press  or the **PTT** button.
- Viewing recent calls using the radio menu:
  - a.  or  to **Rcnt.**
  - b. Press the **Menu Select** button directly below **Rcnt** to access the **Recent Calls** feature screen.
  - c.  or  to scroll through the list.
  - d. To view the recent Emergency calls, press the **Menu Select** button directly below **Emer.** Press the **Menu Select** button directly below **All** to view back all recent calls.
  - e. To return to the Home screen, press the **Menu Select** button directly below **Exit**,  or the **PTT** button.

#### 7.7.2

### Instant Recall

This feature allows you to save and play back the recent received calls. All saved calls are removed upon radio power cycle.











#### 7.7.2.1

### Saving and Playback Calls

**When and where to use:**

Perform one of the following to save and play back the recorded calls. You can use the options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Playback and saving the recorded calls using the radio menu:
  - a. Press the **Menu Select** button directly below *Rcnt*.
  - b.  or  to *Recent Convs* and press the **Menu Select** button directly below *Sel* to view the recent conversations.
  - c.  or  to the required call and press the **Menu Select** button directly below *Play*.  
Radio playback the selected call and auto playback the recorded calls in chronological order.
  - d. Press the **Menu Select** button directly below *Stop* to stop the radio playback.
  - e.  or  to the required call and press the **Menu Select** button directly below *Save*.  
Radio displays *Audio Saved* momentarily.
  - f. To return to the previous screen, press the **Menu Select** button directly below *Back*.
  - g. To return to the Home screen, press the **Menu Select** button directly below *Exit*.  
Recent calls are lost after radio power cycle if the calls are not saved.
- Playback the saved calls using the radio menu:
  - a. Press the **Menu Select** button directly below *Rcnt*.
  - b.  or  to *Saved Convs* and press the **Menu Select** button directly below *Sel* to view the recent conversations.
  - c.  or  to the required call and press the **Menu Select** button directly below *Play*.  
Radio playback the selected call and auto playback the saved calls in chronological order.
  - d. Press the **Menu Select** button directly below *Stop* to stop the radio playback.
  - e. To return to the previous screen, press the **Menu Select** button directly below *Back*.
  - f. To return to the Home screen, press the **Menu Select** button directly below *Exit*.
- Saving the recorded calls using the preprogrammed **Record Playback** button:
  - a. Long press the preprogrammed **Record Playback** button to save the recorded calls.  
  
Radio displays *Audio Saved* momentarily.  
Radio plays the saved call automatically if call saving is successful.  
A tone sounds if call saving is not successful.
- Playback the saved calls using the preprogrammed **Record Playback** button:
  - a. Short press the preprogrammed **Record Playback** button to playback the saved calls.
  - b. Short press the preprogrammed **Record Playback** button again to skip to the next saved call. If there is only a single saved call, the playback skips to the end of the call.

Radio auto playback the most recent incoming call followed by saved calls in chronological order.

Radio displays the playback status.



**NOTE:**

Received call overwrites the ongoing record playback. User can short press the programmable button within three seconds to continue the playback and ignore the receiving call.

User can short press the programmable button to trigger playback when the radio is receiving call to overwrite the receiving call.

Playback can be halted by any tone and button press except for specific buttons. Check with your dealer or system administrator for more information.

## 7.8

### In-Call User Alert

This feature allows the radio to remain muted to affiliated talkgroup calls or dispatch calls while operating on the current Trunking Personality or conventional channel respectively.

Group and individual Pages unmute the radio for the alert tone to sound. The radio also unmutes to individual radio-to-radio calls. This feature is very useful when a radio-user prefers not to hear affiliated talkgroup or dispatch calls traffic, but needs-to remain in radio contact. For an In-Call User Alert enabled channel, the Voice Mute button-press or the Voice Mute menu-selection allows the radio-user to toggle on and off Voice Mute functionality.

## 7.9

### Emergency Operation

The Emergency feature is used to indicate a critical situation. An emergency signal overrides any other communication over the selected channel.

Your radio supports the following Emergency modes:

- Emergency Alarm
- Emergency Call
- Emergency Alarm with Emergency Call

Only one Emergency mode can be assigned to the **Emergency** button.

Your radio is also programmed to operate in one of the following conditions:

#### **Tactical/Non-Revert**

The radio sends an emergency alarm and/or makes an emergency call on the current channel.

#### **Non-Tactical/Revert for Conventional System**

The radio reverts to the programmed emergency channel to send an alarm and/or make an emergency call.

For more information, contact your system administrator.

### 7.9.1

#### Special Considerations for Emergency Operation

The following scenarios apply during Emergency operation:

Table 5: Emergency Operation Scenarios

Scenario	Outcome
If you press the <b>Emergency</b> button while in a channel that has no Emergency capability,	a tone sounds.
If you change to a channel or mode with no Emergency capability while in Emergency operation,	your radio shows the following indications: <ul style="list-style-type: none"> <li>• A tone sounds until you select a valid Emergency channel or mode, or until you disable the Emergency operation.</li> <li>• The display for Model 3.5 and Model 2.5 shows <code>No emergency</code>.</li> </ul>
If you change to a channel or mode with Emergency capability while in Emergency operation,	the Emergency Alarm and/or Emergency Call continues on the new channel or mode.
If the radio is out-of-range of the system or the emergency alarm is not acknowledged,	your radio shows the following indications: <ul style="list-style-type: none"> <li>• A tone sounds.</li> <li>• The display shows <code>No acknowledge</code>.</li> </ul>

### 7.9.2

## Emergency Keep-Alive

This feature prevents your radio from turning off when in Emergency mode. If this feature is enabled, you are required to exit Emergency mode before turning off your radio.

### 7.9.3

## Exiting Emergency Operation

If an Emergency operation is triggered on your radio, the dispatch console or radios configured as Supervisor can exit the Emergency operation.

#### Procedure:

To exit Emergency operation, press and hold the programmed **Emergency** button.

### 7.9.4

## Exiting Emergency as Supervisor (Trunking Only)

Radios configured as Supervisor are able to cancel emergency mode of other radios. The dispatch console must be preprogrammed to use this feature. For more information, contact your system administrator.

#### Procedure:

- 1 Perform one of the following actions:

If...	Then...
If the emergency mode is initiated by the Supervisor,	Perform one of the following actions: <ul style="list-style-type: none"> <li>• Press and hold the <b>Emergency</b> button.</li> <li>• Wait for console to clear emergency.</li> </ul>



**NOTE:** The combinations of the following buttons are supported in your radio:

- Accessory **1-Dot Button** and accessory **Orange** button.

### 7.9.5

## Remote Emergency

The Remote Emergency feature allows you to remotely launch the emergency feature on a target radio.

You can send the Remote Emergency request to radios from recently transmitted or received calls that are stored.

### 7.9.5.1

## Sending Remote Emergency to Specific Users

### Procedure:

- 1 Press the programmed **Remote Emergency** button.
- 2 Select the required user of the target radio.
- 3 To send Remote Emergency, press the **PTT** button.

If the ID of the target radio is valid, your radio displays sending notification and saves the ID as the last Remote Emergency ID.

If the ID of the target radio is invalid, your radio displays an invalid ID notification.

If your radio is in one of the following states, your radio plays a tone.

- Receive-only Channel
- Transmit Inhibit
- Out of Range
- Imbalance Coverage

If your radio receives acknowledgment, your radio displays a positive notification.

If your radio does not receive acknowledgment from the target radio, your radio displays a negative notification.

### 7.9.5.2

## Sending Remote Emergency by Entering the User ID

### Procedure:

- 1 Press the programmed **Remote Emergency** button.
- 2 Press any digit key.
- 3 Enter the number of the user ID.
- 4 To send Remote Emergency, press the **PTT** button.

If the ID of the target radio is valid, your radio displays sending notification and saves the ID as the last Remote Emergency ID.

If the ID of the target radio is invalid, your radio displays an invalid ID notification.

If your radio is in one of the following states, your radio plays a tone.

- Receive-only Channel
- Transmit Inhibit



- Out of Range
- Imbalance Coverage

If your radio receives acknowledgment, your radio displays a positive notification.

If your radio does not receive acknowledgment from the target radio, your radio displays a negative notification.

#### 7.9.5.3

### Manually Refreshing the Remote Emergency List

#### Procedure:

- 1 Press the programmed **Remote Emergency** button.
- 2 To refresh the remote emergency list, press **Rfsh**.

Your radio displays `List refreshed` followed by the updated remote emergency list..

#### 7.9.5.4

### Receiving Remote Emergency

The remote emergency will only be launched if your radio has the emergency enabled. The receiving radio displays `Emergency`.

#### Procedure:

To exit the emergency operation, press and hold the programmed **Emergency** button.

#### 7.9.6

### Sending an Emergency Alarm

**When and where to use:** This feature allows you to send a data transmission, which identifies the radio sending the emergency, to the dispatcher.



**NOTE:** The default timer of **Emergency** button press to activate Emergency is milliseconds. This timer is programmable from milliseconds by a qualified technician.

#### Procedure:

Press the preprogrammed **Emergency** button.

