



APX TWO-WAY RADIOS

APX 4000Li
Model 1

USER GUIDE

AUGUST 2019

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68012005016-DJ

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Declaration of Conformity

This declaration is applicable to your radio only if your radio is labeled with the following FCC logo.
Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 1303 East Algonquin Road, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that **APX 4000Li** conforms to FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.



NOTICE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules and Industry Canada license-exempt RSS standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

Important Safety Information

RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios

CAUTION:

This radio is restricted to Occupational use only.

Before using the radio, read the RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola Solutions-approved antennas, batteries, and other accessories, visit the following website:

<http://www.motorolasolutions.com>

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter is approved by Industry Canada to operate with a Motorola Solutions-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Notice to Users (FCC and Industry Canada)

This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSS's per the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

Software Version

All the features described in the following sections are supported by the software version **R20.01.00** or later.

Check with your dealer or system administrator for more details of all the supported features.

Computer Software Copyrights

The Motorola Solutions products described in this manual may include copyrighted Motorola Solutions computer programs stored in semiconductor memories or other media.

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Furthermore, Motorola Solutions reserves the right to make changes to any products herein to improve readability, function, or design. Motorola Solutions does not assume any liability arising out of the applications or use of any product or circuit described herein; nor does it cover any license under its patent rights, nor the rights of others.

Read Me First

This User Guide covers the basic operation of the radio. However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

If you attempt to use features which are mutually exclusive, one or more of the following occurs:

- The feature control or icon is grayed out.
- A negative tone sounds.
- The radio displays `Feature not allowed`.

Notations Used in This Manual

Throughout the text in this publication, you will notice the use of **Warning**, **Caution**, and **Notice**. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



WARNING: An operational procedure, practice, or condition and so on, which may result in injury or death if not carefully observed.



CAUTION: An operational procedure, practice, or condition and so on, which may result in damage to the equipment if not carefully observed.



NOTICE: An operational procedure, practice, or condition and so on, which is essential to emphasize.

Radio Maintenance

This chapter covers the radio and battery care.

Radio Care

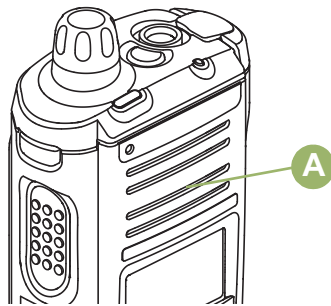
Proper radio usage and care assures efficient operation and long life for the product.

The following are recommendations and warnings when using the radio.



CAUTION:

- Your radio casing has a vent port that allows for pressure equalization in the radio. Never poke this vent with any objects, such as needles, tweezers, or screwdrivers.



- Do not submerge the radio as this results in damage to the radio.
- Avoid subjecting the radio to an excess of liquids.
- Accessory connector cover must be attached to the radio side accessory connector if an accessory is not attached to the radio.
- If the radio is submerged or exposed to a high force water spray, such as from a hose, remove the side accessory connector or accessory connector cover immediately and check to make sure no water was forced into the accessory connector/radio interface. Rinse and dry the area and re-attach the accessory or accessory connector cover if leakage occurs.
- If the radio is exposed to a corrosive environment, such as salt water or corrosive gases or liquids, rinse and clean the radio immediately to prevent damage to radio materials, especially plated surfaces. Refer to [Cleaning Your Radio on page 15](#) for detailed instructions. Remove the battery and the antenna before cleaning.
- If the radio has been submerged in water, shake the radio well so that any water that may be trapped inside the speaker grille and microphone port can be removed. Otherwise, the water will decrease the audio quality of the radio.
- Do **not** disassemble the radio. This could damage radio seals and result in leak paths into the radio. Any radio maintenance should be performed only by a qualified radio technician.
- Underwriter Laboratory (UL) certified radios should only be opened and serviced by UL approved service centers. Opening or repairing at unauthorized locations will invalidate the radio's hazardous location rating.
- Do **not** pound, drop, or throw the radio unnecessarily.

Cleaning Your Radio



- CAUTION:** Do **not** use solvents to clean your radio as most chemicals may permanently damage the radio housing and textures.
Do **not** submerge the radio in the detergent solution.

To clean the external surfaces of your radio, follow the procedure described next.

Procedure:

- 1 Combine one teaspoon of mild dishwashing detergent to one gallon of water (0.5% solution).
- 2 Apply the solution sparingly with a stiff, non-metallic, shortbristled brush, making sure that excess detergent does not get entrapped near the connectors, controls, or crevices. Rinse and then dry the radio thoroughly with a soft, lint-free cloth.
- 3 Clean battery contacts with a lint-free cloth to remove dirt or grease.

Radio Service and Repair

Proper repair and maintenance procedures ensures efficient operation and long life for this product. A Motorola Solutions maintenance agreement will provide expert service to keep this and all other communication equipment in perfect operating condition.

A nationwide service organization is provided by Motorola Solutions to support maintenance services. Through its maintenance and installation program, Motorola Solutions makes the finest service available to those desiring reliable, continuous communications on a contract basis.

For a contract service agreement, contact your nearest Motorola Solutions service or sales representative, or an authorized Motorola Solutions dealer.

Cleaning the External Surface of the Radio

When and where to use:



CAUTION: Do **not** use solvents to clean your radio. Spirits may permanently damage the radio housing.

Do **not** submerge the radio in detergent solution.

Procedure:

- 1 Combine one teaspoon of mild dishwashing detergent to one gallon of water (0.5% solution).
- 2 Apply the solution sparingly with a stiff, non-metallic, short-bristled brush, making sure excess detergent does not get entrapped near the connectors, controls or crevices.
- 3 Dry the radio thoroughly with a soft, lint-free cloth.

Battery Care

This section provides information on the battery charge status, battery recycling, and disposal.

Battery Charge Status

Your radio indicates the battery charge status through:


- LED and sounds
- The fuel gauge icon on the display


LED and Sounds





When your battery is low:

- the LED blinks red when the **PTT** button is pressed.
- you hear a low-battery “chirp” (short, high-pitched tone).

Fuel Gauge Icons

The fuel gauge icon indicates the battery level of your radio. A blinking fuel gauge icon () is displayed only when the battery voltage drops to low level. In this case, replace the battery with a fully charged one.

Gauge	Battery Charge
	76% to 100% full

Gauge	Battery Charge
	51% to 75%
	26% to 50%
	11% to 25%
	10% or less (at 10%, the gauge begins blinking)

Battery Recycling and Disposal

In the U.S. and Canada, Motorola Solutions participates in the nationwide Call2Recycle program for battery collection and recycling. Many retailers and dealers participate in this program.

For the location of the drop-off facility closest to you, go to <http://www.call2recycle.org/> or call 1-800-8-BATTERY. This website and telephone number also provide other useful information concerning recycling options for consumers, businesses, and governmental agencies.

Additional Performance Enhancement

The following performance enhancements are some of the latest creations designed to enhance the security, quality, and efficiency of the radios.

ASTRO 25 Enhanced Data

ASTRO 25 Enhanced Data is optimized to handle different message sizes and variable update rates from different applications of the radio. Add Enhanced Data to the Integrated Data system with a software installation to improve data channel efficiency and enable denser network traffic.

Dynamic System Resilience (DSR)

DSR ensures the radio system is seamlessly switched to a backup master site dynamically in case of system failure. DSR also provides additional indication such as failure detection, fault recovery, and redundancy within the system to address to the user in need. Mechanisms related to the Integrated Voice and Data (IV&D) or data centric are all supported by DSR.

CrossTalk Prevention

This feature prevents crosstalk scenarios from happening, especially when a wideband antenna is used. This feature allows the adjustment of the internal SSI clock rate of the radio. This subsequently reduces the possibility of radio frequency interfering spurs and prevents the issues of crosstalk.

Encrypted Integrated Data (EID)

EID provides security encryption and authentication of IV&D data bearer service communication between the radio and the Customer Enterprise Network.

SecureNet

SecureNet allows user to perform secured communications on an Analog or Motorola Data Communication (MDC) channel.

Over-the-Air Rekeying

The Over-the-Air Rekeying (OTAR) feature allows the dispatcher to remotely reprogram encryption keys in the radio after a rekey request.

Single-system OTAR

Single-system OTAR allows a radio to be rekeyed by only one Key Management Facility (KMF) or Key Management Controller (KMC).

Multi-system OTAR

Multi-system OTAR allows a radio to be rekeyed by multiple KMFs. After an initial programming, the radio is able to seamlessly move to different secure systems associated to a newly selected channel.



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

P25 Digital Vehicular Repeater System (DVRS)

Motorola Solutions offers an MSI Certified APX compatible, third Party, P25 Digital Vehicular Repeater System (DVRS) that provides low-cost portable radio coverage in areas where only mobile radio coverage is available and portable radio coverage is either intermittent or non-existent.



NOTICE: Portable subscriber units enabled in the system for Radio Authentication shall be able to authenticate regardless of whether they are communicating directly on the system or through a DVRS.

Conventional Talkgroup and Radio Scan Enhancements

A few enhancements have been made to the Conventional Talkgroup at the system. These enhancements improve the Scan feature operation significantly when multiple agencies are using a single conventional radio frequency channel. These enhancements allow users to use Selective Squelch to operate on only the subset of talkgroups that are relevant to the users rather than all talkgroups on the channel. These Scan improvements have been made to eliminate the audio holes that were present and to turn on the busy LED when activity is present on the channel. Mixed Vote Scan and Standard Conventional Scan configurations are supported. Priority Operation is also supported.

Up to 30 different talkgroups can be supported using conventional channels. A maximum of four talkgroups can be supported when Vote Scan channels are being used.

Smart **PTT** is supported with this enhancement as Smart **PTT** prevents users from transmitting while other users are on the channel.



NOTICE: User Selectable Talkgroups are not compatible with this Conventional Talkgroup Enhancement.

What Your Dealer/System Administrator Can Tell You

Check with your dealer or system administrator for the correct radio settings, if the radio is to be operated in extreme temperatures (less than -30 °C or more than +60 °C).

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?

- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?



NOTICE: Specifications may vary for different radio models. Check with your dealer or system administrator for more information.

Preparing Your Radio for Use

This section provides simple instructions to prepare your radio for use.

Charging the Battery

Prerequisites:



WARNING: To avoid a possible explosion:

- Do **not** replace the battery in any area labeled **hazardous atmosphere**.
- Do **not** discard batteries in a fire.

When and where to use: The Motorola Solutions-approved battery shipped with your radio is uncharged. Prior to using a new battery, charge it for a minimum of 16 hours to ensure optimum capacity and performance. For a list of Motorola Solutions-authorized batteries and chargers available for use with your radio, see [Accessories on page 66](#).



NOTICE: When charging a battery attached to a radio, turn the radio off to ensure a full charge.

Procedure:

To charge the battery, place the battery (with or without the radio) in a Motorola Solutions-approved charger.

The LED on the charger indicates the charging progress; see the *Charger User Guide*.

Attaching the Battery

When and where to use:

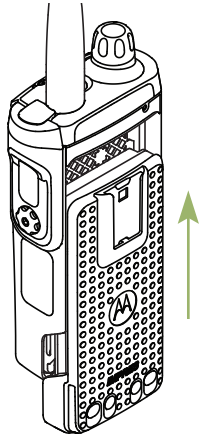


NOTICE:

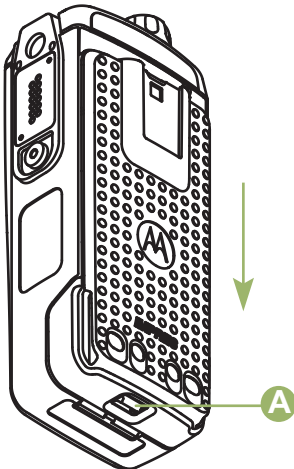
User is notified if radio detects non-Motorola Solutions battery upon powering up, charging, or removing from the charger. This feature is applicable for IMPRES and Non-IMPRES battery. When the radio is attached with the non-Motorola Solutions battery, a tone sounds, display shows `Unknown Battery` temporarily and battery indicator is not shown in the radio display. Battery menu screen displays `Unknown Battery` permanently and IMPRES battery information is not shown on the radio display.

