



APX TWO-WAY RADIOS

APX 7500, APX 8500

APX MOBILE 09 CONTROL HEAD USER GUIDE

DECEMBER 2019

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Declaration of Conformity

This declaration is applicable to your radio only if your radio is labeled with the following FCC logo.

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 1303 East Algonquin Road, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that **APX Mobile** conforms to FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.



NOTICE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules and Industry Canada license-exempt RSS standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

Important Safety Information

RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios

CAUTION:

This radio is restricted to Occupational use only.

Before using the radio, read the RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola Solutions-approved antennas and other accessories, visit the following website:

<http://www.motorolasolutions.com>

Any modification to this device, not expressly authorized by Motorola Solutions, may void the user's authority to operate this device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter is approved by Industry Canada to operate with a Motorola Solutions-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.



NOTICE: Setting up the radio as an RF Modem takes complete control of the radio. In this mode, the radio no longer responds to button and **PTT** presses nor will it unmute to voice activity. This mode is designed to receive and pass specifically formatted over the air data to a tethered computer with RF modem enabled applications. This mode can only be exit by reprogramming the radio with Customer Programming Software (CPS) to not operate in RF modem mode and cycling power.

Notice to Users (FCC and Industry Canada)

This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSS's per the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

Software Version

All the features described in the following sections are supported by the software version **R20.60.00** or later.

See [Accessing the Radio Information on page 125](#) to determine the software version of your radio.

Check with your dealer or system administrator for more details of all the supported features.

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Read Me First

This User Guide covers the basic operation of the radio. However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

If you attempt to use features which are mutually exclusive, one or more of the following occurs:

- A negative tone sounds.
- The radio displays `Feature not allowed`.

Notations Used in This Manual

Throughout the text in this publication, you will notice the use of **Warning**, **Caution**, and **Notice**. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



WARNING: An operational procedure, practice, or condition and so on, which may result in injury or death if not carefully observed.





CAUTION: An operational procedure, practice, or condition and so on, which may result in damage to the equipment if not carefully observed.



NOTICE: An operational procedure, practice, or condition and so on, which is essential to emphasize.

The following special notations identify certain items.

Example	Description
Home button or 	Buttons and keys are shown in bold print or as an icon.
Phone	Menu entries are shown similar to the way they appear on the display of the radio.
	This means "Press the right side of the 4-Way Navigation Button".

Radio Maintenance

This chapter covers the radio care.

Radio Care

Proper radio usage and care assures efficient operation and long life for the product.

The following are recommendations and warnings when using the radio.



CAUTION:

- Your radio casing has a vent port that allows for pressure equalization in the radio. Never poke this vent with any objects, such as needles, tweezers, or screwdrivers.
- Avoid subjecting the radio to an excess of liquids.
- Accessory connector cover must be attached to the radio accessory connector if an accessory is not attached to the radio.
- If the radio is submerged or exposed to a high force water spray, such as from a hose, remove the accessory connector cover immediately and check to make sure no water was forced into the accessory connector/radio interface. Rinse and dry the area and re-attach the accessory or accessory connector cover if leakage occurs.
- If the radio is exposed to a corrosive environment, such as salt water or corrosive gases or liquids, rinse and clean the radio immediately to prevent damage to radio materials, especially plated surfaces. Refer to [Cleaning Your Radio](#) for detailed instructions. Remove the battery and the antenna before cleaning.
- If the radio has been submerged in water, shake the radio well so that any water that may be trapped inside the speaker grille and microphone port can be removed. Otherwise, the water will decrease the audio quality of the radio.
- Do **not** disassemble the radio. This could damage radio seals and result in leak paths into the radio.
- Underwriter Laboratory (UL) certified radios should only be opened and serviced by UL approved service centers. Opening or repairing at unauthorized locations will invalidate the radio's hazardous location rating.
- Do **not** pound, drop, or throw the radio unnecessarily.

The following are suggestions to assist you in troubleshooting possible operating problems.



CAUTION: The cables that connect to the rear of the radio could have live voltage on some of their pins. Do not remove or reconnect these cables. Only a qualified radio technician should perform this task. Service performed by unauthorized personnel may cause the radio to transmit an emergency alarm even if the unit is turned off.

If your radio is locked up or the display shows `FAIL 01/09`, turn the radio off and then back on. If this does not correct the condition, take the radio to a qualified radio technician for service.

If radio operation is intermittent, check with other persons using the system for similar problems before taking the radio in for service. Similar problems indicate a system malfunction rather than a radio failure.

If symptoms persist or, if your unit exhibits other problems, contact a qualified radio technician.

Cleaning the External Surface of the Radio

When and where to use:



CAUTION: Do **not** use solvents to clean your radio. Spirits may permanently damage the radio housing.

Do **not** submerge the radio in detergent solution.

Procedure:

- 1 Combine one teaspoon of mild diswashing detergent to one gallon of water (0.5% solution).
- 2 Apply the solution sparingly with a stiff, non-metallic, short-bristled brush, making sure excess detergent does not get entrapped near the connectors, controls or crevices.
- 3 Dry the radio thoroughly with a soft, lint-free cloth.

Additional Performance Enhancement

The following performance enhancements are some of the latest creations designed to enhance the security, quality, and efficiency of the radios.

ASTRO 25 Enhanced Data

ASTRO 25 Enhanced Data is optimized to handle different message sizes and variable update rates from different applications of the radio. Add Enhanced Data to the Integrated Data system with a software installation to improve data channel efficiency and enable denser network traffic.

Dynamic System Resilience (DSR)

DSR ensures the radio system is seamlessly switched to a backup master site dynamically in case of system failure. DSR also provides additional indication such as failure detection, fault recovery, and redundancy within the system to address to the user in need. Mechanisms related to the Integrated Voice and Data (IV&D) or data centric are all supported by DSR.

CrossTalk Prevention

This feature prevents crosstalk scenarios from happening, especially when a wideband antenna is used. This feature allows the adjustment of the internal SSI clock rate of the radio. This subsequently reduces the possibility of radio frequency interfering spurs and prevents the issues of crosstalk.

Encrypted Integrated Data (EID)

EID provides security encryption and authentication of IV&D data bearer service communication between the radio and the Customer Enterprise Network.

SecureNet

SecureNet allows user to perform secured communications on an Analog or Motorola Data Communication (MDC) channel. The MDC Over-the-Air Rekeying (OTAR) feature will allow users to perform OTAR activities on an MDC channel.

Over-the-Air Rekeying

The Over-the-Air Rekeying (OTAR) feature allows the dispatcher to remotely reprogram encryption keys in the radio after a rekey request.

Single-system OTAR

Single-system OTAR allows a radio to be rekeyed by only one Key Management Facility (KMF) or Key Management Controller (KMC).

Multi-system OTAR

Multi-system OTAR allows a radio to be rekeyed by multiple KMFs. After an initial programming, the radio is able to seamlessly move to different secure systems associated to a newly selected channel.



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

P25 Digital Vehicular Repeater System (DVRS)

Motorola Solutions offers an MSI Certified APX compatible, third Party, P25 Digital Vehicular Repeater System (DVRS) that provides low-cost portable radio coverage in areas where only mobile radio coverage is available and portable radio coverage is either intermittent or non-existent.



NOTICE: Portable subscriber units enabled in the system for Radio Authentication shall be able to authenticate regardless of whether they are communicating directly on the system or through a DVRS.

Conventional Talkgroup and Radio Scan Enhancements

A few enhancements have been made to the Conventional Talkgroup at the system. These enhancements improve the Scan feature operation significantly when multiple agencies are using a single conventional radio frequency channel. These enhancements allow users to use Selective Squelch to operate on only the subset of talkgroups that are relevant to the users rather than all talkgroups on the channel. These Scan improvements have been made to eliminate the audio holes that were present and to turn on the busy LED when activity is present on the channel. Mixed Vote Scan and Standard Conventional Scan configurations are supported. Priority Operation is also supported.

Up to 30 different talkgroups can be supported using conventional channels. A maximum of four talkgroups can be supported when Vote Scan channels are being used.

Smart **PTT** is supported with this enhancement as Smart **PTT** prevents users from transmitting while other users are on the channel.



NOTICE: User Selectable Talkgroups are not compatible with this Conventional Talkgroup Enhancement.

What Your Dealer/System Administrator Can Tell You

Check with your dealer or system administrator, if the radio is to be operated in extremely cold temperatures (less than -30 °C or more than +60 °C), for the correct radio settings to ensure proper operation.

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?



NOTICE: Specifications may vary for different radio models. Check with your dealer or system administrator for more information.

Preparing Your Radio for Use

This section provides simple instructions to prepare your radio for use.

Turning On the Radio

Procedure:

- 1 Press the **Power On/Off Button**  briefly to power on the radio.



After a short time, the red, yellow, and green LEDs light up. The display then shows the following:

- Current zone and channel text
- Codeplug Alias
- Menu items on the home screen

Codeplug Alias feature is enabled through Customer Programming Software (CPS) configuration to display the codeplug alias as a temporary text during power on.

The backlight turns on to the last selected dim level.



NOTICE: The **Power On/Off Button** is ignored if it is pressed before the LED lights up. If `Fail ##/##` appears on the display, the radio will not function until the condition has been corrected.

If `Error ##/##` appears, some non-critical data has been changed. If either of these displays appear, if the display goes blank, or if the unit appears to be locked up, see [Radio Maintenance on page 18](#) for more information.

If `Ch mismatch` appears, means that either the Control Head has been connected to an incompatible transceiver, or vice versa.

If your radio does not power up, contact your dealer.

- 2 To turn off the radio, press the **Power On/Off** button after the LEDs light up.



NOTICE: The duration that user must press and hold the **Power On/Off** button to turn off the radio is programmable by a qualified radio technician.

Adjusting the Volume

Procedure:

- 1 To increase the volume, rotate the **Volume Knob**  clockwise.



- 2 To decrease the volume, rotate this knob counterclockwise.

Adjusting the Display Backlight



When and where to use: You can change the intensity of the display backlight of the radio as needed to suit the environment conditions.



NOTICE: The backlight setting also affects the **Menu Select** buttons, the Menu Navigation buttons and the keypad backlighting accordingly.

Procedure:

Perform one of the following actions:

- Press and hold + on the  button to increase brightness. Release the button to stop.
- Press and hold the - on the  button to decrease brightness. Release the button to stop.

Validating Compatibility During Power Up

When and where to use: The radio validates and updates the software and hardware of your control head(s) during power up. During validation, the display shows `Maintenance Mode Remote Device` promptly followed by other maintenance statuses.

Procedure:

Press the **Power On/Off** Button to reset when the display shows `Update done Please reset upon completion`, or when the display shows `Update failed Please reset when it fails to update`.

If the software updates are complete, the radio runs the usual power up operation.

If the updates are incomplete, the radio runs the Maintenance Mode and the display shows `Maintenance Mode Remote Device`; promptly followed by other maintenance statuses again.



NOTICE: If `SW incomplete` appears, use Flashport Recovery Tool to update the control heads before you power on the radio again.

Radio Controls

This chapter explains the buttons and functions to control the radio.

Control Head and Microphone



1	Siren Control Buttons
2	Programmable Buttons (Top)
3	Response Selector
4	Directional Buttons
5	Emergency Button
6	Public Address Button
7	Keypad
8	Data Feature Button
9	Mode Knob
10	4-Way Navigation Button
11	Home Button
12	Status Icons
13	Programmable Buttons (Bottom)
14	Menu Select Buttons
15	Volume Knob
16	Display Backlight Control Buttons
17	LED Indicators

Programmable Features

Any reference in this manual to controls that are preprogrammed means that a qualified radio technician must use the radio programming software to assign a feature to a control.

Your dealer can program the programmable buttons as shortcuts to radio functions or preset channels/groups depending on the duration of a button press. Some functions can also be programmed to the radio switches.

Assignable Radio Functions

Action Consolidation

Allows the radio to execute a specific sequence of actions that combine audio, visual, and location data. For example, Mode Change, Lightbar, Siren, Direct Status, and Location Data.

Bluetooth

Toggles bluetooth feature off or on.

Call Alert

Allows the radio to function like a pager, or to verify if a radio is active on the system.

Call Response

Allows you to answer a private call or phone call.

Channel

Selects a channel.

Contacts

Selects the **Contacts** menu.

Dynamic Priority (Conventional Only)

Allows any channel in a Scan List (except for the Priority-One channel) to temporarily replace the Priority-Two channel.

Emergency

Depending on the programming, initiates or cancels an emergency alarm or call.

Gun Lock

Triggers the Gun Lock to open.

Internet Protocol Address

Displays the Internet Protocol (IP) address, device name, and status of the radio.

Location

Determines the current location (latitude, longitude, time, and date), and also the distance and bearing to another location or turns the GPS functionality on or off for all locations.

Message

Enters the current message list.

Monitor (Conventional Only)

Monitors a selected channel for all radio traffic until the function is disabled.

Multiple Private Line (Conventional Only)

Selects the Multiple Private Line lists.

Nuisance Delete

Temporarily removes an unwanted channel, except for priority channels or the designated transmit channel from the scan list.

One Touch 1–4

Launches a specific feature with. You can set up as many as four separately programmed buttons for four different features.

Phone

Allows you to make and receive calls similar to standard phone calls.

Private Call (Trunking Only)

Allows a call from one individual radio to another.

Priority Dispatch

Allows you to call the dispatcher on a different talkgroup.

Radio Profiles

Allows easy access to a set of preprogrammed visual and audio settings of the radio.

Recent Calls

Allows easy access to the list of calls recently received or made.

Rekey Request

Notifies the dispatcher that a new encryption key is needed.

Relay Pattern

Activates different lightbar patterns for different applications.

Repeater Access Button (RAB) (Conventional Only)

Allows you to manually send a repeater access codeword.

Reprogram Request (Trunking Only)

Notifies the dispatcher that a new dynamic regrouping assignment is needed.

Request-To-Talk (Conventional Only)

Notifies the dispatcher that you want to send a voice call.

Scan

Toggles scan on or off.

Scan List Programming

Selects the scan list for editing (by pressing and holding the Scan button).

Selective Call (Conventional Only)

Calls an assigned radio.

Siren

Turns different Siren Tones on or off.

Site Display/Search (Trunking Only)

Displays the current site ID and RSSI value; performs site search for Automatic Multiple Site Select (AMSS) or SmartZone operation.

Site Lock/Unlock (Trunking Only)

Locks onto a specific site.

Status (ASTRO 25 Trunking Only)

Sends data calls to the dispatcher about a predefined status.

Talkaround/Direct (Conventional Only)

Toggles between using a repeater or communicating directly with another radio.

Talkgroup (Conventional Only)

Allows a call from an individual radio to a group of radios.

Text Messaging Service (TMS)

Selects the text messaging menu.

TMS Quick Text

Selects a predefined message.

User

Automatically registers the user to the server.

Virtual Partner

Enables the Virtual Partner feature and allows you to perform queries using ViQi.

Zone Select

Allows selection from a list of zones.

Assignable Settings or Utility Functions

Horns/Lights

Toggles the horns and lights feature on and off.

Keypad Lock

Toggles the keypad lock on and off.

Voice Announcement

Audibly indicates the current feature mode, zone, or channel that you have been assigned to.


Voice Mute

Toggles the voice transmission between mute and unmute.

Accessing the Preprogrammed Functions

When and where to use: You can access various radio functions through one of the following methods.

Procedure:


- A short or long press of the relevant programmable buttons.
- Use the **Menu Select** Button ().

Menu Select Buttons





NOTICE: Check with your dealer or system administrator for the list of features activated in your radio.


Use the **Menu Select** button to access the menu entry of your radio feature. Your radio may be preprogrammed differently from the following example, but the steps for selecting a channel may appear as shown below:

Press the **Menu Select** button () directly below `Channel 1` .

Home Button

Pressing the  button returns you to the Home (default) screen. In most cases, this is the current mode. For selected radio features, the  button is also used to save user-edited radio settings or information before returning you to the Home screen.



NOTICE: Some features do not require you to press  to go to the Home screen. Refer to the individual feature sections in this manual for further details on saving user-edited radio settings or information.

4-Way Navigation Button

Use the **4-Way Navigation Button** to scroll up, down, left, or right with one of the following methods.

- Press and release one of the buttons to scroll from one entry to the next one.

- Press and hold one of the buttons to have the radio toggles through the list automatically (release the button to stop).

Data Feature Button

Use **Data Feature** button to access data-related features, such as the Text Messaging Service (TMS) feature screen.

Using the Mode Knob

Procedure:

Use this **Mode Knob** to scroll through the channels by turning it clockwise or counterclockwise.

Top Programmable Buttons

Each Top Programmable Button has its feature name or acronym displayed on the softkey below them. The softkey indicates different status when the corresponding Top Programmable Button is pressed or activated.

Solid green

Indicates the feature is on.

Blinking green







Indicates the feature is currently busy.

Keypad












You can use the 3 x 4 alphanumeric keypad to access your radio features. The keypad functions in a manner similar to a standard telephone keypad when entering numeric digits. When the keypad is used to edit a list, each key can generate different characters of the alphabet. The following tables show the number of times a key needs to be pressed to generate the required character.

Keypad Characters – Uppercase Mode

Ke y	Number of Times Key is Pressed																					
	1	2	3	4	5	6	7	8	9	1	1	1	1	1	1	1	1	1	2	2		
	0	1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0	1
1	1	.	,	?	!	;	@	_	-	*	#	&	\$	/	+	=	\	“	’	()	
2	A	B	C																			
3	D	E	F																			
4	G	H	I																			
5	J	K	L																			
6	M	N	O																			

Key	Number of Times Key is Pressed																			
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
 P Q R S										1	1	1	1	1	1	1	1	1	2	2
 T U V										0	1	2	3	4	5	6	7	8	9	0
 W X Y Z																				
 Toggle between mixed case mode, uppercase mode and lowercase mode.																				
 Space																				
 Toggle between numeric and letter mode.																				

Keypad Characters – Lowercase Mode

Key	Number of Times Key is Pressed																			
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
 1 . , ? ! ; @ _ - * # & \$ / + = \ “ ‘ ()											1	1	1	1	1	1	1	1	1	2
 a b c											0	1	2	3	4	5	6	7	8	9
 d e f																				
 g h i																				
 j k l																				
 m n o																				
 p q r s																				
 t u v																				
 w x y z																				
 Toggle between mixed case mode, uppercase mode and lowercase mode.																				
 Space																				

Key	Number of Times Key is Pressed																				
Y	1	2	3	4	5	6	7	8	9	1	1	1	1	1	1	1	1	1	1	2	2
										0	1	2	3	4	5	6	7	8	9	0	1
#	Toggle between numeric and letter mode.																				

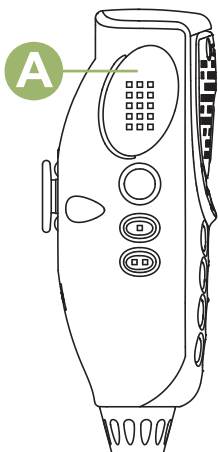
Keypad Characters – Numeric Mode


Key	Number of Times Key is Pressed																				
Y	1	2	3	4	5	6	7	8	9	1	1	1	1	1	1	1	1	1	1	2	2
										0	1	2	3	4	5	6	7	8	9	0	1
1	1 . , ? ! ; @ _ - * # & \$ / + = \ “ ‘ ()																				
2	2																				
3	3																				
4	4																				
5	5																				
6	6																				
7	7																				
8	8																				
9	9																				
0	0																				
*	Space																				
#	Toggle between numeric and letter mode.																				

Keypad Characters – Hexadecimal Mode

Key	Number of Times Key is Pressed																			
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
	1																			
	2	A	B	C																
	3	D	E	F																
	4																			
	5																			
	6																			
	7																			
	8																			
	9																			
	0																			
	Not applicable																			
	Not applicable																			

Push-To-Talk (PTT) Button



The **PTT** button  on the side of the microphone serves two basic purposes:

- While a call is in progress, the **PTT** button allows the radio to transmit to other radios in the call. Press and hold down **PTT** button to talk. Release the **PTT** button to listen. The microphone is activated when the **PTT** button is pressed.
- While a call is not in progress, the **PTT** button is used to make a new call. See [Methods to Make a Radio Call on page 46](#) for more information.










Status Indicators









This section explains the status indicators of the radio.



Status Icons

The 480 x 272 pixel front liquid crystal display (LCD) of your radio shows radio status, text entries, and menu entries. The top two display rows contain color icons that indicate radio operating conditions.

Selected icons are also shown on the first row of the 112 x 32 pixel top monochrome display screen of your radio.

	<p>Receiving Radio is receiving a call or data.</p>
	<p>Transmitting Radio is transmitting a call or data.</p>
	<p>Received Signal Strength Indicator (RSSI) The number of bars displayed represents the received signal strength for the current site (trunking only) The more stripes in the icon, the stronger the signal.</p>
	<p>Direct</p> <p>On Radio is currently configured for direct radio-to-radio communication (during conventional operation only).</p> <p>Off Radio is connected with other radios through a repeater.</p>
	<p>Monitor (Carrier Squelch) Selected channel is being monitored (during conventional operation only).</p>
	<p>In-Call User Alert</p> <p>On The feature is enabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is activated.</p> <p>Off The feature is disabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is deactivated.</p>
	<p>Power Level</p> <p>L Radio is set at Low power.</p> <p>H Radio is set at High power.</p>
	<p>Scan Radio is scanning a scan list.</p>
	<p>Priority Channel Scan</p>

	<p>Blinking dot Radio detects activity on channel designated as Priority-One.</p> <p>Steady dot Radio detects activity on channel designated as Priority-Two.</p>
	<p>Vote Scan Enabled The vote scan feature is enabled.</p>
	<p>Secure Operation</p> <p>On Secure operation.</p> <p>Off Clear operation.</p> <p>Blinking Receiving an encrypted voice call.</p>
	<p>AES Secure Operation</p> <p>On AES secure operation.</p> <p>Off Clear operation.</p> <p>Blinking Receiving an encrypted voice call.</p>
	<p>GPS Signal</p> <p>On Feature is enabled and signal is available.</p> <p>Off Feature is disabled.</p> <p>Blinking Feature is enabled, but no signal is available.</p>
	<p>User Login Indicator (IP Packet Data)</p> <p>On User is currently associated with the radio.</p> <p>Off User is currently not associated with the radio.</p> <p>Blinking Device registration or user registration with the server failed due to an invalid username or pin.</p> <p>Inverted User successfully login to the secured IP Packet Data.</p>
	<p>Data Activity Data activity is present.</p>
	<p>Hexadecimal Indicates that the text entry is currently in hexadecimal mode.</p>
	<p>Lightbar Alternates between red and blue when the lightbar is on.</p>




123	Numeric Indicates that the text entry is currently in numeric mode.
Ab↑	Start Case Indicates that the first character of the text entry is capitalized.
Abc	Mixed Case Indicates that the text entry is currently in normal text mode.
ABC	Uppercase Indicates that the text entry is currently in uppercase mode.
abc	Lowercase Indicates that the text entry is currently in lowercase mode.
xT9	Lowercase Predictive Indicates that the text entry is currently in lowercase and with predicted words shown at the bottom of the screen.
Xt9	Mixedcase Predictive Indicates that the text entry is currently in mixed case and with predicted words shown at the bottom of the screen.
XT9	Uppercase Predictive Indicates that the text entry is currently in uppercase and with predicted words shown at the bottom of the screen.
	The radio Wi-Fi® network is connected. The number of bars displayed represents the signal strength of the Wi-Fi signal.
	SmartConnect On The current channel supports SmartConnect. Inverted The current channel is currently connected through the SmartConnect feature.









Text Messaging Service (TMS) Indicators

Status icons and menu options shown here help you to work more efficiently with TMS feature. See [Text Messaging Service \(TMS\) on page 78](#) for more information.

TMS Status Icons

The following icons appear on the radio display when you send and receive text messages.

	Inbox Full The Inbox is full.
	Message Sent The text message is sent successfully.
	Message Unsent The text message cannot be sent.

	<p>Unread Message</p> <ul style="list-style-type: none"> • User receives a new message. • The selected text message in the Inbox has not been read.
	<p>Read Message</p> <p>The selected text message in the Inbox has been read.</p>
	<p>Normal Message</p> <p>User is composing a message with normal priority and without a request for a reply.</p>
3/6	<p>Message Index</p> <p>Indicates the index of the current message the user is viewing.</p> <p>Example: If the user is looking at the third message out of a total of six messages in the Inbox folder, the icon is displayed as the icon on the left column.</p>
 	<p>Priority Status</p> <ul style="list-style-type: none"> • The “Priority” feature is toggled on before the message is sent. • Messages in the Inbox folder are flagged with “Priority”.
 	<p>Request Reply</p> <ul style="list-style-type: none"> • The “Request Reply” feature is toggled on before the message is sent. • Messages in the Inbox folder are flagged with “Request Reply”.
	<p>Priority Status and Request Reply</p> <ul style="list-style-type: none"> • User is composing a message with a priority status and a request for a reply. • Messages in the Inbox folder are flagged with “Priority” and “Request Reply”.

TMS Menu Options










The following menu options appear on the radio display when you send and receive text messages.