One of the following scenarios occurs:

- The display shows `Emergency` and the current zone or channel. You hear a short medium-pitched tone and the LED blinks red momentarily.
- The radio sounds a short low-pitched tone to indicate that the selected channel does not support emergency and rejects to launch emergency mode. The display shows `No emergency`, if the selected channel does not support emergency.

When you receive the dispatcher's acknowledgment, the display shows `Ack received`. Four tones sound, the alarm ends, and the radio exits the Emergency Alarm mode.

If no acknowledgment is received, the display shows `No acknowledge`. The alarm ends when the timer expires and the radio exits the Emergency Alarm mode.

### 7.9.7

## Sending an Emergency Alarm with Emergency Call

### When and where to use:

This feature gives your radio priority access on a channel for conventional system.

### Procedure:

- 1 Press the preprogrammed **Emergency** button.

If successful, the display shows `Emergency` on the current zone and channel. You hear a short, medium-pitched tone and the LED blinks red momentarily.

The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:

- You receive the dispatcher acknowledgment. The display shows `Ack received`.
- You receive no acknowledgment. The display shows `No acknowledge`.
- You press the **PTT** button while in the Emergency Alarm mode.

If unsuccessful, you hear the radio sounds a short low-pitched tone to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

Turning off the radio also cancels the emergency state.

### 7.9.8

## Sending An Emergency Alarm and Call with Hot Mic

This feature allows you to send an Emergency Alarm and Call with hot mic to a group of radios.

**When and where to use:** Your radio must be programmed for this type of operation.

When indirect PTT such as Hot Mic is activated, the audio transmission can be configured in CPS to route the audio to the radio internal microphone, wired RSM microphone, or Bluetooth wireless microphone.

Follow the procedure to send Emergency Alarms and Call with hot mic on your radio.

### Procedure:

- 1 Press the preprogrammed **Emergency** button.

If successful, the display shows `Emergency` on the current zone and channel. A tone sounds and the LED blinks red momentarily.

The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:

- You receive the dispatcher acknowledgment. The display shows `Ack received`.
- You receive no acknowledgment. The display shows `No acknowledge`.

If unsuccessful, a tone sounds to indicate that the selected channel does not support emergency and rejects to launch emergency mode.

- 2 The microphone remains active for the hot mic time specified in your radio's codeplug programming.
- 3 To exit Emergency Call, press and hold the preprogrammed **Emergency** button.  
Turning off the radio also cancels the emergency state.

### 7.9.9

## Sending a Silent Emergency Alarm

**When and where to use:** This feature allows you to send an Emergency Alarm to the system without triggering any audio or visual indicators.

### Procedure:

- 1 Press the preprogrammed **Emergency** button.  
The display shows no changes, the LED does not light up, and you hear no tones. The silent emergency state continues until you perform the next step.
- 2 Perform one of the following actions:
  - Press and hold the preprogrammed **Emergency** button for about a second to exit the Silent Emergency Alarm mode.
  - Press and release the **PTT** button to exit the Silent Emergency Alarm mode and enter regular dispatch or Emergency Call mode.

### 7.10

## Sending Evacuation Tone

This feature enables the evacuation tone to be heard on the transmitting radio and on any radio that is able to receive the tone instruction.

### Procedure:

Once the tone begins to sound, if the orange button is released the tone continues to alarm on all radios within the talkgroup, until the **PTT** button is released.



**NOTE:** Radio does not transmit evacuation tone if the radio is in secure mode.

### 7.11

## Secure Operations

Secure radio operation provides the highest commercially available level of voice security on conventional channels.

### 7.11.1

## Selecting Secure Transmissions

### Procedure:

Press the preprogrammed **Secure/Clear** button to toggle to secure mode.

- If the selected channel is preprogrammed for clear-only operation, when you press the **PTT** button, you hear an invalid mode tone and the display shows `Clear TX only`.
- The radio does not transmit until you toggle the **Secure/Clear** button to the clear mode.

### 7.11.2

## Selecting Clear Transmissions

### Procedure:

Press the preprogrammed **Secure/Clear** button to toggle to clear mode.

- If the selected channel is preprogrammed for secure-only operation, when you press the **PTT** button, you hear an invalid mode tone and the display shows `Secure TX only`.
- The radio does not transmit until you toggle the **Secure/ Clear** button to the secure mode.
- You can request to configure the radio to ignore the clear voice or insecured transmission when the radio is in secured transmission. Check with your agent for details.

### 7.11.3

## Managing Encryption

This chapter explains the encryption feature on your radio.

### 7.11.3.1

## Loading Encryption Keys

### Prerequisites:

- Refer to the *Key Variable Loader (KVL) manual* for equipment connections and setup.

### Procedure:

- 1 Attach the KVL to your radio.

The display shows `Keyloading` and all other radio functions, except for power down, backlight, and volume, are locked out.



#### NOTE:

If the Multi-system Over-the-Air Rekeying feature is in use, the ASTRO profile name is displayed below `Keyloading`.

- 2 Select the required keys and press **Load** on the KVL.

The KVL indicates that keyload is successful.

### 7.11.3.2

## Multikey Feature

There are two types of encryption keys:


### Conventional Multikey

The encryption keys are strapped on a one-per-channel basis, through Customer Programming Software (CPS). In addition, you can have operator-selectable keys, operator-selectable keysets, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.

### 7.11.3.3

## Selecting Encryption Keys

### Procedure:

- 1 < or > to `Key`.
- 2 Press the **Menu Select** button directly below `Key`.  
The display shows the last user-selected and stored encryption key, and the available menu selections.
- 3 ^ or v to scroll through the encryption keys or use the keypad to enter the number of the desired key.
- 4 Perform one of the following actions:
  - Press the **Menu Select** button directly below `sel` to save the newly selected key and return to the **Home** screen.
  - Press , the **PTT** button, or the **Menu Select** button directly below `Exit`.



**NOTE:** When the selected key is erased, you hear a momentary keyfail tone and the display shows `Key fail`.  
When the selected key is not allowed, you hear a momentary illegal key tone and the display shows `Illegal key`.

### 7.11.3.4

## Selecting Keysets

**When and where to use:** This feature allows you to select one or more groups of several encryption keys from among the available keys stored in the radio.


For example, you could have a group of three keys structured to one keyset, and another group of three different keys structured to another keyset; by changing keysets, you would automatically switch from one set of keys to the other.

Every channel to which one of the original keys was tied now has the equivalent new key instead.

### Procedure:

- 1 < or > to `KSet` and press the **Menu Select** button directly below `KSet`.  
The display shows the last user-selected and stored keyset, and the available keyset menu selections.
- 2 ^ or v to scroll through the keysets or use the keypad to enter the number of the desired keyset.
- 3 Press the **Menu Select** button directly below `sel` to save the newly selected keyset.  
The radio exits keyset selection and returns to the **Home** screen.



**NOTE:** Press , the **PTT** button, or the `Exit` menu selection, or turn the **16-Position Select** knob to exit this menu at any time without changing the keyset selection.

### 7.11.3.5

## Erasing Encryption Keys

Do one of the following to erase the selected encryption keys. You can use the options interchangeably depending on your preference and the programmed functions.

### Procedure:

- Erasing the selected encryption keys using the radio menu:
  - a. **<** or **>** to **Eras** and press the **Menu Select** button directly below **Eras**.

The display shows the last user-selected and stored encryption key, and the available menu selections.
  - b. **^** or **v** to the desired encryption key or use the keypad to enter the number of the desired key.
  - c. Press the **Menu Select** button directly below **Optn**.

The display shows the available key erase options.
  - d. **^** or **v** to the required option and press the **Menu Select** button directly below **Sel**.
  - e. Select **Erase all keys?** or **Erase single key?** by pressing the **Menu Select** button below **Yes** to erase the encryption key(s) in the radio.

You can return to the previous screen by pressing the **Menu Select** button below **No**.

### 7.11.3.6

## Infinite UKEK Retention

This feature enables Unique Key Encryption Key (UKEK) to be permanently stored in the radio even when all the encryption keys are erased. Without this UKEK key, the radio cannot be rekeyed over the air. The Infinite UKEK Retention settings can be different for each secure profile.



**NOTE:** This feature must be programmed by a qualified radio technician. For more information, contact your system administrator.

### 7.11.3.7

## Hear Clear

Hear-Clear is a noise reduction system that consists of Comanding and Random FM Noise Canceller.

### Comanding

Reduces the channel noise, such as OTA transmission that is predominantly present in UHF2 and 900 MHz channel with the following features:

#### Compressor

Reduces the background noise flow and the speech signal at transmitting radio.

#### Expander

Expands the speech while the noise flow remains the same at receiving radio.

### Random FM Noise Canceller (Flutter Fighter)

Reduces the unwanted effects of random FM noise pulses caused by channel fading under high Signal-to-Noise (S/N) conditions such as in a moving transportation. The fading effects, heard as audio pops and clicks, are canceled without affecting the desired audio signal.

The Random FM Noise Canceller operates only in receive mode.



**NOTE:** This feature must be programmed by a qualified radio technician. For more information, contact your system administrator.