Procedure:

- 1 Slide the battery into the radio frame until the latch which is at the bottom of the radio clicks into place.



- 2 To remove the battery, turn the radio off. Lift the latch **A** which is at the bottom of the radio, then slide the battery out from the radio.

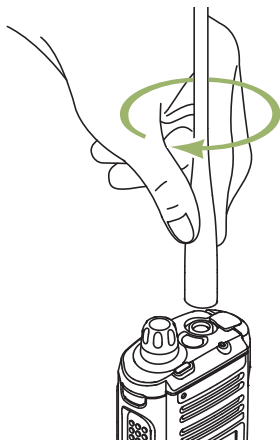


Attaching the Antenna

Prerequisites: Ensure the radio is turned off before attaching the antenna.

Procedure:

- 1 Set the antenna in the receptacle.
- 2 Turn the antenna clockwise to attach to the radio.



- 3 To remove the antenna, turn the antenna counterclockwise.



NOTICE: When removing the antenna, ensure that the radio is turned off.

Removing and Attaching the Accessory Connector Cover

When and where to use: The accessory connector is on the antenna side of the radio. It is used to connect accessories to the radio.



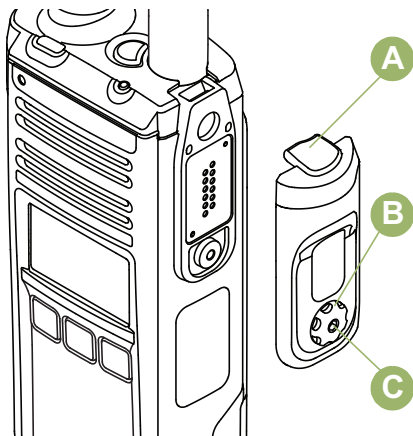
NOTICE: To prevent damage to the connector, shield it with the connector cover when not in use.

Procedure:

- 1 To remove the accessory connector cover, rotate the thumbscrew **Ⓑ** counterclockwise until it disengages from the radio.



NOTICE: If the thumbscrew is too tight, use an Allen wrench at **Ⓒ** to loosen it first.

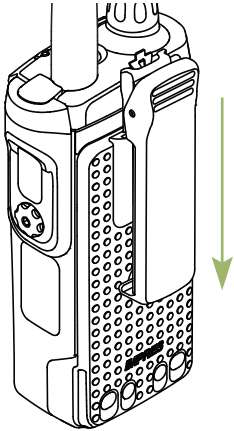


- 2 Rotate and lift the connector cover to disengage it from the radio.
- 3 To attach the accessory connector cover, insert the hooked end **Ⓐ** of the cover into the slot above the connector.
- 4 Press the top of the cover downward to seat it in the slot.
- 5 Once in place, tighten by rotating the thumbscrew **Ⓑ** clockwise by hand.

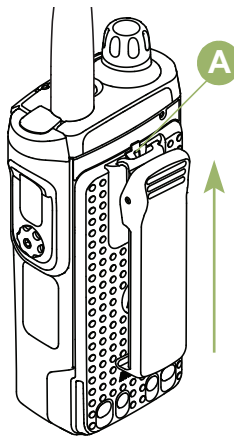
Attaching the Belt Clip

Procedure:

- 1 Align the grooves of the belt clip with those of the radio and push down until you hear a click.



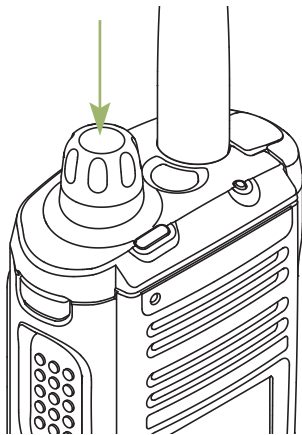
- 2 To remove the clip, use a flatbladed object to press the belt clip tab **A** away from the radio. Then, slide the clip upward and away from the radio.



Turning On the Radio

Procedure:

- 1 Press the **Multi-Function Knob** until the radio display lights on, then release the knob.



- If the power-up test is successful, the display shows `SELFTEST` momentarily, followed by the Home screen and the Codeplug Alias.

- If the power-up test is unsuccessful, you see `Error XX/YY` (XX/YY is an alphanumeric code).



NOTICE:

If the radio fails to power-up after repeating a few times, record the `Error XX/YY` code and contact your dealer.

Codeplug Alias feature is enabled through Customer Programming Software (CPS) configuration to display the codeplug alias as a temporary text during power on.


- 2 To turn off the radio, press and hold the **Multi-Function Knob** until the radio display shows `Power off?`, then press **Yes** to power off.

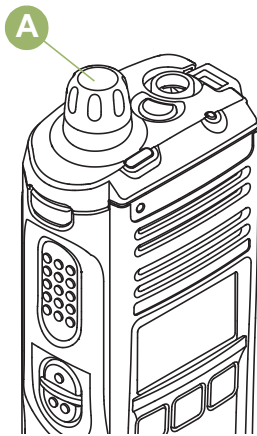
Adjusting the Volume

Prerequisites: Ensure the radio is powered on and the main speaker is pointed towards you for increased loudness and intelligibility, especially in areas with loud background noises.

When and where to use: Your radio is preprogrammed to reset to medium volume rate, which is Level 12, by default every time the radio powers up.

Procedure:

- 1 To increase the volume, rotate the **Multi-Function Knob**  clockwise.



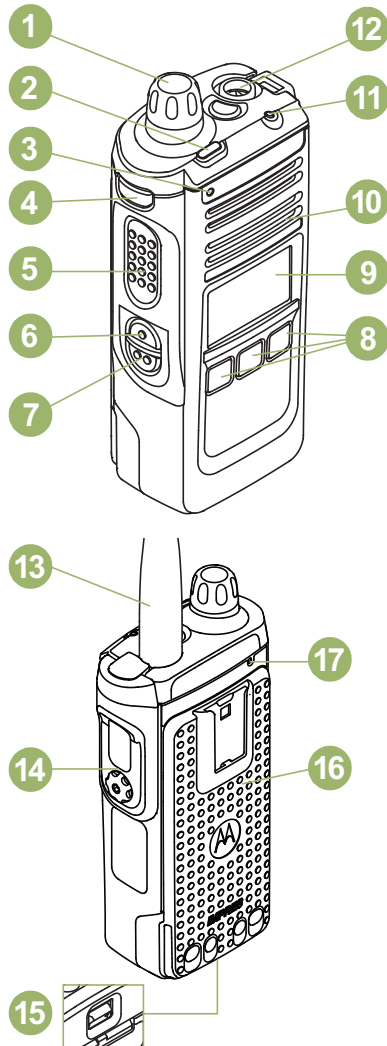
- 2 To decrease the volume, rotate this knob counterclockwise.

The display shows volume bars and volume level when you change the volume.

Radio Controls

This chapter explains the buttons and functions to control the radio.

Radio Parts and Controls



1	Multi-Function Knob (MFK) ¹
2	Top Lightbar
3	Microphone
4	Top Side (Select) Button ¹
5	Push-to-Talk (PTT) Button
6	Side Button 1 ¹
7	Side Button 2 ¹

¹ These radio controls/buttons are programmable.

8	Menu Select Buttons
9	Main Display
10	Speaker
11	LED
12	Top (Orange) Button ¹
13	Antenna
14	Accessory Connector
15	Battery Latch (at the bottom)
16	Battery
17	Microphone

Programmable Features

Any reference in this manual to controls that are preprogrammed means that a qualified radio technician must use the radio programming software to assign a feature to a control.

Your dealer can program the programmable buttons as shortcuts to radio functions or preset channels/groups depending on the duration of a button press. Some functions can also be programmed to the radio switches.

Assignable Radio Functions

Call Response

Allows you to answer a private call.

Dynamic Priority (Conventional Only)

Allows any channel in a Scan List (except for the Priority-One channel) to temporarily replace the Priority-Two channel.

Emergency

Depending on the programming, initiates or cancels an emergency alarm or call.

Internet Protocol Address

Displays the Internet Protocol (IP) address, device name, and status of the radio.

Mode Select

Long-press programs a button with the current zone and channel of the radio; once programmed, the short-press of that button changes the radio zone channel to the programmed zone and channel.

Monitor (Conventional Only)

Monitors a selected channel for all radio traffic until the function is disabled.

Nuisance Delete

Temporarily removes an unwanted channel, except for priority channels or the designated transmit channel from the scan list.

One Touch 1–4

Launches a specific feature with. You can set up as many as four separately programmed buttons for four different features.

Private Line Defeat (Conventional Only)

Overrides any coded squelch (DPL or PL) that is preprogrammed to a channel.

Priority Dispatch

Allows you to call the dispatcher on a different talkgroup.

Repeater Access Button (RAB) (Conventional Only)

Allows you to manually send a repeater access codeword.

Reprogram Request (Trunking Only)

Notifies the dispatcher that a new dynamic regrouping assignment is needed.

Request-To-Talk (Conventional Only)

Notifies the dispatcher that you want to send a voice call.

Scan

Toggles scan on or off.

Scan List Programming

Selects the scan list for editing (by pressing and holding the Scan button).

Secure Transmission Select (Conventional and Trunking)

Toggles the Secure Transmission On or Off when the Secure/Clear Strapping field is set to *Select* for the current channel and when the radio is model/option capable.

Site Display/Search (Trunking Only)

Displays the current site ID and RSSI value; performs site search for Automatic Multiple Site Select (AMSS) or SmartZone operation.

Site Lock/Unlock (Trunking Only)

Locks onto a specific site.

Talkaround/Direct (Conventional Only)

Toggles between using a repeater or communicating directly with another radio.

Assignable Settings or Utility Functions

Keypad/Controls Lock

Locks or unlocks the keypad, programmable buttons, switches, or rotary knobs.

Light/Flip

Press the button to toggle the display backlight on and off; press and hold the button to reverse the content of the top display.

Voice Announcement

Audibly indicates the current feature mode, zone, or channel that you have been assigned to.

Voice Mute

Toggles the voice transmission between mute and unmute.

Volume Set Tone

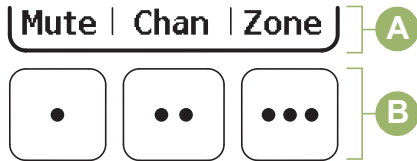
Sets the volume set tone.

Accessing the Preprogrammed Functions

When and where to use: You can access various radio functions through one of the following methods.

Procedure:

- A short or long press of the relevant programmable buttons.
- Use the **Menu Select** buttons below the softkeys.



A	Softkeys
B	Menu Select Buttons

Menu Select Buttons



NOTICE: Check with your dealer or system administrator for the list of features activated in your radio.

Use the **Menu Select** button to access the menu entry of your radio feature. Your radio may be preprogrammed differently from the following example, but the steps for selecting a channel may appear as shown below:

Press the **Menu Select** button directly below **Chan** .

Multi-Function Knob (MFK)

MFK is the on/off button of your radio. See [Turning On the Radio on page 23](#) for the procedure to power up and down the radio.

In addition, there are programmable features available for **MFK**. The two programmable features are as the following.

Mode Change



Turn **MFK** to scroll the channel or zone list.

Volume Change



Turn **MFK** to increase or decrease the volume level of the speaker. Fast turn of **MFK** makes coarse tuning of the volume level; slow turn of **MFK** makes fine tuning of the volume level. The display shows the volume level and bars to indicate the current level. The level of last selected volume before the radio powers down remains the same when the radio powers up.

The radio by default is set to use the primary feature. Short presses of **MFK** toggle it to work on either the secondary or primary feature.