Menu Option	Description/Function
Back	Brings you back to the previous screen.
Clear	Deletes all messages.
Delete	Deletes a message or text.
Edit	Edits a draft message or key in a target address.
Exit	Exits to the Home screen.
No	Cancel the delete all messages options.
Options	Brings you to the Options main screen.
Reply	Replies to a message.
Select	Selects a predefined message or address.
Send	Sends the message.

Menu Option	Description/Function
Yes	Deletes all the messages in the current folder.

Call Type Icons

The following icons appear on the radio main display, when you make or receive a call, or view selected call lists, to indicate the different call types associated with an alias or ID.

	Radio number.
	Radio number added to a Call List.
	Mobile number.
	Mobile number added to a Call List.
	Landline phone number.
	Landline phone number added to a Call List.
	Incoming call or data.
	Outgoing call or data.
	Incoming emergency call.

LED Indicator

The LED indicator shows the operational status of your radio.



A	Red LED
B	Yellow LED
C	Green LED

Solid red

Radio is transmitting.

Rapidly blinking red

Radio has failed the self test upon powering up or encountered a fatal error.

Solid yellow (Conventional Only)

Channel is busy.

Blinking yellow

Radio is receiving a secured transmission.

Solid green

Radio is powering up, or is on a non-priority channel while in the Scan List Programming mode.

Blinking green

Radio is receiving an individual or telephone call, or is on a Priority-Two channel while in the Scan List Programming mode.

Rapidly blinking green

Radio is on a Priority-One channel while in the Scan List Programming mode.

Intelligent Lighting Indicators

This feature temporarily changes the backlight of the display screen and the keypad, and adds a color bar to the main display screen to help signal that a radio event has occurred.



NOTICE: This feature must be preprogrammed by a qualified radio technician.

Backlight and Bar Color	Notification	When
Orange	Emergency Alerts	The radio initiates an emergency alarm or call.
		The radio receives an emergency alarm or call.
Red	Critical Alerts	The radio is out of range.
		The radio enters Failsoft mode.
		The radio is unable to establish a full connection with the system.
Green	Call Alerts	The radio is unable to authenticate or register with the system.
		The radio receives a private call.
		The radio receives a phone call.
		The radio receives a call alert.
		The radio receives a selective call.
		The radio enters Geofence.

Alert Tones




Your radio uses alert tones to inform you of the condition of your radio. The following table lists these tones and when they occur.

You Hear	Tone Name	Heard
Short, Low-Pitched Tone	Radio Self Test Fail	When radio fails its power-up self test.
	Reject	When an unauthorized request is made.
	Time-Out Timer Warning	Four seconds before time out.
	No ACK Received	When radio fails to receive an acknowledgment.
	Individual Call Warning Tone	When radio is in an individual call for greater than six seconds without any activity.
Long, Low-Pitched Tone	Time-Out Timer Timed Out	After time out.
	Talk Prohibit/PTT Inhibit	(When PTT button is pressed) transmissions are not allowed.
	Lack of Voice PTT Time out	When the radio ends your call after it detected there are lack of voice for five seconds after the PTT is pressed and hold. Your radio ends the call to enable your radio to receive calls from other radio users.
	Out of Range	(When PTT button is pressed) the radio is out of range of the system.
	Invalid Mode	When radio is on an unpreprogrammed channel.
A Group of Low-Pitched Tones	Busy	When system is busy.
Short, Medium-Pitched Tone	Valid Key-Press	When a correct key is pressed.
	Radio Self Test Pass	When radio passes its power-up self test.
	Clear Voice	At beginning of a non-coded communication.
	Priority Channel Received	When activity on a priority channel is received.
	Emergency Alarm/Call Entry	When entering the emergency state.
	Central Echo	When central controller has received a request from a radio.
Long, Medium-Pitched Tone	Volume Set	When volume is changed on a quiet channel.
	Emergency Exit	When exiting the emergency state.
A Group of Medium-Pitched Tones	Failsoft	When the trunking system fails.
	Automatic Call Back	When voice channel is available from previous request.
	Keyfail	When encryption key has been lost.
	Console Acknowledge	When status, emergency alarm, or reprogram request ACK is received.

You Hear	Tone Name	Heard
	Received Individual Call	When Call Alert or Private Call is received.
	Call Alert Sent	When Call Alert is received by the target radio.
	Site Trunking	When a SmartZone trunking system fails.
Short, High-Pitched Tone (Chirp)	Low-Battery Chirp	When battery is below preset threshold value.
Two High-Pitched Tones	GPS Fails	When the GPS fails or loses signal.
Ringling	Fast Ringing	When system is searching for target of Private Call.
	Enhanced Call Sent	When waiting for target of Private Call to answer the call.
	Phone Call Received	When a land-to-mobile phone call is received.
Gurgle	Dynamic Regrouping	(When PTT button is pressed) a dynamic ID has been received.
	Talk Permit	(When PTT button is pressed) is verifying with the system for accepting its transmissions.
Unique, Low-Pitched Chirp	New Message	When a new message is received.
Unique, High-Pitched Chirp	Priority Status	When a priority message is received.

Phone Call Displays and Alerts

The following phone call displays and alerts appears on the radio display when you make and receive Phone calls. The radio also uses alert tones to indicate the current status.

You Hear	You See	When	Notes
A Long Tone	No phone	You press the PTT button and the phone system is not available.	Press  to hang up. The radio returns to the Home screen.
	Phone busy	The phone system is busy.	Press  to exit the phone mode and try your call later.
A Busy Tone	Phone busy	When a channel is not available.	The radio automatically connects when a channel opens.
–	No acknowledgment	The call is not acknowledged.	Press  to hang up. The radio returns to the Home screen.

You Hear	You See	When	Notes
A High-Pitched Tone	–	When you release the PTT button.	The radio indicates to the landline party that the caller may begin talking.



NOTICE: You have the option of sending additional digits (overdial), such as an extension number, credit card, or PIN numbers to the phone system. If the radio is preprogrammed for live overdial, every digit entered after the call is connected, is sent to the phone system. If the radio is preprogrammed for buffered overdial, the digits pressed are entered into memory and then sent when the **PTT** button is pressed. Press the **PTT** button to send either digits or voice, but not both at the same time.

General Radio Operation

This chapter explains the general radio operations of your radio.

1.1

Selecting a Zone

Prerequisites: Your radio must be preprogrammed for you to use this feature.

When and where to use: A zone is a group of channels. Do one of the following to select a radio channel. You can use these options interchangeably depending on your preference and the programmed functions.

Procedure:

- Select a zone using the **Mode Knob** :
 - a. Rotate the **Mode Knob** until the display shows the desired zone.
- Select a zone using the radio menu `Zone`:
 - a. ◀ or ▶ to `Zone` and press the **Menu Select** button directly below `Zone`.
 - b. ▲ or ▼ to the required zone, or use the keypad to enter the zone number.
If the zone number entered is unprogrammed, the display shows `Invalid entry`. Repeat this step.
 - c. Press the **Menu Select** button directly below `Select` to confirm the displayed zone.
 - d. Press the **PTT** button to transmit on the displayed zone channel.

1.2

Selecting a Radio Channel

When and where to use: A channel is a group of radio characteristics, such as transmit/receive frequency pairs. Do one of the following to select a radio channel. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Select a channel using the **Mode knob**:
 - a. Rotate the **Mode knob** until the display shows the desired channel.
 - b. Press the **PTT** button to begin transmitting on the displayed channel.
- Select a channel using the radio menu `Channel` :
 - a. ◀ or ▶ to `Channel` .
 - b. Press the **Menu Select** button directly below `Channel` .
 - c. ▲ or ▼ to the required channel or use the keypad to enter the channel number.
If the channel number entered is unprogrammed, the display shows `Invalid entry`. Repeat this step.
 - d. Press the **Menu Select** button directly below `Select` to confirm the selected channel.



- e. Press the **PTT** button to transmit on the displayed zone channel.

1.3


Selecting a Channel by using Channel Search Button

When and where to use: This feature allows you to do a quick search for a specific channel in your radio by keying in the alias of the channel. Your radio prompts the first found channel if a match is found.

Procedure:

- 1 Perform one of the following actions.
 - Press the preprogrammed **Channel Search** button.
 -  or  to `CSrh` and press the **Menu Select** button directly below `CSrh`.A blinking cursor appears on the **Channel Search** screen.
- 2 Use the **keypad** to type or edit your channel name.
- 3 To initiate searching, press the **Menu Select** button directly below `CSrh` once the entry is done.
To exit this procedure, press the **Menu Select** button directly below `Cancel`.

One of the following scenarios occurs:

- The display shows `Searching`. Once found, the display shows the matched channel name and the radio changes its transmission to the selected channel.
- If the radio is triggered to search for an empty entry, the display shows `Invalid entry`. Repeat [step 2](#) to search again.
- If the entry does not match, the display shows `Channel name not found`. Repeat [step 2](#) to search again; or press  or the **Menu Select** button directly below `Exit` to exit.

1.4

Mode Select Feature

Mode Select allows a long press to save the current zone and channel of your radio to a programmable button, keypad button, or a softkey; then once programmed, the short-press of that button or softkey changes the transmission to the saved zone and channel.

There are two methods to save the selected zone and channel:

- Softkeys
- Programmable buttons and keypad buttons (digit 0 to 9)





NOTICE: Your radio must be preprogrammed for you to use this feature.

1.4.1

Saving a Zone and a Channel to a Softkey

When and where to use: Five softkeys are available for you to save the frequently used zone and channel.

Procedure:

- 1 Toggle from your current zone and channel to the required zone and channel.
- 2  or  to `MS1`, `MS2` ... or `MS5`.

- 3 Press and hold the **Menu Select** button directly below one of the softkey (MS1–MS5).

You hear a short, medium-pitched tone when the zone and channel is saved.



NOTICE: To change the programmed zone and channel, repeat this procedure. Short press of the programmed softkey changes your current transmission to the zone and channel programmed in this softkey.

1.4.2

Saving a Zone and a Channel to a Button

When and where to use: You can save the frequently used zone and channel to the programmable buttons and keypad digit 0 to 9 buttons.

Procedure:

- 1 Toggle from your current zone and channel to the required zone and channel.
- 2 Press and hold the button you desire to program.

You hear a short, medium-pitched tone when the zone and channel is saved.



NOTICE: Repeat this procedure to change the zone and channel of the programmed button. Short press of the programmed button changes your current transmission to the zone and channel programmed in this button.

1.5

Receiving and Responding to a Radio Call

Once you have selected the required channel and/or zone, you can proceed to receive and respond to calls.



A	Red LED
B	Yellow LED
C	Green LED

The radio shows different indicators based on the system the radio is configured.

- The LED lights up solid red while the radio is transmitting.
- In conventional mode, the LED lights up solid yellow when the radio is receiving a transmission.
- In trunking mode, there is no LED indication when the radio receives a transmission.
- If the radio is receiving a secure transmission, the LED blinks yellow.

1.5.1

Receiving and Responding to a Talkgroup Call

Prerequisites: To receive a call from a group of users, your radio must be configured as part of that talkgroup.

When and where to use: When you receive a talkgroup call (while on the Home screen) the radio displays the following depending on the system your radio is configured to:

- For ASTRO Conventional system, the LED lights up solid yellow. The display shows the talkgroup alias or ID, and the caller alias or ID.
- For Trunking system, the display shows the caller alias or ID.

Procedure:

- 1 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press the **PTT** button to respond to the call.
The LED lights up solid red.
- 3 Release the **PTT** button to listen.

See also [Making a Talkgroup Call on page 46](#) for details on making a Talkgroup Call.

1.5.2

Receiving and Responding to a Private Call (Trunking Only)

When and where to use:

A Private Call is a call from one individual radio to another.

The one-to-one call between the two radios are not heard by the others in the current talkgroup. The calling radio automatically verifies that the receiving radio is active on the system and can display the caller ID.



NOTICE: With the inactivity timer enabled (optional), when there is no response from the receiving radio, the calling radio exits the call with Menu Inactive Exit tone after the timer expires.


When you receive a Private Call, you hear two alert tones and the LED blinks green. The display shows `Call received` and the caller alias or ID.

Procedure:

- 1 Perform one of the following actions:
 - Press the **Menu Select** button directly below `Resp`.
 - Press the **Call Response** button within 20 seconds after the call indicators begin.

If the caller alias is in the call list, the display shows the caller alias during the call.

If the caller name is not in the call list, the display shows the caller ID.

- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 3 Press  or the **Call Response** button to hang up and return to the Home screen.



NOTICE: If you press **PTT** button before pressing the **Menu Select** button directly below `Resp`, your conversation will be heard by all members of the talk group.

If 20 seconds pass before you press the **Menu Select** button directly below the `Resp`, you will not respond privately to the call just received. Instead, you initiate a Private Call.

See also [Making a Private Call \(Trunking Only\) on page 47](#) for details on making a Private Call.

1.5.3

Receiving and Responding to a Telephone Call (Trunking Only)

When and where to use:


This feature allows you to receive calls similar to standard phone calls from a landline phone.



NOTICE: With the inactivity timer enabled (optional), if there is no response to the call after the timer expires, your radio exits the call with Menu Inactive Exit tone.

When you receive a Telephone Call, you hear a telephone-type ringing and the LED blinks green. The backlight of the screen turns green. The display shows `Phone call` and the call received icon blinks.

Procedure:

- 1 Perform one of the following actions:
 - Press the **Call Response** button within 20 seconds after the call indicators begin.
 - Press the **Menu Select** button directly below `Resp.`
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 3 Press , the **Call Response** button, or the **Menu Select** button directly below `Exit` to hang up and return to the Home screen.

See also [Making a Telephone Call \(Trunking Only\) on page 48](#) for details on making a Telephone Call.

1.6

Methods to Make a Radio Call

You can select a zone, channel, subscriber ID, or talkgroup by using:

- The preprogrammed **Zone** switch.
- The **Mode Knob** .
- A preprogrammed **One Touch Call** button.
- The Contacts list (see [Viewing Details of a Contact on page 62](#)).
- The Contacts list (see [Contacts on page 57](#)).





NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

1.6.1

Making a Talkgroup Call

Prerequisites: To make a call to a group of users, your radio must be configured as part of that talkgroup.

Procedure:

- 1 Perform one of the following actions:
 -  or  to `TalkGrp` and press the **Menu Select** button directly below `TalkGrp`. The display shows the last-selected talkgroup. Press the **Menu Select** button directly below `Select` .
 - Use the **Mode Knob** to select the channel with the desired talkgroup.
- 2 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press the **PTT** button to make the call.

The radio shows different indicators based on the system the radio is configured.

- For ASTRO Conventional system, the LED lights up solid red. The display shows the talkgroup alias or ID.

- For Trunking system, the LED lights up solid red.
- 4 Speak clearly into the microphone.
 - 5 Release the **PTT** button to listen.






1.6.2

Making a Private Call (Trunking Only)

Prerequisites: Your radio must be preprogrammed for you to use this feature.

When and where to use: This feature allows you to send an individual Call Alert or page if there is no answer from the target radio.

Procedure:

- 1 Perform one of the following actions.
 - To access this feature using a preprogrammed button, press the preprogrammed **Quick Access (One-Touch) Private Call** button to dial the preprogrammed ID (number) and initiate the Private Call. Proceed to [step 4](#).
 -  or  to `Call`, and press the **Menu Select** button directly below `Call`. The display shows the last transmitted or received ID.
- 2 To select the required ID, perform one of the following actions:
 - Press the **Menu Select** button directly below `Cntacts` to scroll through and select the required ID.
 -  or  to the required ID.
 - Use the **keypad** to enter the required ID.
- 3 Press the **PTT** button to initiate the Private Call.
A telephone-type ringing sounds if the receiving unit is in service.
- 4 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
When you are connected, the display shows the ID of the target radio.
If no acknowledgment is received, the display shows `No acknowledge`.
- 5 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 6 Press  to return to the **Home** screen.



1.6.3

Making an Enhanced Private Call (Trunking Only)

Prerequisites: Your radio must be preprogrammed to allow you to use this feature.

When and where to use: This feature allows you to send an individual **Call Alert Page** if there is no answer from the target radio. See [Sending a Call Alert Page on page 68](#) for more information.

Procedure:

- 1 Perform one of the following actions.
 - To access this feature using a preprogrammed button, press the preprogrammed **Quick Access (One-Touch) Enhanced Private Call** button to dial the preprogrammed ID (number) and initiate the Private Call. Proceed to [step 4](#).
 -  or  to `Call`, and press the **Menu Select** button directly below `Call`.


The display shows the last transmitted or received ID.

- 2 To select the required ID, perform one of the following actions:
 - Press the **Menu Select** button directly below `Cntacts` to scroll through and select the required ID.
 - ▲ or ▼ to the required ID.
 - Use the **keypad** to enter the required ID.
- 3 Press the **PTT** button to initiate the Private Call.
The display shows `Calling... <Number>` or `Calling... <Alias>`.
- 4 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

When you are connected, the display shows the ID of the target radio.

If no acknowledgment is received, the display shows `No acknowledge`.

If the target radio does not respond before the time out, the display shows `No answer`.


- 5 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 6 Press  to return to the **Home** screen.

1.6.4

Making a Telephone Call (Trunking Only)

When and where to use: This feature allows you to make calls similar to standard phone calls to a mobile or landline phone.

Procedure:

- 1 Perform one of the following actions.
 - To access this feature using a preprogrammed button, press the preprogrammed **Quick Access (One-Touch) Phone Call** button to dial the preprogrammed phone number. Proceed to [step 4](#).
 - ◀ or ▶ to `Phone`, and press the **Menu Select** button directly below `Phone`.
The display shows the last transmitted or received ID.
- 2 To select the required ID, perform one of the following actions:
 - Press the **Menu Select** button directly below `Cntacts` to scroll through and select the required ID.
 - ▲ or ▼ to the required phone number.
 - Use the keypad to enter the required phone number.
- 3 Press the **PTT** button to dial the phone number.
- 4 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 5 When your call is answered, press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 6 Press  to return to the **Home** screen.

See [Alert Tones on page 39](#) for more information if your call is not answered.

1.7

Switching Between Repeater or Direct Operation Button

When and where to use:

The Repeater Operation increases the radio coverage area by connecting with other radios through a repeater. The transmit and receive frequencies are different.

The Direct or “talkaround operation” allows you to bypass the repeater and connect directly to another radio. The transmit and receive frequencies are the same.

Procedure:

Perform one of the following actions.

- Press the preprogrammed **Repeater/Direct** switch to toggle between talkaround and repeater modes.
- **◀** or **▶** to `Direct` and press the **Menu Select** button directly below `Direct`.

The display shows `Repeater mode` if the radio is currently in Repeater mode.

The display shows `Direct mode` and the Talkaround icon if the radio is currently in Direct mode (during conventional operation only).

1.8

Monitor Feature

The monitor feature is used to make sure that a channel is clear before transmitting.

The lack of static on a digital channel when the users switch from analog to digital radios is not an indication that the radio is malfunctioning.

Digital technology quiets the transmission by removing the noise from the signal and allows only the clear voice or data information to be heard.

1.8.1

Monitoring a Channel

Procedure:

- Monitoring a Channel in Conventional Modes:
 - a. Lift the microphone off the hook.
 - b. Listen for activity on that channel.
 - c. Adjust the **Volume Knob** if necessary.
 - d. If you hear no activity, press and hold the **PTT** button to start your conversation.
- Monitoring a Channel in Trunked Modes:
 - a. Lift the microphone off the hook.
 - b. Press the **PTT** button.
 - c. If you hear two, short, high-pitched tones, or if you hear no tone and the **T** indicator lights steadily, then proceed with your message.
 - d. Release the **PTT** button to receive transmission.

If you are not in the range of the system, you may hear a continuous low-pitched tone and the display shows `Out of range`.

1.8.2



Monitoring Conventional Mode

Prerequisites: This feature must first be enabled by a qualified radio technician or system administrator.

When and where to use:

This feature allows you to monitor channel traffic on conventional channels by defeating the coded squelch. Thus, you can listen to another user active on the channel. This way, you may be prevented from taking over someone else's conversation.

Procedure:

- 1 To activate monitoring, perform one of the following actions:
 - At Home mode where the default zone and channel are being displayed,  or  to `Monitor` and press the **Menu Select** button directly below `Monitor` momentarily.
 - Take the control head off the hook.

The display shows `Monitor On`. You hear all channel traffic.

- 2 Press the **Menu Select** button again to deactivate the monitoring.

The display shows `Monitor off`.

Pressing the **Menu Select** button again turns monitor off and you don't hear all channel traffic. If you try to transmit on a receive-only channel, you hear an invalid tone until you release the **PTT** button.

Advanced Features

This chapter explains the operations of the features available in your radio.

2.1

ViQi

ViQi is a virtual assistant that helps you manage your radio and perform information lookups using voice commands. This feature is purpose-built for public safety and is active when you press the assigned **ViQi** button on the radio, Remote Speaker Microphone (RSM), or compatible mobile microphone.



NOTICE: This feature is a selling feature.

To perform queries you are required to login to CommandCentral. See [Logging In to CommandCentral](#).


ViQi Virtual Partner

ViQi Virtual Partner helps you to look up information such as license plate, driver's license, and Vehicle ID Number (VIN), and she responds with a result to your query.

Table 1: ViQi Virtual Partner Queries

The following table shows the queries supported by the ViQi Virtual Partner feature and their respective commands. Use the following commands followed by the supported query instructions to initiate ViQi Virtual Partner:

- "Look up..."
- "Check..."
- "Run a..."

Query	Examples
License plate	"Run a <State> license plate <Alphanumeric String>" "Check a <State> license plate" "Look up <State> license plate <Alphanumeric String>"
Driver's license	"Run a <State> driver's license <Alphanumeric String>" "Check the state of <State> driver's license <Alphanumeric String>" "Look up <State> driver's license <Alphanumeric String>"
Vehicle Identification Number	"Check Vehicle Identification Number <Alphanumeric String>" "VIN check <Alphanumeric String>" "Run a VIN"  NOTICE: You can use variations such as <Vehicle Identification Number>, <VIN>, and <Vehicle Number>.

2.1.1

Using ViQi Virtual Partner

Prerequisites: See [ViQi on page 51](#) for the queries supported by this feature.

Procedure:

- 1 Press and hold the assigned **ViQi** button.
- 2 After you hear a tone, clearly speak your request into the microphone.
- 3 Release the assigned programmable button and wait for ViQi to respond.
- 4 Throughout your session, repeat steps [step 1](#) through [step 3](#) when responding to ViQi. Depending on your query, you can also say the following requests:
 - To play the available results, say "Play results".
 - To request for more details, say "More details".
 - To complete the Virtual Partner session, say "Complete".

2.2





Advanced Call Features

This chapter explains the operations of the call features available in your radio.

2.2.1

Calling a Phone Not in the List

Procedure:

- 1  or  to `Phone`.
- 2 Press the **Menu Select** button directly below `Phone`.
- 3 Enter the desired phone number on the keypad.
The display updates as the numbers are entered.
- 4 Press the  button or the **PTT** button on the keypad microphone to make the call.
- 5 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 6 Press  or **Menu Select** button directly below `Phone` to exit.

2.2.2

Selective Call (ASTRO Conventional Only)

A Selective Call is a call from an individual radio to another individual radio with privacy.

2.2.2.1

Receiving a Selective Call

When and where to use: When you receive a Selective Call, you hear two alert tones and the LED lights up solid yellow. The call received icons blinks and the display shows `Call received`. The speaker unmutes.

Procedure:

- 1 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.



NOTICE: If you press **PTT** button before pressing the **Menu Select** button directly below **Call**, your conversation is heard by all members of the talk group.

If 20 seconds pass before you press the **Menu Select** button directly below the **Call**, you are not responding privately to the call just received. Instead, you initiate a Selective Call. See [Making a Selective Call on page 53](#).

2.2.2.2

Making a Selective Call

Prerequisites: Your radio must be preprogrammed for you to use this feature.

Procedure:

- 1 Perform one of the following actions.
 - To access this feature by using a preprogrammed button, press the preprogrammed **Quick Access (One-Touch) Selective Call** button to dial the preprogrammed ID. Proceed to [step 3](#).
 - **◀** or **▶** to **Call**, and press the **Menu Select** button directly below **Call**.
The display shows the last transmitted or received ID.
- 2 To select the required ID, perform one of the following actions:
 - Press the **Menu Select** button directly below **Contacts** to scroll through and select the required ID.
 - **▲** or **▼** to the required ID.
 - Use the keypad to enter the required ID.
- 3 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 4 Press and hold the **PTT** button to start the Selective Call.

The display shows the ID of the target radio.

- 5 Release the **PTT** button to listen.
- 6 Press **🏠** to return to the **Home** screen.

If you do not press **🏠** button to hang up, your radio remains in Selective Call state with the other unit. You will miss all subfleet traffic and incoming phone calls.

2.2.3

Talkgroup Call Feature (Conventional Operation Only)

This feature allows you to define a group of conventional system users so that they can share the use of a conventional channel.










NOTICE: Encryption keys are associated to talkgroups. When talkgroups are associated, encryption keys are changed by changing the active talkgroup. See [Secure Operations on page 86](#) for more information.

