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Declaration of Conformity

This declaration is applicable to your radio only if your radio is labeled with the following FCC logo.
Per FCC CFR 47 Part 2 Section 2.1077(a)

Responsible Party
Name: Motorola Solutions, Inc.
Address: 1303 East Algonquin Road, Schaumburg, IL 60196-1078, U.S.A.
Phone Number: 1-800-927-2744

Hereby declares that APX Mobile conforms to FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

Class B Digital Device
As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTICE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules and Industry Canada license-exempt RSS standard. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio or TV technician for help.
Important Safety Information


CAUTION:
This radio is restricted to Occupational use only.

Before using the radio, read the RF Energy Exposure and Product Safety Guide for Mobile Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

For a list of Motorola Solutions-approved antennas and other accessories, visit the following website:

http://www.motorolasolutions.com

Any modification to this device, not expressly authorized by Motorola Solutions, may void the user's authority to operate this device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter is approved by Industry Canada to operate with a Motorola Solutions-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

NOTICE: Setting up the radio as an RF Modem takes complete control of the radio. In this mode, the radio no longer responds to button and PTT presses nor will it unmute to voice activity. This mode is designed to receive and pass specifically formatted over the air data to a tethered computer with RF modem enabled applications. This mode can only be exit by reprogramming the radio with Customer Programming Software (CPS) to not operate in RF modem mode and cycling power.
Notice to Users (FCC and Industry Canada)

This device complies with Part 15 of the FCC rules and Industry Canada's license-exempt RSS's per the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.
Software Version

All the features described in the following sections are supported by the software version R20.60.00 or later.

See Accessing the Radio Information on page 126 to determine the software version of your radio.

Check with your dealer or system administrator for more details of all the supported features.
Computer Software Copyrights

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Disclaimer

The information in this document is carefully examined, and is believed to be entirely reliable. However, no responsibility is assumed for inaccuracies.

Furthermore, Motorola Solutions reserves the right to make changes to any products herein to improve readability, function, or design. Motorola Solutions does not assume any liability arising out of the applications or use of any product or circuit described herein; nor does it cover any license under its patent rights, nor the rights of others.
Read Me First

This User Guide covers the basic operation of the radio. However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

If you attempt to use features which are mutually exclusive, one or more of the following occurs:

- A negative tone sounds.
- The radio displays Feature not allowed.

Notations Used in This Manual

Throughout the text in this publication, you will notice the use of Warning, Caution, and Notice. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.

**WARNING:** An operational procedure, practice, or condition and so on, which may result in injury or death if not carefully observed.

**CAUTION:** An operational procedure, practice, or condition and so on, which may result in damage to the equipment if not carefully observed.

**NOTICE:** An operational procedure, practice, or condition and so on, which is essential to emphasize.

The following special notations identify certain items.

<table>
<thead>
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<th>Example</th>
<th>Description</th>
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<tr>
<td>Home button</td>
<td>Buttons and keys are shown in bold print or as an icon.</td>
</tr>
<tr>
<td>Phone</td>
<td>Menu entries are shown similar to the way they appear on the display of the radio.</td>
</tr>
<tr>
<td></td>
<td>This means “Press the right side of the 4-Way Navigation Button”.</td>
</tr>
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Radio Maintenance

This chapter covers the radio care.

Radio Care

Proper radio usage and care assures efficient operation and long life for the product.

The following are recommendations and warnings when using the radio.
CAUTION:

- Your radio casing has a vent port that allows for pressure equalization in the radio. Never poke this vent with any objects, such as needles, tweezers, or screwdrivers.
- Avoid subjecting the radio to an excess of liquids.
- Accessory connector cover must be attached to the radio accessory connector if an accessory is not attached to the radio.
- If the radio is submerged or exposed to a high force water spray, such as from a hose, remove the accessory connector cover immediately and check to make sure no water was forced into the accessory connector/radio interface. Rinse and dry the area and re-attach the accessory or accessory connector cover if leakage occurs.
- If the radio is exposed to a corrosive environment, such as salt water or corrosive gases or liquids, rinse and clean the radio immediately to prevent damage to radio materials, especially plated surfaces. Refer to Cleaning Your Radio for detailed instructions. Remove the battery and the antenna before cleaning.
- If the radio has been submerged in water, shake the radio well so that any water that may be trapped inside the speaker grille and microphone port can be removed. Otherwise, the water will decrease the audio quality of the radio.
- Do not disassemble the radio. This could damage radio seals and result in leak paths into the radio.
- Underwriter Laboratory (UL) certified radios should only be opened and serviced by UL approved service centers. Opening or repairing at unauthorized locations will invalidate the radio’s hazardous location rating.
- Do not pound, drop, or throw the radio unnecessarily.