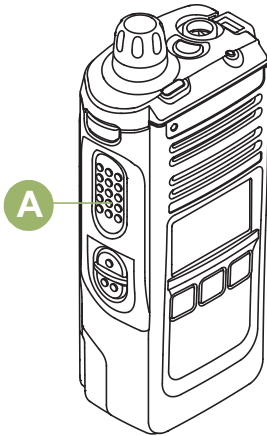
The main display only shows the icon of secondary feature; the main display does not show the icon of primary feature.

The secondary feature has an inactivity timer. This timer starts when the secondary feature is left idle. Your radio returns to primary feature when this timer expires.

If the **MFK** is set to operate only one feature other than On/Off the radio, Volume Change should be the only feature applied to **MFK**.

Consult your dealer or system administrator for the best options available for **MFK**.

Push-To-Talk (PTT) Button



The **PTT** button **A** on the side of the radio serves two basic purposes:









- While a call is in progress, the **PTT** button allows the radio to transmit to other radios in the call. Press and hold down **PTT** button to talk. Release the **PTT** button to listen. The microphone is activated when the **PTT** button is pressed.












Status Indicators

This section explains the status indicators of the radio.


Status Icons

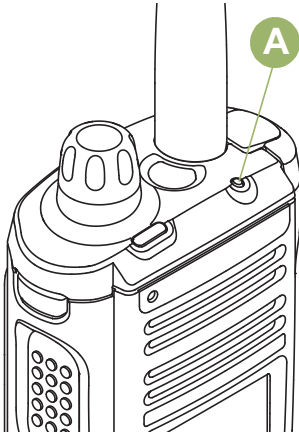
The 160 x 90 pixel front liquid crystal display (LCD) of your radio shows radio status, text entries, and menu entries. The top two display rows contain color icons that indicate radio operating conditions.

	Receiving Radio is receiving a call or data.
	Transmitting Radio is transmitting a call or data.
	Battery For IMPRES battery operation only – the icon shown indicates the charge remaining in the battery. For all battery operation – the icon blinks when the battery is low.
	Received Signal Strength Indicator (RSSI) The number of bars displayed represents the received signal strength for the current site (trunking only) The more stripes in the icon, the stronger the signal.
	Roaming The radio has roamed to and is currently registered to a foreign system.
	Direct On Radio is currently configured for direct radio-to-radio communication (during conventional operation only). Off Radio is connected with other radios through a repeater.
	Monitor (Carrier Squelch) Selected channel is being monitored (during conventional operation only).
	In-Call User Alert On The feature is enabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is activated. Off The feature is disabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is deactivated.
H or L	Power Level L Radio is set at Low power. H Radio is set at High power.

 	<p>Scan Radio is scanning a scan list.</p>
	<p>Priority Channel Scan</p> <p>Blinking dot Radio detects activity on channel designated as Priority-One.</p> <p>Steady dot Radio detects activity on channel designated as Priority-Two.</p>
	<p>Vote Scan Enabled The vote scan feature is enabled.</p>
	<p>Secure Operation</p> <p>On Secure operation.</p> <p>Off Clear operation.</p> <p>Blinking Receiving an encrypted voice call.</p>
	<p>GPS Signal</p> <p>On Feature is enabled and signal is available.</p> <p>Off Feature is disabled.</p> <p>Blinking Feature is enabled, but no signal is available.</p>
 	<p>User Login Indicator (IP Packet Data)</p> <p>On User is currently associated with the radio.</p> <p>Off User is currently not associated with the radio.</p> <p>Blinking Device registration or user registration with the server failed due to an invalid username or pin.</p> <p>Inverted User successfully login to the secured IP Packet Data.</p>
	<p>Data Activity Data activity is present.</p>
	<p>MFK is in Mode Change feature Turn the MFK to change the channel/zone.</p>
	<p>MFK is in Volume Change feature Turn the MFK to turn the volume up or down.</p>

LED Indicator

The LED indicator  shows the operational status of your radio.



Solid red

Radio is transmitting.

Blinking red

Radio is transmitting at low battery condition.

Double blinking red

Radio is in Emergency Mode.

Rapidly blinking red

Radio has failed the self test upon powering up or encountered a fatal error.

Solid yellow (Conventional Only)

Channel is busy.

Blinking yellow

Radio is receiving a secured transmission.

Solid green

Radio is powering up, or is on a non-priority channel while in the Scan List Programming mode.

Blinking green

Radio is receiving an individual or telephone call, or is on a Priority-Two channel while in the Scan List Programming mode.

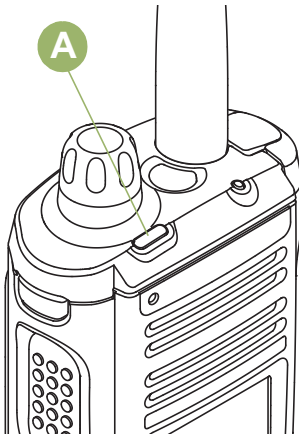
Rapidly blinking green

Radio is on a Priority-One channel while in the Scan List Programming mode.



NOTICE: No LED indication when the radio receives a clear (non-secured) transmission in trunking Mode. LED indication can be preprogrammed by qualified technician to be permanently disabled. Consult your dealer for further details if you want to disable it.

Top Lightbar Indicator



The Top Lightbar **A** indicates the secondary function of MFK and also the status of Intelligent Lighting.

The lightbar blinks green when the MFK is using the secondary feature. See [Multi-Function Knob \(MFK\) on page 28](#) to understand the functionality of MFK.

The lightbar turn into solid color of orange, red or green depending on the status of Intelligent Lighting. See [Intelligent Lighting Indicators on page 33](#) for different status of Intelligent Lighting.

Intelligent Lighting Indicators

This feature temporarily changes the color of the **Top Lightbar** and adds a color bar to the main display screen to help signal that a radio event has occurred.



NOTICE: This feature must be preprogrammed by a qualified radio technician.

Backlight and Bar Color	Notification	When
Orange	Emergency Alerts	The radio initiates an emergency alarm or call.
		The radio receives an emergency alarm or call.
Red	Critical Alerts	The radio battery is low.
		The radio is out of range.
		The radio enters Failsoft mode.
		The radio is unable to establish a full connection with the system.
		The radio is unable to authenticate or register with the system.
Green	Call Alerts	The radio lost GPS signal or GPS function fails.
		The radio receives a private call.
		The radio receives a phone call.
		The radio receives a call alert.
		The radio receives a selective call.
		The radio enters Geofence.

Alert Tones

Your radio uses alert tones to inform you of the condition of your radio. The following table lists these tones and when they occur.

You Hear	Tone Name	Heard
Short, Low-Pitched Tone	Radio Self Test Fail	When radio fails its power-up self test.
	Reject	When an unauthorized request is made.
	Time-Out Timer Warning	Four seconds before time out.
	No ACK Received	When radio fails to receive an acknowledgment.
	Individual Call Warning Tone	When radio is in an individual call for greater than six seconds without any activity.
Long, Low-Pitched Tone	Time-Out Timer Timed Out	After time out.
	Talk Prohibit/PTT Inhibit	(When PTT button is pressed) transmissions are not allowed.
	Lack of Voice PTT Time out	When the radio ends your call after it detected there are lack of voice for five seconds after the PTT is pressed and hold. Your radio ends the call to enable your radio to receive calls from other radio users.
	Out of Range	(When PTT button is pressed) the radio is out of range of the system.
	Invalid Mode	When radio is on an unprogrammed channel.
A Group of Low-Pitched Tones	Busy	When system is busy.
Short, Medium-Pitched Tone	Valid Key-Press	When a correct key is pressed.
	Radio Self Test Pass	When radio passes its power-up self test.
	Clear Voice	At beginning of a non-coded communication.
	Priority Channel Received	When activity on a priority channel is received.
	Emergency Alarm/Call Entry	When entering the emergency state.
	Central Echo	When central controller has received a request from a radio.
Long, Medium-Pitched Tone	Volume Set	When volume is changed on a quiet channel.
	Emergency Exit	When exiting the emergency state.
A Group of Medium-Pitched Tones	Failsoft	When the trunking system fails.
	Automatic Call Back	When voice channel is available from previous request.
	Keyfail	When encryption key has been lost.
	Console Acknowledge	When status, emergency alarm, or reprogram request ACK is received.

You Hear	Tone Name	Heard
	Received Individual Call	When Call Alert or Private Call is received.
	Site Trunking	When a SmartZone trunking system fails.
Short, High-Pitched Tone (Chirp)	Low-Battery Chirp	When battery is below preset threshold value.
Two High-Pitched Tones	GPS Fails	When the GPS fails or loses signal.
Ringing	Phone Call Received	When a land-to-mobile phone call is received.
Gurgle	Dynamic Regrouping	(When PTT button is pressed) a dynamic ID has been received.
	Talk Permit	(When PTT button is pressed) is verifying with the system for accepting its transmissions.
Unique Low-High Tone	MFK Enters Secondary Feature	When MFK is toggled to enter Secondary Feature
Unique High-Low Tone	MFK Exits Secondary Feature	When MFK is toggled to exit secondary feature and return to primary feature.

Phone Call Displays and Alerts

The following phone call displays and alerts appears on the radio display when you make and receive Phone calls. The radio also uses alert tones to indicate the current status.

You Hear	You See	When	Notes
A Busy Tone	Phone busy	When a channel is not available.	The radio automatically connects when a channel opens.
A High-Pitched Tone	–	When you release the PTT button.	The radio indicates to the landline party that the caller may begin talking.

Display Color Change On Channel

This feature provides visual channel identification where users are able to have a quick visual recognition of being on a particular channel.

Your radio must be preprogrammed to allow you to use this feature.

When changing channels, the radio backlight on top lightbar indicator and accessories (DRSM) changes to the preprogrammed color.

The backlight on top lightbar indicator turns off and if connected to DRSM, the DRSM backlight changes to white for the following scenarios:

- When changing to or powering up on an invalid channels such as unprogrammed channels, receiver frequency error channel and blank channels

For hard key zeroize, key loading, and scan list programming, the backlight follows the home channel backlight color.

HAZLOC Battery Type Detection

This feature alerts the user when there is a HAZLOC certification mismatch between the radio and the battery. This feature supports IMPRES batteries only.

During power up, if there is a mismatch, the following scenarios occurs:

- The radio repetitively displays *Wrong Battery* with red intelligent backlight
- The radio Voice Announcement announces the preprogrammed Wrong Battery
- The Battery icon blinks continuously
- A repetitive tone sounds
- LED blinks RED continuously



NOTICE:

The radio does not display any indication when the radio is connected to the charger, when the radio and battery match, or when the radio certification type is configured as "None" in Customer Programming Software (CPS).

This feature is enabled through CPS configuration. Check with your dealer or system administrator for more information.

Chapter 1

General Radio Operation

This chapter explains the general radio operations of your radio.

1.1

Selecting a Zone

Prerequisites: Your radio must be preprogrammed for you to use this feature.

When and where to use: A zone is a group of channels. Do one of the following to select a radio channel. You can use these options interchangeably depending on your preference and the programmed functions.

Procedure:

- Turn the preprogrammed **Zone Change MFK** to the required zone.
If **Mode Change** is secondary feature of the **MFK**, press the **MFK** once to toggle to **Zone Change MFK** then only select the required zone.
- Select a zone using the radio menu `ZnUp` or `ZnDn`:
 - a. Press and hold the **Menu Select** button directly below `ZnUp` or `ZnDn` until the required zone appears.
Positions of `ZnUp` and `ZnDn` on the display may differ each time you release the **Menu Select** button. Read carefully before you press.
 - b. Press the **PTT** button to transmit on the displayed zone channel.