## 7.12

### Radio Lock

This Radio Lock feature allows you to lock your radio with a password for security.

The default password is **0123456789**. When you turn on your radio for the first time, you must use the default password to unlock the radio. After successfully unlocking your radio with the default password, your radio prompts you to change the password to a new one.



**NOTE:** Change the default password to a new one. You can only proceed when the new password is confirmed. This feature is applicable to radios with Secure Hardware Encryption.

The new password must be different from the default password. Your service provider determines the following requirements:

- Number of characters for a password (maximum 10 characters).
- Number of attempts for password entry.

If you exhaust all attempts at entering the correct password, the radio is deadlocked. Restart the radio to start over.



**NOTE:** Depending on the configuration, the radio can carry over the number of attempts remaining even after a power cycle. If you exhaust all attempts in this configuration, the following occurs:

- The radio remains inhibited.
- All encryptions and secure keys are erased.

#### 7.12.1

### Enabling or Disabling Radio Lock (Secure Radios Only)

#### Procedure:

- 1 < or > to `Logf`.
- 2 Press the **Menu Select** button directly below `Logf`.

One of the following results occur:

- The display shows `Pswd enabled`, indicating that the radio lock feature is enabled.
- The display shows `Pswd disabled`, indicating that the radio lock feature is disabled.

#### 7.12.2

### Changing the Radio Lock Password

#### Procedure:

- 1 < or > to `Pswd`.
- 2 Press the **Menu Select** button directly below `Pswd`.  
The display shows **Change Password** screen.
- 3 ^ or v to `Unlock Pswd`.
- 4 Press the **Menu Select** button directly below `Sel`.
- 5 Enter the old password.
- 6 Press the **Menu Select** button directly below `Ok`.
- 7 Enter the new password.

- 8 Press the **Menu Select** button directly below `Ok` .
- 9 Re-enter the new password.
- 10 Press the **Menu Select** button directly below `Ok` .

The password is updated.

If the two passwords do not match, repeat [step 5](#) through [step 10](#).



**NOTE:** If you enter three incorrect old passwords, the radio exits the password feature. You cannot access this feature again until you turn the radio off and on.

### 7.12.3

## Changing the Tactical Inhibit Password

The Tactical Inhibit Password is required for the Radio Stun and Radio Kill features. You can set up to eight characters for this password.

### Procedure:

- 1 `<` or `>` to `Pswd`.
- 2 Press the **Menu Select** button directly below `Pswd`.  
The display shows **Change Password** screen.
- 3 `^` or `v` to `Tactical Inh Encode Pswd`.
- 4 Press the **Menu Select** button directly below `Sel` .
- 5 Enter the old password.
- 6 Press the **Menu Select** button directly below `Ok` .
- 7 Enter the new password.
- 8 Press the **Menu Select** button directly below `Ok` .
- 9 Re-enter the new password.
- 10 Press the **Menu Select** button directly below `Ok` .

The password is updated.

If the two passwords do not match, repeat [step 5](#) through [step 10](#).



**NOTE:** If you enter three incorrect passwords, the radio exits the password feature. You cannot access this feature again until you turn the radio off and on.

### 7.13

## Radio Inhibit

This feature allows the system administrator to put a radio into a nonfunctional state when the radio is missing or in an unknown hand. The radio stays in this state regardless of its power changes.



### NOTE:

If the radio has Intersystem roaming capability, the system administrator is able to put the radio into a nonfunctional state when the missing radio roams to another system.

The radio can only be uninhibited by receiving an uninhibited command from the system administrator.



## 7.14

### Location

The Global Navigation Satellite System (GNSS) in the radio integrates information from the Global Positioning System (GPS) to determine the approximate geographical location of your radio.



**NOTE:** The Location feature is addressed as Global Positioning System (GPS) across the manual as the naming convention of the buttons and strings remain the same as the legacy feature of GPS.

The availability and accuracy of this location information and the calculation duration can vary depending on the environment in which you are using the GPS feature. For example, GPS location fixes are difficult to obtain indoors, in covered locations, between high buildings, or in situations where you have not established a clear broad view of the sky.

If adequate signals from multiple satellites are available, your GPS feature only provides an approximate location, usually within 10 meters from your actual location, but sometimes farther away.

Sometimes, the GPS feature cannot complete a location calculation successfully. You will then see a message indicating that your radio cannot connect to enough visible satellites.

To maximize the ability of your radio to determine a fix, take note of the following guidelines:

- For your initial fix, hold the radio in the face position.
- Stay in the open as the GPS feature works best when there is nothing between your radio and the open sky.

#### 7.14.1

### Outdoor Location Feature

This feature allows you to determine your current location using a location menu, and your current distance and bearing in relation to another location. Your radio location can be requested and reported over-the-air.

Your radio stores up to a maximum of 60 programmable location coordinates, also known as waypoints. When the memory is full, the next waypoint automatically replaces the oldest waypoints in the radio.

The radio also stores four programmed waypoints. These coordinates cannot be deleted.

The following table shows the differences between programmable waypoints and programmed waypoints.

Programmable Waypoints	Programmed Waypoints
User-configurable location coordinates.	Fixed location coordinates: <ul style="list-style-type: none"> <li>• Home</li> <li>• Emergency</li> <li>• Last Known Location</li> <li>• Destination</li> </ul>
Only the alias is editable, not the coordinates.	The Home and Destination coordinates are editable.
Coordinates can be deleted one at a time, or all at once.	Coordinates cannot be deleted.

### 7.14.2

## Location Format

This feature allows you to select different display formats of GPS location.

The following GPS location formats are available:

- Lat/Long (DD)
- Lat/Long (DDM)
- Lat/Long (DMS)
- UTM/UCS
- SLD99
- MGRS



**NOTE:** When you send your location to another radio, the receiving radio displays the location in its selected format.

### 7.14.3

## MGRS Coordinates

Military Grid Reference System (MGRS) can only be enabled through Customer Programming Software (CPS) configuration. When the MGRS coordinate is enabled, all location coordinates are displayed in the MGRS format, including the editable locations in GPS.

### 7.14.4

## Accessing the Outdoor Location Feature

**When and where to use:**



**NOTE:** An **ON** radio menu may be present on the Location menu screen if it is preprogrammed by the dealer or system administrator.

Press the preprogrammed **GPS** button to toggle the Outdoor Location feature to on or follow the following procedure to access this feature using the radio menu.

**Procedure:**


- 1 < or > to `Loc.`
- 2 Press the **Menu Select** button directly below `Loc.`  
The display shows `Location off.`
- 3 Perform one of the following actions:
  - To obtain a location fix, press the **Menu Select** button directly below `On .`
  - Press the **Menu Select** button directly below `Optn. ^` or `v` to `Turn On GPS` and press the **Menu Select** button directly below `Sel.`

The front display shows the MGRS or latitude/longitude location, time, and date of the last successful location fix.

- 4 To obtain a new location fix, press the **Menu Select** button directly below `Rfsh.`

The top line temporarily displays `Please wait` while the new location is being determined. While the new location is being determined, the location signal can be a solid or blinking icon. Once the location coordinates are fixed, the display shows the current location along with the UTC (Zulu) time and date that the location fix was obtained.







The location coordinates are updated automatically every 5 seconds while the location signal is present.  
If the radio fails to get a location fix, the display shows `No service` and returns to the previous display.

- 5 To return to the **Home** screen, press  , the **PTT** button, the preprogrammed **GPS** button or the **Back** button.

#### 7.14.5

### Selecting Location Format

#### Procedure:

- 1  or  to `Loc.`
- 2 Press the **Menu Select** button directly below `Loc.`
- 3 Press the **Menu Select** button directly below `Optn.`
- 4  or  to `Loc Format` and press the **Menu Select** button directly below `Sel.`
- 5  or  to the preferred location format and press the **Menu Select** button directly below `Sel.`

The front display shows the location with the selected format.









**NOTE:** If the SLD99 format is selected and the range is invalid, the display shows -----  
----- on the location. This situation occurs if you are using the radio outside of Sri Lanka and using the SLD99 format. To correct this situation, switch the location display format to other GPS options such as DDM, DMS, UTM/UCS, or MGRS.

#### 7.14.6

### Saving a Waypoint


**Prerequisites:** Ensure that your radio shows the current location on the screen.

#### Procedure:

- 1 Press the **Menu Select** button directly below `Optn.`
- 2 Perform one of the following actions:
  -  or  to `Save as Waypt` and press the **Menu Select** button directly below `Sel.`
  -  or  to `Save as Home` and press the **Menu Select** button directly below `Sel` and proceed to [step 5](#).
  -  or  to `Save as Dest.` and press the **Menu Select** button directly below `Sel` and proceed to [step 5](#).

A blinking cursor appears on the screen.

- 3 Use the **keypad** to edit the auto-generated waypoint, if required, or press the **Back** button to return to the Location main screen.
- 4 Press the **Menu Select** button directly below `Ok` once you are done.  
One of the following scenarios occur:
  - The display shows `Current loc saved as <Waypoint name>`.
  - The display shows `Current loc saved as [Home]`.