The following are suggestions to assist you in troubleshooting possible operating problems.

CAUTION: The cables that connect to the rear of the radio could have live voltage on some of their pins. Do not remove or reconnect these cables. Only a qualified radio technician should perform this task. Service performed by unauthorized personnel may cause the radio to transmit an emergency alarm even if the unit is turned off.

If your radio is locked up or the display shows FAIL 01/09, turn the radio off and then back on. If this does not correct the condition, take the radio to a qualified radio technician for service.

If radio operation is intermittent, check with other persons using the system for similar problems before taking the radio in for service. Similar problems indicate a system malfunction rather than a radio failure.

If symptoms persist or, if your unit exhibits other problems, contact a qualified radio technician.

Cleaning the External Surface of the Radio

When and where to use:

CAUTION: Do not use solvents to clean your radio. Spirits may permanently damage the radio housing.

Do not submerge the radio in detergent solution.

Procedure:

1. Combine one teaspoon of mild diswashing detergent to one gallon of water (0.5% solution).
2. Apply the solution sparingly with a stiff, non-metallic, short-bristled brush, making sure excess detergent does not get entrapped near the connectors, controls or crevices.
3. Dry the radio thoroughly with a soft, lint-free cloth.
**Additional Performance Enhancement**

The following performance enhancements are some of the latest creations designed to enhance the security, quality, and efficiency of the radios.

**ASTRO 25 Enhanced Data**

ASTRO 25 Enhanced Data is optimized to handle different message sizes and variable update rates from different applications of the radio. Add Enhanced Data to the Integrated Data system with a software installation to improve data channel efficiency and enable denser network traffic.

**Dynamic System Resilience (DSR)**

DSR ensures the radio system is seamlessly switched to a backup master site dynamically in case of system failure. DSR also provides additional indication such as failure detection, fault recovery, and redundancy within the system to address to the user in need. Mechanisms related to the Integrated Voice and Data (IV&D) or data centric are all supported by DSR.

**CrossTalk Prevention**

This feature prevents crosstalk scenarios from happening, especially when a wideband antenna is used. This feature allows the adjustment of the internal SSI clock rate of the radio. This subsequently reduces the possibility of radio frequency interfering spurs and prevents the issues of crosstalk.

**Encrypted Integrated Data (EID)**

EID provides security encryption and authentication of IV&D data bearer service communication between the radio and the Customer Enterprise Network.

**SecureNet**

SecureNet allows user to perform secured communications on an Analog or Motorola Data Communication (MDC) channel. The MDC Over-the-Air Rekeying (OTAR) feature will allow users to perform OTAR activities on an MDC channel.

**Over-the-Air Rekeying**

The Over-the-Air Rekeying (OTAR) feature allows the dispatcher to remotely reprogram encryption keys in the radio after a rekey request.

**Single-system OTAR**

Single-system OTAR allows a radio to be rekeyed by only one Key Management Facility (KMF) or Key Management Controller (KMC).

**Multi-system OTAR**

Multi-system OTAR allows a radio to be rekeyed by multiple KMFs. After an initial programming, the radio is able to seamlessly move to different secure systems associated to a newly selected channel.

**NOTICE:** This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

**P25 Digital Vehicular Repeater System (DVRS)**

Motorola Solutions offers an MSI Certified APX compatible, third Party, P25 Digital Vehicular Repeater System (DVRS) that provides low-cost portable radio coverage in areas where only mobile radio coverage is available and portable radio coverage is either intermittent or non-existent.
**NOTICE:** Portable subscriber units enabled in the system for Radio Authentication shall be able to authenticate regardless of whether they are communicating directly on the system or through a DVRS.

### Conventional Talkgroup and Radio Scan Enhancements

A few enhancements have been made to the Conventional Talkgroup at the system. These enhancements improve the Scan feature operation significantly when multiple agencies are using a single conventional radio frequency channel. These enhancements allow users to use Selective Squelch to operate on only the subset of talkgroups that are relevant to the users rather than all talkgroups on the channel. These Scan improvements have been made to eliminate the audio holes that were present and to turn on the busy LED when activity is present on the channel. Mixed Vote Scan and Standard Conventional Scan configurations are supported. Priority Operation is also supported.