1.2

Selecting a Radio Channel

Prerequisites:

When and where to use: A channel is a group of radio characteristics, such as transmit/receive frequency pairs. Do one of the following to select a radio channel. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Select a channel using the **MFK**:
 - a. If channel is set as the primary mode, turn the **MFK** until the display shows the desired channel.
If channel is not set as the primary mode, press the **MFK** once and repeat this step.
 - b. Press the **PTT** button to begin transmitting on the displayed channel.
- Select a channel using the radio menu `Channel Up` or `Channel Down`:
 - a. Press the **Menu Select** button directly below `ChUp` or `ChDn`.
Positions of `ChUp` and `ChDn` on the display may differ each time you release the **Menu Select** button. Read carefully before you press.
 - b. Press the **PTT** button to transmit on the displayed zone and channel.

1.3

Mode Select Feature

Mode Select allows a long press to save the current zone and channel of your radio to a programmable button, or a softkey; then once programmed, the short-press of that button or softkey changes the transmission to the saved zone and channel.

There are two methods to save the selected zone and channel:

- Softkeys
- Programmable buttons



NOTICE: Your radio must be preprogrammed for you to use this feature.

1.3.1

Saving a Zone and a Channel to a Softkey

When and where to use: Five softkeys are available for you to save the frequently used zone and channel.

Procedure:

- 1 Toggle from your current zone and channel to the required zone and channel.
- 2 Press and hold the **Menu Select** button directly below one of the softkey (MS1–MS5).

You hear a short, medium-pitched tone when the zone and channel is saved.



NOTICE: To change the programmed zone and channel, repeat this procedure.
Short press of the programmed softkey changes your current transmission to the zone and channel programmed in this softkey.

1.3.2

Saving a Zone and a Channel to a Button

When and where to use: You can save the frequently used zone and channel to the programmable buttons.

Procedure:

- 1 Toggle from your current zone and channel to the required zone and channel.
- 2 Press and hold the button you desire to program.

You hear a short, medium-pitched tone when the zone and channel is saved.



NOTICE: Repeat this procedure to change the zone and channel of the programmed button.
Short press of the programmed button changes your current transmission to the zone and channel programmed in this button.

1.4

Receiving and Responding to a Radio Call

Once you have selected the required channel and/or zone, you can proceed to receive and respond to calls.

The radio shows different indicators based on the system the radio is configured.

- The LED lights up solid red while the radio is transmitting.
- In conventional mode, the LED lights up solid yellow when the radio is receiving a transmission.

- In trunking mode, there is no LED indication when the radio receives a transmission.
- If the radio is receiving a secure transmission, the LED blinks yellow.

1.4.1

Receiving and Responding to a Talkgroup Call

Prerequisites: To receive a call from a group of users, your radio must be configured as part of that talkgroup.

When and where to use: When you receive a talkgroup call (while on the Home screen) the radio displays the following depending on the system your radio is configured to:

- For ASTRO Conventional system, the LED lights up solid yellow. The display shows the talkgroup alias or ID, and the caller alias or ID.
- For Trunking system, the display shows the caller alias or ID.

Procedure:

- 1 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press the **PTT** button to respond to the call.
The LED lights up solid red.
- 3 Release the **PTT** button to listen.

1.4.2

Receiving and Responding to a Private Call (Trunking Only)

When and where to use:

A Private Call is a call from one individual radio to another.

The one-to-one call between the two radios are not heard by the others in the current talkgroup. The calling radio automatically verifies that the receiving radio is active on the system and can display the caller ID.



NOTICE: With the inactivity timer enabled (optional), when there is no response from the receiving radio, the calling radio exits the call with Menu Inactive Exit tone after the timer expires.

When you receive a Private Call, you hear two alert tones and the LED blinks green. The display shows `Call received` and the call received icon blinks.

Procedure:

- 1 Perform one of the following actions:
 - Press the **Menu Select** button directly below `Resp.`
 - Press the **Call Response** button within 20 seconds after the call indicators begin.If the caller alias is in the call list, the display shows the caller alias during the call. If the caller name is not in the call list, the display shows the caller ID.
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 3 Press the **Call Response** button to hang up and return to the Home screen.

1.4.3

Receiving and Responding to a Telephone Call (Trunking Only)

When and where to use:

This feature allows you to receive calls similar to standard phone calls from a landline phone.



NOTICE: With the inactivity timer enabled (optional), if there is no response to the call after the timer expires, your radio exits the call with Menu Inactive Exit tone.

When you receive a Telephone Call, you hear a telephone-type ringing and the LED blinks green. The display shows `Phone call` and the call received icon blinks.

Procedure:

- 1 Press the **Call Response** button within 20 seconds after the call indicators begin.
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 3 Press the **Call Response** button to hang up and return to the Home screen.

You cannot initiate a Telephone Call.

1.5

Methods to Make a Radio Call

You can select a zone, channel, subscriber ID, or talkgroup by using:

- A preprogrammed **One Touch Call** button.

1.5.1

Making a Private Call (Trunking Only)

Prerequisites: Your radio must be preprogrammed for you to use this feature.

Procedure:

- 1 Press the preprogrammed **Quick Access (One-Touch) Private Call** button to dial the preprogrammed ID.
The display shows the preprogrammed ID.
- 2 Press the **PTT** button to initiate the Private Call.
- 3 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
When you are connected, the display shows the ID of the target radio.
If no acknowledgment is received, the display shows `NO ACK`.
- 4 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 5 Press the preprogrammed **Quick Access (One-Touch) Private Call** button to return to the home screen.

1.5.2

Making an Enhanced Private Call (Trunking Only)

Prerequisites: Your radio must be preprogrammed to allow you to use this feature.

Procedure:

- 1 Press the preprogrammed **Quick Access (One-Touch) Private Call** button to dial the preprogrammed ID and initiate the Enhanced Private Call.

The display shows the preprogrammed ID and a ringing tone sounds.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

When you are connected, the display shows the ID of the target radio and the ringing tone stops.

If no acknowledgment is received, the display shows `NO ACK`.

If the target radio does not respond before the time out, the display shows `NO ANSR`.

- 3 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.
- 4 Press the preprogrammed **Quick Access (One-Touch) Private Call** button to return to the home screen.

1.6

Switching Between Repeater or Direct Operation Button

When and where to use:

The Repeater Operation increases the radio coverage area by connecting with other radios through a repeater. The transmit and receive frequencies are different.

The Direct or “talkaround operation” allows you to bypass the repeater and connect directly to another radio. The transmit and receive frequencies are the same.

Procedure:

Perform one of the following actions:

The display shows `Repeater mode` if the radio is currently in Repeater mode.

The display shows `Direct mode` and the Talkaround icon if the radio is currently in Direct mode (during conventional operation only).

1.7

Monitor Feature

The monitor feature is used to make sure that a channel is clear before transmitting.

The lack of static on a digital channel when the users switch from analog to digital radios is not an indication that the radio is malfunctioning.

Digital technology quiets the transmission by removing the noise from the signal and allows only the clear voice or data information to be heard.

1.7.1

Monitoring a Channel

When and where to use: Do one of the followings to monitor a channel. You can use these options interchangeably depending on your preference and the programmed functions.

Procedure:

- Monitoring a Channel with **Monitor** button.
 - a. Press the preprogrammed **Monitor** button.

- b. Adjust the **Volume Control Knob** if necessary.
- c. Press and hold the **PTT** button to transmit.
The LED lights up solid red.
- d. Release the **PTT** button to receive (listen).
The Carrier Squelch indicator appears on the display when you monitor a channel using the preprogrammed **Monitor** button.
- Monitoring a Channel using the selected zone channel.
 - a. Select the desired zone and channel.
 - b. Listen for a transmission.
 - c. Adjust the **Volume Control Knob** if necessary.
 - d. Press and hold the **PTT** button to transmit.
The LED lights up solid red.
 - e. Release the **PTT** button to receive (listen).

1.7.2

Monitoring Conventional Mode

When and where to use:

Your radio may be preprogrammed to receive Private-Line® (PL) calls.

Procedure:

- 1** Momentarily press the **Monitor** button to listen for activity.
The Carrier Squelch indicator appears on the display.
- 2** Press and hold the **Monitor** button to set continuous monitor operation.
The duration of the button press is programmable.
- 3** Press the **Monitor** button again, or the **PTT** button, to return to the original squelch setting.
If you try to transmit on a receive-only channel, you hear an invalid tone until you release the **PTT** button.

Chapter 2

Advanced Features

This chapter explains the operations of the features available in your radio.

2.1

Advanced Call Features

This chapter explains the operations of the call features available in your radio.

2.1.1

Selective Call (ASTRO Conventional Only)

2.1.1.1

Receiving a Selective Call

When and where to use: When you receive a Selective Call, the radio indicates one of the followings:

- You hear two alert tones and the LED lights up solid yellow to indicate the transmitting radio is still sending signal. The call received icons blinks and the display shows `Call received`.
- The LED blinks solid green once to indicate the transmitting radio is pending to receive signal.

The speaker unmutes.

Procedure:

- 1 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 2 Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

2.1.1.2

Making a Selective Call

Prerequisites: Your radio must be preprogrammed for you to use this feature.

Procedure:

- 1 Press the preprogrammed **Quick Access (One-Touch) Selective Call** button to dial the preprogrammed ID.
- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button to start the Selective Call.

The display shows the current zone and channel name.

- 4 Release the **PTT** button to listen.

The radio returns to home screen. Repeat [step 1](#) to [step 3](#) to start the Selective Call.

2.1.2

Making a Priority Dispatch Calls

If a talkgroup is congested, the Priority Dispatch feature allows you to call the dispatcher on a different talkgroup. This talkgroup is called the Priority Talkgroup. Each trunking talkgroup can have its own assigned Priority Talkgroup. Priority Dispatch is not available during Emergency operations. Scan feature is suspended when Priority Dispatch is initiated.

Prerequisites: Dispatch console that supports this feature must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

- 1 Press the preprogrammed **Priority Dispatch** button.
A tone sounds and the radio enters Priority Dispatch mode. The radio exits this mode when the Priority Dispatch Time Out Timer expires.
- 2 Before the Priority Dispatch Time Out Timer expires, press and hold the **PTT** button to transmit.
The display shows the Priority Talkgroup alias.
- 3 Release the **PTT** button to listen.
The radio exits Priority Dispatch mode, returns to its original talkgroup, and displays the home channel alias.

2.1.3

Dynamic Regrouping (Trunking Only)

This feature allows the dispatcher to temporarily reassign selected radios to a particular channel where they can communicate with each other. This feature is typically used during special operations.

When your radio is dynamically regrouped, it receives a dynamic regrouping command and automatically switches to the dynamically regrouped channel. You hear a gurgle tone and the display shows the name of the dynamically regrouped channel.

When the dispatcher cancels dynamic regrouping, the radio automatically returns to the previous zone and channel that you were using.

If you access a zone or channel that has been reserved as a dynamically regrouped mode for other users, you hear an invalid tone.

2.1.3.1

Requesting a Reprogram (Trunking Only)

When and where to use: This feature allows you to notify the dispatcher when you want a new dynamic regrouping assignment.

Procedure:

Press the preprogrammed **Reprogram Request** button to send reprogram request to the dispatcher.

The display shows `Reprogram Rqst` and `Please wait`.

If you hear five beeps, the dispatcher has acknowledged the reprogram request. The display shows `Ack received` and the radio returns to the **Home** screen.

If the dispatcher does not acknowledge the reprogram request within six seconds, you hear a low-pitched alert tone and the display shows `No acknowledge`. Try again or press to cancel and return to the **Home** screen.

2.1.3.2

Classification of Regrouped Radios

The dispatcher can classify regrouped radios into Select Enabled or Select Disabled categories.

Select Enabled

Select-enabled radios are free to change to any available channel, including the dynamic-regrouping channel, once you have selected the dynamic-regrouping position.

Select Disabled

Select-disabled radios cannot change channels while dynamically regrouped. The radio is forced to remain on the dynamic-regrouping channel.

The Scan and Private Call features are unavailable when your radio is Select Disabled.

2.2

Scan Lists

Scan lists are created and assigned to individual channels/groups. Your radio scans for voice activity by cycling through the channel/group sequence specified in the scan list for the current channel/group.