- The display shows `Current loc saved as [Destination]`.
- 5 To return to the Home screen, press  , the **PTT** button, the preprogrammed **GPS** button or the **Back** button.

#### 7.14.7

### Viewing a Saved Waypoint

**Prerequisites:** Ensure your radio shows the current location on the screen.

**Procedure:**







- 1 Press the **Menu Select** button directly below `Optn.`
- 2  or  to `Waypoints` and press the **Menu Select** button directly below `Sel.`  
The display shows a list of waypoints.
- 3 Perform one of the following actions:
  -  or  to scroll through the list.
  -  or  to select a waypoint to view the location information in full.
- 4 Press the **Menu Select** button directly below `Optn.`
- 5 To view the MGRS or latitude/longitude location, time and date of the selected waypoint,  or  to `View` and press the **Menu Select** button directly below `Sel.`
- 6 To return to the previous screen, press the **Menu Select** button directly below `Back`, or to return to the Home screen, press  , the **PTT** button, or the preprogrammed **GPS** button.


#### 7.14.8

### Editing the Alias of a Waypoint

**Prerequisites:** Ensure your radio shows the current location on the screen.

**Procedure:**

- 1 Press the **Menu Select** button directly below `Optn.`
- 2  or  to `Waypoints` and press the **Menu Select** button directly below `Sel.`  
The display shows a list of waypoints.
- 3  or  to the required saved waypoint, and press the **Menu Select** button directly below `Optn.`
- 4  or  to `Edit name` and press the **Menu Select** button directly below `Sel.`  
A blinking cursor appears in the `Edit Name` screen.
- 5 Use the **keypad** to edit the alias.
- 6 Perform one of the following actions:
  - Press the **Menu Select** button directly below `Ok` once you are done.
  - Press the **Back** button to return to the Waypoints main screen.
- 7 The display shows `<Waypoint name> Updated` and the radio returns to the Waypoints main screen.
- 8 Perform one of the following actions:

- Press the **Menu Select** button directly below `Back` to return to the previous screen.
- Press  , the **PTT** button, or the preprogrammed **GPS** button to return to the Home screen.

#### 7.14.9

### Editing the Coordinates of a Waypoint













#### When and where to use:



**NOTE:** You can only edit preprogrammed coordinates of Home and Destination.

Ensure that your radio shows the current location on the screen.

#### Procedure:

- 1 Press the **Menu Select** button directly below `Optn.`
- 2  or  to `Waypoints` and press the **Menu Select** button directly below `Sel.`  
The display shows a list of waypoints.
- 3 Perform one of the following actions:
  -  or  to `[Home]` and press the **Menu Select** button directly below `Optn.`
  -  or  to `[Destination]` and press the **Menu Select** button directly below `Optn.`
- 4  or  to `Edit location` and press the **Menu Select** button directly below `Sel.`  
The first number blinks.
- 5 Utilize the following control buttons to select the number/coordinates if required, then press the **Menu Select** button directly below `Edit` to change the number/coordinates.
  - Press  to move to the previous number/coordinates.
  - Press  to move to the next number/coordinates.A blinking cursor appears in the `Edit Location` screen.
- 6 Utilize the following control buttons or menu to change the number/coordinates if required then press the **Menu Select** button directly below `Ok` once.
  - Press  to move one space to the left.
  - Press  to move one space to the right.
  - Press the **Menu Select** button directly below `Del` to delete any unwanted characters.
  - Press the **Back** button to return to the previous screen
- 7 Press the **Menu Select** button directly below `Ok` once complete setting up the new Home or Destination.  
One of the following scenarios occurs:
  - The display shows `[Home] Updated` and the radio returns to the Waypoints main screen.
  - The display shows `[Destination] Updated` and the radio returns to the Waypoints main screen.

#### 7.14.10

### Deleting a Single Saved Waypoint

**Prerequisites:** Ensure your radio shows the current location on the screen.

**Procedure:**

- 1 Press the **Menu Select** button directly below `Optn.`
- 2  $\wedge$  or  $\vee$  to `Waypoints` and press the **Menu Select** button directly below `Sel .`  
The display shows a list of waypoints.
- 3 Perform one of the following actions:
  - $\wedge$  or  $\vee$  to the required saved waypoint, and press the **Menu Select** button directly below `Optn.`  $\langle$  or  $\rangle$  to `Edit name` and press the **Menu Select** button directly below `Del.`
  - Press the **Menu Select** button directly below `Del.`
- 4 The display shows `Delete <Waypoint name> Confirm?.`
- 5 Press the **Menu Select** button directly below `Yes` to delete the waypoint or press the **Menu Select** button directly below `No` to return to the `Waypoints` main screen.

The display shows `<Waypoint name>deleted.`

#### 7.14.11

### Deleting All Saved Waypoints

**Prerequisites:** Ensure your radio shows the current location on the screen.

**When and where to use:**



**NOTE:** You cannot delete any of the preprogrammed waypoints.

**Procedure:**

- 1 Press the **Menu Select** button directly below `Optn.`
- 2  $\wedge$  or  $\vee$  to `Waypoints` and press the **Menu Select** button directly below `Sel .`  
The display shows a list of waypoints.
- 3  $\wedge$  or  $\vee$  to the required saved waypoint, and press the **Menu Select** button directly below `Optn.`
- 4  $\wedge$  or  $\vee$  to `Delete All` and press the **Menu Select** button directly below `Sel .`  
The display shows `Delete All saved waypnts Confirm?.`
- 5 Press the **Menu Select** button directly below `Yes` to delete all waypoints or press the **Menu Select** button directly below `No` to return to the `Waypoints` main screen.

The display shows `All saved waypnts deleted.`



#### 7.14.12

### Measuring the Distance and Bearing from a Saved Waypoint

**Prerequisites:** Ensure your radio shows the current location on the screen.

**Procedure:**

- 1 Press the **Menu Select** button directly below `Optn.`

- 2  or  to `Dist frm here` and press the **Menu Select** button directly below `Sel`.

The display shows a list of waypoints.

- 3  or  to the required waypoint and press the **Menu Select** button directly below `Sel`.

The display shows the distance and bearing from the current to the selected coordinates.

#### 7.14.13

### Location Feature in Emergency Mode

When the Emergency feature is activated, the radio exits the Location menu and returns to the Home screen.

You can view the channel that triggers the emergency signal.

You can re-enter the Location menu while still in Emergency mode as long as Silent Emergency is not activated.

If you have disabled the Location feature on your radio, it automatically turns back on when Emergency mode is activated.

If there is a solid location signal during Emergency operation, the current location and the location information received is saved as Emergency and Last Known Location respectively.

#### 7.15

### ASTRO 25 (P25) Programming Over Project 25 (POP25)

Also called Over-the-Air Programming, this feature allows configuration data and firmware to be upgraded to your radio over-the-air. Full use of the radio is retained during the data transfer without interrupting communication.

If the upgrade happens on the ASTRO 25 and ASTRO Conventional systems, the upgrade pauses to give priorities to voice call, and continues after the voice call ended. If the upgrade happens on a Wi-Fi network, the upgrade process runs concurrently with voice calls.

Once a configuration upgrade is downloaded to your radio, you can install new changes immediately, or delay changes to be installed on the radio when it is being powered up.

Your radio can also be configured to allow you to accept or reject an upgrade.

#### 7.15.1

### Responding to the Notification of Upgrade

#### Procedure:

- 1 The display shows `Upgrade?` and two short, medium-pitched tones sound every 30 seconds until the user makes a choice of either accepting, delaying, or rejecting the request.



**NOTE:** Do not remove the power cable or power down the radio during the firmware upgrade process.

- 2 Perform one of the following actions:
  - Press the **Menu Select** button below `Acpt` to accept the request to upgrade immediately.
  - Press the **Menu Select** button below `Optn` and select `Dlay` to delay the request to upgrade or `Rej` to reject the request to upgrade.

One of the following scenarios occurs:

- If you choose to accept, the display shows `Programming Dont power off` to indicate that the upgrade is about to begin. The radio resets to install the upgrade. In the case of configuration data

upgrade, the process only takes a few seconds. In the case of firmware upgrade, the installation takes several minutes.



**NOTE:** The radio cannot be used while the upgrade is being installed. Therefore, make sure to only accept the upgrade at a convenient time when immediate radio use is not required.

- If you choose to delay, a configuration data upgrade is installed automatically at the next power up. However, in the case of a firmware upgrade, the radio prompts `Upgrade?` again at the next power up.
- If you choose to reject, the display shows `Upg Aborted`. The radio continues to function with the current configuration until it gets reprogrammed.



**NOTE:** If your radio has problems upgrading over-the-air, consult a qualified technician for details.

## 7.16

### Voice Announcement

This feature enables the radio to audibly indicate the current feature mode, zone, or channel assigned to the user.

The available voice announcement (VA) priority options are:

#### High

Voice announcement is enabled even when the radio is receiving calls.

#### Low

Voice announcement is disabled when the radio is receiving calls.

## 7.17

### Utilities

This chapter explains the operations of the utility functions available in your radio.