2.2.3.1

Selecting a Talkgroup

Procedure:

- 1  or  to `TalkGrp` and press the **Menu Select** button directly below `TalkGrp`.
The display shows the last Talkgroup that was selected and stored.
- 2 Perform one of the following actions.
 -  or  to `Preset` for the preset preprogrammed Talkgroup.
 -  or  to the required Talkgroup.
- 3 Press the **Menu Select** button directly below `Select` to save the currently selected Talkgroup and return to the **Home** screen.
If the encryption key associated to the new Talkgroup is erased, you hear a momentary key fail tone and the display shows `Key fail`.
If the encryption key that is associated to the new Talkgroup is not allowed, you hear a momentary key fail tone and the display shows `Illegal key`.
- 4 Press  to return to the **Home** screen.

2.2.4

Sending a Status Call







When and where to use: This feature allows you to send data calls to the dispatcher about a predefined status.

Each status can have up to a 14-character name. A maximum of eight status conditions is possible.



NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled. You will hear the Menu Inactive Exit Tone upon feature exit.

Procedure:

- 1 Perform one of the following actions.
 - Press the preprogrammed **Status** button.
 -  or  to `Status` and press the **Menu Select** button directly below `Status`.
The display shows the last acknowledged status call, or the first status in the list.
- 2 Perform one of the following actions:
 -  or  to the required status.
 - Use the **keypad** to enter a number corresponding to the location in the status list.
- 3 Press the **PTT** button to send the status.
When the dispatcher acknowledges, you hear four tones and the display shows `Ack received`. The radio returns to normal dispatch operation.
If no acknowledgment is received, you hear a low-pitched tone and the display shows `No acknowledge`.
- 4 Press  to return to the **Home** screen.
No traffic is heard on trunked channels while Status Calls is selected. If the radio detects no Status Call activity for six seconds, an alert tone sounds until you press  or the **PTT** button.

2.2.5

Making a Priority Dispatch Calls

If a talkgroup is congested, the Priority Dispatch feature allows you to call the dispatcher on a different talkgroup. This talkgroup is called the Priority Talkgroup. Each trunking talkgroup can have its own assigned Priority Talkgroup. Priority Dispatch is not available during Emergency operations. Scan feature is suspended when Priority Dispatch is initiated.

Prerequisites: Dispatch console that supports this feature must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

- 1 Press the preprogrammed **Priority Dispatch** button.
A tone sounds and the radio enters Priority Dispatch mode. The radio exits this mode when the Priority Dispatch Time Out Timer expires.
- 2 Before the Priority Dispatch Time Out Timer expires, press and hold the **PTT** button to transmit.
The display shows the Priority Talkgroup alias.
- 3 Release the **PTT** button to listen.
The radio exits Priority Dispatch mode, returns to its original talkgroup, and displays the home channel alias.

2.2.6

Dynamic Regrouping (Trunking Only)

This feature allows the dispatcher to temporarily reassign selected radios to a particular channel where they can communicate with each other. This feature is typically used during special operations.

When your radio is dynamically regrouped, it receives a dynamic regrouping command and automatically switches to the dynamically regrouped channel. You hear a gurgle tone and the display shows the name of the dynamically regrouped channel.

When the dispatcher cancels dynamic regrouping, the radio automatically returns to the previous zone and channel that you were using.

If you access a zone or channel that has been reserved as a dynamically regrouped mode for other users, you hear an invalid tone.

2.2.6.1



Requesting a Reprogram (Trunking Only)

When and where to use: This feature allows you to notify the dispatcher when you want a new dynamic regrouping assignment.

Procedure:


Perform one of the following actions.

- Press the preprogrammed **Reprogram Request** button to send reprogram request to the dispatcher.

-  or  to `Rpgm` then press the **Menu Select** button directly below `Rpgm` to send reprogram request to the dispatcher.

The display shows `Reprogram Rqst` and `Please wait`.

If you hear five beeps, the dispatcher has acknowledged the reprogram request. The display shows `Ack received` and the radio returns to the **Home** screen.

If the dispatcher does not acknowledge the reprogram request within six seconds, you hear a low-pitched alert tone and the display shows `No acknowledge`. Try again or press  to cancel and return to the **Home** screen.

2.2.6.2

Classification of Regrouped Radios

The dispatcher can classify regrouped radios into Select Enabled or Select Disabled categories.

Select Enabled

Select-enabled radios are free to change to any available channel, including the dynamic-regrouping channel, once you have selected the dynamic-regrouping position.

Select Disabled

Select-disabled radios cannot change channels while dynamically regrouped. The radio is forced to remain on the dynamic-regrouping channel.

The Scan and Private Call features are unavailable when your radio is Select Disabled.

2.2.7

Dynamic Zone Programming (DZP)



NOTICE: Your radio must be preprogrammed to allow you to use this feature. This feature works on the condition at least one zone in the radio must be a non-dynamic zone.

This feature provides one or more Dynamic Zones to store frequently used channels be it conventional or trunking. These dynamic channels are saved from pre-existing (non-dynamic) channels in the radio. This saves the time and effort from the regular navigation around the working zones and channels. User can also delete or update the list in the Dynamic Zone.



2.2.7.1

Entering the Dynamic Zone to Select a Dynamic Channel

Procedure:

- 1  or  to `Zone` then press the **Menu Select** button directly below `Zone`.

The display shows the **Zone** screen.

- 2  or  to `<# Dynamic Zone Channels>`.
- 3 Perform one of the following actions.
 - Press the **Menu Select** button below `Sel` to select.
 - Press the **Menu Select** button below `Exit` to exit.

If you have selected one of the Dynamic Zone Channels list, the display returns to **Home** screen with the selected `<# Dynamic Zone Channels>` shown on the screen.

If you have selected Exit without selecting any Dynamic Zone Channels list, the display returns to **Home** screen without any changes.

2.2.7.2

Saving a Channel in the Dynamic Zone from List Selection

Prerequisites: The radio must be in Dynamic Zone in order to perform this operation.

Procedure:

- 1 ◀ or ▶ to `ZnPr`. Press the **Menu Select** button directly below `ZnPr` to enter **Program Zone** screen.
- 2 Press the **Menu Select** button directly below `Edit`.
The display shows **Search Options** screen.
- 3 ▲ or ▼ to `List Selection`. Press the **Menu Select** button directly below `Select`.
The display shows **Select Zone** screen.
- 4 ▲ or ▼ to the required zone. Press the **Menu Select** button directly below `Select`.
The display shows **Select Chan** screen.
- 5 ▲ or ▼ to the required channel. Press the **Menu Select** button directly below `Select`.
The display shows `Channel updated`.
- 6 Press the **Menu Select** button directly below `Exit` to return to **Home** screen.

2.2.7.3

Deleting a Channel in the Dynamic Zone

Prerequisites: The radio must be in Dynamic Zone in order to perform this operation.

Procedure:

- 1 ◀ or ▶ to `ZnPr` then press the **Menu Select** button directly below `ZnPr` to enter **Program Zone** screen.
The display shows the dynamic channels list.
- 2 ▲ or ▼ to the saved dynamic channel then press the **Menu Select** button directly below `Del`.
The display shows **Channel deleted** screen.
- 3 Press the **Menu Select** button below `Exit` to return to **Home** screen.
The **Home** screen shows `<Dynamic Zone Channels>`.
If the channel deleted is the Home channel, the **Home** screen shows `<Zone Name>"Blank"`.

2.3

Contacts

This feature provides “address-book” capabilities on your radio. Each entry corresponds to an alias (name) or ID (number) that you use to initiate a call.

Contact entries are alphabetically sorted according to entry alias. Each alias can have up to five IDs of different call types associated with it.

Also, each entry, depending on context (conventional, trunking, or phone), associates with one or more of the following types of calls:

- Phone Call
- Private Call
- Selective Call
- Call Alert

Each entry within Contacts contains the following information:

- Call Alias (Name)
- Call ID (Number)
- Call Type (Icon)
- WACN ID (ASTRO 25 Trunking IDs only)
- System ID



NOTICE: Your radio must be preprogrammed to allow you to add, edit, or delete the contact entries.

Your radio also supports a maximum of 50 call lists. Each list can store up to 100 IDs.



NOTICE: Your radio is preprogrammed with a few contacts per Call Lists. Check with your dealer or system administrator for more information.

2.3.1

Making a Private Call from Contacts

Prerequisites: Your radio must be preprogrammed to allow you to use this feature.

Procedure:

- 1 or to **C**ntacts and press the **Menu Select** button directly below **C**ntacts.
The entries are alphabetically sorted.
- 2 or to the required subscriber alias.
- 3 Perform one of the following actions.
 - Press the **Menu Select** button directly below **O**ptions and proceed to the next step.
 - or to scroll through the available IDs for the selected subscriber alias and proceed to [step 6](#).
- 4 or to **C**all and press the **Menu Select** button directly below **S**elect.
- 5 or to select the call type.
- 6 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 7 Press the **PTT** button to initiate the call.
During the call, the display shows the subscriber alias.
- 8 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
The LED lights up solid red when the **PTT** button is pressed.

If there is no voice activity for a preprogrammed period of time, the call ends.

If the call reaches the maximum ring time, the call ends.

2.3.2

Adding a New Contact Entry

Procedure:

- 1 ◀ or ▶ to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2 ▲ or ▼ to `[New Contact]` and press the **Menu Select** button directly below `Select` .
- 3 ▲ or ▼ to `Name` and press the **Menu Select** button directly below `Edit` .
The display shows `Edit name` and a blinking cursor appears.
- 4 Use the **keypad** to enter the name and press the **Menu Select** button directly below `OK` once you have entered the name.
To cancel this operation, press the **Menu Select** button directly below `Cancel` to return to the previous screen.
- 5 ▲ or ▼ to `[Add Number]` and press the **Menu Select** button directly below `Select` .
- 6 ▲ or ▼ to `Number 1` and press the **Menu Select** button directly below `Edit` .
The display shows `Edit Num 1` and a blinking cursor appears.
- 7 Use the **keypad** to enter the number and press the **Menu Select** button directly below `OK` once you have entered the number.
To cancel this operation, press the **Menu Select** button directly below `Cancel` to return to the previous screen.
- 8 Perform one of the following actions per the information you need to add to current name:
 - ▲ or ▼ to `Type 1` and press the **Menu Select** button directly below `Edit` .
▲ or ▼ to the required mode and press the **Menu Select** button directly below `OK` .
 - Repeat [step 6](#) through [step 7](#) to enter or edit the existing system IDs.
 - Repeat [step 5](#) through [step 7](#) to add a new number.
- 9 Press the **Menu Select** button directly below `Done` once you have finished.
The display shows `<Entry> Stored`, confirming that the contact entry has been added.
The radio returns to the main **Contacts** screen.

2.3.3

Deleting a Contact Entry

Procedure:

- 1 ◀ or ▶ to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2 ▲ or ▼ to the entry you want to delete and press the **Menu Select** button directly below `Options` .
- 3 ▲ or ▼ to `Delete` and press the **Menu Select** button directly below `Select` .
The display shows `<Entry> confirm del?`.

- 4 Select the **Menu Select** button directly below `Yes` to delete the entry, or `No` to cancel and return to the main screen of **Contacts**.

The display shows `<Entry> deleted` and the radio returns to the main screen of **Contacts**.

2.3.4

Adding a Contact to a Call List

Procedure:

- 1 **Left** or **Right** to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2 **Up** or **Down** to the entry you want to add and press the **Menu Select** button directly below `Options` .
- 3 **Up** or **Down** to `Add to CallLst` and press the **Menu Select** button directly below `Select` .
- 4 Perform one of the following actions:
 - **Up** or **Down** to the required Call List and press the **Menu Select** button directly below `Add to add to the Call List`.
 - **Up** or **Down** to `Cancel` to cancel and return to the main screen of **Contacts**.

The display shows `Please wait momentarily before showing <Entry> added to Call List`, confirming the addition of the contact to the list. The display shows `<Entry> added`, confirming the addition of the contact to the list.

The radio returns to the main display of **Contacts**.

2.3.5

Removing a Contact from a Call List

Procedure:

- 1 **Left** or **Right** to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2 **Up** or **Down** to the entry you want to delete and press the **Menu Select** button directly below `Options` .
- 3 **Up** or **Down** to `Delete` and press the **Menu Select** button directly below `Select`.
The display shows `Delete <Entry> confirm?`.
- 4 Press the **Menu Select** button directly below `Yes` to remove the entry from the Call List, or `No` to cancel and return to the main display of **Contacts**.
The display momentarily shows `<Entry> deleted`, confirming the removal of the contact from the list.

The radio returns to the main display of **Contacts**.

2.3.6









Methods of Contact Editing in a Call List

This feature allows you to edit contacts in a call list.

2.3.6.1

Editing an Entry Alias









Procedure:

- 1  or  to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2  or  to the entry you want to edit and press the **Menu Select** button directly below `Options` .
- 3  or  to `Edit` and press the **Menu Select** button directly below `Select` .
- 4  or  to the entry alias you wish to change and press the **Menu Select** button directly below `Edit` .
A blinking cursor appears.
- 5 Use the **keypad** to edit the name and press the **Menu Select** button directly below `OK` once you have finished.
The display returns to the **Edit Contact** screen.
- 6 Press the **Menu Select** button directly below `Done` to save your changes and return to the main screen of **Contacts**.

2.3.6.2

Editing as Entry ID

Procedure:

- 1  or  to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2  or  to the entry you want to edit and press the **Menu Select** button directly below `Options` .
- 3  or  to `Edit` and press the **Menu Select** button directly below `Select` .
- 4  or  to the entry ID you wish to change and press the **Menu Select** button directly below `Edit` .
A blinking cursor appears.
- 5 Use the keypad to edit the number and press the **Menu Select** button directly below `OK` once you have finished.
The display returns to the **Edit Contact** screen.
- 6 Press the **Menu Select** button directly below `Done` to save your changes and return to the main screen of **Contacts**.

2.3.6.3

Editing a Call Type

Procedure:

- 1 ◀ or ▶ to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2 ▲ or ▼ to the entry you want to edit and press the **Menu Select** button directly below `Options` .
- 3 ▲ or ▼ to `Edit` and press the **Menu Select** button directly below `Select` .
- 4 ▲ or ▼ to `Type` and press the **Menu Select** button directly below `Edit` .
- 5 ▲ or ▼ to choose from the list of call types given and press the **Menu Select** button directly below `OK` .
The display returns to the **Edit Contact** screen.
- 6 Press the **Menu Select** button directly below `Done` to save your changes and return to the main screen of **Contacts**.

2.3.7

Viewing Details of a Contact

Procedure:

- 1 ◀ or ▶ to `Cntacts` and press the **Menu Select** button directly below `Cntacts` .
The entries are alphabetically sorted.
- 2 ▲ or ▼ to the entry you want to view and press the **Menu Select** button directly below `Options` .
- 3 ▲ or ▼ to `View` and press the **Menu Select** button directly below `Select` .

The display shows all the numbers associated with the entry.

2.4

Scan Lists

Scan lists are created and assigned to individual channels/groups. Your radio scans for voice activity by cycling through the channel/group sequence specified in the scan list for the current channel/group.

Your radio supports different types of Scan Lists:

- Trunking Priority Monitor Scan List
- Conventional Scan List
- Multi-System Talkgroup Scan
- Voting Scan List

A maximum of 200 Scan Lists can be programmed in your radio. These lists must be preprogrammed by a qualified radio technician.

2.4.1

Intelligent Priority Scan

Intelligent Priority Scan feature allows you to add or delete conventional channels and trunking talkgroups from multiple system into the priority scan lists.

You can add or delete priority scan list members and assign priorities using the preprogrammed **Scan List Programming** button. Radio displays the priority level of the scanned member.



NOTICE: Priority-One channel and Priority-Two channel member may belong to different Talkgroup Scan systems.

When the radio locks onto a channel in the Intelligent Priority Scan list, radio scans for higher priority member within the same Trunking or Conventional system.

2.4.2

Viewing a Scan List

Procedure:

- 1 or to `ScanList` and press the **Menu Select** button directly below `ScanList`.
- 2 or to view the members on the list.
- 3 Press to exit the current display and return to the Home screen.


2.4.3

Editing the Scan List

When and where to use: This feature allows you to change scan list members and priorities.

Procedure:

- 1 Perform one of the following actions.
 - Long press the preprogrammed **Scan List Programming** button (side button).
 - or to `ScanList` then press the **Menu Select** button directly below `ScanList`.The display shows the lists that can be changed.
- 2 or to the entry you want to edit.
- 3 Perform one of the following actions.
 - Press the **Menu Select** button directly below `Select` to add and/or change the priority of the currently displayed channel in the scan list.
 - Press the **Menu Select** button directly below `Delete` to delete the currently displayed channel from the scan list.
 - Press the **Menu Select** button directly below `Recall` to view the next member of the scan list.
- 4 Perform one of the following actions to select another channel that needs to be added or deleted then repeat [step 3](#). Otherwise, proceed to the next step.
 - or to the desired channel.
 - Use the keypad to enter the desired channel name.
 - Use the **Mode Knob** to select the channel.








- 5 Press  to exit scan list programming and return to the Home screen.

See [Viewing and Changing the Priority Status on page 64](#) for more information on how to add and/or change the priority of the currently displayed channel in the scan list.

2.4.4

Changing the Scan List Status

Procedure:

- 1 Perform one of the following actions.
 - Long press the preprogrammed **Scan List Programming** button (side button).
 -  or  to `ScanList` and press the **Menu Select** button directly below `ScanList`.The display shows the lists that can be changed.
- 2  or  to the member you want to edit.
- 3 Perform one of the following actions.
 - Press the **Select** button once to add the currently displayed channel to the scan list.
 - Press the **Select** button one or more times to change the scan list status icon of the currently displayed channel.
- 4 Perform one of the following actions.
 -  or  to select more list members whose scan status you want to change.
 - Use the **Mode Knob** to select another scan list member.
- 5 Press  to exit scan list programming and return to the Home screen.

2.4.5

Viewing and Changing the Priority Status

Procedure:

Perform one of the following actions.

- Press the **Menu Select** button directly below `Select` one or more times to change the priority status of the current displayed channel.
- Press the **Select** button one or more times to toggle between different status of the Scan List status icon of the current displayed channel.

The radio shows one of following priority status icons and scenarios:

- A **Scan** icon indicates that the current channel is in the scan list as a non-priority channel. The LED lights up solid green.
- A **Priority-One Channel Scan** icon indicates that the current channel is in the scan list as the Priority-One channel. The LED rapidly blinks green. You hear all traffic on the Priority-One channel, regardless of traffic on non-priority channels.
- A **Priority-Two Channel Scan** icon indicates that the current channel is in the scan list as the Priority-Two channel. The LED blinks green.
- No icon indicates that the current channel is deleted from the scan list.

2.5

Scan



This feature allows you to monitor traffic on different channels by scanning a preprogrammed list of channels.

2.5.1

Turning Scan On or Off

Procedure:

Perform one of the following actions.

- Press the preprogrammed **Scan** button to toggle `Scan On` or `Scan Off` to initiate or stop scan.
- Turn the preprogrammed **Scan** switch to the **Scan on** or **Scan off** position to initiate or stop scan.
-  or  to `Scan` and press the **Menu Select** button directly below `Scan`.

If the scan is enabled, the display shows `Scan on` and the scan status icon.

If the scan is disabled, the display shows `Scan Off`.

The radio returns to the Home screen.



NOTICE: In the conventional system, while the radio is scanning for activity, you can still receive fleetwide, system-wide, dynamic regrouping, incoming telephone interconnect, and Private Conversation/Call Alert calls. The respond to these types of calls are similar as you usually do on the selected channel. However, when scanning different channels while in talkgroup scan, incoming Private Conversation/Call Alert calls may be missed.

2.5.2

Transmitting While the Scan is On

This feature allows the user to transmit using radio programmed for talkback scan and non-talkback scan.

2.5.2.1

Transmitting Using Radio Programmed for Talkback Scan

Procedure:

Press the **PTT** button to transmit on the channel indicated by the display.

The radio does not begin scanning again for a predetermined hang time after you release the **PTT** button, allowing the other party to respond. If the other party responds within the hang time, scanning does not resume until the full hang time expires after they have finished speaking, allowing the conversation to be completed.


To transmit on the selected channel if another channel is active, first turn scan off by pressing the **Menu Select** button below `Scan` momentarily.

2.5.2.2

Transmitting Using Radio Programmed for Non-Talkback Scan

Procedure:

Press the **PTT** button at any time to transmit on the selected channel or fixed channel.

To make a Call Alert page, or Private Conversation call while scanning, press either the **Menu Select** button directly below `page` or `call`. The call is entered on the selected channel and scanning is halted until the call is exited by pressing  or pressing the **Menu Select** button below either `page` or `call`.

2.5.3

Making a Dynamic Priority Change (Conventional Scan Only)

When and where to use:


While the radio is scanning, the dynamic priority change feature allows you to temporarily change any channel in a scan list (except for the Priority-One channel) to the Priority-Two channel.

This change remains in effect until scan is turned off. Scan then reverts to the default setting.

Do one of the following to make a Dynamic Priority Change. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Making a Dynamic Priority Change using the preprogrammed **Dynamic Priority** button:
 - a. When the radio locks onto the channel designated as the new Priority-Two channel, press the preprogrammed **Dynamic Priority** button.

The radio continues scanning the remaining channels in the list.
- Making a Dynamic Priority Change using the radio menu:
 - a. Press the **Menu Select** button directly below `DynP` to change the priority of a non-priority channel in the scan list to Priority-Two.
 - b. Press  momentarily to exit the scan list and resume scanning.

2.5.4

Deleting a Nuisance Channel

When and where to use:

If a channel continually generates unwanted calls or noise (termed “nuisance” channel), you can temporarily remove the unwanted channel from the scan list.

This capability does not apply to priority channels or the designated transmit channel.



NOTICE: Deleting a nuisance channel is **only** possible through the preprogrammed **Nuisance Channel Delete** button. This feature is **not** accessible through the menu.

Procedure:

When the radio is locked onto the channel to be deleted, perform one of the following actions:

- Press the preprogrammed **Nuisance Delete** button.
-  or  to `NuisDel` and press the **Menu Select** button directly below `NuisDel`.

The radio continues scanning the remaining channels in the list.

2.5.5

Restoring a Nuisance Channel

Procedure:

To restore the deleted nuisance channel, perform one of the following actions:

- Stop and restart a scan.
- Mode change to another channel and back to the original channel.
- Turn off the radio and then turn it on again.

Nuisance mode delete can be disabled by the system administrator.

2.5.6

Using the Hang Up Box (HUB)

Procedure:

- 1 To temporarily suspend Scan Mode operation, remove the microphone from the Hang Up Box (HUB).

You are allowed to use the control head while scan is suspended. However, Priority Member scanning is not suspended. This feature applies to all Scan Lists and Scan Types. Scan is resumed once the control head is returned to the holding clip and the preprogrammed hang time has elapsed.



NOTICE: Priority Scan List members are continuously scanned only when the Scan List, **Designated Tx Member** field is set to "Talkback" in the radio programming. Otherwise, all scan mode operation is suspended.

2.6

Call Alert Paging

This feature allows your radio to work like a pager.

If other users are away from their radios or if they are unable to hear their radios, you can send them an individual call alert page. You can also verify if a radio is active on the system.

Depending on how your radio is programmed, if there is no answer after the maximum ring time or when you press the **PTT** button for an Enhanced Private Call, the radio automatically sends a call alert page.



NOTICE: This feature must be preprogrammed by a qualified radio technician.

2.6.1

Receiving a Call Alert Page

When and where to use: When you receive a Call Alert page, you hear four repeating alert tones and the LED blinks green. If Call Alert Tone Auto Reset is enabled, you hear one alert tone and the LED blinks green. The call received icons blinks and the display shows `Page received`.

Procedure:

Press the **PTT** button to answer or press any button to clear the Call Alert page.

See [Making a Talkgroup Call on page 46](#) or [Making a Private Call \(Trunking Only\) on page 47](#) for more information on returning the call.

2.6.2

Sending a Call Alert Page

When and where to use:

Do one of the following to send a call alert page:



NOTICE: If the feature inactivity timer is enabled, your radio automatically exits the feature when your radio is left idle long enough for the time to expire. You hear the Menu Inactive Exit Tone upon feature exit.

Procedure:

- Sending a call alert page using the preprogrammed **Quick Access (One-Touch) Call Alert Paging** button:
 - a. Press the preprogrammed **Quick Access (One-Touch) Call Alert Paging** button to send a page to the preprogrammed ID.

The display shows `Paging...<Number> or <Alias>`.

If the call alert page is not acknowledged, you hear a low tone and the display shows `No acknowledge`. Press the **Menu Select** button directly below `OK` to return to the main screen for **Contacts**.

- Sending a call alert page using the radio menu `Page` :
 - a. **◀** or **▶** to `Page` .
 - b. Press the **Menu Select** button directly below `Page` .
 - c. Press the **Menu Select** button directly below `Cnts` to view the required ID, **▲** or **▼** to the required ID, or use the **keypad** to enter the required ID.
 - d. Press the **PTT** button to send the page.

The display shows `Paging...<Number> or <Alias>`.

If the call alert page is not acknowledged, you hear a low tone and the display shows `No acknowledge`. Press the **Menu Select** button directly below `OK` to return to the main screen of **Contacts**.

- Sending a call alert page using the radio menu `Call` :
 - a. **◀** or **▶** to `Call` .
 - b. Press the **Menu Select** button directly below `Call` .
 - c. **▲** or **▼** to select the alias or ID, and press the **PTT** button to initiate the call.