Your radio supports different types of Scan Lists:

- Trunking Priority Monitor Scan List
- Conventional Scan List
- Talkgroup Scan List

Refer to a qualified radio technician for the maximum number of Scan Lists can be preprogrammed in your radio.

2.2.1

Intelligent Priority Scan

Intelligent Priority Scan feature allows you to add or delete conventional channels and trunking talkgroups from multiple system into the priority scan lists.

You can add or delete priority scan list members and assign priorities using the preprogrammed **Scan List Programming** button. Radio displays the priority level of the scanned member.



NOTICE: Priority-One channel and Priority-Two channel member may belong to different Talkgroup Scan systems.

When the radio locks onto a channel in the Intelligent Priority Scan list, radio scans for higher priority member within the same Trunking or Conventional system.

2.2.2

Viewing a Scan List

Procedure:

Perform one of the following actions:

- Turn the **MFK** to view the members on the list.
- Turn the **16-Position Select Knob** to view the members on the list.

2.2.3

Viewing and Changing the Priority Status

Procedure:

Perform one of the following actions:

- Press the **Menu Select** button directly below `Sel` one or more times to change the priority status of the current displayed channel.
- Press the **Select** button one or more times to toggle between different status of the Scan List status icon of the current displayed channel.

The radio shows one of following priority status icons and scenarios:

- A **Scan** icon indicates that the current channel is in the scan list as a non-priority channel. The LED lights up solid green.
- A **Priority-One Channel Scan** icon indicates that the current channel is in the scan list as the Priority-One channel. The LED rapidly blinks green. You hear all traffic on the Priority-One channel, regardless of traffic on non-priority channels.
- A **Priority-Two Channel Scan** icon indicates that the current channel is in the scan list as the Priority-Two channel. The LED blinks green.
- No icon indicates that the current channel is deleted from the scan list.

2.3

Scan

This feature allows you to monitor traffic on different channels by scanning a preprogrammed list of channels.

2.3.1

Turning Scan On or Off

Procedure:

Perform one of the following actions:

- Press the preprogrammed **Scan** button to toggle `Scan On` or `Scan Off` to initiate or stop scan.
- Press the **Menu Select** button directly below `Scan`.

If the scan is enabled, the display shows `Scan on` and the scan status icon.

If the scan is disabled, the display shows `Scan Off`.

The radio returns to the Home screen.

2.3.2

Making a Dynamic Priority Change (Conventional Scan Only)

When and where to use:

While the radio is scanning, the dynamic priority change feature allows you to temporarily change any channel in a scan list (except for the Priority-One channel) to the Priority-Two channel.

This change remains in effect until scan is turned off. Scan then reverts to the default setting.

Procedure:

- Making a Dynamic Priority Change using the preprogrammed **Dynamic Priority** button:
 - a. When the radio locks onto the channel designated as the new Priority-Two channel, press the preprogrammed **Dynamic Priority** button.

The radio continues scanning the remaining channels in the list.

2.3.3

Deleting a Nuisance Channel

When and where to use:

If a channel continually generates unwanted calls or noise (termed “nuisance” channel), you can temporarily remove the unwanted channel from the scan list.

This capability does not apply to priority channels or the designated transmit channel.

Procedure:

When the radio is locked onto the channel to be deleted, perform one of the following actions:

- Press and hold the **Menu Select** button below `Scan` or preprogrammed **Scan** button to delete the nuisance channel.
- Press the preprogrammed **Nuisance Delete** button.
- Press the **Menu Select** button directly below `Nuis`.

The radio continues scanning the remaining channels in the list.

2.3.4

Restoring a Nuisance Channel

Procedure:

To restore the deleted nuisance channel, perform one of the following actions:

- Stop and restart a scan.
- Mode change to another channel and back to the original channel.
- Turn off the radio and then turn it on again.

Nuisance mode delete can be disabled by the system administrator.

2.4

Call Alert Paging

This feature allows your radio to work like a pager.

The radio which you missed its call can send a Call Alert page to your radio. The sender can also verify if your radio is active.



NOTICE: This feature must be preprogrammed by a qualified radio technician.

2.4.1

Receiving a Call Alert Page

When and where to use: When you receive a Call Alert page, you hear four repeating alert tones and the LED blinks green. The call received icons blinks and the display shows `Page received`.

Procedure:

Press any button to clear the Call Alert page.

2.4.2

Sending a Call Alert Page

When and where to use:

Your radio must be preprogrammed for you to use this feature.

Procedure:

- Press the preprogrammed **Quick Access (One-Touch) Call Alert Paging** button to send a page to the preprogrammed ID.

If the call alert page is sent successfully, a tone sounds and the display shows the current zone and channel name.

If the call alert page is not acknowledged, a tone sounds and the display shows the current zone and channel name.

2.5

Emergency Operation

The Emergency feature is used to indicate a critical situation. If the **Orange** button is preprogrammed to send an emergency signal, this signal overrides any other communication over the selected channel.

Your radio supports the following Emergency modes:

- Emergency Alarm
- Emergency Call (Trunking Only)
- Emergency Alarm with Emergency Call
- Silent Emergency Alarm

Check with your dealer or system administrator for more information on the programming of this feature.

Only **one** of the Emergency modes can be assigned to the preprogrammed **Emergency** button.

The radio operates in the normal dispatch manner while in Emergency Call, except if enabled, it returns to one of the following:

Tactical/Non-Revert

The radio sends an emergency alarm and/or makes an emergency call on the current channel.

Non-Tactical/Revert for Conventional System

The radio reverts to the preprogrammed emergency channel to send an alarm and/or make an emergency call.

Non-Tactical/Revert for Trunking System

The radio reverts to the preprogrammed emergency talkgroup (trunking system) or channel (conventional system) to send an alarm and/or make an emergency call.

2.5.1

Exiting Emergency

The dispatch console that supports this feature can be programmed to clear the emergency state of the radio. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

To exit emergency, press and hold the preprogrammed **Emergency** button for about a second.

2.5.2

Exiting Emergency as Supervisor (Trunking Only)

Radios configured as Supervisor are able to cancel emergency mode of other radios. The dispatch console must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

- 1 Perform one of the following actions:

If...	Then...
If the emergency mode is initiated by other radios,	press and hold the Side Button 1 and press the Emergency button.
If the emergency mode is initiated by the Supervisor,	Perform one of the following actions: <ul style="list-style-type: none"> • Press and hold the Emergency button. • Press and hold the Side Button 1 and press the Emergency button. • Wait for console to clear emergency.



NOTICE: The following buttons combinations are supported:

- Radio **Side Button 1** and **Top (Orange)** button.
- Radio **Side Button 1** and accessory **Orange** button.
- Accessory **1-Dot Button** and radio **Top (Orange)** button.
- Accessory **1-Dot Button** and accessory **Orange** button.

2.5.3

Sending an Emergency Alarm

When and where to use: This feature allows you to send a data transmission, which identifies the radio sending the emergency, to the dispatcher.



NOTICE: The default timer of **Emergency** button press to activate Emergency is 50 milliseconds. This timer is programmable from 50–6200 milliseconds by a qualified technician.

Procedure:

Press the preprogrammed **Emergency** button.

One of the following scenarios occurs:

- The display shows `Emergency` and the current zone or channel. You hear a short medium-pitched tone and the LED blinks red momentarily.
- The radio sounds a short low-pitched tone to indicate that the selected channel does not support emergency and rejects to launch emergency mode. The display shows `No emergency`, if the selected channel does not support emergency.

When you receive the dispatcher's acknowledgment, the display shows `Ack received`. Four tones sound, the alarm ends, and the radio exits the Emergency Alarm mode.

If no acknowledgment is received, the display shows `No acknowledge`. The alarm ends when the timer expires and the radio exits the Emergency Alarm mode.

2.5.4

Sending an Emergency Call (Trunking Only)

When and where to use: This feature gives your radio priority access to a talkgroup.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

One of the following scenarios occurs:

- The display shows `Emergency` on the current zone and channel. You hear a short medium-pitched tone and the LED blinks red momentarily.
- You hear the radio sounds a short low-pitched tone to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

2.5.5

Sending An Emergency Call With Hot Mic (Trunking Only)

This feature allows you to send an Emergency Call with hot mic to a group of radios.

When and where to use:

Your radio must be programmed for this type of operation.

Your radio microphone is automatically activated, allowing you to communicate with the group of radios without pressing the **PTT** button. This activated microphone state is also known as hot mic. The hot mic applies to the first voice transmission from your radio during the Emergency call. For subsequent transmissions in the same Emergency call, you must press the **PTT** button.

Follow the procedure to send Emergency Call with hot mic on your radio.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

One of the following scenarios occurs:

- The display shows `Emergency` on the current zone and channel. A tone sounds and the LED blinks red momentarily.

- A tone sounds to indicate the selected channel does not support emergency and rejects to launch emergency mode.
- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
 - 3 The microphone remains active for the hot mic time specified in the radio's codeplug programming.
 - 4 To exit Emergency Call, press and hold the preprogrammed **Emergency** button.

2.5.6

Sending an Emergency Alarm with Emergency Call

When and where to use:

This feature gives your radio priority access on a channel for conventional system, and to a talkgroup for trunking system.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

If successful, the display shows `Emergency` on the current zone and channel. You hear a short, medium-pitched tone and the LED blinks red momentarily.

The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:

- You receive the dispatcher acknowledgment. The display shows `Ack received`.
- You receive no acknowledgment. The display shows `No acknowledge`.
- You press the **PTT** button while in the Emergency Alarm mode.

If unsuccessful, you hear the radio sounds a short low-pitched tone to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 Press and hold the **PTT** button. Speak clearly into the microphone.
- 4 Release the **PTT** button to end the transmission and wait for a response from the dispatcher.
- 5 To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

Turning off the radio also cancels the emergency state.

2.5.7

Sending An Emergency Alarm and Call with Hot Mic

This feature allows you to send an Emergency Alarm and Call with hot mic to a group of radios.

When and where to use: Your radio must be programmed for this type of operation. Follow the procedure to send Emergency Alarms and Call with hot mic on your radio.

Procedure:

- 1 Press the preprogrammed **Emergency** button.

If successful, the display shows `Emergency` on the current zone and channel. A tone sounds and the LED blinks red momentarily.

The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:

- You receive the dispatcher acknowledgment. The display shows `Ack received`.
- You receive no acknowledgment. The display shows `No acknowledge`.

If unsuccessful, a tone sounds to indicate the selected channel does not support emergency and rejects to launch emergency mode.

- 2 Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
- 3 The microphone remains active for the hot mic time specified in your radio's codeplug programming.
- 4 To exit Emergency Call, press and hold the preprogrammed **Emergency** button.
Turning off the radio also cancels the emergency state.

2.5.8

Sending a Silent Emergency Alarm

When and where to use: This feature allows you to send an Emergency Alarm to the system without triggering any audio or visual indicators.

Procedure:

- 1 Press the preprogrammed **Emergency** button.
The display shows no changes, the LED does not light up, and you hear no tones. The silent emergency state continues until you perform the next step.
- 2 Perform one of the following actions:
 - Press and hold the preprogrammed **Emergency** button for about a second to exit the Silent Emergency Alarm mode.
 - Press and release the **PTT** button to exit the Silent Emergency Alarm mode and enter regular dispatch or Emergency Call mode.

2.5.9

Change of Channels during Emergency

For ALL Emergency transmissions, when changing channels:

- If the new channel is also preprogrammed for Emergency, you can change channels while in Emergency operation. The emergency alarm or call continues on the new channel.
- If the new channel is **not** preprogrammed for Emergency, the display shows `No emergency`, and you hear an invalid tone until you exit the Emergency state or change to a channel preprogrammed for Emergency.

2.5.10

Emergency Keep-Alive Feature

This feature, when enabled, prevents the radio from being turned off by using the **MFK** when the radio is in the Emergency state.