#### 7.17.1

### Selecting the Power Level

This feature enables you to select the power level at which your radio transmits. The radio always turns on to the default setting. These reduced transmit power level settings do not affect the receiving performance of your radio, nor diminish the overall quality of the audio and data functionality of the radio given the following conditions. Power level `Low` enables a shorter transmitting distance to conserve power. Power level `High` enables a longer transmitting distance.

**Prerequisites:** This feature must be preprogrammed by a qualified radio technician.

#### Procedure:

Selecting the Power Level using the radio menu:

- a `<or>` to `Pwr`.
- b Press the **Menu Select** button directly below `Pwr`.

The display shows `Low power` and the low power icon or the display shows `High power` and the high power icon.





### 7.17.2

## Selecting a Radio Profile





**When and where to use:** This feature allows you to manually switch the visual and audio settings of the radio. The display, backlight, alert tones, and audio settings are defined according to the preprogrammed radio settings of each radio profile. Refer to a qualified technician for more information.

Do one of the following to select a radio profile. You can use the options interchangeably depending on your preference and the programmed functions.

#### Procedure:

- Selecting a radio profile using the preprogrammed **Profile** button:
  - a. Press the preprogrammed **Profile** button.
  - b.  or  to scroll through the menu selections.
  - c. Press the **Menu Select** button directly below `Sel` to select the required radio profile, or press the **Menu Select** button directly below `Exit` to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

- Selecting a radio profile using the radio menu:
  - a.  or  to `Prfl` and press the **Menu Select** button directly below `Prfl` to access the `Profiles` feature screen.
  - b.  or  to scroll through the menu selections.
  - c. Press the **Menu Select** button directly below `Sel` to select the required radio profile, or press the **Menu Select** button directly below `Exit` to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

### 7.17.3

## Enabling and Disabling the Radio Alias

This feature allows you to display or hide the radio alias (name).

#### Procedure:

Press the **MyID** menu item.

The display shows momentary `Radio ID off`, and the radio alias disappears from the Home screen or the display shows momentary `Radio ID on`, and the radio alias appears on the Home screen.

### 7.17.4

## Controlling the Display Backlight

You can enable or disable the radio display backlight as needed, if poor light conditions make the display or keypad difficult to read.

You can also maintain a minimum backlight level on the radio front display, depending on how your radio is programmed.



**NOTE:** The backlight setting also affects the **Menu Select** buttons, the **Navigation** button, and the **keypad** backlighting accordingly.

The backlight remains on for a programmed time before it automatically turns off completely or returns to the minimum backlight level.

**Procedure:**

Perform one of the following actions:

- 

### 7.17.5

## Locking and Unlocking the Keypad and Controls

You can lock your radio keypad, programmable buttons, and knob or knobs to avoid inadvertent entry. Check with your dealer or qualified technician for best selection to suit your usage.

**Procedure:**

- 1 Toggle the preprogrammed **Keypad/Control Lock** button to on.  
The display shows *Kypd/Ctrl Lock*.
- 2 Toggle again to unlock the controls.

### 7.17.6

## Turning the Controls and Keypad Buttons Tones On or Off

**When and where to use:** You can enable and disable the tones of Navigation buttons, controls and keypad if needed.

**Procedure:**

- Turning the tones on or off using the preprogrammed **Mute** button:
  - a. To turn the tones off or on, press the preprogrammed **Mute** button.
- Turning the tones on or off using the radio menu:
  - a. **< or >** to *Mute*.
  - b. Press the **Menu Select** button directly below *Mute*.

The display shows momentary *Tones off*, indicating that the tones are disabled or the display shows momentary *Tones on*, and you hear a short tone indicating that the tones are enabled.

### 7.17.7

## Turning Voice Mute On or Off

This feature allows you to mute the voice transmission of the current zone and channel.

**When and where to use:**

Do one of the following to turn Voice Mute on or off. You can use the options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Turning Voice Mute off or on using the preprogrammed **Voice Mute** button:

- a. To turn the feature off or on, press the preprogrammed **Voice Mute** button.
- Turning Voice Mute on or off using the radio menu:
  - a. < or > to  $\vee$ Mut.
  - b. Press the **Menu Select** button directly below  $\vee$ Mut.

The display shows *Voice mute off*, and you hear a short tone, indicating that the feature is disabled or the display shows *Voice mute on*, and you hear a short tone, indicating that the feature is enabled.

#### 7.17.8

### Using the Time-Out Timer

**When and where to use:** This feature turns off the transmitter of your radio. You cannot transmit longer than the preset timer setting.

If you attempt to do so, the radio automatically stops your transmission, and you hear a talk-prohibit tone.

The timer is defaulted at 60 seconds, but it can be preprogrammed from 15 to 465 seconds, in 15-second intervals, or it can be disabled entirely for each radio mode, by a qualified radio technician.



**NOTE:** You hear a brief, low-pitched, warning tone four seconds before the transmission times out.

#### Procedure:

- 1 Hold down the **PTT** button longer than the preprogrammed time.  
You hear a continuous talk prohibit tone. The transmission is cut off and the LED goes out.
- 2 Release the **PTT** button.  
The timer resets.
- 3 To re-transmit, press the **PTT** button.  
The time-out timer restarts and the LED lights up solid red.

#### 7.17.9

### Adjusting the Squelch Level

The Adjustable Fine Tune Squelch feature allows you to adjust the desired squelch level of the radio between level 0 and 15.

The following settings determine the types of call that you receive:

- 0 – Squelch is open and all calls regardless of signal strength and background noise pass through.
- Lower setting – Calls with low signal strength and higher than normal background noise pass through.
- Higher Setting – Calls with low signal strength and higher than normal background noise are filtered out.

#### Procedure:

- 1 From the Home screen, press and hold the preprogrammed **Private Line Disable** button.  
The radio displays the **Squelch** menu.
- 2 To adjust the squelch level, perform one of the following actions:
  - Press - or +.

- Press the **Left** or **Right** navigation button.
- 3 To return to the Home screen, press the **Home** button.

#### 7.17.10

### Conventional Squelch Operation

This feature filters out unwanted calls with low signal strength or channels that have a higher than normal background noise.

#### Analog Options

Tone Private Line, Digital Private-Line, and carrier squelch is available and programmed per channel.

Option	Result
Carrier squelch	You hear all traffic on a channel.
Tone Private Line or Digital Private-Line	The radio responds only to your messages.

#### Digital Options


One or more of the following options can be programmed in your radio. For more information, contact your system administrator.

Option	Result
Digital Carrier-Operated Squelch	You hear all digital traffic.
Normal Squelch	You hear any digital traffic having the correct network access code.
Selective Switch	You hear any digital traffic having the correct network access code and correct talkgroup.

#### 7.17.10.1

### Using Conventional Squelch Operation Features

#### Procedure:

- 1 < or > to **Sq1**.
- 2 Press the **Menu Select** button directly below **Sq1**.  
The display shows **Squelch XX**, where **XX** is the value for the current squelch.
- 3 Perform one of the following actions:
  - Press the **Menu Select** button directly below “+” to increase the squelch volume.
  - Press the **Menu Select** button directly below “-” to decrease the squelch volume.
- 4 Press  to return to the selected channel.

#### 7.17.11

### Using the PL Defeat Feature

This feature allows you to override any coded squelch programmed to a channel. Your radio also unmutes any digital activity on a digital channel. When this feature is active, the Carrier Squelch status indicator is displayed.

**Procedure:**

Place the programmed **PL Defeat** switch in the PL Defeat position.

One of the following indications occurs :

- Your radio plays the active transmission on the channel.
- If no activity is present, your radio is muted.

7.17.12

**Digital PTT ID Support**

This feature allows you to see the radio ID (number) of the radio from whom you are currently receiving a transmission. The receiving radio and the dispatcher can view the ID, which consists of up to a maximum of eight characters.

The ID number of your radio is also automatically sent every time you press the **PTT** button. This feature is programmed per channel. For digital voice transmissions, the ID of your radio is sent continuously during the voice message.

7.17.13

**Smart PTT (Conventional Only)**

Smart PTT is a per-personality, programmable feature used to keep radio users from talking over other radio conversations. When Smart PTT is enabled in your radio, you cannot transmit on an active channel.

The following table shows the variations of Smart PTT.

Mode	Description
Transmit Inhibit on Busy Channel with Carrier	You cannot transmit if traffic is detected on the channel.
Transmit Inhibit on Busy Channel with Wrong Squelch Code	You cannot transmit on an active channel with a squelch code other than your own. If the PL code is the same as yours, the transmission is not prevented.
Quick-Key Override	Your radio must be programmed to allow you to use Quick-Key Override. This feature works with either one of the two above variations. You can override the transmit-inhibit state by quick-keying the radio (press <b>PTT</b> button twice within the programmed time limit).

7.17.14

**Transmit Inhibit**

The Transmit Inhibit feature allows you to stop all transmission including voice and data. The radio can receive messages but is not able to reply the acknowledgment request of the received message.

This feature is available for Conventional operations for all ATS radios.