Up to 30 different talkgroups can be supported using conventional channels. A maximum of four talkgroups can be supported when Vote Scan channels are being used.

Smart PTT is supported with this enhancement as Smart PTT prevents users from transmitting while other users are on the channel.

**NOTICE:** User Selectable Talkgroups are not compatible with this Conventional Talkgroup Enhancement.

### What Your Dealer/System Administrator Can Tell You

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?

**NOTICE:** Specifications may vary for different radio models. Check with your dealer or system administrator for more information.
Preparing Your Radio for Use

This section provides simple instructions to prepare your radio for use.

Turning On the Radio

Procedure:

1. Press the **Power Button** briefly to power on the radio.

After a short time, the red, yellow, and green LEDs light up. The display then shows the following:

- Current zone and channel text
- Codeplug Alias
- Menu items on the home screen

Codeplug Alias feature is enabled through Customer Programming Software (CPS) configuration to display the codeplug alias as a temporary text during power on.

The backlight turns on to the last selected dim level.

**NOTICE:** The **Power Button** is ignored if it is pressed before the LED lights up.

If **Fail ##/##** appears on the display, the radio will not function until the condition has been corrected.

If **Error ##/##** appears, some non-critical data has been changed. If either of these displays appear, if the display goes blank, or if the unit appears to be locked up, see [Radio Maintenance on page 17](#) for more information.

If **Ch mismatch** appears, means that either the Control Head has been connected to an incompatible transceiver, or vice versa.

If your radio does not power up, contact your dealer.

2. To turn off the radio, press the **Power** button after the LEDs light up.

**NOTICE:** The duration that user must press and hold the **Power** button to turn off the radio is programmable by a qualified radio technician.

Adjusting the Volume

Procedure:

1. To increase the volume, rotate the **Multi-Function Knob** clockwise.
To decrease the volume, rotate this knob counterclockwise.
The display shows volume bars and volume level when you change the volume.

**Validating Compatibility During Power Up**

**When and where to use:** The radio validates and updates the software and hardware of your control head(s) during power up. During validation, the display shows Maintenance Mode Remote Device promptly followed by other maintenance statuses.

**Procedure:**

Press the **Power On/Off** Button to reset when the display shows Update done Please reset upon completion, or when the display shows Update failed Please reset when it fails to update.

If the software updates are complete, the radio runs the usual power up operation.

If the updates are incomplete, the radio runs the Maintenance Mode and the display shows Maintenance Mode Remote Device; promptly followed by other maintenance statuses again.

**NOTICE:** If SW incomplete appears, use Flashport Recovery Tool to update the control heads before you power on the radio again.
Radio Controls

This chapter explains the buttons and functions to control the radio.

Control Head and Microphone

**NOTICE:** The microphone is not part of a radio. It is an optional accessory.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Accessory Port (Microphone)</td>
</tr>
<tr>
<td>2</td>
<td>Menu Select Buttons(^1)</td>
</tr>
<tr>
<td>3</td>
<td>4-Way Navigation Buttons</td>
</tr>
<tr>
<td>4</td>
<td>Home Button(^1)</td>
</tr>
<tr>
<td>5</td>
<td>Data Button(^1)</td>
</tr>
<tr>
<td>6</td>
<td>Bluetooth Indicator(^2)</td>
</tr>
<tr>
<td>7</td>
<td>Accy 2-Dot Button(^1)</td>
</tr>
<tr>
<td>8</td>
<td>Accy 1-Dot Button(^1)</td>
</tr>
</tbody>
</table>

\(^1\) These radio controls/buttons are programmable.

\(^2\) The hardware of your radio is Bluetooth ready. Check with your dealer or system administrator for more details of all the features supported.
Programmable Features

Any reference in this manual to controls that are preprogrammed means that a qualified radio technician must use the radio programming software to assign a feature to a control.

Your dealer can program the programmable buttons as shortcuts to radio functions or preset channels/groups depending on the duration of a button press. Some functions can also be programmed to the radio switches.

One Touch Button

Each of the four Menu Select buttons, the Emergency button and the three Accy buttons on the microphone are programmable buttons which can be preprogrammed by a qualified radio technician to a default function which is activated upon a short press.

Assignable Radio Functions

Auxiliary
Switches back and forth between two radios that are attached to the same control head.

Call Alert
Allows the radio to function like a pager, or to verify if a radio is active on the system.