NOTICE: The radio only exits the Emergency state using one of the ways mentioned in the previous sections.

See [Sending an Emergency Alarm on page 49](#), [Sending an Emergency Call \(Trunking Only\) on page 50](#), [Sending an Emergency Alarm with Emergency Call on page 51](#), or [Sending a Silent Emergency Alarm on page 52](#).

2.6

Automatic Registration Service (ARS)

This feature provides an automated data application registration for the radio. When you turn on the radio, the device automatically registers with the server. Data applications within the fixed network determine the presence of a device on the system and send data to the device.

The ARS for the radio consists of two modes:

- ARS Server Mode (default mode)
- ARS Non-server Mode

2.6.1

Selecting or Changing the ARS Mode

When and where to use:

The following method allows you to select or change the ARS Mode

Procedure:

- Selecting or Changing the ARS mode using the **MFK**:
 - a. Once the zone you want is displayed, turn the preprogrammed **MFK** to the desired mode.

2.7

Secure Operations

Secure radio operation provides the highest commercially available level of voice security on both trunked and conventional channels.

By default, the radio automatically enters the encrypted environment without having to manually select or clear the secure transmission.

2.7.1

Selecting Secure Transmissions

Procedure:

Turn the preprogrammed **Secure/Clear** switch to the secure position.

- If the selected channel is preprogrammed for clear-only operation, when you press the **PTT** button, you hear an invalid mode tone and the display shows *Clear TX only*.
- The radio does not transmit until you set the **Secure/Clear** switch to the clear position.
- If the “Ignore **Secure/Clear** Switch when Strapped” programming option is enabled, the radio transmits without displaying any messages in the strapped mode of operation, regardless of the **Secure/Clear** switch setting. This option must be preprogrammed by a qualified radio technician.
- The **Secure/Clear** switch only applies when the radio is transmitting.

2.7.2

Selecting Clear Transmissions

Procedure:

Turn the preprogrammed **Secure/Clear** switch to the clear position.

- If the selected channel is preprogrammed for secure-only operation, when you press the **PTT** button, you hear an invalid mode tone and the display shows *Secure TX only*.

- The radio does not transmit until you set the **Secure/ Clear** switch to the secure position.
- You can request to configure the radio to ignore the clear voice or insecured transmission when the radio is in secured transmission. Check with your agent for details.
- If the “Ignore **Secure/Clear** Switch when Strapped” programming option is enabled, the radio transmits without displaying any messages in the strapped mode of operation, regardless of the **Secure/Clear** switch setting. This option must be preprogrammed by a qualified radio technician.
- The **Secure/Clear** switch only applies when the radio is transmitting.

2.7.3

Managing Encryption

This chapter explains the encryption feature on your radio.

2.7.3.1

Loading Encryption Keys

Prerequisites:

- Refer to the *Key Variable Loader (KVL) manual* for equipment connections and setup.

Procedure:

- 1 Attach the KVL to your radio.

The display shows `Keyloading` and all other radio functions, except for power down, backlight, and volume, are locked out.



NOTICE:

If the Multi-system Over-the-Air Rekeying feature is in use, the ASTRO profile name is displayed below `Keyloading`.

- 2 Select the required keys and press **Load** on the KVL.

The KVL indicates that keyload is successful.

2.7.3.2

Multikey Feature

This feature allows the radio to be equipped with different encryption keys and supports the DES-OFB algorithm.

There are two types of encryption keys:

Conventional Multikey

The encryption keys are strapped on a one-per-channel basis, through CPS. In addition, you can have operator-selectable keys, operator-selectable keysets, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.

Trunked Multikey

If the radio is used for both conventional and trunked applications, strap the encryption keys for trunking on a per-talkgroup or announcement-group basis. In addition, a different key can be strapped to other features, such as dynamic regrouping, failsoft, or emergency talkgroup. You can have operator-selectable key erasure.

2.7.3.3

Erasing Encryption Keys

Procedure:

- Erasing the single key in radios with the single-key option and erasing all keys in radios with the multikey option by using the preprogrammed **Top Side (Select)** button and **Top (Orange)** button:
 - a. Press and hold the **Top Side (Select)** button.
 - b. While holding **Top Side (Select)** button down, press the **Top (Orange)** button.

The display shows `Please wait`. When all the encryption keys have been erased, the display shows `All keys erased`.



NOTICE: Do **not** press the **Top (Orange)** button before pressing the **Top Side (Select)** button, unless you are in an emergency situation as this sends an emergency alarm.

2.7.3.4

Hear Clear



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

There are two components of Hear Clear.

Companding

Reduces the channel noise, such as OTA transmission that is predominantly present in UHF2 and 900 MHz channel with the following features.

Compressor

Reduces the background noise flow and the speech signal at transmitting radio.

Expander

Expands the speech while the noise flow remains the same at receiving radio.

Random FM Noise Canceller (Flutter Fighter)

Reduces the unwanted effects of random FM noise pulses caused by channel fading under high Signal-to-Noise (S/N) conditions such as in a moving transportation. The fading effects, heard as audio pops and clicks, are canceled without affecting the desired audio signal.

The Random FM Noise Canceller operates only in receive mode.

2.8

Radio Inhibit

This feature allows the system administrator to put a radio into a non-functional state when the radio is missing or in an unknown hand. The radio stays in this state regardless of its power changes.



NOTICE:

If the radio has Inter-system roaming capability, the system administrator is able to put the radio into a non-functional state when missing radio roamed to another system.

The radio can only be uninhibited by receiving an uninhibited command from the system administrator.

2.9

Trunking System Controls

This chapters explains the trunking system control features in your radio.

2.9.1

Operating in Failsoft System

When and where to use:

The failsoft system ensures continuous radio communication during a trunked system failure. If a trunking system fails completely, the radio goes into failsoft operation and automatically switches to its failsoft channel.

During failsoft operation, your radio transmits and receives in conventional operation on a predetermined frequency. You hear a medium-pitched tone and the display shows `Failsoft`.

When the trunking system returns to normal operation, your radio automatically leaves failsoft operation and returns to trunked operation.

To continue in Failsoft and to communicate with other talkgroups, refer to the following procedure.

Procedure:

- 1 Rotate the **16-Position Select Knob** to change to a different repeater frequency.
- 2 Press the **PTT** button to talk, and release the button to listen.

2.9.2

Out-of-Range Radio

When your radio goes out of the range of the system, it can no longer lock onto a control channel.

You hear a low-pitched tone and/or the display shows the currently selected zone/channel combination and `Out of range`. Your radio remains in this out-of-range condition until it locks onto a control channel or failsoft channel, or if it is turned off.

2.9.3

Site Trunking Feature

If the zone controller loses communication with any site, that site reverts to site trunking. When this occurs, you can communicate only with the radios within your trunking site.

The display shows the currently selected zone/channel combination and `Site trunking`.

2.9.4

Locking and Unlocking a Site

When and where to use: This feature allows your radio to lock onto a specific site and not roam among wide-area talkgroup sites. This feature should be used with caution, since it inhibits roaming to another site in a wide-area system.

You can toggle the lock state between locked and unlocked by pressing the preprogrammed **Site Lock/Unlock** button.

Follow the procedure to lock and unlock a site using the radio menu.

Procedure:

- 1 Press the **Menu Select** button directly below `Site`.
- 2 Perform one of the following actions:

- To lock the site, press the **Menu Select** button directly below `Lock`. The display shows `Site locked`.
- To unlock the site, press the **Menu Select** button directly below `Unlk`. The display shows `Site unlocked`.

The radio saves the new site lock state and returns to the Home screen.

2.9.5

Site Display and Search Button

The **Site Display** and **Site Search** button allows you to view the name of the current site or force your radio to change to a new one.

2.9.5.1

Viewing the Current Site

Procedure:

Perform one of the following actions:

- Press the preprogrammed **Site Displ/Srch** button.
- Press the **Menu Select** button directly below `RSSI`.

The display shows momentarily the name of the current site and its corresponding received `RSSI`.

2.9.5.2

Changing the Current Site

Procedure:

Perform one of the following actions:

- Press and hold down the preprogrammed **Site Displ/Srch** button.
- Press and hold down the **Menu Select** button directly below `RSSI`.

You hear a tone and the display shows momentary `Scanning site`.

When the radio finds a new site, it returns to the Home screen.

2.10

Over-the-Air Programming (POP 25, ASTRO 25, and ASTRO Conventional)

This feature enables configuration data and firmware to be upgraded to your radio over-the-air. Full use of the radio is retained during the data transfer without interrupting communication. For ASTRO 25 and ASTRO Conventional, the upgrade pauses to give priorities to voice call, and continues after the voice call ended. For Wi-Fi, the upgrade process runs concurrently with voice calls.

Once a configuration upgrade is downloaded to your radio, you can install new changes immediately or delay changes to be installed on the radio when it is being powered up.



NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.10.1

Responding to the Notification of Upgrade

Procedure:

- 1 The display shows `Upgrade?` and two short, medium-pitched tones sound every 30 seconds until the user makes a choice of either accepting, delaying, or rejecting the request.
- 2 Perform one of the following actions:
 - Press the **Menu Select** button below `Acpt` to accept the request to upgrade immediately.
 - Press the **Menu Select** button below `Delay` to delay the request to upgrade.
 - Press the **Menu Select** button below `Rej` to reject the request to upgrade.

One of the following scenarios occurs:

- If you choose to accept, the display shows `Programming Dont power off` to indicate the upgrade is about to begin. The radio resets to install the upgrade. In the case of configuration data upgrade, the process only takes a few seconds. In the case of firmware upgrade, the installation takes several minutes.



NOTICE: The radio cannot be used while the upgrade is being installed. Therefore, make sure to only accept the upgrade at a convenient time when immediate radio use is not required.

- If you choose to delay, a configuration data upgrade is installed automatically at the next power up. However, in the case of a firmware upgrade, the radio prompts `Upgrade?` again at the next power up.
- If you choose to reject, the display shows `Upg Aborted`. The radio continues to function with the current configuration until it gets reprogrammed.



NOTICE: If your radio has problems upgrading over-the-air, consult a qualified technician for details.

2.11

Voice Announcement

This feature enables the radio to audibly indicate the current feature mode, zone, or channel the user has just been assigned to. This feature is useful when you have difficulty reading the content on the display.

If preprogrammed by a qualified radio technician, the following occurs:

- Channel Announcement is played in the following scenarios:
 - When the radio powers up.
 - When you change to a new zone.
 - When you change to a new channel.
 - When you press a preprogrammed button or switch.
- Feature Voice Announcement is played when you change the state of a feature. Various features can have Voice Announcement assigned to indicate the on/off state of the features.

The available voice announcement priority options are:

High

Voice announcement is enabled even when the radio is receiving calls.

Low

Voice announcement is disabled when the radio is receiving calls.

2.12

Site Selectable Alerts (ASTRO 25)

A Site Selectable Alert (SSA) is an Intelligent Lighting indicator together with audio alert sent to radios at a site or a few sites to notify the users when there is a special situation that they need to be aware of.

Your radio supports up to 250 site aliases. Only authorized radios are enabled to send SSA. Upon the activation of a SSA, the receiving radios display the alert alias and generate the periodic alert tone.



NOTICE: Alert alias, alert tone, and alert period can be preprogrammed. Alert period is the duration for the radio to repeat the alert tone. An interval of 5 seconds might impact the battery life of the radio. Check with your dealer or system administrator for more details.

When mixing SSA with received voice audio, the SSA alert is reduced in volume to ensure that the voice message is still heard clearly. Therefore, it is important that the SSA audio files are created with clear loud audio to ensure they can still be heard clearly when played at reduced levels.

2.13

Utilities

This chapter explains the operations of the utility functions available in your radio.

2.13.1

Selecting the Power Level

Prerequisites:



NOTICE: This feature must be preprogrammed by a qualified radio technician.