You can physically control the transmission of the radio especially during operation in hazardous environments. An environment is considered hazardous if radio transmission could initiate an explosion or other dangerous reactions.

#### 7.17.14.1

### Enabling Transmit Inhibition

#### Procedure:

Perform one of the following actions:

- <or> to TxIn. Press the **Menu Select** button below TxIn.
- Press the **Transmit Inhibit** programmable button.

The display shows Tx inhibit on. You hear a sequence of short, low-high tones to indicate that transmission is inhibited.

Pressing **PTT** triggers the radio sounds a constant short, low-pitched tone (reject tone).



**NOTE:** The status of the Transmit Inhibit does not change after the radio powers up.

#### 7.17.14.2

### Disabling Transmit Inhibition

#### Procedure:

Perform one of the following actions:

- <or> to TxIn. Press the **Menu Select** button below TxIn.
- Press the **Transmit Inhibit** programmable button.

The display shows Tx inhibit off. You hear a sequence of short, high-low tone (Transmit Inhibit Off tone) to indicate that the transmission is back to normal operation.

#### 7.17.15

### General Radio Information

Use this menu item to view the general information of your radio.

The available information is:

- Radio Information
- IP Display
- Control Assignments
- Soft ID (if enabled)

#### 7.17.15.1


### Accessing the Radio Information

**When and where to use:** This feature displays the following radio information:


- Host Version
- Model Number
- ESN
- Flash Code
- Tuning Version
- Expansion Board Type (optional)

- DSP Version
- Serial Number
- Flash Size and Type
- RF Band(s)
- Processor Version
- Language Pack ID and Version (only when the language of the display is set to non-English)
- Codeplug Alias (Optional)



**NOTE:** To return to the Home screen, press  at any time.

**Procedure:**

- 1 Perform one of the following actions:
  - Press the preprogrammed **Info** button.
  - **<** or **>** to **Info** and press the **Menu Select** button directly below **Info**.
- 2 **^** or **v** to **Radio Info** and press the **Menu Select** button directly below **Sel**.  
The display shows the Information screen.
- 3 Perform one of the following actions:
  - **^** or **v** to scroll through the various information.
  - To return to the previous screen, press the **Menu Select** button directly below **Back**.
  - Press  to return to the Home screen .

7.17.15.2

## Viewing the IP Information


**When and where to use:**

This feature displays the device name, IP address, and status of your radio.



**NOTE:** The device name of your radio is preprogrammed. Check with your dealer or system administrator for more information.

**Procedure:**

- 1 Perform one of the following actions:
  - Press the preprogrammed **Info** button.
  - **<** or **>** to **Info** and press the **Menu Select** button directly below **Info**.
- 2 **^** or **v** to **IP Info** and press the **Menu Select** button directly below **Sel**.  
The display shows the IP Info screen.
- 3 Perform one of the following actions:
  - **^** or **v** to scroll through the various information.
  - Press the **Menu Select** button directly below **Back** to return to the previous screen.
  - Press  to return to the Home screen.


### 7.17.15.3

## Viewing the Control Assignments

**When and where to use:** This feature displays the programmable radio functions assigned to the controls of your radio for the currently selected channel.

See [Programmable Features on page 21](#) for more information on the various programmable features of your radio.

### Procedure:

- 1 Perform one of the following actions:
  - Press the preprogrammed `Info` button.
  - `<or>` to `Info` and press the **Menu Select** button directly below `Info`.
- 2 `^` or `v` to `Control map` and press the **Menu Select** button directly below `Sel`.  
The display shows the Control Map screen.
- 3 Perform one of the following actions:
  - `^` or `v` to scroll through the various information.
  - Press the **Menu Select** button directly below `Back` to return to the previous screen.
  - Press  to return to the Home screen.

### 7.17.16

## Front Panel Programming

You are able to customize certain feature parameters in Front Panel Programming (FPP) to enhance the use of your radio.

The radio can be programmed in two ways:

- Front Panel Programming (FPP) using the front panel controls of the radio.
- Customer Programming Software (CPS), with the radio connected to a PC computer.

There are two methods to program a channel within a zone. Either:

- Select the zone and channel through the radio interface, and then initiate the FPP feature. Or,
- Initiate the FPP feature, and then select the zone and channel.



**NOTE:** When any of the Rx parameters such as Rx frequency, Rx PL, Rx DPL, and Rx NAC is changed, FPP automatically copies these Rx parameter values to the equivalent Direct operation (also known as Talkaround operation) parameters. If you use FPP to change the Rx frequency to be the same as the Tx frequency and subsequently use the CPS to read then write to the radio, Direct/Talkaround mode will operate differently from when a receive channel parameter value is changed through FPP. Refer to the CPS help files for a description of Direct/Talkaround Mode operation, in respect to a CPS write to the radio.

### 7.17.16.1

## Initiating the FPP Feature

**Prerequisites:** Before using this feature, you should:

- Familiarize yourself with the your radio.
- Remove the universal connector seal or any other accessories if it is attached to the radio.



**Procedure:**

- 1 Press < or > to FPP.
- 2 Press the **Menu Select** button directly below FPP.
  - If you are going to program zones which are not password protected (only supported in Federal FPP), go to [step 4](#).
  - If you are going to program a set of zones, of which one or more are password protected, go to [step 3](#). The radio displays Password.
- 3 Key in the password.  
The radio displays Password: \*\*\*\*\*.
- 4 Press **OK**.  
The radio displays Radio Param and Zn/Ch Param.

7.17.16.2

### Changing Password (Optional)

Radios from the Motorola Solutions factory are provisioned with a blank password.

**Prerequisites:** To access the protected channels, press **OK** when the Enter Old Password prompts you to change the password.

**Procedure:**

- 1 Press **EDIT**.
- 2 Enter the old password.
- 3 Enter the new password.
- 4 To accept the entry, enter the new password again.

7.17.16.3

### Selecting a Channel within a Zone

**Procedure:**

- 1 Press < or > to FPP and press the **Menu Select** button directly below FPP.  
The radio displays the Enter password screen
- 2 Enter the password and press the **Menu Select** button directly below Ok.
- 3 Press ^ or v to select Zn/Ch.
- 4 Press ^ or v to select the required zone and press **SEL** to view the channels.
- 5 Press ^ or v to select the required channel and press **SEL** to access the channel parameter.  
The radio displays the channel parameter screen.
- 6 Press ^ or v to select the required channel parameter.

#### 7.17.16.4

### Changing a Channel Parameter

**Procedure:**

- 1 Press **<** or **>** to **FPP** and press the **Menu Select** button directly below **FPP**.  
 The radio displays the **Enter password** screen
- 2 Enter the password and press the **Menu Select** button directly below **Ok**.
- 3 **^** or **v** to scroll through the various information.
- 4 Press **EDIT** to edit the channel parameter.
- 5 Change the parameter value.
- 6 Press **OK** to accept the parameter change and return to view mode.
- 7 Perform one of the following actions and proceed to the next step:
  - **^** or **v** to select other channel parameters.
  - Press **BACK** to access a different channel and make any necessary programming changes.
- 8 Press **BACK** to return to **Zone List Selector**.
- 9 Press **BACK** to return to **FPP** main menu.
- 10 Press **Home** to return to the Home screen.

#### 7.17.16.5

### Editing Parameters



**When and where to use:** Use the keypad to enter the numeric digits. Each key can generate different characters of the alphabet through multiple presses of the same key. For all parameters except **Chan Name, Zone Name, Top Chan Name** and **Top Zone Name** the **<** or **>** buttons increment or decrement the selected value by scrolling through the valid entries.

**Procedure:**

- 1 Perform the following actions based on the type of the parameter:

Table 6: Parameter Editing Keys

Parameter	Editing Keys	Value
Tx	Perform one of the following:	
Rx	<ul style="list-style-type: none"> <li>• <b>&lt;</b> or <b>&gt;</b> to increment entry and to move cursor.</li> <li>• Use keypad to directly enter the desired value.</li> </ul>	
Tx PL	Perform one of the following:	
Rx PL	<ul style="list-style-type: none"> <li>• <b>&lt;</b> or <b>&gt;</b> to increment entry and to move cursor.</li> </ul>	
Tx DPL	<ul style="list-style-type: none"> <li>• Use keypad to directly enter the desired value.</li> </ul>	
Rx DPL	<p><b>DEL</b> to delete the parameter value of PL entered.</p> <p>In addition, for <b>Tx DPL</b> and <b>Rx DPL</b>, the <b>INVT</b> softkey switches <b>INVERT</b> on and off.</p>	
Tx NAC	<b>&lt;</b> or <b>&gt;</b> to increment or decrement entry and to move cursor within parameter value.	
Rx NAC		

Parameter	Editing Keys	Value
	Use keypad to enter hexadecimal numbers: <ul style="list-style-type: none"> <li>• Plus, multiple press 2 to scroll through A, B, C, 2.</li> <li>• Plus, multiple press 3 to scroll through D, E, F, 3.</li> </ul>	
Rx Type	Perform one of the following: <ul style="list-style-type: none"> <li>•  or  to toggle between valid entries.</li> </ul>	ANALOG/ DIGITAL/ MIXED
Tx Type	<ul style="list-style-type: none"> <li>• Press the keypad digits for quick access to locations in the list.</li> </ul>	ANALOG/ DIGITAL
Bandwidth		25kHz/ 20kHz/ 12.5kHz
Protect		ON/OFF
Tx Deviation		5.0 kHz/4.0 kHz/2.5 kHz
Power Level		High/Low
Hot Keypad		ON/OFF
Busy LED		ON/OFF
Low Batt LED		ON/OFF
MPL Enable		Disabled/Rx /Tx/All
Scan List		None/Scan List 1, 2, 3,...
Zone Name	Use keypad to enter numbers and alphabet characters. For more information, see <a href="#">Text Entry Icons on page 19</a> .	
Top Chan Name		
Top Zone Name		
Chan Name		



**NOTE:**

To edit **Tx PL**, **Rx PL**, **Tx DPL**, and **Rx DPL**, the PL Setting must be set to **Disabled**.