If the target radio does not respond after a preprogrammed period of time, the display shows `Send page?`.
 - d. To send the call alert page, press the **Menu Select** button directly below `Yes` . To exit the screen without sending the call alert page, press the **Menu Select** button directly below `No` .

The display shows `Paging...<Alias>`.
If the call alert page is not acknowledged, you hear a low tone and the display shows `No acknowledge`. Press the **Menu Select** button directly below `OK` to return to the main screen of **Contacts**.

2.7

Quick Call II (ASTRO P25 Digital Trunking and Conventional)

This feature allows the user to broadcast a series of distinct, recognizable tones before a voice transmission from the dispatcher or a radio.

The broadcasting dispatcher or radio user can select this alert tone transmission to be sent to an individual Talkgroup or over the entire system. Specific tone or series of tones are pre-programmed into the radios to allow the dispatcher or supervisor to select a list of tones to broadcast before they make their voice transmission. Each tone is distinctive to indicate different situation or different broadcaster. The transmitting radio also plays back the tones for the broadcaster to listen.







NOTICE: The receiving radios must be configured with the Quick Call II tone in order for the radio to sound the selected tone and also to sound a preconfigured alert tone after the selected tone has sound.

2.7.1

Initiating a Quick Call II Transmission

Prerequisites: The broadcasting or transmitting radio must be pre-programmed to see the tone in the Quick Call II tone list. The receiving radio must also be pre-programmed to decode the tone to broadcast.

Procedure:

- 1  or  to **QCII**, and press the **Menu Select** button directly below **QCII**.
- 2  or  to select the tone to broadcast.
- 3 Press the **PTT** to broadcast the selected tone, or press and hold the **PTT** to broadcast the selected tone and transmit with your vocal transmission.
You hear the radio sounds the selected tone. You can begin your call after the tone ends.
- 4 Release **PTT** to listen.

2.8

Emergency Operation

The Emergency feature is used to indicate a critical situation. If the **Orange** button is preprogrammed to send an emergency signal, this signal overrides any other communication over the selected channel.

Your radio supports the following Emergency modes:

- Emergency Alarm
- Emergency Call (Trunking Only)
- Emergency Alarm with Emergency Call
- Silent Emergency Alarm

Check with your dealer or system administrator for more information on the programming of this feature.

Only **one** of the Emergency modes can be assigned to the preprogrammed **Emergency** button or the **Emergency** footswitch.

2.8.1

Exiting Emergency

The dispatch console that supports this feature can be programmed to clear the emergency state of the radio. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

To exit emergency, press and hold the preprogrammed **Emergency** button for about a second.

2.8.2

Exiting Emergency as Supervisor (Trunking Only)

Radios configured as Supervisor are able to cancel emergency mode of other radios. The dispatch console must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

- 1 Perform one of the following actions.

If...	Then...
If the emergency mode is initiated by other radios,	press and hold the Accy No-Dot Button (Purple) button and press the Emergency button.
If the emergency mode is initiated by the Supervisor,	Perform one of the following actions. <ul style="list-style-type: none">• Press and hold the Emergency button.• Press and hold the Accy No-Dot Button (Purple) and press the Emergency button.• Wait for console to clear emergency.



NOTICE: The following buttons combinations are supported:

- Radio **Accy No-Dot Button (Purple)** and **Emergency** button.
- Radio **Accy No-Dot Button (Purple)** and accessory **Orange** button.
- Accessory **1-Dot Button** and radio **Emergency** button.
- Accessory **1-Dot Button** and accessory **Orange** button.

2.8.3

Sending an Emergency Alarm

When and where to use: This feature allows you to send a data transmission, which identifies the radio sending the emergency, to the dispatcher.

Procedure:

Press the preprogrammed **Emergency** button.

One of the following scenarios occurs:

- You hear a short medium-pitched tone and the LED blinks red momentarily.

- The radio sounds a short low-pitched tone to indicate that the selected channel does not support emergency and rejects to launch emergency mode.

When you receive the dispatcher's acknowledgment, the display shows `Ack received`. Four tones sound, the alarm ends, and the radio exits the Emergency Alarm mode.

If no acknowledgment is received, the display shows `No acknowledge`. The alarm ends when the timer expires and the radio exits the Emergency Alarm mode.

2.8.4

Sending an Emergency Call (Trunking Only)

When and where to use: This feature gives your radio priority access to a talkgroup.



NOTICE: The radio operates in the normal dispatch manner while in Emergency Call, except, if enabled, it returns to one of the following:

Tactical/Non-Revert

You talk on the channel you selected before you entered the emergency state.

Non-Tactical/Revert

You talk on a preprogrammed emergency channel. The emergency alarm is sent on this same channel.

Procedure:

- 1 Press the preprogrammed **Emergency** button.
One of the following scenarios occurs:
 - The display shows `Emergency` on the current zone and channel. You hear a short medium-pitched tone and the LED blinks red momentarily.
 - If the selected channel does not support Emergency mode, the display shows `No emergency`,
- 2 Hold the microphone vertically 1 to 2 inches (2.0 to 2.5 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

2.8.5

Sending An Emergency Call With Hot Mic (Trunking Only)

This feature allows you to send an Emergency Call with hot mic to a group of radios.

When and where to use:

Your radio must be programmed for this type of operation.

Your radio microphone is automatically activated, allowing you to communicate with the group of radios without pressing the **PTT** button. This activated microphone state is also known as hot mic. The hot mic applies to the first voice transmission from your radio during the Emergency call. For subsequent transmissions in the same Emergency call, you must press the **PTT** button.

Follow the procedure to send Emergency Call with hot mic on your radio.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

One of the following scenarios occurs:

- The display shows `Emergency` on the current zone and channel. A tone sounds and the LED blinks red momentarily.
- A tone sounds to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 The microphone remains active for the hot mic time specified in the radio's codeplug programming.
- 4 To exit Emergency Call, press and hold the preprogrammed **Emergency** button.

2.8.6

Sending an Emergency Alarm with Emergency Call

When and where to use:

This feature gives your radio priority access on a channel for conventional system, and to a talkgroup for trunking system.

If the radio has both emergency call and alarm features enabled, it automatically proceeds to the call mode after the alarm is acknowledged.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

If successful, the display shows `Emergency` on the current zone and channel. You hear a short, medium-pitched tone and the LED blinks red momentarily.

The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:

- You receive the dispatcher acknowledgment. The display shows `Ack received`.
- You receive no acknowledgment. The display shows `No acknowledge`.
- You press the **PTT** button while in the Emergency Alarm mode.

If unsuccessful, you hear the radio sounds a short low-pitched tone to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

Turning off the radio also cancels the emergency state.

2.8.7

Sending An Emergency Alarm and Call with Hot Mic

This feature allows you to send an Emergency Alarm and Call with hot mic to a group of radios.

When and where to use: Your radio must be programmed for this type of operation. Follow the procedure to send Emergency Alarms and Call with hot mic on your radio.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

If successful, the display shows `Emergency` on the current zone and channel. A tone sounds and the LED blinks red momentarily.

The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:

- You receive the dispatcher acknowledgment. The display shows `Ack received`.
- You receive no acknowledgment. The display shows `No acknowledge`.

If unsuccessful, a tone sounds to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 The microphone remains active for the hot mic time specified in your radio's codeplug programming.
- 4 To exit Emergency Call, press and hold the preprogrammed **Emergency** button.
Turning off the radio also cancels the emergency state.

2.8.8

Sending a Silent Emergency Alarm

When and where to use: This feature allows you to send an Emergency Alarm to the system without triggering any audio or visual indicators.

This activated microphone state is also known as "hot mic".



NOTICE: If you press the **PTT** button during hot mic, and continue to press it after the hot mic duration expires, the radio continues to transmit until you release the **PTT** button.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

The display shows no changes, the LED does not light up, and you hear no tones. The silent emergency state continues until you perform the next step.

- 2 Perform one of the following actions.
 - Press and hold the preprogrammed **Emergency** button for about a second to exit the Silent Emergency Alarm mode.
 - Press and release the **PTT** button to exit the Silent Emergency Alarm mode and enter regular dispatch or Emergency Call mode.



NOTICE: For ALL Emergency signals, when changing channels:

- If the new channel is also preprogrammed for Emergency, you can change channels while in Emergency operation. The emergency alarm or call continues on the new channel.
- If the new channel is NOT preprogrammed for Emergency, the display shows `No emergency`, and you hear an invalid tone until you exit the Emergency state or change to a channel preprogrammed for Emergency.

2.8.9

Special Considerations for Emergencies

The following scenarios apply during Emergency mode:

Table 2: Emergency Operations Scenarios

If...	Then...
If you press the Emergency button while in a channel that has no Emergency capability,	a low-pitched tone sounds.
If you change to a channel/mode with Emergency capability while in Emergency operation,	the Emergency Alarm and/or Emergency Call continues on the new channel/mode.
If you change to a channel/mode with no Emergency capability while in Emergency operation,	the following occurs: <ul style="list-style-type: none">• The display shows .• A continuous low-pitched tone sounds until you select a valid Emergency channel/mode or until you disable the Emergency operation.
If the radio is out-of-range of the system or the emergency alarm is not acknowledged,	a tone sounds and the display shows <code>No ac-</code> <code>knowledge</code> .

2.8.10

Emergency Keep-Alive

This feature prevents the radio from being turned off when it is in Emergency mode. If this feature is enabled and you want to turn off your radio, exit Emergency mode before turning it off.

2.8.11

Impact Detection

This feature activates Emergency mode when the radio detects a force of gravity impact or orientation changes on the vehicle in the event of a vehicle crash or rollover. This feature also sends out the location-based information if the GPS feature is enabled.

The radio automatically activates Impact Detected condition when the impact event meets or exceeds a predefined threshold. The radio must stay in this condition for a preprogrammed amount of time before the Emergency Alarm or Call is activated.

In the event of hardware failure or malfunction, the radio alternatively displays `Impact HW` and `Error` and a tone sounds when the radio power-up. Any button press of the radio or accessory except the programmed button for volume and backlighting functionality ceases the error message and sound.

The following scenarios affect the Emergency feature activation:

- Pressing a preprogrammed **Emergency** button cancels the Impact Detection sequence and enters the Emergency mode.
- Pressing the **PTT** button does not suspend the Impact Detection sequence.
- Pressing the **PTT** button, the **Clear** menu button, or the preprogrammed **Clear** button when the radio displays the Impact Detected display alert, exits the Impact Detected condition.

2.8.11.1

Detecting Impact

Procedure:

- 1 Radio detects the impact on the vehicle and the impact event meets or exceeds the predefined threshold.

One of the following scenarios occur:

- Radio enters Impact Detected condition. Radio sounds alert tone and displays **Impact** on the screen, and Post-Alert Timer is initiated.

Impact Detected condition continues for the time duration defined in the Post-Alert Timer field. When the timer expires, radio enters into Emergency mode. Radio displays **Emergency** on the screen.

- Radio enters Emergency mode immediately and displays **Emergency** on the screen.



NOTICE:

If the radio is programmed with Silent Emergency, the radio inhibits the alert tone and visual alert associated with the emergency feature.

If the radio is programmed in Surveillance Mode, the radio inhibits all tones and lights on the radio.

- 2 Press the preprogrammed **Clear** menu button or the preprogrammed **Clear** button to exit the Impact Detected condition.

2.8.11.2

Post-Alert Timer

This timer sets the amount of time the radio needs to remain in the Impact Detected condition before radio enters into Emergency mode. When the Post-Alert Timer is initiated, the radio sounds alert tone and displays **Impact** on the screen.

2.8.11.3

Triggering Emergency

Emergency Alarm or call is triggered when you do not clear the Impact Detected condition and when the Post-Alert Timer comes to an end. The radio sends emergency message to units within the same Talkgroup. If GPS is enabled, the radio sends GPS coordinates to dispatcher.

2.8.11.4

Exiting Impact Detected Condition

When and where to use: If there is false alarm or you do not want to enter into Emergency mode, you can exit the Impact Detected condition and prevent emergency from going off with the following operation.

Procedure:

Perform one of the following actions:

- Press the preprogrammed **Clear** button to exit.
- Press the **Menu Select** button below `Clear` to exit.

2.8.11.5

Re-Initiating Impact Detection Sequence

Radio must first exit Emergency mode to re-initiate the Impact Detected sequence.

Radio must return to the normal operations before the next impact can be detected. Refer to [Exiting Impact Detected Condition on page 76](#) to exit the Impact Detected condition.

2.9

Automatic Registration Service (ARS)

This feature provides an automated data application registration for the radio. When you turn on the radio, the device automatically registers with the server. Data applications within the fixed network determine the presence of a device on the system and send data to the device.


The ARS for the radio consists of two modes:

- ARS Server Mode (default mode)
- ARS Non-server Mode

2.9.1

Viewing the Channel which supports ARS Mode

Procedure:

 or  to `Channel`. The display shows  when the selected channel supports ARS Mode.

2.9.2

User Login Feature

This feature allows you as the user to be associated with the radio. With this association, every data application (Example: Text Messaging Service) takes on a friendly username.

You can still send text messages without logging in as a user. The user login feature only enables the recipient of your message to identify you as the sender by assigning a username to your message.



NOTICE: Valid characters for a username entry are capital letters (A–Z), small letters (a–z), numbers (0–9), symbols (*, #, -, /), and the space character.









The maximum length for a username is eight characters. Usernames are not case sensitive in server mode but are case sensitive in non-server mode.

A predefined username may sometimes be invalid because the programming software that is used to set predefined usernames allows you to set usernames comprising of eight characters or more.

2.9.2.1

Logging In as a User

Procedure:

- 1  or  to `User` and press the **Menu Select** button directly below `User`.
The display shows the User Login screen.
- 2 Perform one of the following actions.
 -  or  to `[ID Entry]` and press the **Menu Select** button directly below `Edit` to enter ID. A blinking cursor appears on the screen. Use the **keypad** to type or edit a user name. Press the **Menu Select** button directly below `Ok` to submit.
 -  or  to scroll through the list of predefined user names. Press the **Menu Select** button directly below `Select` to select the predefined user name.
 - Press and hold  or  to scroll through the list of predefined user names at a fast scroll rate. Press the **Menu Select** button directly below `Logn` to select the predefined user name.

If the selected predefined username has more than eight (8) characters, or an invalid character in it, the display momentarily shows `Invalid ID`.
- 3 Press the **Menu Select** button directly below `PIN`.
A blinking cursor appears beside `PIN`.
- 4 Enter your Personal Identification Number (PIN) number.
The maximum PIN length is 4 digits. The PIN number will appear as asterisks.
- 5 Press the **Menu Select** button directly below `Logn`.
One of the following scenarios occurs:
 - In ARS Server Mode, the display shows the User Login Indicator icon, the ID, and `In progress, with Cancel`.
 - In ARS Non-Server Mode, the display shows the User Login Indicator icon, the ID, and `Logged in, with Logt and Exit`.
 - In non-ARS enabled mode, the display shows `Offline, with Logt and Exit`.

One of the following scenarios occurs:

- If the user name is invalid, login fails and the user login failure indicator (IP indicator) icon blinks. The display also shows momentary `Login failed`.
- If the PIN is invalid, login fails and the user login failure indicator (IP indicator) icon blinks. The display also shows momentary `Login failed`.
- Wait for the logged in confirmation screen. If the login process is successful, the display shows the successful user login indicator (IP indicator) icon and `Logged in, with Logt and Exit`.



NOTICE: To cancel the login process and return to the initial user login screen, press the **Menu Select** button directly below `Cancel`.

2.9.2.2

Logging Out

Prerequisites: Once the data application registration is completed, you can log out.

When and where to use:



NOTICE: Private data refers to all messages in the text messaging **Inbox**, **Draft**, and **Sent** folder. The next user is able to access the **Inbox**, **Draft**, and **Sent** messages if private data is not deleted.

Procedure:

- 1  or  to `Logt` and press the **Menu Select** button directly below `Logt`.

The display shows the User Login Indicator icon and `Clear private data?`.

- 2 Perform one of the following actions:
 - Select `Yes` to clear all your private data. The display shows momentary `Private data cleared`.
 - Select `No` to keep your private data.

2.10

Text Messaging Service (TMS)

This features allows you to quickly send and receive messages and run database queries directly from your radios. The maximum length of characters for a text message is 200.

The types of text messages available:

- A new text message (free form message).
- A predefined message (quick text message).
- An edited quick text message.

The main menu consists of the following options:

- Inbox
- Compose
- Drafts
- Sent







NOTICE: See [Status Icons on page 33](#) for more information on the TMS icons and [TMS Menu Options on page 36](#) for more information on each menu option.

2.10.1

Accessing the Messaging Features

Procedure:

- 1 Perform one of the following actions.
 - Press the **Data Feature** button or the preprogrammed **TMS Feature** button to access the TMS feature screen.
 - Press and hold the **Data Feature** button or the preprogrammed **TMS Feature** button to access the Inbox.
 - Follow the procedure described next to access this feature using the radio menu.
- 2  or  to `TMS`.
- 3 Press the **Menu Select** button directly below `TMS` to access the TMS feature screen.
- 4  or  to scroll through the main menu options.



NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.
Press the **Menu Select** button directly below `Back` at any time to return to the previous screen.

2.10.2

Composing and Sending a New Text Message

When and where to use:

During the uppercase and lowercase mode, multi-tapping the keys only scrolls through the letters. For example, A->B->C, a->b->c.

During the numeric mode, except for `[1-9]`, pressing the keypad only enters the numeric digits. Subsequent presses of the same key inserts the same digit to the text message (no multi-tap).

Procedure:

- 1 `◀` or `▶` to `TMS`.
- 2 Press the **Menu Select** button directly below `TMS` to access the TMS feature screen.
- 3 Perform one of the following actions.
 - `▲` or `▼` to `Compose` and press the **Menu Select** button directly below `Sel`.
 - Press the **Menu Select** button directly below `Exit` to return to the **Home** screen.
- 4 `▲` or `▼` to `Text Message` and press the **Menu Select** button directly below `Select` to compose a new message.
A blinking cursor appears on the `Compose` screen.
- 5 Use the keypad to type or edit your message.
- 6 Press the **Menu Select** button directly below `Options` once the message is composed.
- 7 `▲` or `▼` to `Send Message` and press the **Menu Select** button directly below `Select`.
- 8 Perform one of the following actions.
 - `▲` or `▼` to scroll through the address list and select the required address.
 - `▲` or `▼` to `[Other Recpnt]` and press the **Menu Select** button below `Edit`. When a blinking cursor appears in the `Enter Address` screen, use the **keypad** to type the address entry.
- 9 Press the **Menu Select** button directly below `Send` or press the `PTT` button to send the message.

The display shows the `Send Message` screen and `Sending msg`.

If the message is sent, you hear a tone and the display shows `Msg sent`.

If the message is not sent, you hear a low tone, the display shows `Send failed` and returns to the main TMS screen.



NOTICE: You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message on page 81](#) for more information.

You can also select the `Save to Drafts` option to save your message in the Drafts folder to send it at a later time. See [Accessing the Drafts Folder on page 84](#) for more information.

2.10.3

Sending a Quick Text Message

When and where to use:

Quick Text messages are messages that are predefined and usually consist of messages that are used most frequently.

Each Quick Text message has a maximum length of 50 characters.

Procedure:

- 1 Perform one of the following actions:
 - To access this feature using the preprogrammed button, press the preprogrammed **Quick Text** button and proceed to [step 4](#).
 - To access this feature using the menu, proceed to the next step.
- 2 **◀** or **▶** to `TMS` and press the **Menu Select** button directly below `TMS` to access the TMS feature screen.
- 3 Perform one of the following actions:
 - **▲** or **▼** to `Compose` and press the **Menu Select** button directly below `Select`.
 - Press the **Menu Select** button directly below `Exit` to return to the Home screen.
- 4 **▲** or **▼** to `Quick Text` and press the **Menu Select** button directly below `Select` for a predefined message.
- 5 **▲** or **▼** to scroll through the list of messages and press the **Menu Select** button directly below `Select` to select the required message.

The message appears on the `Compose` screen, with a blinking cursor at the end of it. Use the keypad to edit the message, if required.

- 6 Press the **Menu Select** button directly below `Options`.
- 7 **▲** or **▼** to `Send Message` and press the **Menu Select** button directly below `Select`.
- 8 Perform one of the following actions to send the message:
 - **▲** or **▼** to scroll through the address list and select the required address. The message is sent after the address is selected.
 - **▲** or **▼** to `[Other Recpnt]` and press the **Menu Select** button below `Edit`. When a blinking cursor appears on the `Enter Address` screen. Use the keypad to type the address entry. Proceed to [step 10](#) to send the message.
- 9 **▲** or **▼** to scroll through the address list and select the required address.
The message is sent after the address is selected.
- 10 Press the **Menu Select** button directly below `Send` or press the `PTT` button to send the message.

The display shows the `Send Message` screen and `Sending msg.`

If the message is sent, you hear a tone and the display shows `Msg sent.`

If the message is not sent, you hear a low tone, the display shows `Send failed` and returns to the main TMS screen.



NOTICE: You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message on page 81](#) for more information.

2.10.4

Priority Status and Request Reply of a New Text Message

Before sending your message, you can append a priority status and/or a request reply to your message.

2.10.4.1

Appending a Priority Status to a Text Message

Prerequisites: Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message on page 79](#) for more information.

When and where to use:



NOTICE: The Priority Status icon on a message does not imply that the message gets higher priority over the other messages when it is being transmitted. It is just an indication that can be embedded into a message to let the receiver know that the message is important.

Procedure:

- 1 Press the **Menu Select** button directly below `Options` .
- 2 ▲ or ▼ to `Mark Important` and press the **Menu Select** button directly below `Select` to indicate the message is important.

The priority status icon appears beside the normal message icon on the label bar.

2.10.4.2

Removing a Priority Status from a Text Message

Prerequisites: Ensure there is an outgoing message composed to allow you to perform this procedure. See [Composing and Sending a New Text Message on page 79](#) for more information.

Procedure:

- 1 Press the **Menu Select** button directly below `Options` .
- 2 ▲ or ▼ to `Mark as Normal` and press the **Menu Select** button directly below `Select` to remove the priority status from the message.

The display shows the normal message icon on the label bar.

2.10.4.3

Appending a Request Reply to a Text Message

Prerequisites: Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message on page 79](#) for more information

Procedure:

- 1 Press the **Menu Select** button directly below `Options` .
- 2 ▲ or ▼ to `Req Reply` and press the **Menu Select** button directly below `Select` to request for a reply.

The request reply icon appears beside the normal message icon on the label bar.

2.10.4.4

Removing a Request Reply from a Text Message

Prerequisites: Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message on page 79](#) for more information.

Procedure:

- 1 Press the **Menu Select** button directly below `Options` .
- 2 ▲ or ▼ to `No Req Reply` and press the **Menu Select** button directly below `Select` to remove the priority status from the message.

The display shows the normal message icon on the label bar.

2.10.4.5

Appending a Priority Status and a Reply Request to a Text Message

Prerequisites: Ensure that an outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message on page 79](#) for more information.

Procedure:

- 1 Press the **Menu Select** button directly below `Options` .
- 2 ▲ or ▼ to `Mark Important` and press the **Menu Select** button directly below `Select` to indicate the message is important.
- 3 ▲ or ▼ to `Req Reply` and press the **Menu Select** button directly below `Select` to request for a reply.

The priority status and request reply icons appear beside the normal message icon on the label bar.

2.10.4.6

Removing a Priority Status and a Reply Request from a Text Message

Prerequisites: Ensure that a outgoing message is composed to allow you to perform this procedure. See [Composing and Sending a New Text Message on page 79](#) for more information.

Procedure:

- 1 Press the **Menu Select** button directly below `Options` .
- 2 ▲ or ▼ to `Mark Important` and press the **Menu Select** button directly below `Select` to remove the priority status icon.
- 3 ▲ or ▼ to `No Req Reply` and press the **Menu Select** button directly below `Select` to remove the reply status icon.

The display shows the normal message icon on the label bar.

2.10.4.7

Receiving a Text Message

When and where to use:



NOTICE: When you receive a message that is flagged with the Request Reply icon, you must manually respond to the sender that you have received the message. The system will not automatically send a notification to acknowledge that the message was received.

Procedure:

Do one of the following to receive a text message. You can use the options interchangeably depending on your preference and the programmed functions.

- Receiving a text message using the **Data Feature** button or the **TMS Feature** button:
When you receive a message, press and hold the preprogrammed **Data Feature** button or the **TMS Feature** button to access the Inbox.
- Receiving a text message using the radio menu:
When the new message icon appears and the display shows momentary *New msg*, press the **Menu Select** button directly below *TMS* to access the Inbox.

The display shows a list of aliases or IDs, with the sender of the latest received message on top.

2.10.4.8

Viewing a Text Message from the Inbox

When and where to use: The Inbox can hold up to 30 messages.



NOTICE: ▲ or ▼ to read the message if the content fills more than one screen.

Procedure:

- 1 Perform one of the following actions:
 - Press the preprogrammed **Data Feature** button or the **TMS Feature** button to access the TMS feature screen. ▲ or ▼ to *Inbox* and press the **Menu Select** button below *Select*.
 - Press and hold the preprogrammed **Data Feature** button or the **TMS Feature** button to access the Inbox.
 - ◀ or ▶ to *TMS* and press the **Menu Select** button directly below *TMS* to access the TMS feature screen. ▲ or ▼ to *Inbox* and press the **Menu Select** button below *Select*.