When and where to use: This feature enables you to reduce the transmit power level for specific case that requires a lower power level. You can select the power level at which your radio transmits. The radio always turns on to the default setting. These reduced transmit power level settings do not affect the receiving performance of your radio, nor diminish the overall quality of the audio and data functionality of the radio given the following conditions.

Power level `Low` enables a shorter transmitting distance and to conserve power. Power level `High` enables a longer transmitting distance.

Do one of the following to select the power level. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Selecting the Power Level using the **Transmit Power Level** switch:
 - a. Use the preprogrammed **Transmit Power Level** switch to toggle the power level between low and high power.

The display shows `Low power` and the low power icon or the display shows `High power` and the high power icon.

2.13.2

Enabling and Disabling the Radio Alias

When and where to use: This feature allows you to display or hide the radio alias (name).

Procedure:

Press the **Menu Select** button directly below `MyID`.

The display shows momentary `Radio ID off`, and the radio alias disappears from the Home screen or the display shows momentary `Radio ID on`, and the radio alias appears on the Home screen.

2.13.3

Controlling the Display Backlight

When and where to use: You can enable or disable the radio display backlight as needed, if poor light conditions make the display or keypad difficult to read.

Depending on how your radio is preprogrammed, you can also maintain a minimum backlight level on the radio front display.



NOTICE: The backlight setting also affects the **Menu Select** buttons backlighting accordingly. The backlight remains on for a preprogrammed time before it automatically turns off completely or returns to the minimum backlight level.

Procedure:

Perform one of the following actions:

- To toggle the backlight on or off, press the preprogrammed **Light/Flip** button.
- To turn the backlight on, press either the **Menu Select** buttons or any programmable radio controls or buttons.

2.13.4

Locking and Unlocking the Controls

When and where to use: You can lock your radio programmable buttons and MFK to avoid inadvertent entry. Check with your dealer or qualified technician for best selection to suit your usage.

Procedure:

- 1 Toggle the preprogrammed **Keypad/Control Lock** button to on.
The display shows `Kypd/Ctrl Lock`.
- 2 Toggle again to unlock the controls.

2.13.5

Turning the Controls and Buttons Tones On or Off

When and where to use: You can enable and disable the tones of Navigation buttons and controls if needed.

Procedure:

- Turning the tones on or off using the preprogrammed **Mute** button:
 - a. To turn the tones off or on, press the preprogrammed **Mute** button.

2.13.6

Turning Voice Mute On or Off

When and where to use: You can enable and disable voice transmission, if needed.

Procedure:

- Turning Voice Mute off or on using the preprogrammed **Voice Mute** button:
 - a. To turn the feature off or on, press the preprogrammed **Voice Mute** button.

The display momentarily shows *Voice mute off*, and you hear a short tone, indicating that the feature is disabled or the display shows *momentary Voice mute on*, and you hear a short tone, indicating that the feature is enabled.

2.13.7

Using the Time-Out Timer

When and where to use: This feature turns off the transmitter of your radio. You cannot transmit longer than the preset timer setting.

If you attempt to do so, the radio automatically stops your transmission, and you hear a talk-prohibit tone.

The timer is defaulted at 60 seconds, but it can be preprogrammed from 15 to 465 seconds, in 15-second intervals, or it can be disabled entirely for each radio mode, by a qualified radio technician.



NOTICE: You hear a brief, low-pitched, warning tone four seconds before the transmission times out.

Procedure:

- 1 Hold down the **PTT** button longer than the preprogrammed time.
You hear a continuous talk prohibit tone. After four seconds, the transmission is cut-off and the LED goes out.
- 2 Release the **PTT** button.
The timer resets.
- 3 To re-transmit, press the **PTT** button.
The time-out timer restarts and the LED lights up solid red.

2.13.8

Using Conventional Squelch Operation Features

This feature filters out unwanted calls with low signal strength or channels that have a higher than normal background noise.

2.13.8.1

Analog Options

Tone Private Line, Digital Private-Line, and carrier squelch can be available (preprogrammed) per channel.

Option	Result
Carrier squelch	You hear all traffic on a channel.

Option	Result
Tone Private Line or Digital Private-Line	The radio responds only to your messages.

2.13.8.2

Digital Options

One or more of the following options may be preprogrammed in your radio. Check with your dealer or system administrator for more information.

Option	Result
Digital Carrier-Operated Squelch	You hear all digital traffic.
Normal Squelch	You hear any digital traffic having the correct network access code.
Selective Switch	You hear any digital traffic having the correct network access code and correct talkgroup.

2.13.9

Using the PL Defeat Feature

This feature allows you to override any coded squelch that preprogrammed to a channel. The radio also unmutes to any digital activity on a digital channel. When this feature is active, the Carrier Squelch status indicator is displayed.

Procedure:

Place the preprogrammed **PL Defeat** switch in the PL Defeat position.

One of the following occurs:

- The radio plays the active transmission on the channel.
- The radio is muted if no activity is present.

2.13.10

Digital PTT ID Support

This feature allows you to see the radio ID (number) of the radio from whom you are currently receiving a transmission. This ID, consisting up to a maximum of eight characters, can be viewed by both the receiving radio and the dispatcher.

The ID number of your radio is also automatically sent every time the **PTT** button is pressed. This is a per-channel feature. For digital voice transmissions, the ID of your radio is sent continuously during the voice message.

2.13.11

Smart PTT (Conventional Only)

Smart PTT is a per-personality, programmable feature used to keep radio users from talking over other radio conversations. When Smart PTT is enabled in your radio, you cannot transmit on an active channel.

The following table shows the variations of Smart PTT.

Mode	Description
Transmit Inhibit on Busy Channel with Carrier	You cannot transmit if traffic is detected on the channel.
Transmit Inhibit on Busy Channel with Wrong Squelch Code	You cannot transmit on an active channel with a squelch code or (if secure-equipped) encryption key other than your own. If the PL code is the same as yours, the transmission is not prevented.
Quick-Key Override	Your radio must be preprogrammed to allow you to use Quick-Key Override. This feature works with either one of the two above variations. You can override the transmit-inhibit state by quick-keying the radio (press PTT button twice within the preprogrammed time limit).

2.13.12

Viewing the IP Address

When and where to use: This feature displays the IP address.

Procedure:

- 1 Perform one of the following actions:
 - Press the preprogrammed **IP** button.
 - Press the **Menu Select** button directly below **IP**.

The display shows the IP Address screen.

- 2 Press **Exit** to return to the Home screen.

2.13.13

Transmit Inhibit

This feature is available for APCO 25 trunking, Type II trunking and Conventional operations for all APX radios.

When Transmit Inhibit feature is enabled, the radio stops all transmission including voice and data. The radio can receive messages but is not able to reply the acknowledgment request of the received message.

User can physically control the transmission of the radio especially during operation in hazardous environments with this feature. An environment is considered hazardous when the power emitted by the radio power amplifier could initiate an explosion or other dangerous reactions.

When the Transmit Inhibit feature is disabled, the radio functions according to its normal operations.

The radio sounds alert tone when user enters or exits this feature and also when **PTT** is pressed.



NOTICE: Acknowledgment of any messages required from the radio is not transmitted if the Transmit Inhibition is enabled.

2.13.13.1

Enabling Transmit Inhibition

Procedure:

- 1 Press the **Transmit Inhibit** programmable button.



NOTICE: If the user has disabled TX Inhibit using the menu and then moves the switch to the position where TX Inhibit is enabled, the new value overwrites the menu value.

The display shows `Tx inhibit on`. You hear a sequence of short, low-high tones to indicate transmission is inhibited.

Pressing **PTT** triggers the radio sounds a constant short, low-pitched tone (reject tone).



NOTICE: The status of the Transmit Inhibit does not change after the radio powers up.

2.13.13.2

Disabling Transmit Inhibition

Procedure:

- 1 Press the Transmit Inhibit programmable button.



NOTICE: If the user has disabled TX Inhibit using the softkey and then moves the switch to the position where TX Inhibit is enabled, the new value overwrites the menu value.

The display shows `Tx inhibit off`. You hear a sequence of short, high-low tone (Transmit Inhibit Off tone) to indicate transmission is back to normal operation.

2.13.14

Instant Recall

This feature allows the user to save the last received call and playback the recorded call.

The feature buffers all incoming audio over the air and stored when the audio is saved.

2.13.14.1

Saving and Playback Calls

When and where to use:

Procedure:

- Saving the recorded calls using the preprogrammed **Record Playback** button:
 - a. Long press the preprogrammed **Record Playback** button to save the recorded calls.

Radio displays `Audio Saved` momentarily.

Radio plays the saved call automatically if call saving is successful.

A tone sounds if call saving is not successful.

- Playback the saved calls using the preprogrammed **Record Playback** button:

- a. Short press the preprogrammed **Record Playback** button to playback the saved calls.
- b. Short press the preprogrammed **Record Playback** button again to skip to the next saved call. If there is only a single saved call, the playback skips to the end of the call.

Radio auto playback the most recent incoming call followed by saved calls in chronological order.

Radio displays the playback status.



NOTICE:

Received call overwrites the ongoing record playback. User can short press the programmable button within three seconds to continue the playback and ignore the receiving call.

User can short press the programmable button to trigger playback when the radio is receiving call to overwrite the receiving call.

Playback can be halted by any tone and button press except for specific buttons. Check with your dealer or system administrator for more information.

Chapter 3

Accessories

Not all accessories are FCC certified to operate with all radio models and/or bandsplits. Refer to the radio price pages for a list of FCC certified accessories or contact your sales representative for accessory compatibility.

Visit <http://www.motorolasolutions.com> to know more about the accessories supported by this radio.



NOTICE:

Only the following programming cables are compatible with the radios.

- APX DMR Port Programming Cable (PMKN4012B)
- Test and Alignment Programming Cable (PMKN4013C)

Chapter 4

Maritime Radio Use in the VHF Frequency Range

4.1

Special Channel Assignments

4.1.1

Emergency Channel

If you are in imminent and grave danger at sea and require emergency assistance, use VHF Channel 16 to send a distress call to nearby vessels and the United States Coast Guard. Transmit the following information, in this order:

- 1 “MAYDAY, MAYDAY, MAYDAY.”
- 2 “THIS IS _____, CALL SIGN _____.” State the name of the vessel in distress 3 times, followed by the call sign or other identification of the vessel, stated 3 times.
- 3 Repeat “MAYDAY” and the name of the vessel.
- 4 “WE ARE LOCATED AT _____.” State the position of the vessel in distress, using any information that will help responders to locate you, e.g.:
 - latitude and longitude
 - bearing (state whether you are using true or magnetic north)
 - distance to a well-known landmark
 - vessel course, speed or destination
- 5 State the nature of the distress.
- 6 Specify what kind of assistance you need.
- 7 State the number of persons on board and the number needing medical attention, if any.
- 8 Mention any other information that would be helpful to responders, such as type of vessel, vessel length and/or tonnage, hull color, etc.
- 9 “OVER.”
- 10 Wait for a response.
- 11 If you do not receive an immediate response, remain by the radio and repeat the transmission at intervals until you receive a response. Be prepared to follow any instructions given to you.

4.1.2

Non-Commercial Call Channel

For non-commercial transmissions, such as fishing reports, rendezvous arrangements, repair scheduling, or berthing information, use **VHF Channel 9**.

4.2

Operating Frequency Requirements

A radio designated for shipboard use must comply with Federal Communications Commission Rule Part 80 as follows:

- on ships subject to Part II of Title III of the Communications Act, the radio must be capable of operating on the 156.800 MHz frequency.
- on ships subject to the Safety Convention, the radio must be capable of operating:
 - in the simplex mode on the ship station transmitting frequencies specified in the 156.025–157.425 MHz frequency band, and
 - in the semiduplex mode on the two frequency channels specified in the table below.



NOTICE:

Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be lawfully used by the general public in US waters.

Additional information about operating requirements in the Maritime Services can be obtained from the full text of FCC Rule Part 80 and from the US Coast Guard.