If PL setting is set to **ALL**, **Rx** or **Tx**, there is no **Edit** selection available to change the codes for **Tx PL**, **Rx PL**, **Tx DPL**, or **Rx DPL**.

If PL setting is set to **Rx**, you can only edit **Tx PL** and **Tx DPL** codes.

If PL setting is set to **Tx**, you can only edit **Rx PL** and **Rx DPL** codes.

## Chapter 8

# Accessories

See the specific radio price pages for a list of accessories or contact your sales representative for accessory compatibility.

See <https://www.motorolasolutions.com> to know more about the accessories supported by this radio.

# Legal and Compliance Statements

## Disclaimer

The information in this document is carefully examined, and is believed to be entirely reliable. However, no responsibility is assumed for inaccuracies.

Furthermore, Motorola Solutions reserves the right to change any products to improve readability, function, or design. Motorola Solutions does not assume any liability arising out of the applications or use of any product or circuit described herein; nor does it cover any license under its patent rights, nor the rights of others.

## Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 2000 Progress Pkwy, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **ATS 2500p**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

### **Class B Digital Device**

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and

- 2 This device must accept any interference received, including interference that may cause undesired operation.



**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

## Important Safety Information

### RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios

**CAUTION:**

**This radio is restricted to Occupational use only.**

Before using the radio, read the RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola Solutions-approved antennas, batteries, and other accessories, visit the following website:

<https://www.motorolasolutions.com>

## Notice to Users (FCC)

This device complies with Part 15 of the FCC rules per the following conditions:

- This device may not cause harmful interference.
- The device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

## FCC Licensing Information

This device complies with Parts 90 and 15 of the Federal Communications Commission (FCC) Rules.

Operation is subject to the condition that this device does not cause harmful interference. The radio operates on radio frequencies that are regulated by the Federal Communications Commission (FCC). To transmit on these frequencies, you are required to have a license issued by the FCC. Application is made available on FCC Form 601 and Schedules D, H, and Remittance Form 159.

To obtain these FCC forms, request document 000601 which includes all forms and instructions. If you wish to have the document faxed, mailed, or have questions, use the following contact information.

**Fax**

Contact the Fax-On-Demand system at 1-202-418-0177

**Mail**

Call the FCC forms hotline at 1-800-418-FORM or 1-800-418-3676

**Contact**

For questions regarding FCC license, contact 1-888-CALL-FCC, 1-888-225-5322, or <http://www.fcc.gov>.

Before filling out your application, you must decide which frequency you can operate on. For questions on determining the radio frequency, call Motorola Solutions Product Services at: 1-800-448- 6686. Changes or modifications not expressly approved by Motorola Solutions may void the user authority granted by the FCC to operate this radio and should not be made. To comply with FCC requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services.

Replacement of any transmitter component such as crystal, semiconductor, and others not authorized by the FCC equipment authorization for this radio could violate FCC rules.



**NOTE:** Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

## Applying for Canadian License

The operation of your Motorola Solutions radio is subject to the Radio communications Act and must comply with rules and regulations of the Federal Government's department of Industry Canada. Industry Canada requires that all operators using Private Land Mobile frequencies obtain a radio license before operating their equipment.

**Prerequisites:** Obtain the latest Canadian License Application form at [http://www.ic.gc.ca/ic\\_wp-pa.htm](http://www.ic.gc.ca/ic_wp-pa.htm).

**Procedure:**

- 1 Fill in the items as per the instructions. Be sure to print legibly.  
If you need additional space for any item, use the reverse side of the application.
- 2 Make a copy of your files.
- 3 Prepare a cheque or money order payable to the "Receiver General for Canada", for an amount for each radio purchased.  
The license is renewed on April 1st each year, and issued for a period of 12 months.
- 4 Mail your completed application along with your cheque or money order to the closest Industry Canada District office.

# Maritime Radio Use in the VHF Frequency Range

## Special Channel Assignments

### Emergency Channel

If you are in imminent and grave danger at sea and require emergency assistance, use VHF Channel 16 to send a distress call to nearby vessels and the United States Coast Guard. Transmit the following information, in this order:

- 1 "MAYDAY, MAYDAY, MAYDAY."
- 2 "THIS IS \_\_\_\_\_, CALL SIGN \_\_\_\_\_." State the name of the vessel in distress 3 times, followed by the call sign or other identification of the vessel, stated 3 times.
- 3 Repeat "MAYDAY" and the name of the vessel.
- 4 "WE ARE LOCATED AT \_\_\_\_\_." State the position of the vessel in distress, using any information that will help responders to locate you, e.g.:
  - latitude and longitude
  - bearing (state whether you are using true or magnetic north)
  - distance to a well-known landmark
  - vessel course, speed, or destination
- 5 State the nature of the distress.
- 6 Specify what kind of assistance that you need.
- 7 State the number of persons on board and the number needing medical attention, if any.
- 8 Mention any other information that would be helpful to responders, such as type of vessel, vessel length and/or tonnage, hull color, etc.
- 9 "OVER."
- 10 Wait for a response.
- 11 If you do not receive an immediate response, remain by the radio, and repeat the transmission at intervals until you receive a response. Be prepared to follow any instructions given to you.

### Non-Commercial Call Channel

For non-commercial transmissions, such as fishing reports, rendezvous arrangements, repair scheduling, or berthing information, use **VHF Channel 9**.

### Operating Frequency Requirements

A radio designated for shipboard use must comply with Federal Communications Commission Rule Part 80 as follows:

- on ships subject to Part II of Title III of the Communications Act, the radio must be capable of operating on the 156.800 MHz frequency.
- on ships subject to the Safety Convention, the radio must be capable of operating:
  - in the simplex mode on the ship station transmitting frequencies specified in the 156.025–157.425 MHz frequency band, and



- in the semiduplex mode on the two frequency channels specified in the table below.



**NOTE:**

Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be lawfully used by the general public in US waters.

Additional information about operating requirements in the Maritime Services can be obtained from the full text of FCC Rule Part 80 and from the US Coast Guard.

Table 7: VHF Marine Channel List

Channel Number	Frequency (MHz)	
	Transmit	Receive
1	156.050	160.650
2	156.100	160.700
*	156.150	160.750
4	156.200	160.800
5	156.250	160.850
6	156.300	—
7	156.350	160.950
8	156.400	—
9	156.450	156.450
10	156.500	156.500
11	156.550	156.550
12	156.600	156.600
13**	156.650	156.650
14	156.700	156.700
15**	156.750	156.750
16	156.800	156.800
17**	156.850	156.850
18	156.900	161.500
19	156.950	161.550
20	157.000	161.600
*	157.050	161.650
22	157.100	161.700
*	157.150	161.750
24	157.200	161.800
25	157.250	161.850
26	157.300	161.900
27	157.350	161.950
28	157.400	162.000
60	156.025	160.625

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*	156.075	160.675
62	156.125	160.725
63	156.175	160.775
*	156.225	160.825
65	156.275	160.875
66	156.325	160.925
67**	156.375	156.375
68	156.425	156.425
69	156.475	156.475
71	156.575	156.575
72	156.625	–
73	156.675	156.675
74	156.725	156.725
75	***	***
76	***	***
77**	156.875	–
78	156.925	161.525
79	156.975	161.575
80	157.025	161.625
*	157.075	161.675
*	157.125	161.725
*	157.175	161.775
84	157.225	161.825
85	157.275	161.875
86	157.325	161.925
87	157.375	161.975
88	157.425	162.025



**NOTE:**

\* Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be **lawfully used** by the general public in US waters.

\*\* Low power (1 W) only.

\*\*\* Guard band.



**NOTE:** A – in the Receive column indicates that the channel is transmitted only.

## Declaration of Compliance for the Use of Distress and Safety Frequencies

The radio equipment does not employ a modulation other than the internationally adopted modulation for maritime use when it operates on the distress and safety frequencies specified in RSS-182 Section 7.3.