The display shows a list of aliases or IDs, with the sender of the latest received message on top.

- 2 ▲ or ▼ to the required aliases or ID and press the **Menu Select** button below *Select* to view the message.

While on the view message screen, press the **Menu Select** button directly below *Reply*, *Delete*, or *Back* to access the option.

- Select *Reply* to reply the message.
- Select *Delete* to delete the message.
- Select *Back* to return to the previous screen.



NOTICE: The icon at the top right corner of the screen indicates the status of the message. See [Text Messaging Service \(TMS\) Indicators on page 35](#) for more information.

2.10.4.9

Replying to a Received Text Message

When and where to use:



NOTICE: The original date and time stamp, address, and message content is automatically appended to the reply message.

Procedure:

- 1 ▲ or ▼ to the required aliases or ID and press the **Menu Select** button below *Select* to view the message.
- 2 Press the **Menu Select** button directly below *Reply* to reply to a message.
- 3 Perform one of the following actions.
 - ▲ or ▼ to *Text Message* and press the **Menu Select** button directly below *Select* .
 - ▲ or ▼ to *Quick Text* and press the **Menu Select** button directly below *Select* for a predefined message.
 - ▲ or ▼ to scroll through the list of predefined messages and press the **Menu Select** button directly below *Select* to select the required message.

One of the following scenarios occurs:

- A blinking cursor appears on the *Compose* screen.
 - The predefined message appears on the *Compose* screen, with a blinking cursor at the end of it.
- 4 Use the keypad to type or edit your message.
 - 5 Press the **Menu Select** button directly below *Options* once you have completed the message.
 - 6 ▲ or ▼ to *Send Message* and press the **Menu Select** button directly below *Select* to send the message.

The display shows the *Send Message* screen and *Sending msg.*



NOTICE: Press the **Menu Select** button directly below *Back* at any time to return to the previous screen.

You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message on page 81](#) for more information.

2.10.4.10

Accessing the Drafts Folder

When and where to use: This folder stores the messages that were saved previously. The Drafts folder can hold up to 10 messages. The oldest draft in the folder is deleted when the 11th message comes in.

Procedure:

- 1 ◀ or ▶ to *TMS*.
- 2 Press the **Menu Select** button directly below *TMS* to access the TMS feature screen.
- 3 ▲ or ▼ to *Drafts* and press the **Menu Select** button below *Select* .

The display shows a list of drafts, with the latest text message drafted on top.

- 4 ▲ or ▼ to the required text message and press the **Menu Select** button below *Select* to view the message.
 - Select *Edit* to edit the message before sending it.
 - Select *Delete* to delete the message.
 - Select *Back* to return to the previous screen.

2.10.4.11

Sent Text Messages

Once a message is sent to another radio, it is saved in the Sent folder. The most recent sent text message is always added to the top of the Sent list.

The Sent folder is capable of storing a maximum of 10 messages. The oldest message in the folder is deleted when the 11th message comes in.

2.10.4.11.1

Viewing a Sent Text Message

Procedure:

- 1 Perform one of the following actions.
 - Press the preprogrammed **Data Feature** button or the **TMS Feature** button to access the TMS feature screen.
 - ▲ or ▼ to *TMS* and press the **Menu Select** button directly below *TMS* to access the TMS feature screen.
- 2 ▲ or ▼ to *Sent* and press the **Menu Select** button below *Sel.*

The display shows a list of aliases or IDs, with the recipient of latest sent message on top.

- 3 ▲ or ▼ to the required aliases or ID and press the **Menu Select** button below *Select* to view the message.

While on the view message screen, press the **Menu Select** button directly below *Options*, *Delete*, or *Back* to access the option.

- Select *Options* to configure the message settings.
- Select *Delete* to delete the message.
- Select *Back* to return to the previous screen.



NOTICE: The icon at the top right corner of the screen indicates the status of the message. See [Text Messaging Service \(TMS\) Indicators on page 35](#) for more information.

2.10.4.11.2

Sending a Sent Text Message

Procedure:

- 1 Press the **Menu Select** button directly below *Options* while viewing the message.
- 2 ▲ or ▼ to *Send Message* and press the **Menu Select** button directly below *Select*.
- 3 Perform one of the following actions.
 - ▲ or ▼ to scroll through the address list and select the required address.

- ▲ or ▼ to [Other Recpnt] and press the **Menu Select** button below *Edit*. When a blinking cursor appears in the *Enter Address* screen, use the **keypad** to type the address entry.
- 4 Press the **Menu Select** button below *Send* or the **PTT** button to send the message.

The display shows the *Send Message* screen and *Sending msg*.



NOTICE: Press the **Menu Select** button directly below *Back* at any time to return to the previous screen.

You can append a priority status and/or a request reply to your message. See [Priority Status and Request Reply of a New Text Message on page 81](#) for more information.

2.10.4.12

Deleting a Text Message

Procedure:

- 1 From the **Inbox**, **Draft**, or **Sent** screen, ▲ or ▼ to scroll through the messages.
- 2 Press the **Menu Select** button directly below *Delete* to delete the current message.

2.10.4.13

Deleting All Text Messages

Procedure:

- 1 Perform one of the following actions.
 - Press the **Data Feature** button or the preprogrammed **TMS Feature** button to access the Messaging feature screen.
 - ◀ or ▶ to **TMS** and press the **Menu Select** button directly below **TMS** to access the **TMS** feature screen.
- 2 ▲ or ▼ to **Inbox** or **Sent** then press the **Menu Select** button below *Clear* to select all messages in the selected folder.

The display shows *Del all?*.

- 3 Perform one of the following actions.
 - Press the **Menu Select** button directly below *Yes* to delete all the messages in the selected folder.
 - Press the **Menu Select** button directly below *No* to return to the main **TMS** feature screen.

2.11

Secure Operations

Secure radio operation provides the highest commercially available level of voice security on both trunked and conventional channels.


By default, the radio automatically enters the encrypted environment without having to manually select or clear the secure transmission.

2.11.1

Enabling Secure Transmission

Procedure:

- 1  or  to `Secure` and press the **Menu Select** button directly below `Secure`.

The display shows , `Secure on` and the current key, if multi-key has been enabled.

- 2 Monitor the mode to be sure it is not in use.
- 3 Press **PTT** button to transmit.



NOTICE: If the selected channel is preprogrammed for clear-only operation – when you press the **PTT** button, an invalid mode tone sounds and the display shows `Clear TX` only.

The radio does not transmit until you disable the secure mode.


The radio can be configured to ignore the clear voice or unsecured transmission when the radio is in secured transmission. Check with your agent for details.

2.11.2

Clearing the Secure Transmission

Procedure:

 or  to `Secure` and press the **Menu Select** button directly below `SEC`.

The  disappears and the display shows `Secure off`.

2.11.3

Managing Encryption

This chapter explains the encryption feature on your radio.

2.11.3.1

Loading Encryption Keys

Prerequisites:

- Refer to the *Key Variable Loader (KVL) manual* for equipment connections and setup.

Procedure:

- 1 Attach the KVL to your radio.

The display shows `Keyloading` and all other radio functions, except for power down, backlight, and volume, are locked out.



NOTICE:

If the Multi-system Over-the-Air Rekeying feature is in use, the ASTRO profile name is displayed below `Keyloading`.

- 2 Press **Target** → **Load**.
- 3 Perform one of the following actions.
 - For single key, select **Key**.
 - For multikey, select **Group**.

- 4 Select the required keys and press **Load** on the KVL.

The KVL indicates that keyload is successful.

2.11.3.2

Multikey Feature

This feature allows the radio to be equipped with different encryption keys and supports the DES-OFB algorithm.

There are two types of encryption keys:

Conventional Multikey

The encryption keys are strapped on a one-per-channel basis, through CPS. In addition, you can have operator-selectable keys, operator-selectable keysets, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.






Trunked Multikey

If the radio is used for both conventional and trunked applications, strap the encryption keys for trunking on a per-talkgroup or announcement-group basis. In addition, a different key can be strapped to other features, such as dynamic regrouping, failsoft, or emergency talkgroup. You can have operator-selectable key erasure.

2.11.3.3

Selecting Encryption Keys

Procedure:

- 1  or  to `Key`.
- 2 Press the **Menu Select** button directly below `Key`.
The display shows the last user-selected and stored encryption key, and the available menu selections. If the Multi-system Over-the-Air Rekeying feature is in use, the list of keys displayed is only for the current secure profile of the selected channel.
- 3  or  to scroll through the encryption keys or use the keypad to enter the number of the desired key.
- 4 Perform one of the following actions.
 - Press the **Menu Select** button directly below `Select` to save the newly selected key and return to the **Home** screen.
 - Press  , the **PTT** button, or the **Menu Select** button directly below `Exit`.
 - Turn the **16-Position Select** knob to exit.



NOTICE: When the selected key is erased, you hear a momentary keyfail tone and the display shows `Key fail`.

When the selected key is not allowed, you hear a momentary illegal key tone and the display shows `Illegal key`.

2.11.3.4

Selecting Keysets

When and where to use: This feature allows you to select one or more groups of several encryption keys from among the available keys stored in the radio.



For example, you could have a group of three keys structured to one keyset, and another group of three different keys structured to another keyset; by changing keysets, you would automatically switch from one set of keys to the other.

Every channel to which one of the original keys was tied now has the equivalent new key instead.

Procedure:

- 1  or  to **KeySet** and press the **Menu Select** button directly below **KeySet**.


The display shows the last user-selected and stored keyset, and the available keyset menu selections. If the Multi-system Over-the-Air Rekeying feature is in use, the displayed keysets are only for the current secure profile of the selected channel.

- 2  or  to scroll through the keysets or use the keypad to enter the number of the desired keyset.

- 3 Press the **Menu Select** button directly below **Select** to save the newly selected keyset.

The radio exits keyset selection and returns to the **Home** screen.



NOTICE: Press , the **PTT** button, or the **Exit** menu selection to exit this menu at any time without changing the keyset selection.

2.11.3.5

Erasing Encryption Keys

Do one of the following to erase the selected encryption keys. You can use the options interchangeably depending on your preference and the programmed functions.



If the Multi-system Over-the-Air Rekeying feature is in use, the keys erased are only for the current secure profile of the selected channel. The erase all menu operates as configured by the dealer or system administrator. Erasing all keys using the Top (Orange) button and the Top Side (Select) button erases all keys in all keylists in the radio.

Procedure:

- Erasing the selected encryption keys using the radio menu:

- a.  or  to **Erase** and press the **Menu Select** button directly below **Erase**.

The display shows the last user-selected and stored encryption key, and the available menu selections.

- b.  or  to the desired encryption key or use the keypad to enter the number of the desired key.

- c. Press the **Menu Select** button directly below **Options**.

The display shows the available key erase options.

- d.  or  to the required option and press the **Menu Select** button directly below **Select**.

- e. Select **Erase all keys?** or **Erase single key?** by pressing the **Menu Select** button below **Yes** to erase the encryption key(s) in the radio.

You can return to the previous screen by pressing the **Menu Select** button below **No**.




2.11.3.6

Requesting an Over-the-Air Rekey

If the Multi-system Over-the-Air Rekeying feature is in use, the rekey request is only for the current selected secure profile.

Prerequisites: Ensure that the Unique Key Encryption Key (UKEK) or Unique Shadow Key (USK) is loaded into the radio with the Key Variable Loader (KVL) before the rekey request can be sent. Refer to your local key management supervisor for more information.

Procedure:

- 1  or  to *Rekey*.
- 2 Press the **Menu Select** button directly below *Rekey*.
- 3 Perform one of the following actions:
 - Press the **PTT** button to send the rekey request.
 - Press the **PTT** button again, or the  or **Emergency** button, to exit the feature and transmit in normal mode.

If the rekey operation fails, you hear a bad-key tone and the display shows *Rekey fail*.



NOTICE: The rekey operation failure indicates that your radio does not contain the UKEK or USK.

2.11.3.7

MDC Over-the-Air Rekeying Page (Conventional Only)

This feature allows you to view or define MDC Over-the-Air Rekeying (OTAR) features. It is applied only when operating in secure encrypted mode. In addition to Rekey Requests, OTAR transmissions include Delayed Acknowledgments, and Power-up Acknowledgments.

Some of the selected options require configuration at the Key Management Controller (KMC) site to work properly.



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.11.3.8

Infinite UKEK Retention

This feature enables Unique Key Encryption Key (UKEK) to be permanently stored in the radio even when all the encryption keys are erased. Without this UKEK key, the radio cannot be rekeyed over the air. The Infinite UKEK Retention settings can be different for each secure profile.



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.11.3.9

Hear Clear



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

There are two components of Hear Clear.

Comping

Reduces the channel noise, such as OTA transmission that is predominantly present in UHF2 and 900 MHz channel with the following features.

Compressor

Reduces the background noise flow and the speech signal at transmitting radio.

Expander

Expands the speech while the noise flow remains the same at receiving radio.

Random FM Noise Canceller (Flutter Fighter)

Reduces the unwanted effects of random FM noise pulses caused by channel fading under high Signal-to-Noise (S/N) conditions such as in a moving transportation. The fading effects, heard as audio pops and clicks, are canceled without affecting the desired audio signal.

The Random FM Noise Canceller operates only in receive mode.

2.12

Radio Lock

This feature requires you to enter a password to unlock the radio when it powers on. The default password is 0123456789.

Your service provider determines the following requirements:

- Number of characters for a password (maximum 10 characters)
- Number of attempts for password entry

If you are prompted to change the password, enter a new password as reusing the default password is not allowed.

If you exhaust all attempts at entering the correct password, the radio is deadlocked. Restart the radio to start over.



NOTICE:

Depending on the configuration, the radio might carry over the number of attempts remaining even after a power cycle. If you exhaust all attempts in this configuration, the following occurs:

- The radio remains inhibited
- All encryptions and secure keys are erased

2.12.1

Enabling or Disabling Radio Lock (Secure Radios Only)

Procedure:

- 1  or  to `LogOff`.
- 2 Press the **Menu Select** button directly below `LogOff`.

One of the following results occur:

- The display shows `Pswd enabled`, indicating that the radio lock feature is enabled.
- The display shows `Pswd disabled`, indicating that the radio lock feature is disabled.

2.12.2

Changing the Radio Lock Password

Procedure:

- 1  or  to `Pswd`.

- 2 Press the **Menu Select** button directly below Pswd.
The display shows **Change Password** screen.
- 3 ▲ or ▼ to Unlock Pswd.
- 4 Press the **Menu Select** button directly below Select .
- 5 Enter the old password.
- 6 Press the **Menu Select** button directly below OK .
- 7 Enter the new password.
- 8 Press the **Menu Select** button directly below OK .
- 9 Re-enter the new password.
- 10 Press the **Menu Select** button directly below OK .

The password is updated.

If the two passwords do not match, repeat [step 5](#) through [step 10](#).



NOTICE: If you enter three incorrect old passwords, the radio exits the password feature. You cannot access this feature again until you turn the radio off and on.

2.12.3

Changing the Tactical Inhibit Password

The Tactical Inhibit Password is required for the Radio Stun and Radio Kill features. You can set up to eight characters for this password.

Procedure:

- 1 ◀ or ▶ to Pswd.
- 2 Press the **Menu Select** button directly below Pswd.
The display shows **Change Password** screen.
- 3 ▲ or ▼ to Tactical Inh Encode Pswd.
- 4 Press the **Menu Select** button directly below Select .
- 5 Enter the old password.
- 6 Press the **Menu Select** button directly below OK .
- 7 Enter the new password.
- 8 Press the **Menu Select** button directly below OK .
- 9 Re-enter the new password.
- 10 Press the **Menu Select** button directly below OK .

The password is updated.

If the two passwords do not match, repeat [step 5](#) through [step 10](#).



NOTICE: If you enter three incorrect passwords, the radio exits the password feature. You cannot access this feature again until you turn the radio off and on.

2.13

Radio Stun and Kill

This chapter explains the radio stun and kill features.

2.13.1





Radio Stun

This feature allows you to stun another radio by sending an over the air command using the menu on your radio. This feature prevents an unauthorized user from using the radio. Once the radio is stunned, a password is required to re-activate the stunned radio.

2.13.1.1

Using Radio Stun

Procedure:

- 1  or  to `Stun`.
- 2 Press the **Menu Select** button directly below `Stun`.
The display shows `Enter Password`.
- 3 Use the **keypad** to enter your Tactical Inhibit Encode Password.
- 4 Press the **Menu Select** button directly below `OK`.
The display shows radio Contact IDs.
- 5 Perform one of the following actions.
 -  or  to the required ID.
 - Press the **Menu Select** button directly below `LNum` to go to the last number dialed.
 - Use the **keypad** to enter the required ID.
 - Press the **Menu Select** button directly below `Send` to initiate command.

If the receiving radio received the command, your radio display shows `Ack received`.

If the receiving radio does not have encryption key to decrypt the received encrypted command, your radio display shows `Dec fail`.

If the receiving radio is powered off or already killed, your radio display shows `No Ack`.

Once the receiving radio received the command, its screen locked and request for password.



NOTICE: To un-stun a radio, follow the procedure in [Unlocking Your Radio](#).

2.13.2

Radio Kill

This feature allows you to render your radio or another radio inoperable if the radio is misplaced or lost. When a radio is killed, the display turns blank and all functions of the radio are not usable.





The killed radio can only be recovered from KILL with a special device. Consult an authorized and qualified technician for details.

2.13.2.1

Using Remote Kill to Kill Another Radio

When and where to use: Remote Kill allows you to render another radio inoperable by sending an over the air command using the menu on your radio.

Procedure:

- 1  or  to `Kill`.
- 2 Press the **Menu Select** button directly below `Kill`.
The display shows `Enter Password`.
- 3 Use the keypad to enter your Tactical Inhibit Encode Password.
- 4 Press the **Menu Select** button directly below `OK`.
The display shows the radio Contact IDs.
- 5 Perform one of the following actions.
 -  or  to the required ID.
 - Press the **Menu Select** button directly below `LNum` to go to the last number dialed.
 - Use the **keypad** to enter the required ID.
 - Press the **Menu Select** button directly below `Send` to initiate command.

If the receiving radio received the command, your radio display shows `Ack received`.

If the receiving radio does not have encryption key to decrypt the received encrypted command, your radio display shows `Dec fail`.

If the receiving radio is powered off or already killed, your radio display shows `No Ack`.

Once the receiving radio received the command, its screen turns blank, the killed radio is inoperable.

2.13.2.2

Using Direct Kill to Kill Your Own Radio

When and where to use: Direct Kill allows you to make your own radio inoperable.

Procedure:

Press and hold the programmable button (2-dot) on the keypad microphone then press the **Orange** button until the display turns blank and becomes inoperable.

2.14

Radio Inhibit

This feature allows the system administrator to put a radio into a non-functional state when the radio is missing or in an unknown hand. The radio stays in this state regardless of its power changes.



NOTICE:

If the radio has Inter-system roaming capability, the system administrator is able to put the radio into a non-functional state when missing radio roamed to another system.

The radio can only be uninhibited by receiving an uninhibited command from the system administrator.

2.15

Global Positioning System/Global Navigation Satellite System



NOTICE: This feature is addressed as GPS across the manual as the naming convention of the buttons and strings remain the same as the legacy feature of GPS.

The availability and accuracy of this location information (and the amount of time that it takes to calculate it) varies depending on the environment in which you are using the GPS feature.

For example, GPS location fixes are difficult to obtain indoors, in covered locations, between high buildings, or in situations where you have not established a clear broad view of the sky.

2.15.1

GPS Operation

The GPS technology uses radio signals from earth orbiting satellites to establish location coordinates. Therefore, maximizing your view of unobstructed sky is essential for optimum performance.

Where adequate signals from multiple satellites are not available (usually because you cannot establish a view of a wide area of the sky), the GPS feature of your radio will not work. Such situations include but are not limited to:

- Underground locations
- Inside buildings, trains, or covered vehicles
- Under any metal, or concrete roof, or structure
- Between tall buildings or under dense tree-cover
- In temperature extremes outside the operating limits of your radio

Even where location information can be calculated in such situations, it may take longer to do so, and your location estimate may not be as accurate. Therefore, in any emergency situation, always report your location to your dispatcher.

Keep in mind that the accuracy of the location information and the time it takes to obtain it varies depending upon circumstances, particularly the ability to receive signals from an adequate number of satellites.



NOTICE: Even where adequate signals from multiple satellites are available, your GPS feature only provides an approximate location, usually within 10 meters from your actual location, but sometimes farther away.

The satellites used by the GPS feature are controlled by the U.S. government and are subject to changes implemented in accordance with the Department of Defense GPS user policy and the Federal Radio Navigation Plan. These changes may affect the performance of the GPS feature on your radio.

2.15.2

GPS Performance Enhancement

Sometimes, the GPS feature may be unable to complete a location calculation successfully. You then see a message indicating that your radio cannot connect to enough visible satellites.

To maximize the ability of your radio to determine a fix, take note of the following guidelines:

- For your initial fix, hold the radio in the face position.
- Stay in the open. The GPS feature works best where there is nothing between your radio and the open sky.

2.15.3

The Outdoor Location Feature (Using GPS)

This feature allows you to determine your current location using a location menu, as well as your current distance and bearing in relation to another location. Radio location may be requested and reported over-the-air.

Your radio stores up to a maximum of 60 programmable location coordinates, also known as waypoints. When the memory is full, the next waypoints automatically replaces the oldest waypoints in the radio.

The radio also stores four preprogrammed waypoints. These coordinates cannot be deleted.

The following table shows the differences between programmable waypoints and preprogrammed waypoints.

Programmable Waypoints	Preprogrammed Waypoints
User-configurable location coordinates.	Fixed location coordinates: <ul style="list-style-type: none">• Home• Emergency• Last Known Location• Destination
Only the alias is editable, not the coordinates.	The Home and Destination coordinates are editable.
Coordinates can be deleted one at a time, or all at once.	Coordinates cannot be deleted.



NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled. You hear the Menu Inactive Exit Tone upon feature exit.

2.15.4

Location Format

This feature allows you to select different display formats of GPS location.

The following GPS location formats are available:

- Lat/Long(DD)
- Lat/Long(DDM)
- Lat/Long(DMS)
- UTM/UCS
- SLD99
- MGRS



NOTICE: When you send your location to another radio, the receiving radio displays the location in its selected format.

2.15.5

Accessing the Outdoor Location Feature


When and where to use:



NOTICE: An **ON** radio menu may be present on the Location menu screen if it is preprogrammed by the dealer or system administrator.

Press the preprogrammed **GPS** button to toggle the Outdoor Location feature to on or follow the following procedure to access this feature using the radio menu.


Procedure:

- 1 ◀ or ▶ to `Location`.
- 2 Press the **Menu Select** button directly below `Location`.
The display shows `Location off`.
- 3 Perform one of the following actions.
 - To obtain a location fix, press the **Menu Select** button directly below `On`.
 - Press the **Menu Select** button directly below `Optn.` ▲ or ▼ to `Turn On GPS` and press the **Menu Select** button directly below `Sel`.
The front display shows the latitude, longitude, time and date of the last successful location fix.
- 4 To obtain a new location fix, press the **Menu Select** button directly below `Refresh`.
The top line temporarily displays `Please wait` while the new location is being determined. While the new location is being determined, the location signal can be a solid or blinking icon. Once the location coordinates are fixed, the display shows the current latitude and longitude, along with the UTC (Zulu) time and date that the location fix was obtained.
The location coordinates are updated automatically every 5 seconds while the location signal is present.
If the radio fails to get a location fix, the display shows `No service` and returns to the previous display.
- 5 To return to the **Home** screen, press , the **PTT** button, the preprogrammed **GPS** button or the **Menu Select** button directly below `Exit`.

2.15.6

Turning Off GPS

Procedure:

- 1 ◀ or ▶ to `Location`.
- 2 Press the **Menu Select** button directly below `Location`.
The display shows `Previous location`.
- 3 ▲ or ▼ to check the time and date of the last successful location fix.
- 4 Press the **Menu Select** button directly below `Options`.
- 5 ◀ or ▶ to `Turn Off GPS` (if preprogrammed).
- 6 Press the **Menu Select** button directly below `Select` to turn off the GPS.
The display shows `Location off`.
- 7 To return to the **Home** screen, press , the **PTT** button, the preprogrammed **GPS** button or the **Menu Select** button directly below `Exit`.

2.15.7


Saving a Waypoint

Prerequisites: Ensure that your radio shows the current location on the screen.

Procedure:

- 1 Press the **Menu Select** button directly below `Option`.
- 2 Perform one of the following actions.
 - ▲ or ▼ to `Save As Waypnt` and press the **Menu Select** button directly below `Select`.
 - ▲ or ▼ to `Save as Home` and press the **Menu Select** button directly below `Select` and proceed to [step 5](#).
 - ▲ or ▼ to `Save as Dest.` and press the **Menu Select** button directly below `Select` and proceed to [step 5](#).

A blinking cursor appears on the screen.