Table 1: VHF Marine Channel List

Channel Number	Frequency (MHz)	
	Transmit	Receive
1	156.050	160.650
2	156.100	160.700
*	156.150	160.750
4	156.200	160.800
5	156.250	160.850
6	156.300	–
7	156.350	160.950
8	156.400	–
9	156.450	156.450
10	156.500	156.500
11	156.550	156.550
12	156.600	156.600
13**	156.650	156.650
14	156.700	156.700
15**	156.750	156.750
16	156.800	156.800
17**	156.850	156.850
18	156.900	161.500
19	156.950	161.550
20	157.000	161.600
*	157.050	161.650

Chapter 4: Maritime Radio Use in the VHF Frequency Range

22	157.100	161.700
*	157.150	161.750
24	157.200	161.800
25	157.250	161.850
26	157.300	161.900
27	157.350	161.950
28	157.400	162.000
60	156.025	160.625
*	156.075	160.675
62	156.125	160.725
63	156.175	160.775
*	156.225	160.825
65	156.275	160.875
66	156.325	160.925
67**	156.375	156.375
68	156.425	156.425
69	156.475	156.475
71	156.575	156.575
72	156.625	—
73	156.675	156.675
74	156.725	156.725
75	***	***
76	***	***
77**	156.875	—
78	156.925	161.525
79	156.975	161.575
80	157.025	161.625
*	157.075	161.675
*	157.125	161.725
*	157.175	161.775
84	157.225	161.825
85	157.275	161.875
86	157.325	161.925
87	157.375	161.975
88	157.425	162.025

**NOTICE:**

* Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be **lawfully used** by the general public in US waters.

** Low power (1 W) only.

*** Guard band.



NOTICE: A – in the Receive column indicates that the channel is transmit only.

4.3

Declaration of Compliance for the Use of Distress and Safety Frequencies

The radio equipment does not employ a modulation other than the internationally adopted modulation for maritime use when it operates on the distress and safety frequencies specified in RSS-182 Section 7.3.

4.4

Technical Parameters for Interfacing External Data Sources

	RS232	USB	SB9600
Input Voltage (Volts Peak-to-peak)	18 V	3.6 V	5 V
Max Data Rate	115 Kbps	12 Mbps	9.6 Kbps
Impedance	5000 Ω	90 Ω	120 Ω

Chapter 5

Glossary

This glossary contains an alphabetical listing of terms and their definitions that are applicable to portable and mobile subscriber radio products.

ACK

Acknowledgment of communication.

Active Channel

A channel that has traffic on it.

Analog Signal

An RF signal that has a continuous nature rather than a pulsed or discrete nature.

ARS

Automatic Registration Service

ASTRO 25

Motorola Solutions standard for wireless digital trunked communications.

ASTRO conventional

Motorola Solutions standard for wireless analog or digital conventional communications.

Autoscan

A feature that allows the radio to automatically scan the members of a scan list.

Call Alert

Privately paging an individual by sending an audible tone.

Carrier Squelch

Feature that responds to the presence of an RF carrier by opening or unmuting (turning on) a receiver audio circuit. A squelch circuit silences the radio when no signal is being received so that the user does not have to listen to "noise."

Central Controller

A software-controlled, computer-driven device that receives and generates data for the trunked radios assigned to it. It Monitors and directs the operations of the trunked repeaters.

Channel

A group of characteristics, such as transmit/receive frequency pairs, radio parameters, and encryption encoding.

Control Channel

In a trunking system, one of the channels that is used to provide a continuous, two-way/data-communications path between the central controller and all radios on the system.

Conventional

Typically refers to radio-to-radio communications, sometimes through a repeater. Frequencies are shared with other users without the aid of a central controller to assign communications channels.

Conventional Scan List

A scan list that includes only conventional channels.

Cursor

A visual tracking marker (a blinking line) that indicates a location on a display.

Digital Private Line

A type of digital communications that utilizes privacy call, as well as memory channel and busy channel lock out to enhance communication efficiency.

Digital Signal

An RF signal that has a pulsed, or discrete, nature, rather than a continuous nature.

Dispatcher

An individual who has radio-system management duties and responsibilities.

Digital Signal Processor

A microcontroller specifically designed for performing the mathematics involved in manipulating analog information, such as sound, that has been converted into a digital form. DSP also implies the use of a data compression technique.

Dynamic Regrouping

A feature that allows the dispatcher to temporarily reassign selected radios to a single special channel so they can communicate with each other.

Failsoft

A backup system that allows communication in a non-trunked, conventional mode if the trunked system fails.

FCC

Federal Communications Commission.

Hang up

Disconnect.

IV&D

Integrated Voice and Data.

Key Variable Loader (KVL) A portable, handheld, rugged device used to transfer encryption keys to a target device. Encryption keys can be entered manually by the KVL user, auto-generated by

the KVL, obtained from or shared with another KVL, or downloaded from a Key Management Facility (KMF).

Liquid-Crystal Display (LCD)

An LCD uses two sheets of polarizing material with a liquid-crystal solution between them. An electric current passed through the liquid causes the crystals to align so that light cannot pass through them.

Light Emitting Diode (LED)

An electronic device that lights up when electricity is passed through it.

MDC

Motorola Solutions Digital Communications.

Menu Entry

A software-activated feature shown at the bottom of the display. Selection of a feature is controlled by the programming of the buttons on the side of the radio.

Monitor

Check channel activity by pressing the Monitor button. If the channel is clear, you hear static. If the channel is in use, you hear conversation. It also serves as a way to check the volume level of the radio, since the radio “opens the squelch” when the monitor button is pressed.

Multi-Function Knob

It works as a power on/off button, provides primary and secondary functions like volume change and mode change.

Multi-System Talkgroup Scan List

A scan list that can include both talkgroups (trunked) and channels (conventional).

Network Access Code

Network Access Code (NAC) operates on digital channels to reduce voice channel interference between adjacent systems and sites.

Non-tactical/revert

The user will talk on a preprogrammed emergency channel. The emergency alarm is sent out on this same channel.

Over-The-Air Rekeying

Allows the dispatcher to remotely reprogram the encryption keys in the radio.

Page

A one-way alert with audio and/or display messages.

Personality

A set of unique features specific to a radio.

PIN

Personal Identification Number.

Preprogrammed

A software feature that has been activated by a qualified radio technician.

Private (Conversation) Call

A feature that lets you have a private conversation with another radio user in the group.

Private Line (PL)

A sub-audible tone that is transmitted such that only receivers decoding the tone receives it.

Programmable

A radio control that can have a radio feature assigned to it.

Push-to-Talk

PTT-The switch or button usually located on the left side of the radio which, when pressed, causes the radio to transmit. When the PTT is released, the unit returns to receive operation.

Radio Frequency

RF-The portion of the electromagnetic spectrum between audio sound and infrared light (approximately 10 kHz to 10 GHz).

Repeater

Remote transmit/receive facility that re-transmits received signals in order to improve communications range and coverage (conventional operation).

selective switch

Any digital P25 traffic having the correct Network Access Code and the correct talkgroup.

Squelch

Muting of audio circuits when received signal levels fall below a pre-determined value. With carrier squelch, all channel activity that exceeds the preset squelch level can be heard.

Synchronous Serial Interface (SSI)

DSP interface to peripherals that consists of a clock signal line, a frame synchronization signal line, and a data line.

Standby

An operating condition whereby the radio's speaker is muted but still continues to receive data.

Tactical/non-revert

The user will talk on the channel that was selected before the radio entered the emergency state.

TalkAround

Bypassing a repeater and talking directly to another unit for local unit-to-unit communications.

Talkgroup

An organization or group of radio users who communicate with each other using the same communications path.

Trunking

The automatic sharing of communications paths between a large number of users. Allows users to share a smaller number of frequencies because a repeater or communications path is assigned to a talkgroup for the duration of a conversation.

Trunking Priority Monitor scan list

A scan list that includes talkgroups that are all from the same trunking system.

VRS

Vehicular Repeater System.

Zone

A grouping of channels.

Chapter 6

Limited Warranty

6.1

MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

6.2

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA SOLUTIONS, INC. (“MOTOROLA”) warrants the MOTOROLA SOLUTIONS manufactured Communication Products listed below (“Product”) against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

ASTRO APX 4000 Portable Units	One (1) Year
Product Accessories	One (1) Year

MOTOROLA SOLUTIONS, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA SOLUTIONS.

This express limited warranty is extended by MOTOROLA SOLUTIONS to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA SOLUTIONS. MOTOROLA SOLUTIONS assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA SOLUTIONS.

Unless made in a separate agreement between MOTOROLA SOLUTIONS and the original end user purchaser, MOTOROLA SOLUTIONS does not warrant the installation, maintenance or service of the Product.

MOTOROLA SOLUTIONS cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA SOLUTIONS disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

MOTOROLA SOLUTIONS offers the following optional extended service contracts.

DEVICE MANAGED SERVICES (DMS) ACCIDENTAL DAMAGE

Provides for extended hardware repair coverage INCLUDING CHEMICAL, LIQUID, FIRE, AND OTHER PHYSICAL DAMAGE. Accidental damage coverage is available in conjunction with MOTOROLA SOLUTIONS’S standard Commercial Warranty and starts from the FIRST DAY the radio is put into use. Service performed under this plan consists of repair or replacement of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay the inbound shipping charges only with use of the MOTOROLA SOLUTIONS designated delivery service. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS’S normal shipping methods.

DEVICE MANAGED SERVICES (DMS) STANDARD HARDWARE

Provides extended hardware normal wear and tear repair coverage beginning AFTER MOTOROLA SOLUTIONS'S standard Commercial Warranty period expires. Service performed under this plan consists of repair of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS'S normal shipping methods.

6.3

II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA SOLUTIONS'S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA SOLUTIONS's option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA SOLUTIONS BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

6.4

III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

6.5

IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA SOLUTIONS through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA SOLUTIONS at 1-800-927-2744 US/Canada.

6.6

V. WHAT THIS WARRANTY DOES NOT COVER:

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, accident, water, or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4 Breakage or damage to antennas unless caused directly by defects in material workmanship.

- 5 A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-MOTOROLA SOLUTIONS supplied equipment) which adversely affect performance of the Product or interfere with MOTOROLA SOLUTIONS's normal warranty inspection and testing of the Product to verify any warranty claim.
- 6 Product which has had the serial number removed or made illegible.
- 7 Rechargeable batteries if:
 - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
 - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8 Freight costs to the repair depot.
- 9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA SOLUTIONS's published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA SOLUTIONS.
- 10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- 11 Normal and customary wear and tear.

6.7

VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA SOLUTIONS will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and MOTOROLA SOLUTIONS will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 that MOTOROLA SOLUTIONS will be notified promptly in writing by such purchaser of any notice of such claim,
- 2 that MOTOROLA SOLUTIONS will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and
- 3 should the Product or parts become, or in MOTOROLA SOLUTIONS's opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA SOLUTIONS, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA SOLUTIONS.

MOTOROLA SOLUTIONS will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA SOLUTIONS, nor will MOTOROLA SOLUTIONS have any liability for the use of ancillary equipment or software not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product. The foregoing states the entire liability of MOTOROLA SOLUTIONS with respect to infringement of patents by the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA SOLUTIONS certain exclusive rights for copyrighted MOTOROLA SOLUTIONS software such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA SOLUTIONS software. MOTOROLA SOLUTIONS software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA SOLUTIONS software or

exercise of rights in such MOTOROLA SOLUTIONS software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA SOLUTIONS patent rights or copyrights.

6.8

VII. GOVERNING LAW:

This Warranty is governed by the laws of the State of Illinois, U.S.A.

6.9

VIII. For Australia Only

This warranty is given by Motorola Solutions Australia Pty Limited (ABN 16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria.

Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Motorola Solutions Australia's limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website: http://www.motorolasolutions.com/XA-EN/Pages/Contact_Us for the most updated warranty terms.