Call Response
Allows you to answer a private call or phone call.

Channel
Selects a channel.

Contacts
Selects the Contacts menu.

Delete
Deletes digit, or deletes a nuisance channel in Scan.

Digital Vehicle Repeater System
Toggles between the Digital Vehicle Repeater System (VRS) mode.
Dynamic Priority (Conventional Only)
Allows any channel in a Scan List (except for the Priority-One channel) to temporarily replace the Priority-Two channel.

Emergency
Depending on the programming, initiates or cancels an emergency alarm or call.

Ext PA On/Off
Toggles the audio routing between the connected public address (PA) loudspeaker amplifier and the internal public address (PA) system of the radio.

Intercom
Enables users of multiple control heads to talk to each other using the control heads in a multi-control head setup.

Internet Protocol Address
Displays the Internet Protocol (IP) address, device name, and status of the radio.

Location
Determines the current location (latitude, longitude, time, and date), and also the distance and bearing to another location or turns the GPS functionality on or off for all locations.

Message
Enters the current message list.

Monitor (Conventional Only)
Monitors a selected channel for all radio traffic until the function is disabled.

Multiple Private Line (Conventional Only)
Selects the Multiple Private Line lists.

Nuisance Delete
Temporarily removes an unwanted channel, except for priority channels or the designated transmit channel from the scan list.

One Touch 1–4
Launches a specific feature with. You can set up as many as four separately programmed buttons for four different features.

Phone
Allows you to make and receive calls similar to standard phone calls.

Private Call (Trunking Only)
Allows a call from one individual radio to another.

Private Line Defeat (Conventional Only)
Overrides any coded squelch (DPL or PL) that is preprogrammed to a channel.

Priority Dispatch
Allows you to call the dispatcher on a different talkgroup.

Radio Profiles
Allows easy access to a set of preprogrammed visual and audio settings of the radio.

Recent Calls
Allows easy access to the list of calls recently received or made.

Rekey Request
Notifies the dispatcher that a new encryption key is needed.

Repeater Access Button (RAB) (Conventional Only)
Allows you to manually send a repeater access codeword.

Reprogram Request (Trunking Only)
Notifies the dispatcher that a new dynamic regrouping assignment is needed.
Request-To-Talk (Conventional Only)
Notifies the dispatcher that you want to send a voice call.

Scan
Toggles scan on or off.

Scan List Programming
Selects the scan list for editing (by pressing and holding the Scan button).

Secure/Clear
Toggles secure transmission on or off.

Selective Call (Conventional Only)
Calls an assigned radio.

Siren
Turns different Siren Tones on or off.

Site Display/Search (Trunking Only)
Displays the current site ID and RSSI value; performs site search for Automatic Multiple Site Select (AMSS) or SmartZone operation.

Site Lock/Unlock (Trunking Only)
Locks onto a specific site.

Status (ASTRO 25 Trunking Only)
Sends data calls to the dispatcher about a predefined status.

Talkaround/Direct (Conventional Only)
Toggles between using a repeater or communicating directly with another radio.

Talkgroup (Conventional Only)
Allows a call from an individual radio to a group of radios.

Text Messaging Service (TMS)
Selects the text messaging menu.

TMS Quick Text
Selects a predefined message.

User
Automatically registers the user to the server.

Virtual Partner
Enables the Virtual Partner feature and allows you to perform queries using ViQi.

Zone Down
Toggles downward through the zones in the radio.

Zone Select
Allows selection from a list of zones.

Zone Up
Toggles upward through the zones in the radio.

Assignable Settings or Utility Functions

Air Horn
Toggles the external air horn alert tone on and off.

All Tones/Alerts
Toggles all tones on and off.

Channel Announcement
Allows you to hear the Voice Announcement audio file that is assigned to the current channel/mode of the radio.
Dim
Short Press changes the display brightness, while Long Press toggle between day/night mode.

External Radio
Toggles the external radio on and off.

Front/Rear
Toggles between one of the two control heads.

HiLo
Toggles the HiLo Airhorn tones on and off.

Horns/Lights
Toggles the horns and lights feature on and off.

Keypad Lock
Toggles the keypad lock on and off.

Keypad Mute
Toggles the keypad tones on and off.

Low Power
Toggles the transmit power level between high and low.

Manual
Toggles the manual tone on and off.

Public Address On/Off
Toggles the internal public address (PA) system of the radio on and off.

Siren
Toggles the external siren alert tone on and off.

Speaker
Activates the external speaker to share your call with your group.