- 3 Use the **keypad** to edit the auto-generated waypoint, if required, or press the **Menu Select** button directly below `Cancel` to return to the Location main screen.
- 4 Press the **Menu Select** button directly below `OK` once you are done.
One of the following scenarios occur:
 - The display shows `Current loc saved as <Waypoint name>`.
 - The display shows `Current loc saved as [Home]`.
 - The display shows `Current loc saved as [Destination]`.
- 5 To return to the Home screen, press , the **PTT** button, the preprogrammed **GPS** button or the **Menu Select** button directly below `Exit`.

2.15.8

Viewing a Saved Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:


- 1 Press the **Menu Select** button directly below `Option`.
- 2 ▲ or ▼ to `Waypoints` and press the **Menu Select** button directly below `Select`.
The display shows a list of waypoints.
- 3 Perform one of the following actions.
 - ▲ or ▼ to scroll through the list.
 - ▲ or ▼ to select a waypoint to view the location information in full.
- 4 Press the **Menu Select** button directly below `Option`.
- 5 To view the latitude, longitude, time and date of the selected waypoint, ▲ or ▼ to `View` and press the **Menu Select** button directly below `Select`.
- 6 To return to the previous screen, press the **Menu Select** button directly below `Back`, or to return to the Home screen, press , the **PTT** button, or the preprogrammed **GPS** button.

2.15.9

Editing the Alias of a Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:

- 1 Press the **Menu Select** button directly below `Option`.
- 2 ▲ or ▼ to `Waypoints` and press the **Menu Select** button directly below `Select`.
The display shows a list of waypoints.
- 3 ▲ or ▼ to the required saved waypoint, and press the **Menu Select** button directly below `Options`.
- 4 ▲ or ▼ to `Edit name` and press the **Menu Select** button directly below `Select`.
A blinking cursor appears in the `Edit Name` screen.
- 5 Use the **keypad** to edit the alias.
- 6 Perform one of the following actions.
 - Press the **Menu Select** button directly below `OK` once you are done.
 - Press the **Menu Select** button directly below `Cancel` to return to the `Waypoints` main screen.
- 7 The display shows `<Waypoint name> Updated` and the radio returns to the `Waypoints` main screen.
- 8 Perform one of the following actions.
 - Press the **Menu Select** button directly below `Back` to return to the previous screen.
 - Press , the **PTT** button, or the preprogrammed **GPS** button to return to the Home screen.

2.15.10

Editing the Coordinates of a Waypoint

When and where to use:





NOTICE: The user can only edit preprogrammed coordinates of Home and Destination.

Ensure your radio shows the current location on the screen.

Procedure:



- 1 Press the **Menu Select** button directly below `Option`.
- 2 ▲ or ▼ to `Waypoints` and press the **Menu Select** button directly below `Select`.
The display shows a list of waypoints.
- 3 Perform one of the following actions.
 - ▲ or ▼ to `[Home]` and press the **Menu Select** button directly below `Options`.
 - ▲ or ▼ to `[Destination]` and press the **Menu Select** button directly below `Options`.
- 4 ▲ or ▼ to `Edit location` and press the **Menu Select** button directly below `Select`.
The first number blinks.

- 5 Utilize the following control buttons to select the number/coordinates if required, then press the **Menu Select** button directly below `Edit` to change the number/coordinates.

- Press  to move to the previous number/coordinates.
- Press  to move to the next number/coordinates.

A blinking cursor appears in the `Edit Location` screen.

- 6 Utilize the following control buttons or menu to change the number/coordinates if required then press the **Menu Select** button directly below `OK` once.

- Press  to move one space to the left.
- Press  to move one space to the right.
- Press the **Menu Select** button directly below `Delete` to delete any unwanted characters.
- Press the **Menu Select** button directly below `Cancel` to return to the previous screen

- 7 Press the **Menu Select** button directly below `OK` once complete setting up the new Home or Destination.

One of the following scenarios occurs:







- The display shows `[Home] Updated` and the radio returns to the Waypoints main screen.
- The display shows `[Destination] Updated` and the radio returns to the Waypoints main screen.

2.15.11

Deleting a Single Saved Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:

- 1 Press the **Menu Select** button directly below `Options`.
- 2  or  to `Waypoints` and press the **Menu Select** button directly below `Select`.
The display shows a list of waypoints.
- 3 Perform one of the following actions.
 -  or  to the required saved waypoint, and press the **Menu Select** button directly below `Options`.  or  to `Edit name` and press the **Menu Select** button directly below `Del`.
 - Press the **Menu Select** button directly below `Del`.
- 4 The display shows `Delete <Waypoint name> Confirm?`.
- 5 Press the **Menu Select** button directly below `Yes` to delete the waypoint or press the **Menu Select** button directly below `No` to return to the Waypoints main screen.

The display shows `<Waypoint name>deleted.`

2.15.12

Deleting All Saved Waypoints

Prerequisites: Ensure your radio shows the current location on the screen.

When and where to use:



NOTICE: You cannot delete any of the preprogrammed waypoints.

Procedure:

- 1 Press the **Menu Select** button directly below `Options`.
- 2 ▲ or ▼ to `Waypoints` and press the **Menu Select** button directly below `Select`.
The display shows a list of waypoints.
- 3 ▲ or ▼ to the required saved waypoint, and press the **Menu Select** button directly below `Options`.
- 4 ▲ or ▼ to `Delete All` and press the **Menu Select** button directly below `Select`.
The display shows `Delete All saved waypnts Confirm?`.
- 5 Press the **Menu Select** button directly below `Yes` to delete all waypoints or press the **Menu Select** button directly below `No` to return to the `Waypoints` main screen.

The display shows `All saved waypnts deleted`.

2.15.13

Measuring the Distance and Bearing from a Saved Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:

- 1 Press the **Menu Select** button directly below `Options`.
- 2 ▲ or ▼ to `Dist frm here` and press the **Menu Select** button directly below `Select`.
The display shows a list of waypoints.
- 3 ▲ or ▼ to the required waypoint and press the **Menu Select** button directly below `Select`.

The display shows the distance and bearing from the current to the selected coordinates.

2.15.14

Location Feature in Emergency Mode

When the Emergency feature is activated by pressing the emergency button, the radio exits the Location menu and returns to the Home (default) screen so that you can see which channel the emergency signal is going out on.

However, you may re-enter the Location menu while still in emergency mode, provided that Silent Emergency has not been activated.

If you have turned Location off using the **ON/OFF** menu key, it automatically turns back on when Emergency is activated.

If there is a solid location signal during Emergency, the current location and the location information received is saved as Emergency and Last Known Location waypoints, respectively.

2.15.15

Peer-Location on the Display (ASTRO Conventional only)

This feature is only available for radio-to-radio voice transmissions, dispatch call and selective call in conventional ASTRO system. For radio-to-radio transmission, in order to allow the radio to show peer-location, the voice should be directly sent from one radio to another radio without passing through any infrastructure facility such as repeaters, phone, or DVRS system. Both the transmitting radio and

receiving radio must be configured to enable them to send and/or receive the GPS coordinates. You can check with your nearest qualified technician for more details.



NOTICE: If the receiving radio is operating in a Mixed Mode channel, and the voice transmission is through the conventional ASTRO system then the radio can receive the location coordinates of its peers.

This feature is also operable in a Scan Active channel or Scan Talkback channel.

Upon receiving a voice transmission with GPS coordinates enabled on the receiving radio, the display shows the coordinates available in full or in short coordinates. There are two different formats available. Refer to the following list for the details shown in the Peer-Location quick text. Consult your agent to pick the best format to configure to your radio.

Full location coordinates

- PTT ID (This is optional.)
- Longitude and latitude
- Relative distance or direction

Short location coordinates

- PTT ID (This is optional.)
- Longitude and latitude



NOTICE: If the transmitting radio is stale at its location after a period of time, the receiving radio display shows ID:<PTT ID> Last Knwn Loc: <Coordinates>. The ID:<PTT ID> and <distance> are optional details depending on the requirements of usage.

If the transmitting radio does not have GPS or the receiving radio could not decode the GPS signal of the received signal, the receiving radio display shows ID:<PTT ID> Unknown Loc. The PTT ID is optional to be shown on the display per requirements of usage.

2.16

Geofence (ASTRO 25 Trunking System)

Geofence is a virtual perimeter based on the GPS to define a geographical area on earth.

Check with your dealer or qualified technician to programme the geofence coordinates and actions.

When the radio enters the predefined Geofence area, your radio receives the Dynamic Regroup command from the system and immediately connects to a Dynamic Regroup talkgroup. The radio display shows the new selected Dynamic Regrouped talkgroup with green intelligent light for your attention.

On top of that, additional features are Voice Announcement of the new channel, and also direct content display of a text message to indicate that you are currently at Geofence area. Check with your nearest qualified technician on the requirements for these enhancements to work in Geofence.

Any new text messages received at Geofence shall have its content displayed immediately on the radio display.



NOTICE: If the radio is set up in DVRS, only mobile radio is supported for this feature.

2.16.1

Entering the Geofence Area

Prerequisites: The Voice Announcement and TMS display in this feature are optional. They must be configured to enable you to hear and see these indicators.

When and where to use: When the radio enters a Geofence area, the radio immediately sends a message `ACK` back to the system.

The radio searches the current zone for the channel with same talkgroup assigned as the Dynamic Talkgroup and also with same system ID of current trunk system. Once matched, the radio display shows the first matched and connected channel alias.

If there is no channel with matching Talkgroup ID and trunk system ID, the radio display shows the channel alias of `<DYNAMIC talkgroup>`.

Once the radio is connected, you hear a dynamic regroup tone, the radio display shows `<DYNAMIC channel>` with temporary green color intelligent backlight and you hear a Voice Announcement.



NOTICE:

When the radio loses the GPS signal, the GPS icon blinks and the radio sounds two high-pitched tones repetitively to indicate that the GPS has failed to operate. The radio display shows the red intelligent light.

If the first matched channel is not configured with Voice Announcement, no Voice Announcement is played.


The system sends a message to your radio. The radio display shows a direct text message content without any user operation. This message indicates you are currently present in a Geofence area. This TMS remains open on the display until user presses exit/home to exit this screen.



NOTICE: If there is another incoming text message before you exit the previous message, the message screen is refreshed to show the latest message.

The following procedure guides you to exit the text message received.

Procedure:

Press the **Menu Select** button below `Exit` or  to return to **Home** screen.

The other operations are the same as normal dynamic regroup command.

When the radio exits the Geofence area, your radio reverts to original channel or newly assigned talkgroup. The radio display shows the new channel together with Voice Announcement to indicate the changes. Voice Announcement of the new channel only works if that channel is configured with Voice Announcement.

2.16.2

Mission Critical Geofence

This feature allows the radio to use the GPS receiver to determine radio location at frequent intervals.

This feature also allows the radio to evaluate if the radio is within the Geofence area in real time.

Check with your dealer or qualified technician to programme the geofence coordinates and actions.

2.16.3

Entering Mission Critical Geofence

When and where to use:

When the radio enters the predefined Geofence area, the radio displays `<Geofence Alias>` with intelligent backlight and the user hears a Voice Announcement. Zone and channel alias of the Geofence area is displayed. If the radio is set to manual, the user can choose either to proceed with zone and channel change or cancel the change.

The radio then connects to the designated talkgroup. The radio displays the talkgroup alias and dynamic regroup tone sounds. The transmit power level changes and the radio shows a direct text message content without any user operation.



NOTICE:

Depending on how your radio is programmed, you may or may not be alerted by Voice Announcement (VA), TMS display, Intelligent Backlight, and the Transmit Power Level. The user will be alerted only if these indicators are configured in the radio. The VA can be programmed to alert continuously or momentarily.

If Site Selectable Alert (SSA) is enabled, the radio mutes any alert that is received when entering the Geofence area and unmutes when exiting.

2.16.4

Exiting Mission Critical Geofence

When and where to use:

When the radio exits the Geofence area, the radio reverts to the original transmit power level, intelligent lighting, channel or newly assigned talkgroup. Voice announcement is cancelled or the user hears a pre-programmed VA tone. The radio displays the new channel and a message is received to indicate the changes.

2.17

Trunking System Controls

This chapters explains the trunking system control features in your radio.

2.17.1

Operating in Failsoft System

When and where to use:

The failsoft system ensures continuous radio communication during a trunked system failure. If a trunking system fails completely, the radio goes into failsoft operation and automatically switches to its failsoft channel.

During failsoft operation, your radio transmits and receives in conventional operation on a predetermined frequency. You hear a medium-pitched tone and the display shows *Failsoft*.

When the trunking system returns to normal operation, your radio automatically leaves failsoft operation and returns to trunked operation.

To continue in Failsoft and to communicate with other talkgroups, refer to the following procedure.

Procedure:

- 1 Rotate the **16-Position Select Knob** to change to a different repeater frequency.
- 2 Press the **PTT** button to talk, and release the button to listen.

2.17.2

Out-of-Range Radio

When your radio goes out of the range of the system, it can no longer lock onto a control channel.

You hear a low-pitched tone and/or the display shows the currently selected zone/channel combination and *Out of range*. Your radio remains in this out-of-range condition until it locks onto a control channel or failsoft channel, or if it is turned off.

2.17.3

SmartConnect

SmartConnect allows your radio to maintain voice communication when LMR is out of range by switching to a Wi-Fi, LTE, or satellite network.




NOTICE: This feature is only applicable for APX 8500 and must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

Your radio can connect through a fixed Wi-Fi access point in buildings or in-vehicle Broadband modem such as the following modems:

- Motorola Solutions VML750
- Sierra Wireless MP70
- Sierra Wireless GX450

When a SmartConnect-enabled channel goes out of range, the radio displays `Out of Range` and the

SmartConnect capable icon .

Once the device is connected to an available network, the radio displays `SmartConnect` and the

SmartConnect connected icon .

2.17.4

SmartZone

The SmartZone™ feature extends communications beyond the reach of a single-trunked site (antenna location) when operating in a SmartZone system. SmartZone units provide expanded wide-area coverage.

SmartZone automatically switches the radio to a different site when the current site signal becomes unacceptable. This usually happens when the vehicle in which the radio is located is driven out of the range of one site, and into the range of another.

Under normal conditions, a SmartZone-enabled radio functions invisibly to the operator. However, the operator does have some manual controls on the Control Head—the `RSSI` menu entry. This button can be used to check, or change, the SmartZone operation.

2.17.5

Site Trunking Feature

If the zone controller loses communication with any site, that site reverts to site trunking. When this occurs, you can communicate only with the radios within your trunking site.

The display shows the currently selected zone/channel combination and `Site trunking`.

2.17.6

Locking and Unlocking a Site

When and where to use: This feature allows your radio to lock onto a specific site and not roam among wide-area talkgroup sites. This feature should be used with caution, since it inhibits roaming to another site in a wide-area system.

You can toggle the lock state between locked and unlocked by pressing the preprogrammed **Site Lock/Unlock** button.

Follow the procedure to lock and unlock a site using the radio menu.

Procedure:

- 1 ◀ or ▶ to *Site*.
- 2 Press the **Menu Select** button directly below *Site*.
- 3 Perform one of the following actions.
 - To lock the site, press the **Menu Select** button directly below *Lock*. The display shows *Site locked*.
 - To unlock the site, press the **Menu Select** button directly below *Unlock*. The display shows *Site unlocked*.

The radio saves the new site lock state and returns to the Home screen.

2.17.7

Site Display and Search Button

The **Site Display** and **Site Search** button allows you to view the name of the current site or force your radio to change to a new one.

2.17.7.1

Viewing the Current Site

Procedure:

Perform one of the following actions:

- Press the preprogrammed **Site Search** button.
- ◀ or ▶ to *RSSI* and press the **Menu Select** button directly below *RSSI*.

The display shows momentarily the name of the current site and its corresponding received *RSSI*.

2.17.7.2

Changing the Current Site

Procedure:

Perform one of the following actions:

- Press and hold down the preprogrammed **Site Search** button.
- Press and hold down the **Menu Select** button directly below *RSSI*.

When the radio finds a new site, it returns to the Home screen.

2.17.8

Trunked Announcement

The announcement capability allows you to make announcements to the entire user group, as well as monitor talkgroup calls and other announcements.

Announcement calls are handled in two different ways, depending on the trunked central controller configuration. The two types are called ruthless and non-ruthless preemption.

Ruthless Preemption

When a ruthless preemption announcement call is initiated, the requesting radio begins transmitting immediately. All associated talkgroup calls taking place on other channels are immediately halted, and the radios are steered to the announcement call.

Transmitting radios continue to transmit until the **PTT** button is released, at which time they also unmute for the announcement call. Individual calls (Private Conversation and telephone interconnect) are not affected.

Non-Ruthless Preemption

When a non-ruthless preemption announcement is initiated, the initiating unit receives a telephone-type busy tone, followed by a call back when all associated talkgroup conversations end.

Once an announcement call is pending, any attempts by other users to initiate a talkgroup call will result in a telephone-type busy tone. These users will not receive a call back until the announcement call is complete.

2.17.8.1

Initiating an Announcement

Prerequisites: Ensure your radio has been programmed to allow announcement calls.

Procedure:

- 1 Turn the **Mode Knob** to locate the announcement-group mode.
- 2 Press the **PTT** button to initiate the announcement.

2.18

Ignition Switch Options

This feature allows the user to select the functionality of the radio based on the Ignition State of the radio user's vehicle.

2.18.1

Blank

This option allows the user to power on and power off the radio through the **Power** button regardless of the current state of the Ignition.

2.18.2

Tx Inhibit

This option allows the user to power on and power off the radio through the **Power** button regardless of the current state of the Ignition. In addition, if the Ignition is not present, then all transmissions are inhibited. This includes receiving any Trunking dispatch communications since the radio will not affiliate with the Trunking systems.

2.18.3

PTT Tx Inhibit

This option allows the user to power on and power off the radio through the **Power** button regardless of the current state of the Ignition. In addition, if the Ignition is not present, then all **PTT** button transmissions are inhibited. However, the radio is able to affiliate with the Trunking systems.

2.18.4

Required

This option allows the user to power on the radio only if the Ignition is present. The radio can be powered off either through **Power** button press or when Ignition is lost. In addition, the radio automatically powers on when the Ignition is present only if the radio was turned off due to the ignition being removed.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.

2.18.5

Soft Power Off

This option allows the user to power on the radio either through **Power** button presses or when the Ignition is detected. Meanwhile, if the **Power** button was pressed or the Ignition was removed, the radio will be turned off.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.

2.18.6

Ignition Only Power Up

This option allows the user to power on the radio only when *Ignition* is detected and will power off when it is removed. The radio does not power on or off with the **Power** button press.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires or when Ignition Auto Power Off Timer expires.



NOTICE:

While *Ignition* is not present, the radio powers-off with a radio-user **Power Off** button/knob selection if the radio was powered-up with an Emergency Power Up footswitch-press or Ignition Auto Power Off timer is running.

While *Ignition* is present, the radio powers-on with a radio-user **Power On** button/knob selection only if the radio was powered-down with Inactivity Auto Power Off timer.

2.18.7

Using Emergency Power Up

When and where to use: This feature allows the user to power on the radio and automatically transmits an emergency mode transmission on personalities with emergency enabled, with the use of a footswitch. In addition, when the Ignition Switch option is set to either Tx Inhibit or PTT Tx Inhibit, this feature will not be available to the users.

Procedure:

Press the footswitch to turn on the radio and launch Emergency.

A tone sounds and the display shows *Emergency*.

2.18.8

Auto Power Off Timer

Auto Power Off feature powers off the radio when no user actions occur during a preprogrammed length of time. There are two different versions of Auto Power Off:

Inactivity Auto Power Off Timer

This timer begins once the radio is power-on. While the timer is active any user interaction with the radio resets the timer.

Ignition Auto Power Off Timer

This timer begins once the vehicle key is removed, when the voltage at the ignition sense is removed. While the timer is active any user interaction with the radio resets the timer. When the vehicle key is reapplied, the voltage at the ignition is reconnected, this timer is stopped.

Although both Inactivity Auto Power Off and Ignition Auto Power Off can be enabled together, Ignition Auto Power Off timer is mutually exclusive with Inactivity Auto Power Off timer when both are enabled. During the last two minutes of the timer countdown, the radio generates continuous low tone and blinks **Powering Off** warning on the display until the timer expires or the timer is reset. The radio automatically powers off after the timer expires. The duration of the timer is preprogrammed.

2.19

Voice Announcement

This feature enables the radio to audibly indicate the current feature mode, zone, or channel the user has just been assigned to. This feature is useful when you have difficulty reading the content on the display.

If preprogrammed by a qualified radio technician, the following occurs:

- Channel Announcement is played in the following scenarios:
 - When the radio powers up.
 - When you change to a new zone.
 - When you change to a new channel.
 - When you press a preprogrammed button or switch.
- Feature Voice Announcement is played when you change the state of a feature. Various features can have Voice Announcement assigned to indicate the on/off state of the features.

The available voice announcement priority options are:

High

Voice announcement is enabled even when the radio is receiving calls.

Low

Voice announcement is disabled when the radio is receiving calls.

2.20

Site Selectable Alerts (ASTRO 25)

A Site Selectable Alert (SSA) is an Intelligent Lighting indicator together with audio alert sent to radios at a site or a few sites to notify the users when there is a special situation that they need to be aware of.

Your radio supports up to 250 site aliases. Only authorized radios are enabled to send SSA. Upon the activation of a SSA, the receiving radios display the alert alias and generate the periodic alert tone.



NOTICE: Alert alias, alert tone, and alert period can be preprogrammed. Alert period is the duration for the radio to repeat the alert tone. An interval of 5 seconds might impact the battery life of the radio. Check with your dealer or system administrator for more details.

When mixing SSA with received voice audio, the SSA alert is reduced in volume to ensure that the voice message is still heard clearly. Therefore, it is important that the SSA audio files are created with clear loud audio to ensure they can still be heard clearly when played at reduced levels.

2.20.1

Sending SSA Notification to Single Site

Procedure:

- 1 ◀ or ▶ to SSA.
- 2 Press the **Menu Select** button directly below SSA.
The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to `Start Alert` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Site** screen.
- 4 ▲ or ▼ to the desired Site Alias. Press the **Menu Select** button directly below `Sel`.
The display shows the **Select Alert** screen.
- 5 ▲ or ▼ to select the desired Alert Alias and press the **Menu Select** button directly below `Send`.
The display shows `Sending req.`
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.
If the request is successful, the display shows `Req successful`.
If the site is not available, the display shows `<Site Alias> not available`.
If the site does not exist, the display shows `<Site Alias> does not exist`.
- 6 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the `<Alert Alias>` with the intelligent lighting at Home screen.

2.20.2

Sending SSA Notification to Single Site by Manual Entry

Procedure:

- 1 ◀ or ▶ to SSA.
- 2 Press the **Menu Select** button directly below SSA.
The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to `Start Alert` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Site** screen.
- 4 ▲ or ▼ to `[SiteID Entry]` to send alert through the manual entry. Press the **Menu Select** button directly below `Edit`.
The display shows the **Enter SiteID** screen.
- 5 Key in the desired Site ID and press the **Menu Select** button directly below `OK`.
If a correct Site ID is entered, the display shows the **Select Alert** screen.
If a wrong Site ID is entered, the display shows `Invalid ID` and prompts to enter the Site ID again.

- 6 ▲ or ▼ to select the desired Alert Alias and press the **Menu Select** button directly below `Send`.

The display shows `Sending req.`

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.

If the request is successful, the display shows `Req successful`.

If the site is not available, the display shows `<Site ID> not available`.

If the site does not exist, the display shows `<Site ID>does not exist`.

- 7 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the `<Alert Alias>` with the intelligent lighting at Home screen.

2.20.3

Sending SSA Notification to All Sites

Procedure:

- 1 ◀ or ▶ to SSA.

- 2 Press the **Menu Select** button directly below SSA.

The display shows the **Site Alert** screen.

- 3 ▲ or ▼ to `Start Alert` and press the **Menu Select** button directly below `Sel`.

The display shows the **Select Site** screen.

- 4 ▲ or ▼ to `[All Sites]` and press the **Menu Select** button directly below `Sel`.

The display shows the **Select Alert** screen.

- 5 ▲ or ▼ to select the desired `<Alert Alias>` and press the **Menu Select** button directly below `Send`.

The display shows `Sending req.`

If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.

If the request is successful, the display shows `Req successful`.

If one or more sites are not available, the display shows `Not all sites available`. Repeat [step 3](#).

- 6 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the `<Alert Alias>` with the intelligent lighting at Home screen.

2.20.4

Sending SSA Notification to All Available Sites

Procedure:

- 1 ◀ or ▶ to SSA.

- 2 Press the **Menu Select** button directly below `SSA`.
The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to `Start Alert` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Site** screen.
- 4 ▲ or ▼ to `[All Avail]` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Alert** screen.
- 5 ▲ or ▼ to select the desired Alert Alias and press the **Menu Select** button directly below `Send`.
The display shows `Sending req`.
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.
If the request is successful, the display shows `Req successful`.
- 6 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the `<Alert Alias>` with the intelligent lighting at Home screen.

2.20.5

Stopping SSA Notification of a Single Site

Procedure:

- 1 ◀ or ▶ to `SSA`.
- 2 Press the **Menu Select** button directly below `SSA`.
The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to `Stop Alert` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Site** screen.
- 4 ▲ or ▼ to select the desired Site Alias and press the **Menu Select** button directly below `Send`.
The display shows `Sending req`.
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.
If the request is successful, the display shows `Req successful`.
If the site is not available, the display shows `<Site Alias> not available`.
If the site does not exist, the display shows `<Site Alias>does not exist`.
- 5 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

The SSA Alert for the designated site stops.