## Technical Parameters for Interfacing External Data Sources

	<b>RS232</b>	<b>USB</b>	<b>SB9600</b>
<b>Input Voltage (Volts Peak-to-peak)</b>	18 V	3.6 V	5 V
<b>Max Data Rate</b>	115 Kbps	12 Mbps	9.6 Kbps
<b>Impedance</b>	5000 $\Omega$	90 $\Omega$	120 $\Omega$

# Limited Warranty

## MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

### I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA SOLUTIONS, INC. (“MOTOROLA”) warrants the MOTOROLA SOLUTIONS manufactured Communication Products listed below (“Product”) against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

ATS 2500p Portable Units	One (1) Year
Product Accessories	One (1) Year

MOTOROLA SOLUTIONS, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA SOLUTIONS.

This express limited warranty is extended by MOTOROLA SOLUTIONS to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA SOLUTIONS. MOTOROLA SOLUTIONS assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA SOLUTIONS.

Unless made in a separate agreement between MOTOROLA SOLUTIONS and the original end user purchaser, MOTOROLA SOLUTIONS does not warrant the installation, maintenance or service of the Product.

MOTOROLA SOLUTIONS cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA SOLUTIONS disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

MOTOROLA SOLUTIONS offers the following optional extended service contracts.

#### **DEVICE MANAGED SERVICES (DMS) ACCIDENTAL DAMAGE**

Provides for extended hardware repair coverage INCLUDING CHEMICAL, LIQUID, FIRE, AND OTHER PHYSICAL DAMAGE. Accidental damage coverage is available in conjunction with MOTOROLA SOLUTIONS’S standard Commercial Warranty and starts from the FIRST DAY the radio is put into use. Service performed under this plan consists of repair or replacement of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay the inbound shipping charges only with use of the MOTOROLA SOLUTIONS designated delivery service. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS’S normal shipping methods.

#### **DEVICE MANAGED SERVICES (DMS) STANDARD HARDWARE**

Provides extended hardware normal wear and tear repair coverage beginning AFTER MOTOROLA SOLUTIONS’S standard Commercial Warranty period expires. Service performed under this plan consists of repair of the covered equipment as set forth in the terms and conditions. Repairs will be

made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS'S normal shipping methods.

## II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA SOLUTIONS'S responsibilities regarding the Product. Repair, replacement, or refund of the purchase price, at MOTOROLA SOLUTIONS's option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA SOLUTIONS BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

## III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights, which may vary from state to state.

## IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA SOLUTIONS through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA SOLUTIONS at 1-800-927-2744 US/Canada.

## V. WHAT THIS WARRANTY DOES NOT COVER:

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, accident, water, or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4 Breakage or damage to antennas unless caused directly by defects in material workmanship.
- 5 A Product subjected to unauthorized Product modifications, disassembles, or repairs (including, without limitation, the addition to the Product of non-MOTOROLA SOLUTIONS supplied equipment) which adversely affect performance of the Product or interfere with MOTOROLA SOLUTIONS's normal warranty inspection and testing of the Product to verify any warranty claim.
- 6 Product which has had the serial number removed or made illegible.
- 7 Rechargeable batteries if:
  - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.

- the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8 Freight costs to the repair depot.
  - 9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA SOLUTIONS's published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA SOLUTIONS.
  - 10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
  - 11 Normal and customary wear and tear.

## **VI. PATENT AND SOFTWARE PROVISIONS:**

MOTOROLA SOLUTIONS will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and MOTOROLA SOLUTIONS will pay those costs and damages finally awarded against the end user purchaser in any such suit, which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 that MOTOROLA SOLUTIONS will be notified promptly in writing by such purchaser of any notice of such claim,
- 2 that MOTOROLA SOLUTIONS will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and
- 3 should the Product or parts become, or in MOTOROLA SOLUTIONS' opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA SOLUTIONS, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA SOLUTIONS.

MOTOROLA SOLUTIONS will have no liability with respect to any claim of patent infringement, which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA SOLUTIONS, nor will MOTOROLA SOLUTIONS have any liability for the use of ancillary equipment or software not furnished by MOTOROLA SOLUTIONS, which is attached to or used in connection with the Product. The foregoing states the entire liability of MOTOROLA SOLUTIONS with respect to infringement of patents by the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA SOLUTIONS certain exclusive rights for copyrighted MOTOROLA SOLUTIONS software such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA SOLUTIONS software. MOTOROLA SOLUTIONS software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA SOLUTIONS software or exercise of rights in such MOTOROLA SOLUTIONS software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA SOLUTIONS patent rights or copyrights.

## **VII. GOVERNING LAW:**

This Warranty is governed by the laws of the State of Illinois, U.S.A.

## VIII. For Australia Only

This provision applies to products and services supplied by Motorola Solutions to consumers within the meaning of the Australian Consumer Law. This warranty is given by Motorola Solutions Australia Pty Limited (ABN16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. For major failures with the service, you are entitled:

- To cancel your service contract with us: and
- To a refund for the unused portion, or to compensation for its reduced value.

You are entitled to choose a replacement or refund for a major failure with goods. If a failure with the goods or service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods, and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service. If you have any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website: [https://www.motorolasolutions.com/en\\_xa/support.html](https://www.motorolasolutions.com/en_xa/support.html) for current warranty terms.

# Glossary

This glossary contains an alphabetical listing of terms and their definitions that are applicable to portable and mobile subscriber radio products.

## **ACK**

Acknowledgment of communication.

## **Active Channel**

A channel that has traffic on it.

## **ASTRO conventional**

Motorola Solutions standard for wireless analog or digital conventional communications.

## **Call Alert**

Privately paging an individual by sending an audible tone.

## **Carrier Squelch**

Feature that responds to the presence of an RF carrier by opening or unmuting (turning on) a receiver audio circuit. A squelch circuit silences the radio when no signal is being received so that the user does not have to listen to “noise.”

## **Channel**

A group of characteristics, such as transmit/receive frequency pairs, radio parameters, and encryption encoding.

## **Conventional**

Typically refers to radio-to-radio communications, sometimes through a repeater. Frequencies are shared with other users without the aid of a central controller to assign communications channels.

## **Conventional Scan List**

A scan list that includes only conventional channels.

## **Cursor**

A visual tracking marker (a blinking line) that indicates a location on a display.

## **Deadlock**

Displayed by the radio after three failed attempts to unlock the radio. The radio must be powered off and on prior to another attempt.

## **Digital Private Line**

A type of digital communications that utilizes privacy call, as well as memory channel and busy channel lock out to enhance communication efficiency.

## **Dispatcher**



An individual who has radio-system management duties and responsibilities.

### **Digital Signal Processor**

A microcontroller specifically designed for performing the mathematics involved in manipulating analog information, such as sound, that has been converted into a digital form. DSP also implies the use of a data compression technique.

### **ESN**

Electrical Serial Number.

### **Hang up**

Disconnect.

### **Liquid-Crystal Display (LCD)**

An LCD uses two sheets of polarizing material with a liquid-crystal solution between them. An electric current passed through the liquid causes the crystals to align so that light cannot pass through them.

### **Light Emitting Diode (LED)**

An electronic device that lights up when electricity is passed through it.

### **MDC**

Motorola Solutions Digital Communications.

### **Menu Entry**

A software-activated feature shown at the bottom of the display. Selection of a feature is controlled by the programming of the buttons on the side of the radio.

### **Monitor**

Check channel activity by pressing the Monitor button. If the channel is clear, you hear static. If the channel is in use, you hear conversation. It also serves as a way to check the volume level of the radio, since the radio "opens the squelch" when the monitor button is pressed.

### **Network Access Code**

Network Access Code (NAC) operates on digital channels to reduce voice channel interference between adjacent systems and sites.

### **Non-tactical/revert**

The user will talk on a preprogrammed emergency channel. The emergency alarm is sent out on this same channel.

### **Page**

A one-way alert with audio and/or display messages.

### **Personality**

A set of unique features specific to a radio.

### **Preprogrammed**

A software feature that has been activated by a qualified radio technician.

### **Private Line (PL)**

A sub-audible tone that is transmitted such that only receivers decoding the tone receives it.

### **Programmable**

A radio control that can have a radio feature assigned to it.

### **Push-to-Talk**

PTT-The switch or button usually located on the left side of the radio which, when pressed, causes the radio to transmit. When the PTT is released, the unit returns to receive operation.

### **Radio Frequency**

RF-The portion of the electromagnetic spectrum between audio sound and infrared light (approximately 10 kHz to 10 GHz).

### **Repeater**

Remote transmit/receive facility that re-transmits received signals in order to improve communications range and coverage (conventional operation).

### **Selective Call**

A feature that allows you to call a selected individual, intended to provide privacy and to eliminate the annoyance of having to listen to conversations of no interest to you.

### **Squelch**

Muting of audio circuits when received signal levels fall below a pre-determined value. With carrier squelch, all channel activity that exceeds the preset squelch level can be heard.

### **Status Calls**

Pre-defined text messages that allow the user to send a conditional message without talking.

### **Tactical/non-revert**

The user will talk on the channel that was selected before the radio entered the emergency state.

### **TalkAround**

Bypassing a repeater and talking directly to another unit for local unit-to-unit communications.

### **Talkgroup**

An organization or group of radio users who communicate with each other using the same communications path.

### **Zone**

A grouping of channels.