Squelch
Toggles the squelch level between normal open and tight.

TX Power Level
Toggles the transmit power level between high and low.

Voice Announcement
Audibly indicates the current feature mode, zone, or channel that you have been assigned to.

Voice Mute
Toggles the voice transmission between mute and unmute.

Wail
Toggles the external wail alert tone on and off.

Yelp
Toggles the external yelp alert tone on and off.

Accessing the Preprogrammed Functions

When and where to use: You can access various radio functions through one of the following methods.

Procedure:
- A short or long press of the relevant programmable buttons.
- Use the Menu Select Button ( ).
**Menu Select Buttons**

**NOTICE:** Check with your dealer or system administrator for the list of features activated in your radio.

Use the **Menu Select** button to access the menu entry of your radio feature. Your radio may be preprogrammed differently from the following example, but the steps for selecting a zone may to be the same.

Press the **Menu Select** button ( ) directly below **Zone**.

**Advance Programmable Buttons**

This feature is to help you to shorten the process of applying certain common features.

- **A** Emergency Button
- **B** Menu Select Buttons
- **C** Home & Data Buttons
- **D** Accy No-Dot Button (Purple)
- **E** Accy 1-Dot Button
- **F** Accy 2-Dot Button
**NOTICE:** These programmable buttons support the **One Touch Button** feature.

**(Quick Access) One Touch Button**
Enters a menu with a short press on the preprogrammed One Touch button. Features assigned to these buttons are Call, Call Alert, Phone, Repeater Access, MDC RTT Button Access, Status, and Message.

**Home Button**
Pressing the button returns you to the Home (default) screen. In most cases, this is the current mode. For selected radio features, the button is also used to save user-edited radio settings or information before returning you to the Home screen.

**NOTICE:** Some features do not require you to press to go to the Home screen. Refer to the individual feature sections in this manual for further details on saving user-edited radio settings or information.

The button also can revert to home channel from any other zone and mode in the radio. Check with your dealer or system administrator for more information.

**Dimmer Button**
Use this button to adjust the brightness of the display. Long press to toggle between day and night mode.

**4-Way Navigation Button**
Use the **4-Way Navigation Button** to scroll up, down, left, or right with one of the following methods.
- Press and release one of the buttons to scroll from one entry to the next one.
- Press and hold one of the buttons to have the radio toggles through the list automatically (release the button to stop).

**Data Feature Button**
Use **Data Feature button** to access data-related features, such as the Text Messaging Service (TMS) feature screen.

**Multi-Function Knob (MFK)**

**Mode Change**
Press the **MFK** once and turn clockwise to scroll the channel list.

**Volume Change**
Turn the **MFK** clockwise or counterclockwise to adjust the volume level of the speaker.

The volume level can be adjusted in 16 steps or 32 steps. A fast turn of the **MFK** adjusts the volume level in 16 steps with large increments in volume level. A slow turn of the **MFK** adjusts the volume level in 32 steps with small increments in volume level.

The display shows the volume level and bars to indicate the current level. The level of last selected volume when your radio powers down remains the same when the radio powers up.
The main display shows the icon of the secondary feature. The main display does not show the icon of primary feature.

Your radio by default is set to use the primary feature. Short press the MFK to toggle it to work on either the secondary or primary feature.

The concentric ring LED on the MFK will blink in green when the knob is set to secondary feature. The secondary feature has an inactivity timer. This timer starts when the secondary feature is idle. The radio returns to primary feature when the timer expires.

If the MFK is set to operate only one feature, it is recommended that it be set to Volume Change. Consult your dealer or system administrator for the best options available for MFK.

Keypad

You can use the 3 x 4 alphanumeric keypad on the keypad microphone to access your radio’s features. The keypad functions in a manner similar to a standard telephone keypad when entering numeric digits. When the keypad is used to edit a list, each key can generate different characters of the alphabet. The following tables show the number of times a key needs to be pressed to generate the required character.