2.20.6

Stopping SSA Notification of a Single Site by Manual Entry

Procedure:

- 1 ◀ or ▶ to `SSA`.

- 2 Press the **Menu Select** button directly below `SSA`.
The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to `Stop Alert` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Site** screen.
- 4 ▲ or ▼ to `[SiteID Entry]` and press the **Menu Select** button directly below `Edit`.
The display shows the **Enter SiteID** screen.
- 5 Key in the required Site ID and press the **Menu Select** button directly below `Send`.

One of the following scenarios occur:

- If a wrong Site ID is entered, the display shows `Invalid ID` and prompts to enter the Site ID again.
- If a correct Site ID is entered, the display shows `Sending req`.
- If the request is successful, the display shows `Req successful`.
- If the single site is not available, the display shows `<Site ID> not available`.
- If the single site does not exist, the display shows `<Site ID> does not exist`.

- 6 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

The SSA Alert for the designated site stops.

2.20.7

Stopping SSA Notification of All Sites

Procedure:







- 1 ◀ or ▶ to `SSA`.
- 2 Press the **Menu Select** button directly below `SSA`.
The display shows the **Site Alert** screen.
- 3 ▲ or ▼ to `Stop Alert` and press the **Menu Select** button directly below `Sel`.
The display shows the **Select Site** screen.
- 4 ▲ or ▼ to `[All Sites]` and press the **Menu Select** button directly below `Send`.
The display shows `Sending req`.
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows `Req failed`.
If the request is successful, the display shows `Req successful`.
If one or more sites are not available, the display shows `Not all sites available`. Repeat [step 3](#).
- 5 To return to the Home screen, press the **Menu Select** button directly below `Exit`.

The SSA Alert for all sites stop.

2.20.8

Stopping SSA Notification of All Available Sites

Procedure:

- 1  or  to SSA.
- 2 Press the **Menu Select** button directly below SSA.
The display shows the **Site Alert** screen.
- 3  or  to Stop Alert and press the **Menu Select** button directly below Sel.
The display shows the **Select Site** screen.
- 4  or  to [All Avail] and press the **Menu Select** button directly below Send.
The display shows Sending req.
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.
If the request is successful, the display shows Req successful.
- 5 To return to the Home screen, press the **Menu Select** button directly below Exit.

The SSA Alert for all available sites stop.

2.21

Channel Change on Off Hook on All Channels

This feature enables the mode of the radio to be changed based on the HUB on/off-hook state on all control heads.

Whenever the radio goes off-hook, the radio changes to a preprogrammed zone channel specifically for off-hook state. When the user returns the radio to on-hook state, it reverts to its previous channel zone before the radio goes off-hook.

When the radio is in off-hook state, manual mode change (including mode change triggered by third party devices) is allowed. Radio reverts back to the last mode before off-hook once the radio goes on-hook.



NOTICE: During PL Defeats and Suspend Scan during on-hook state, the radio is converted to work in new channel and Channel Change on Off Hook feature is suspended until these conditions end.

We do **not** recommend that "Hub Suspend Scan" and "Channel Change on Off Hook" to be enabled simultaneously.

During Dynamic Regroup channel selector lock state, Emergency, Transmit Inhibit, radio lock, or when external key loaded is attached to the radio, the Channel Change on Off Hook feature is suspended until these conditions end.

The Off Hook State for APX™ Dual Radio Setup

For Dual Radio, the state of the HUB on the unselected radio is always considered as on-hook. The state of the HUB of the selected radio is always reflected as the actual states of the HUB. When the HUB is placed off-hook, the selected radio makes channel change per CPS configuration, and the unselected radio does not trigger channel change.

With Channel Change on Off Hook enabled, when the HUB is placed off-hook, and there is radio switch, the new selected radio moves to the target channel zone on off hook, and the new unselected radio reverts to the last user selected channel before off-hook.

The Off Hook State for Multiple Radios Setup

When there are multi-control heads connected, the states of these HUBs reflect the active control head(s) state. Any HUB placed off-hook by active control head(s) makes the radio goes off-hook state. Only when all HUBs are placed on-hook, the radio can be in on-hook state.



NOTICE: This feature needs to be carefully enabled.

Users must also be familiar with the functionality of this feature as they have to be aware that removing the microphone triggers mode change most of the time.

2.22

Low Voltage Threshold Warning

This feature is created for APX mobile radio to provide warning for low voltage threshold.

A specific external device is attached to the radio to monitor the automobile voltage. When the car battery went lower than a pre-defined threshold, the external device asserts the Vehicular Interface Port (VIP) input to the radio. When the voltage of the battery becomes normal, the external device de-asserts the VIP input to the radio.

The voltage threshold is customized in the external device settings.

When the VIP switch turns on, the VIP asserts input to the radio. The radio immediately initiates a 15 seconds of low Voltage Pre-alert Timer. If the status of the VIP changed before this time-out timer ends, the radio returns to normal operation.

If the status from the VIP unchanged when the time-out timer ends, the radio shows `Low battery` on the display and also sounds low battery/voltage alert tone. The radio sounds a short, high-pitched tone immediately after the **PTT** button is released.



NOTICE: If the mobile radio does not have a control head connected, the bricks can only alert the user with battery alert tone and the transmit chirp.

2.23

Wi-Fi

You can connect your radio to a Wi-Fi network for wireless programming.



NOTICE: The Wi-Fi Network Name (SSID) for the radio to connect to must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.23.1

Turning Wi-Fi On or Off

Procedure:

- Turning Wi-Fi on or off using the preprogrammed button:
 - a. To toggle the Wi-Fi on or off, press the preprogrammed **Wi-Fi** button.
This button must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.
- Turning Wi-Fi on or off using the radio menu button:
 - a. **◀** or **▶** to `WiFi` and press the **Menu Select** button directly below `WiFi`.
 - If the display shows `WiFi Status` being `Off`, press the **Menu Select** button directly below `On`.
 - If the display shows `WiFi Status` as `Searching`, `Connecting`, `Connected` or `No Service`, press the **Menu Select** button directly below `Off` to turn Wi-Fi off.

2.23.2

Selecting WiFi Network

This feature allows you to view and select the available WiFi network.

Procedure:

- 1 Press the **Menu Select** button directly below `WiFi` to enter WiFi screen.
- 2 Press the **Menu Select** button directly below `On` to turn on the WiFi.
Radio starts searching for available network.
- 3 Press the **Menu Select** button directly below `List`.

Radio displays available network selection and the network signal strength.

If the radio displays `No network available`, press the **Menu Select** button directly below `Refresh` to search for available networks.

- 4 Press \blacktriangle or \blacktriangledown to scroll through the list and press **Menu Select** button directly below `Select` to connect to the selected network.

Radio displays the WiFi status, the selected network, and the signal strength.



NOTICE: The `List` and `Refresh` buttons are not available when WiFi is searching or connecting to network.

2.23.3

Checking the Wi-Fi Configuration and Status of the Radio

Procedure:

- 1 Perform one of the following actions:
 - Long press the preprogrammed **Wi-Fi** button.
 - \blacktriangleleft or \blacktriangleright to `WiFi` and press the **Menu Select** button directly below `WiFi`.

The display shows the current status of the Wi-Fi as described next.

Searching

Looking for available Wi-Fi networks that have been preprogrammed into the radio.

Connecting


In the process of connecting to a found Wi-Fi network.

Connected

Connected to one of the preprogrammed Wi-Fi networks.

No Service

No available networks or connection with one of the networks failed.

If the radio is Wi-Fi connected, you see a Wi-Fi signal strength indicator,  on the display. In addition, the WiFi menu shows `Connected` under the connection Status heading, what network you are connected to under the Network heading, and the signal strength to that network under the Sig Strength heading.

- 2 Press  to exit.

2.24

Utilities

This chapter explains the operations of the utility functions available in your radio.

2.24.1

Viewing Recent Calls

When and where to use: This feature allows you to view the recent incoming and outgoing call information of the following call types:



- Call Alert
- Selective Call
- Private Call
- Phone Call (Outgoing Only)
- Emergency Call (Incoming Only)



NOTICE: The radio can also be preprogrammed to log only the radio IDs associated with incoming Dispatch Calls. Check with your dealer or system administrator for more information.

Do one of the following to view recent calls. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Viewing recent calls using the preprogrammed **Recent Calls** button:
 - a. Press the preprogrammed **Recent Calls** button.
 - b. ▲ or ▼ to scroll through the list.
 - c. To return to the Home screen, press the **Menu Select** button directly below `Exit`, press , or the **PTT** button.
- Viewing recent calls using the radio menu:
 - a. ◀ or ▶ to `Recent`.
 - b. Press the **Menu Select** button directly below `Recent` to access the `Recent Calls` feature screen.
 - c. ▲ or ▼ to scroll through the list.
 - d. To return to the Home screen, press the **Menu Select** button directly below `Exit`, press , or the **PTT** button.

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

2.24.2

Selecting the Power Level

Prerequisites:



NOTICE: This feature must be preprogrammed by a qualified radio technician.

When and where to use: This feature enables you to reduce the transmit power level for specific case that requires a lower power level. You can select the power level at which your radio transmits. The radio always turns on to the default setting.

Power level `Low` enables a shorter transmitting distance and to conserve power. Power level `High` enables a longer transmitting distance.

Do one of the following to select the power level. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Selecting the Power Level using the **Transmit Power Level** switch:
 - a. Use the preprogrammed **Transmit Power Level** switch to toggle the power level between low and high power.
- Selecting the Power Level using the radio menu:
 - a. ◀ or ▶ to `Power`.
 - b. Press the `Menu Select` button directly below `Power`.

The display shows `Low power` and the low power icon or the display shows `High power` and the high power icon.

2.24.3

Selecting a Radio Profile

When and where to use: This feature allows you to manually switch the visual and audio settings of the radio. The display, backlight, alert tones, and audio settings are defined according to the preprogrammed radio settings of each radio profile.

Please refer to a qualified technician for more information.



NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the `Menu Inactive Exit Tone` upon feature exit.

Do one of the following to select a radio profile. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Selecting a radio profile using the preprogrammed **Profile** button:
 - a. Press the preprogrammed **Profile** button.
 - b. ▲ or ▼ to scroll through the menu selections.
 - c. Press the **Menu Select** button directly below `Select` to select the required radio profile, or press the **Menu Select** button directly below `Exit` to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

- Selecting a radio profile using the radio menu:
 - a. ◀ or ▶ to `Profile` and press the **Menu Select** button directly below `Profile` to access the `Profiles` feature screen.
 - b. ▲ or ▼ to scroll through the menu selections.
 - c. Press the **Menu Select** button directly below `Select` to select the required radio profile, or press the **Menu Select** button directly below `Exit` to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

2.24.4

Toggling the Day or Night Display Mode



Procedure:

Press **Day/Night Mode**  to toggle between Day or Night Mode of the display.

If preprogrammed, the last selected mode can be saved during power-off and reloaded upon radio power-on.



2.24.5

Selecting the Stealth Mode

When and where to use: Press  to toggle Stealth Mode on or off. Pressing  disables the radio's backlight, LED and tones if preprogrammed. The radio reverts back to the current profile settings once the Stealth Mode is off.

Procedure:

Perform one of the following actions:

- Press  to enable the radio's backlight, LED and tones.
- Press  to disable the radio's backlight, LED and tones.

Stealth Mode profile setting can also be saved during power off, and reloaded upon radio power up if preprogrammed.

2.24.6

Controlling the Display Backlight

When and where to use: You can enable or disable the radio display backlight as needed, if poor light conditions make the display or keypad difficult to read.



Procedure:

2.24.7

Turning the Keypad Tones On or Off

When and where to use: You can enable and disable keypad tones as needed.

Procedure:

- Turning the tones on or off using the preprogrammed **Keypad Mute** button:
 - a. To turn the tones off or on, press the preprogrammed **Keypad Mute** button.
- Turning the tones on or off using the radio menu:
 - a.  or  to **Mute**.
 - b. Press the **Menu Select** button directly below **Mute**.

The display shows momentary **Tones off**, indicating that the tones are disabled or the display shows momentary **Tones on**, and you hear a short tone indicating that the tones are enabled.

2.24.8

Turning Voice Mute On or Off

When and where to use: You can enable and disable voice transmission, if needed.

Procedure:

- Turning Voice Mute off or on using the preprogrammed **Voice Mute** button:
 - a. To turn the feature off or on, press the preprogrammed **Voice Mute** button.
- Turning Voice Mute on or off using the radio menu:
 - a. ◀ or ▶ to `VMute` and press the **Menu Select** button directly below `VMute`.

The display momentarily shows `Voice mute off`, and you hear a short tone, indicating that the feature is disabled or the display shows momentary `Voice mute on`, and you hear a short tone, indicating that the feature is enabled.

2.24.9

Using the Time-Out Timer

When and where to use: This feature turns off the transmitter of your radio. You cannot transmit longer than the preset timer setting.

If you attempt to do so, the radio automatically stops your transmission, and you hear a talk-prohibit tone.

The timer is defaulted at 60 seconds, but it can be preprogrammed from 15 to 465 seconds, in 15-second intervals, or it can be disabled entirely for each radio mode, by a qualified radio technician.



NOTICE: You hear a brief, low-pitched, warning tone four seconds before the transmission times out.

Procedure:

- 1 Hold down the **PTT** button longer than the preprogrammed time.
You hear a continuous talk prohibit tone. After four seconds, the transmission is cut-off and the LED goes out.
- 2 Release the **PTT** button.
The timer resets.
- 3 To re-transmit, press the **PTT** button.
The time-out timer restarts and the LED lights up solid red.

2.24.10


Using Conventional Squelch Operation Features

This feature filters out unwanted calls with low signal strength or channels that have a higher than normal background noise.

Procedure:

- 1 ◀ or ▶ to `Sq1`.
- 2 Press the **Menu Select** button directly below `Sq1`.
The display shows `Squelch XX`, where `XX` is the value for the current squelch.
- 3 Perform one of the following actions.

- Press the **Menu Select** button directly below “+” to increase the squelch volume.
- Press the **Menu Select** button directly below “-” to decrease the squelch volume.

4 Press  to return to the selected channel.

2.24.10.1

Analog Options

Tone Private Line, Digital Private-Line, and carrier squelch can be available (preprogrammed) per channel.

Option	Result
Carrier squelch	You hear all traffic on a channel.
Tone Private Line or Digital Private-Line	The radio responds only to your messages.

2.24.10.2

Digital Options

One or more of the following options may be preprogrammed in your radio. Check with your dealer or system administrator for more information.

Option	Result
Digital Carrier-Operated Squelch	You hear all digital traffic.
Normal Squelch	You hear any digital traffic having the correct network access code.
Selective Switch	You hear any digital traffic having the correct network access code and correct talkgroup.

2.24.11

Using the PL Defeat Feature

This feature allows you to override any coded squelch that preprogrammed to a channel. The radio also unmutes to any digital activity on a digital channel. When this feature is active, the Carrier Squelch status indicator is displayed.

Procedure:

Remove the microphone from the hub to enable the PL Defeat feature.

One of the following occurs:

- The radio plays the active transmission on the channel.
- The radio is muted if no activity is present.

2.24.12

Digital PTT ID Support

This feature allows you to see the radio ID (number) of the radio from whom you are currently receiving a transmission. This ID, consisting up to a maximum of eight characters, can be viewed by both the receiving radio and the dispatcher.

The ID number of your radio is also automatically sent every time the **PTT** button is pressed. This is a per-channel feature. For digital voice transmissions, the ID of your radio is sent continuously during the voice message.

2.24.13

Smart PTT (Conventional Only)

Smart PTT is a per-personality, programmable feature used to keep radio users from talking over other radio conversations. When Smart PTT is enabled in your radio, you cannot transmit on an active channel.

The following table shows the variations of Smart PTT.

Mode	Description
Transmit Inhibit on Busy Channel with Carrier	You cannot transmit if traffic is detected on the channel.
Transmit Inhibit on Busy Channel with Wrong Squelch Code	You cannot transmit on an active channel with a squelch code or (if secure-equipped) encryption key other than your own. If the PL code is the same as yours, the transmission is not prevented.
Transmit Inhibit on Correct NAC	You cannot transmit when the radio is in a NAC operated digital voice call channel.
Transmit Inhibit on Status Symbols	You cannot transmit when the radio is in a digital voice call with the last signal status bit as “inbound busy” or “unknown”.

2.24.13.1

Quick-Key Override

As Smart PTT feature prevents your radio to transmit when the current channel is busy, you can perform a Double PTT to force a key-up and transmission to override the Smart PTT.



NOTICE: Double PTT is quick press of the PTT twice.

2.24.14

Transmit Inhibit

This feature is available for APCO 25 trunking, Type II trunking and Conventional operations for all APX radios.

When Transmit Inhibit feature is enabled, the radio stops all transmission including voice and data. The radio can receive messages but is not able to reply the acknowledgment request of the received message.

User can physically control the transmission of the radio especially during operation in hazardous environments with this feature. An environment is considered hazardous when the power emitted by the radio power amplifier could initiate an explosion or other dangerous reactions.

When the Transmit Inhibit feature is disabled, the radio functions according to its normal operations.

The radio sounds alert tone when user enters or exits this feature and also when **PTT** is pressed.





NOTICE: Acknowledgment of any messages required from the radio is not transmitted if the Transmit Inhibition is enabled.

2.24.14.1

Enabling Transmit Inhibition

Procedure:

Perform one of the following actions.

-  or  to TxIn. Press the **Menu Select** button below TxIn.
- Turn off the ignition through Ignition Sense Line.

The display shows Tx inhibit on. You hear a sequence of short, low-high tones to indicate transmission is inhibited.

Pressing **PTT** triggers the radio sounds a constant short, low-pitched tone (reject tone).



NOTICE: The status of the Transmit Inhibit does not change after the radio powers up. The softkey TxIn is created to ease the user of inhibition transmission besides relying solely on Ignition Sense Line. Only if the Ignition Sense Line is on, the softkey TxIn works. If the Ignition Sense Line is on, user can always turn on or off the Transmit Inhibition using the softkey TxIn; but when the Ignition Sense Line is off, function of softkey TxIn is suspended, and the Transmit Inhibition function is always off.



If PTT TX Inhibit is enabled, when using multi control head with one active configuration, with the **PTT** pressed on the active control head, any press on the programmable button of the other control head which meant for that control head to be active control head will cause an unstoppable long low-pitched tone (Talk Prohibit Tone). The display shows Tx inhibit. This behavior can be stopped by pressing **PTT** button again on the active control head

2.24.14.2

Disabling Transmit Inhibition

Procedure:

Perform one of the following actions.

-  or  to TxIn. Press the **Menu Select** button below TxIn.
- Turn on the ignition through Ignition Sense Line.

The display shows Tx inhibit off. You hear a sequence of short, high-low tone (Transmit Inhibit Off tone) to indicate transmission is back to normal operation.

2.24.15

Instant Recall

This feature allows the user to save the last received call and playback the recorded call.

The feature buffers all incoming audio over the air and stored when the audio is saved.

2.24.15.1

Saving and Playback Calls

When and where to use:

Perform one of the following to save and playback the recorded calls. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Playback and saving the recorded calls using the radio menu:
 - a. Press the **Menu Select** button directly below *Recent*.
 - b. ▲ or ▼ to and press the **Menu Select** button directly below *Select* to view the recent conversations.
 - c. ▲ or ▼ to the required call and press the **Menu Select** button directly below *Play*.
Radio playback the selected call and auto playback the recorded calls in chronological order.
 - d. Press the **Menu Select** button directly below *Stop* to stop the radio playback.
 - e. ▲ or ▼ to the required call and press the **Menu Select** button directly below *Save*.
Radio displays *Audio Saved* momentarily.
 - f. To return to the previous screen, press the **Menu Select** button directly below *Back*.
 - g. To return to the Home screen, press the **Menu Select** button directly below *Exit*.
Recent calls are lost after radio power cycle if the calls are not saved.

- Playback the saved calls using the radio menu:
 - a. Press the **Menu Select** button directly below *Recent*.
 - b. ▲ or ▼ to and press the **Menu Select** button directly below *Select* to view the recent conversations.
 - c. ▲ or ▼ to the required call and press the **Menu Select** button directly below *Play*.
Radio playback the selected call and auto playback the saved calls in chronological order.
 - d. Press the **Menu Select** button directly below *Stop* to stop the radio playback.
 - e. To return to the previous screen, press the **Menu Select** button directly below *Back*.
 - f. To return to the Home screen, press the **Menu Select** button directly below *Exit*.

- Saving the recorded calls using the preprogrammed **Record Playback** button:
 - a. Long press the preprogrammed **Record Playback** button to save the recorded calls.

Radio displays *Audio Saved* momentarily.

Radio plays the saved call automatically if call saving is successful.

A tone sounds if call saving is not successful.

- Playback the saved calls using the preprogrammed **Record Playback** button:
 - a. Short press the preprogrammed **Record Playback** button to playback the saved calls.
 - b. Short press the preprogrammed **Record Playback** button again to skip to the next saved call. If there is only a single saved call, the playback skips to the end of the call.

Radio auto playback the most recent incoming call followed by saved calls in chronological order.

Radio displays the playback status.



NOTICE:

Received call overwrites the ongoing record playback. User can short press the programmable button within three seconds to continue the playback and ignore the receiving call.

User can short press the programmable button to trigger playback when the radio is receiving call to overwrite the receiving call.

Playback can be halted by any tone and button press except for specific buttons. Check with your dealer or system administrator for more information.

2.24.16

General Radio Information

Your radio contains the following information:

- Radio Information
- IP Display
- Control Assignments


2.24.16.1

Accessing the Radio Information








When and where to use: This feature displays the following radio information:

- Host Version
- Secure Version
- CH 1–4 Version (depending on the number of channels connected.)
- Siren Version
- Model Number
- ESN
- Flash Code
- Tuning Version
- DSP Version
- KG (Secure Algorithm)
- Serial Number
- Flash Size and Type
- RF Band(s)
- Processor Version
- MCHIB Version
- CHIB Version
- TIB Version
- URC Version
- Codeplug Alias (Optional)



NOTICE: To return to the Home screen, press  at any time.

Procedure:

- 1  or  to *Info* and press the **Menu Select** button directly below *Info*.
- 2  or  to *Radio Info* and press the **Menu Select** button directly below *Select*.
The display shows the Information screen.
- 3 Perform one of the following actions.
 -  or  to scroll through the various information.
 - To return to the previous screen, press the **Menu Select** button directly below *Back*.
 - Press  to return to the Home screen .

2.24.16.2

Viewing the IP Information








When and where to use:

This feature displays the device name, IP address, and status of your radio.



NOTICE: The device name of your radio is preprogrammed. Check with your dealer or system administrator for more information.

Procedure:

- 1 Perform one of the following actions.
 - Press the preprogrammed **Info** button.
 -  or  to *Info* and press the **Menu Select** button directly below *Info*.
- 2  or  to *IP Info* and press the **Menu Select** button directly below *Select*.
The display shows the IP Info screen.
- 3 Perform one of the following actions.
 -  or  to scroll through the various information.
 - Press the **Menu Select** button directly below *Back* to return to the previous screen.
 - Press  to return to the Home screen.



2.24.16.3


Viewing the Control Assignments

When and where to use: This feature displays the programmable radio functions assigned to the controls of your radio for the currently selected channel.

See [Programmable Features on page 25](#) for more information on the various programmable features of your radio.

Procedure:

- 1 Perform one of the following actions.
 - Press the preprogrammed *Info* button.
 -  or  to *Info* and press the **Menu Select** button directly below *Info*.

- 2 ▲ or ▼ to **Control** map and press the **Menu Select** button directly below **Select**.
The display shows the Control Map screen.
- 3 Perform one of the following actions.
 - ▲ or ▼ to scroll through the various information.
 - Press the **Menu Select** button directly below **Back** to return to the previous screen.
 - Press  to return to the Home screen.

2.24.17

Using the Directional Buttons

Prerequisites: The function of these buttons are only available with a Universal Relay Controller (URC).



NOTICE: This feature can also be programmed on other programmable buttons on the O9 control head. The programmable buttons on the external tool or equipment attached to the radio, e.g. microphone, external DEK and etc, do not support this feature.

When and where to use: These buttons allow you to trigger the lights on the lightbar on or off. Each button is dedicated for different direction of lights.



Front Spot Light









Left Alley Light



Right Alley Light

These lightbars can be customized with different lighting patterns as well.

Procedure:

- 1 Press ,  or  to activate the required lights.
- 2 Press ,  or  again to deactivate the required lights.

2.24.18

Using the Siren Control Keypad

When and where to use: These buttons allow you to activate or deactivate different types of sirens. The function of each button is shown next.



Air horn



Manual



Wail



Yelp



HiLo


Except the Air horn button, these buttons have green backlight to indicate it is activated.

Procedure:

- 1 Press either one of the Siren Control button to activate the required siren.
- 2 Perform one of the following actions:
 - Press the same button again to turn off the siren.
 - Press either one of the button to change to another siren.



2.24.19

Using the Manual Siren Button for Manual Siren Tone

Prerequisites:  can be preprogrammed to trigger Manual Siren tone.

When and where to use: The duration of the tone depends on the duration of pressing and holding the button. After the button is released, the Manual Siren Wail tone falls until the tone is mute.

Procedure:

- 1 Press . The Manual Siren tone sounds.
- 2 Release  when required.
- 3 The Manual Siren tone stops immediately.



2.24.20

Using the Manual Siren Button as Siren Types Selector

Prerequisites:  can also be preprogrammed as siren types selector.

When and where to use: Pressing the button changes the current siren tone to another siren tone.

Procedure:

- 1 When a siren tone is sounding, press  to change the siren.
- 2 Perform one of the following actions:
 - Press  again to change to another siren
 - Press the preprogrammed siren button to turn off the siren.

2.24.21

Using the Public Address Button

When and where to use: This button enables the external speaker to be able to transmit the radio user announcement publicly.

Procedure:

Press  to toggle the public address feature on or off.

2.24.22

Using the Response Selector

When and where to use: The Response Selector is mainly designed to control the lightbar. Refer to the following recommended application of Response Selector for the lightbar:

- When you turn the Response Selector to **0**, the lightbar is off.
- When you turn the Response Selector to **1**, the lightbar is in take down mode.
- When you turn the Response Selector to **2**, the lightbar is in pursuit mode without the siren.
- When you turn the Response Selector to **3**, the lightbar is in pursuit mode with siren enabled.

Once you turn the knob to the required number, except **0**, the number will have green backlight to indicate it is activated.

Response Selector can also be preprogrammed to support other functions such as siren, send status update and GPS.

Procedure:

- 1** Turn the knob to **1**, **2** or **3**.
The radio executes the preprogrammed actions.
- 2** Turn to another number to change the required actions or turn the knob to 0 to turn off the actions.



NOTICE: If the Response Selector is pointing at **1**, **2** or **3** during power up, the radio will execute the selected actions upon powering up.

2.24.23

Universal Relay Controller

The Universal Relay Controller (URC) is a versatile relay module that controls how the patterns on the Light Bar operate.

The URC receives logic level input signals which are configured or conditioned by PLCs, process controllers and indicators to switch on/off a series of output signals. The URC supports up to 25 customized patterns; each pattern is a combination of 10 relays in the URC.

The buttons or knob which support URC are:

- Response Selector
- Directional Buttons
- Top/Bottom Programmable Buttons

URC also supports Action Consolidation feature to run the lightbar.

Consult a qualified radio technician for details on customizing different relay patterns using the radio's programming software.

2.24.24

External Alarms (Horn and Lights)

All control heads can be equipped for external alarms (horn and lights) that are activated when a Call Alert page, Private Conversation call, or phone call is received.

The radio always powers up with the horn and lights feature enabled.



NOTICE: The horn and lights feature must be enabled by a qualified radio technician.

2.24.24.1

Using Non-Permanent Horn and Lights

Procedure:

- 1 Press the **Menu Select** button directly below H/L momentarily.
The last selected alarm(s) are enabled, and the display shows the enabled alarm(s) alternating with the selected mode, until it is turned off.
- 2 Press the **Menu Select** button directly below H/L momentarily to turn off the alarm(s).
The display shows Horn/Lites off.

2.24.24.2

Using Permanent Horn and Lights

When and where to use: If Permanent Horn and Lights is enabled, horn and lights will automatically turn on when the radio powers up.

Procedure:

- 1 Press the **Menu Select** button directly below H/L once to turn off the alarm(s).
- 2 Press the **Menu Select** button directly below H/L momentarily to enable the last selected alarm(s).
The display briefly shows the enabled alarms, and then reverts back to the selected mode.

2.24.24.3

Changing the Selected Alarms

Procedure:

- 1 Press the **Menu Select** button directly below H/L until the display shows the required alarm.
- 2 ▲ or ▼ to required selection.
- 3 Press the **Menu Select** button directly below `Select` to return to Home mode.

2.24.25

Programmable Button Configurations for Gun Lock

This feature enables the radio to control from up to three gun locks. There are four configurations on the programmable buttons for this feature.

- Gun Lock 1 – triggers first gun lock to open
- Gun Lock 2 – triggers second gun lock to open
- Gun Lock 3 – triggers third gun lock to open
- All Gun Locks – triggers all gun locks to open concurrently but close in a sequence with a few seconds of difference in between.

Due to security purposes, there are neither any text nor icon are displayed for this feature.

2.24.25.1

Unlocking a Single Gun Lock

Procedure:

- Unlocking a single Gun Lock with relock timer:
 - a. Press the required preprogrammed Gun Lock Button.
The required Gun Lock opens.
 - b. Place or remove your gun from the Gun Lock.
The lock closes when the timer expires.
- Unlocking a single Gun Lock without relock timer, or the relock timer is set to zero:
 - a. Press and hold the required preprogrammed Gun Lock Button.
The required Gun Lock opens.
 - b. Place or remove the required gun from the Gun Lock.
 - c. Release the required preprogrammed Gun Lock Button.
The Gun Lock closes.

2.24.25.2

Unlocking All Gun Locks

Procedure:

- Unlocking all Gun Locks with relock timer:
 - a. Press the preprogrammed Gun Lock Button.
All the Gun Locks open concurrently.
 - b. Place or remove your guns from the Gun Locks in the sequence from Gun Lock 1 to Gun Lock 3.
The locks close when the timer for each lock expires. The locks are arranged in the sequence from Gun Lock 1 to Gun Lock 3.
- Unlocking all Gun Locks without relock timer
 - a. Press and hold the preprogrammed Gun Lock Button.
All the Gun Locks open.
 - b. Place or remove the required guns from the Gun Locks.
 - c. Release the preprogrammed Gun Lock Button.
All the Gun Locks close.

2.24.26

Action Consolidation Mode

This feature allows the radio to execute a series of actions by pressing a preprogrammed button or by turning the Response Selector.

Features for Action Consolidation:

- Activates the lightbar with patterns

- Activates the siren
- Switches to predefined zone or channel for Talkaround or Direct Mode
- Sends a status update to dispatch for Talkaround or Direct Mode
- Sends a GPS report

Except Group Call, all other activities are blocked during Action Consolidation.



NOTICE: These feature must first be enabled by a qualified radio technician or system administrator.

Action for either Siren, Lightbar or Gunlock can only be activated one at a time in Action Consolidation mode.

2.24.26.1

Activating the Action Consolidation Activities

Procedure:

Press the preprogrammed button of Action Consolidation.

The display shows the activities of the required programs run by the radio.

Top Programmable Buttons Only: The LCD label flashes to indicate the feature is active.

If successful, the radio reverts back to normal when Action Consolidation activities are complete.

If unsuccessful, the display shows `Action Consolidation Failed`. The **Failed Actions** screen appears. The screen shows a list of actions that failed to run.

2.24.26.2

Deactivating the Action Consolidation Activities

When and where to use: When the radio is running activities of the Action Consolidation, the following interruptions shall end the Action Consolidation activities.

Procedure:

- Press .

The display shows `Action Consolidation Cancelled`. The radio ends the transmission and reverts to Home mode.

- Press **PTT** button to transmit.

The display shows `Action Consolidation Cancelled`. The radio ends the transmission and reverts to Home mode.



NOTICE: The Siren and Lightbar activities run by Action Consolidation are not deactivated, but continue until they are completely or manually disabled.

- Press **Emergency** button or received an **Emergency** message.

The display shows `Action Consolidation Cancelled`. The radio ends the transmission and reverts to Home mode and launch emergency.

2.24.27

Front Panel Programming

You are able to customize certain feature parameters in Front Panel Programming (FPP) to enhance the use of your radio.

2.24.27.1

Entering the Front Panel Programming Mode

You can follow this procedure to enter the front panel programming (FPP) mode on your radio.

2.24.27.1.1

Federal

Procedure:

- 1 Press **◀** or **▶** to **FPP** and press the **Menu Select** button directly below **FPP**.
The radio displays the *Enter password* screen.
- 2 Perform one of the following actions and proceed to the next step:
 - Press the **Menu Select** button directly below **Ok**.
 - Enter the password and press the **Menu Select** button directly below **Ok**.If the password is not entered, the radio displays the non-password protected zones only.
- 3 Press **▲** or **▼** to select **Zn/Ch**.
- 4 Press **▲** or **▼** to select the required zone.
- 5 Press **▲** or **▼** to select the required channel.
The display shows the radio parameter screen.
- 6 Press **▲** or **▼** to select the required parameter to edit.

2.24.27.1.2

Non-Federal

Procedure:

- 1 Press **◀** or **▶** to **FPP** and press the **Menu Select** button directly below **FPP**.
The radio displays the *Enter password* screen
- 2 Enter the password and press the **Menu Select** button directly below **Ok**.
- 3 Press **▲** or **▼** to select **Zn/Ch**.
- 4 Press **▲** or **▼** to select the required zone.
- 5 Press **▲** or **▼** to select the required channel.
The display shows the radio parameter screen.
- 6 Press **▲** or **▼** to select the required parameter to edit.

2.24.27.2

Editing FPP Mode Parameters

Perform the following actions as required while navigating through the feature parameters.

- Press ▲ or ▼ to scroll through options or navigate vertically.
- Press the **Menu Select** button directly below `Edit` to edit the parameter values.
- Press the **Back** button to return to the previous screen.

Accessories

Not all accessories are FCC certified to operate with all radio models and/or bandsplits. Refer to the radio price pages for a list of FCC certified accessories or contact your sales representative for accessory compatibility.

Visit <http://www.motorolasolutions.com> to know more about the accessories supported by this radio.



NOTICE: GPS only antenna is used in either a single band UHF or 700/800 application where the Public Safety Microphone (PSM) is used with the corresponding PSM antenna. This antenna is only for GPS reception and cannot be used for receive/transmit operation at UHF, VHF, or 700/800. This antenna is never to be used on the PSM.

Maritime Radio Use in the VHF Frequency Range

4.1 Special Channel Assignments

4.1.1 Emergency Channel

If you are in imminent and grave danger at sea and require emergency assistance, use VHF Channel 16 to send a distress call to nearby vessels and the United States Coast Guard. Transmit the following information, in this order:

- 1 "MAYDAY, MAYDAY, MAYDAY."
- 2 "THIS IS _____, CALL SIGN _____." State the name of the vessel in distress 3 times, followed by the call sign or other identification of the vessel, stated 3 times.
- 3 Repeat "MAYDAY" and the name of the vessel.
- 4 "WE ARE LOCATED AT _____." State the position of the vessel in distress, using any information that will help responders to locate you, e.g.:
 - latitude and longitude
 - bearing (state whether you are using true or magnetic north)
 - distance to a well-known landmark
 - vessel course, speed or destination
- 5 State the nature of the distress.
- 6 Specify what kind of assistance you need.
- 7 State the number of persons on board and the number needing medical attention, if any.
- 8 Mention any other information that would be helpful to responders, such as type of vessel, vessel length and/or tonnage, hull color, etc.
- 9 "OVER."
- 10 Wait for a response.
- 11 If you do not receive an immediate response, remain by the radio and repeat the transmission at intervals until you receive a response. Be prepared to follow any instructions given to you.

4.1.2 Non-Commercial Call Channel

For non-commercial transmissions, such as fishing reports, rendezvous arrangements, repair scheduling, or berthing information, use **VHF Channel 9**.

4.2 Operating Frequency Requirements

A radio designated for shipboard use must comply with Federal Communications Commission Rule Part 80 as follows:

- on ships subject to Part II of Title III of the Communications Act, the radio must be capable of operating on the 156.800 MHz frequency.
- on ships subject to the Safety Convention, the radio must be capable of operating:
 - in the simplex mode on the ship station transmitting frequencies specified in the 156.025–157.425 MHz frequency band, and
 - in the semiduplex mode on the two frequency channels specified in the table below.



NOTICE:

Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be lawfully used by the general public in US waters.

Additional information about operating requirements in the Maritime Services can be obtained from the full text of FCC Rule Part 80 and from the US Coast Guard.

Table 3: VHF Marine Channel List

Channel Number	Frequency (MHz)	
	Transmit	Receive
1	156.050	160.650
2	156.100	160.700
*	156.150	160.750
4	156.200	160.800
5	156.250	160.850
6	156.300	–
7	156.350	160.950
8	156.400	–
9	156.450	156.450
10	156.500	156.500
11	156.550	156.550
12	156.600	156.600
13**	156.650	156.650
14	156.700	156.700
15**	156.750	156.750
16	156.800	156.800
17**	156.850	156.850
18	156.900	161.500
19	156.950	161.550
20	157.000	161.600
*	157.050	161.650
22	157.100	161.700
*	157.150	161.750
24	157.200	161.800
25	157.250	161.850

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 Maritime Radio Use in the VHF Frequency Range

26	157.300	161.900
27	157.350	161.950
28	157.400	162.000
60	156.025	160.625
*	156.075	160.675
62	156.125	160.725
63	156.175	160.775
*	156.225	160.825
65	156.275	160.875
66	156.325	160.925
67**	156.375	156.375
68	156.425	156.425
69	156.475	156.475
71	156.575	156.575
72	156.625	—
73	156.675	156.675
74	156.725	156.725
75	***	***
76	***	***
77**	156.875	—
78	156.925	161.525
79	156.975	161.575
80	157.025	161.625
*	157.075	161.675
*	157.125	161.725
*	157.175	161.775
84	157.225	161.825
85	157.275	161.875
86	157.325	161.925
87	157.375	161.975
88	157.425	162.025



NOTICE:

* Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be **lawfully used** by the general public in US waters.

** Low power (1 W) only.

*** Guard band.



NOTICE: A – in the Receive column indicates that the channel is transmit only.

4.3

Declaration of Compliance for the Use of Distress and Safety Frequencies

The radio equipment does not employ a modulation other than the internationally adopted modulation for maritime use when it operates on the distress and safety frequencies specified in RSS-182 Section 7.3.

4.4

Technical Parameters for Interfacing External Data Sources

	RS232	USB	SB9600
Input Voltage (Volts Peak-to-peak)	18 V	3.6 V	5 V
Max Data Rate	115 Kbps	12 Mbps	9.6 Kbps
Impedance	5000 Ω	90 Ω	120 Ω

Glossary

This glossary contains an alphabetical listing of terms and their definitions that are applicable to portable and mobile subscriber radio products.

ACK

Acknowledgment of communication.

Active Channel

A channel that has traffic on it.

Analog Signal

An RF signal that has a continuous nature rather than a pulsed or discrete nature.

ARS

Automatic Registration Service

ASTRO 25

Motorola Solutions standard for wireless digital trunked communications.

ASTRO conventional

Motorola Solutions standard for wireless analog or digital conventional communications.

Autoscan

A feature that allows the radio to automatically scan the members of a scan list.

AUX CH

Auxiliary Control Head.

Call Alert

Privately paging an individual by sending an audible tone.

Carrier Squelch

Feature that responds to the presence of an RF carrier by opening or unmuting (turning on) a receiver audio circuit. A squelch circuit silences the radio when no signal is being received so that the user does not have to listen to “noise.”

Central Controller

A software-controlled, computer-driven device that receives and generates data for the trunked radios assigned to it. It Monitors and directs the operations of the trunked repeaters.

Channel

A group of characteristics, such as transmit/receive frequency pairs, radio parameters, and encryption encoding.

Control Channel

In a trunking system, one of the channels that is used to provide a continuous, two-way/data-communications path between the central controller and all radios on the system.

Conventional

Typically refers to radio-to-radio communications, sometimes through a repeater. Frequencies are shared with other users without the aid of a central controller to assign communications channels.

Conventional Scan List

A scan list that includes only conventional channels.

Cursor

A visual tracking marker (a blinking line) that indicates a location on a display.

Deadlock

Displayed by the radio after three failed attempts to unlock the radio. The radio must be powered off and on prior to another attempt.

Digital Private Line

A type of digital communications that utilizes privacy call, as well as memory channel and busy channel lock out to enhance communication efficiency.

Digital Signal

An RF signal that has a pulsed, or discrete, nature, rather than a continuous nature.

Dispatcher

An individual who has radio-system management duties and responsibilities.

Digital Signal Processor

A microcontroller specifically designed for performing the mathematics involved in manipulating analog information, such as sound, that has been converted into a digital form. DSP also implies the use of a data compression technique.

Dynamic Regrouping

A feature that allows the dispatcher to temporarily reassign selected radios to a single special channel so they can communicate with each other.

DVRS

Digital Vehicular Repeater System.

ESN

Electrical Serial Number.

Failsoft

A backup system that allows communication in a non-trunked, conventional mode if the trunked system fails.

FCC

Federal Communications Commission.

Hang up

Disconnect.

IV&D

Integrated Voice and Data.

Key Variable Loader (KVL) A portable, handheld, rugged device used to transfer encryption keys to a target device. Encryption keys can be entered manually by the KVL user, auto-generated by the KVL, obtained from or shared with another KVL, or downloaded from a Key Management Facility (KMF).

Liquid-Crystal Display (LCD)

An LCD uses two sheets of polarizing material with a liquid-crystal solution between them. An electric current passed through the liquid causes the crystals to align so that light cannot pass through them.

Light Emitting Diode (LED)

An electronic device that lights up when electricity is passed through it.

MCHB

Millennium Control Head Board.

MDC

Motorola Solutions Digital Communications.

Menu Entry

A software-activated feature shown at the bottom of the display. Selection of a feature is controlled by the programming of the buttons on the side of the radio.

Monitor

Check channel activity by pressing the Monitor button. If the channel is clear, you hear static. If the channel is in use, you hear conversation. It also serves as a way to check the volume level of the radio, since the radio "opens the squelch" when the monitor button is pressed.

Multi-System Talkgroup Scan List

A scan list that can include both talkgroups (trunked) and channels (conventional).

Network Access Code

Network Access Code (NAC) operates on digital channels to reduce voice channel interference between adjacent systems and sites.

Non-tactical/revert

The user will talk on a preprogrammed emergency channel. The emergency alarm is sent out on this same channel.

Over-The-Air Rekeying

Allows the dispatcher to remotely reprogram the encryption keys in the radio.

Page

A one-way alert with audio and/or display messages.

Personality

A set of unique features specific to a radio.

PIN

Personal Identification Number.

Preprogrammed

A software feature that has been activated by a qualified radio technician.

Private (Conversation) Call

A feature that lets you have a private conversation with another radio user in the group.

Private Line (PL)

A sub-audible tone that is transmitted such that only receivers decoding the tone receives it.

Programmable

A radio control that can have a radio feature assigned to it.

Push-to-Talk

PTT-The switch or button usually located on the left side of the radio which, when pressed, causes the radio to transmit. When the PTT is released, the unit returns to receive operation.

Radio Frequency

RF-The portion of the electromagnetic spectrum between audio sound and infrared light (approximately 10 kHz to 10 GHz).

Repeater

Remote transmit/receive facility that re-transmits received signals in order to improve communications range and coverage (conventional operation).

Selective Call

A feature that allows you to call a selected individual, intended to provide privacy and to eliminate the annoyance of having to listen to conversations of no interest to you.

selective switch

Any digital P25 traffic having the correct Network Access Code and the correct talkgroup.

Squelch

Muting of audio circuits when received signal levels fall below a pre-determined value. With carrier squelch, all channel activity that exceeds the preset squelch level can be heard.

Synchronous Serial Interface (SSI)

DSP interface to peripherals that consists of a clock signal line, a frame synchronization signal line, and a data line.

Standby

An operating condition whereby the radio's speaker is muted but still continues to receive data.

Status Calls

Pre-defined text messages that allow the user to send a conditional message without talking.

Tactical/non-revert

The user will talk on the channel that was selected before the radio entered the emergency state.

TalkAround

Bypassing a repeater and talking directly to another unit for local unit-to-unit communications.

Talkgroup

An organization or group of radio users who communicate with each other using the same communications path.

TMS

Text Messaging Service.

Trunking

The automatic sharing of communications paths between a large number of users. Allows users to share a smaller number of frequencies because a repeater or communications path is assigned to a talkgroup for the duration of a conversation.

Trunking Priority Monitor scan list

A scan list that includes talkgroups that are all from the same trunking system.

USK

Unique shadow key.

UTC

Coordinated Universal Time. The international time standard (formerly Greenwich Mean Time, or GMT). Zero hours UTC is midnight in Greenwich, England, which is located at 0 degrees longitude. Everything east of Greenwich (up to 180 degrees) is later in time; everything west is earlier. There are 42 time authorities around the world that are constantly synchronizing with each other. Abbreviated as UTC (English backronym = Universal Time, Coordinated), it is also known as Zulu (Z) Time.

VRS

Vehicular Repeater System.

Zone

A grouping of channels.

Limited Warranty

6.1

MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

6.2

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA SOLUTIONS, INC. (“MOTOROLA”) warrants the MOTOROLA SOLUTIONS manufactured Communication Products listed below (“Product”) against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

ASTRO APX Mobile Radios	One (1) Year
Product Accessories	One (1) Year

MOTOROLA SOLUTIONS, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA SOLUTIONS.

This express limited warranty is extended by MOTOROLA SOLUTIONS to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA SOLUTIONS. MOTOROLA SOLUTIONS assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA SOLUTIONS.

Unless made in a separate agreement between MOTOROLA SOLUTIONS and the original end user purchaser, MOTOROLA SOLUTIONS does not warrant the installation, maintenance or service of the Product.

MOTOROLA SOLUTIONS cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA SOLUTIONS disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

MOTOROLA SOLUTIONS offers the following optional extended service contracts.

DEVICE MANAGED SERVICES (DMS) ACCIDENTAL DAMAGE

Provides for extended hardware repair coverage INCLUDING CHEMICAL, LIQUID, FIRE, AND OTHER PHYSICAL DAMAGE. Accidental damage coverage is available in conjunction with MOTOROLA SOLUTIONS’S standard Commercial Warranty and starts from the FIRST DAY the radio is put into use. Service performed under this plan consists of repair or replacement of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay the inbound shipping charges only with use of the MOTOROLA SOLUTIONS designated delivery service. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS’S normal shipping methods.

DEVICE MANAGED SERVICES (DMS) STANDARD HARDWARE

Provides extended hardware normal wear and tear repair coverage beginning AFTER MOTOROLA SOLUTIONS'S standard Commercial Warranty period expires. Service performed under this plan consists of repair of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS'S normal shipping methods.

6.3

II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA SOLUTIONS'S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA SOLUTIONS's option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA SOLUTIONS BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

6.4

III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

6.5

IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA SOLUTIONS through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA SOLUTIONS at 1-800-927-2744 US/Canada.

6.6

V. WHAT THIS WARRANTY DOES NOT COVER:

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, accident, water, or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4 Breakage or damage to antennas unless caused directly by defects in material workmanship.
- 5 A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-MOTOROLA SOLUTIONS supplied equipment)

which adversely affect performance of the Product or interfere with MOTOROLA SOLUTIONS's normal warranty inspection and testing of the Product to verify any warranty claim.

- 6 Product which has had the serial number removed or made illegible.
- 7 Rechargeable batteries if:
 - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
 - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8 Freight costs to the repair depot.
- 9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA SOLUTIONS's published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA SOLUTIONS.
- 10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- 11 Normal and customary wear and tear.

6.7

VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA SOLUTIONS will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and MOTOROLA SOLUTIONS will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 that MOTOROLA SOLUTIONS will be notified promptly in writing by such purchaser of any notice of such claim,
- 2 that MOTOROLA SOLUTIONS will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and
- 3 should the Product or parts become, or in MOTOROLA SOLUTIONS's opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA SOLUTIONS, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA SOLUTIONS.

MOTOROLA SOLUTIONS will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA SOLUTIONS, nor will MOTOROLA SOLUTIONS have any liability for the use of ancillary equipment or software not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product. The foregoing states the entire liability of MOTOROLA SOLUTIONS with respect to infringement of patents by the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA SOLUTIONS certain exclusive rights for copyrighted MOTOROLA SOLUTIONS software such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA SOLUTIONS software. MOTOROLA SOLUTIONS software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA SOLUTIONS software or exercise of rights in such MOTOROLA SOLUTIONS software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA SOLUTIONS patent rights or copyrights.

6.8

VII. GOVERNING LAW:

This Warranty is governed by the laws of the State of Illinois, U.S.A.

6.9

VIII. For Australia Only

This warranty is given by Motorola Solutions Australia Pty Limited (ABN 16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria.

Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Motorola Solutions Australia's limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website: http://www.motorolasolutions.com/XA-EN/Pages/Contact_Us for the most updated warranty terms.

6.10

SERVICE

Proper repair and maintenance procedures will assure efficient operation and long life for this product. A Motorola Solutions maintenance agreement will provide expert service to keep this and all other communication equipment in perfect operating condition. A nationwide service organization is provided by Motorola Solutions to support maintenance services. Through its maintenance and installation program, Motorola Solutions makes available the finest service to those desiring reliable, continuous communications on a contract basis. For a contract service agreement, please contact your nearest Motorola Solutions service or sales representative, or an authorized Motorola Solutions dealer.

Express Service Plus (ESP) is an optional extended service coverage plan, which provides for the repair of this product for a period of three years from the date of shipment from the factory, or the date of delivery if purchased from an authorized Motorola Solutions two-way radio dealer. For more information about ESP, contact the Motorola Solutions Radio Support Center, 2204 Galvin Drive, Elgin, IL 60123, 1-800-227-6772.