Keypad Characters – Uppercase Mode

<table>
<thead>
<tr>
<th>Key</th>
<th>Number of Times Key is Pressed</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 2 3 4 5 6 7 8 9 1 1 1 1 1 1 1 1 1 2 2</td>
</tr>
<tr>
<td></td>
<td>0 1 2 3 4 5 6 7 8 9 0 1</td>
</tr>
<tr>
<td>1</td>
<td>1 . , ? ! ; @ _ - * # &amp; $ / + = \ &quot; ' ( )</td>
</tr>
<tr>
<td>2 abc</td>
<td>A B C</td>
</tr>
<tr>
<td>3 def</td>
<td>D E F</td>
</tr>
<tr>
<td>4ghi</td>
<td>G H I</td>
</tr>
<tr>
<td>5 jkl</td>
<td>J K L</td>
</tr>
<tr>
<td>6 mno</td>
<td>M N O</td>
</tr>
</tbody>
</table>
### Keypad Characters – Lowercase Mode

<table>
<thead>
<tr>
<th>Key</th>
<th>Number of Times Key is Pressed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>. , ? ! ; @ _ - * # &amp; $ / + = \ &quot; ' ( )</td>
</tr>
<tr>
<td>2</td>
<td>a b c</td>
</tr>
<tr>
<td>3</td>
<td>d e f</td>
</tr>
<tr>
<td>4</td>
<td>g h i</td>
</tr>
<tr>
<td>5</td>
<td>j k l</td>
</tr>
<tr>
<td>6</td>
<td>m n o</td>
</tr>
<tr>
<td>7</td>
<td>p q r s</td>
</tr>
<tr>
<td>8</td>
<td>t u v</td>
</tr>
<tr>
<td>9</td>
<td>w x y z</td>
</tr>
</tbody>
</table>

- * Toggle between mixed case mode, uppercase mode and lowercase mode.
- # Toggle between numeric and letter mode.
- P Q R S
- T U V
- W X Y Z
- 0
### Keypad Characters – Numeric Mode

<table>
<thead>
<tr>
<th>Key</th>
<th>Number of Times Key is Pressed</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>1</td>
<td>. , ? ! ; @ _ - * # &amp; $ / + = \ &quot; ' ( )</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>5</td>
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<tr>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>#</td>
<td>0</td>
</tr>
<tr>
<td>*</td>
<td>Space</td>
</tr>
<tr>
<td></td>
<td>Toggle between numeric and letter mode.</td>
</tr>
</tbody>
</table>
### Keypad Characters – Hexadecimal Mode

<table>
<thead>
<tr>
<th>Key</th>
<th>Number of Times Key is Pressed</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 2 3 4 5 6 7 8 9 0 1 2 3 4 5 6 7 8 9 0 1</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>2  A  B  C</td>
</tr>
<tr>
<td>3</td>
<td>3  D  E  F</td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>*</td>
<td>Not applicable</td>
</tr>
<tr>
<td>#</td>
<td>Not applicable</td>
</tr>
</tbody>
</table>
The PTT button on the side of the microphone serves two basic purposes:

- While a call is in progress, the PTT button allows the radio to transmit to other radios in the call. Press and hold down PTT button to talk. Release the PTT button to listen. The microphone is activated when the PTT button is pressed.
- While a call is not in progress, the PTT button is used to make a new call. See Methods to Make a Radio Call on page 47 for more information.
Status Indicators

This section explains the status indicators of the radio.

Status Icons

The liquid crystal display (LCD) of your radio shows the radio status, text entries, and menu entries. The following are the icons that appear on the display of the radio.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Receiving" /></td>
<td>Receiving</td>
<td>Radio is receiving a call or data.</td>
</tr>
<tr>
<td><img src="image2" alt="Transmitting" /></td>
<td>Transmitting</td>
<td>Radio is transmitting a call or data.</td>
</tr>
<tr>
<td><img src="image3" alt="Call Received" /></td>
<td>Call Received</td>
<td>Radio has received an Individual Call.</td>
</tr>
<tr>
<td><img src="image4" alt="Received Signal Strength Indicator (RSSI)" /></td>
<td>Received Signal Strength Indicator (RSSI)</td>
<td>The number of bars displayed represents the received signal strength for the current site (trunking only). The more stripes in the icon, the stronger the signal.</td>
</tr>
<tr>
<td><img src="image5" alt="Direct" /></td>
<td>Direct</td>
<td>Radio is currently configured for direct radio-to-radio communication (during conventional operation only).</td>
</tr>
<tr>
<td><img src="image6" alt="Direct On" /></td>
<td>Direct On</td>
<td>Radio is configured for direct radio-to-radio communication (during conventional operation only).</td>
</tr>
<tr>
<td><img src="image7" alt="Direct Off" /></td>
<td>Direct Off</td>
<td>Radio is connected with other radios through a repeater.</td>
</tr>
<tr>
<td><img src="image8" alt="Monitor (Carrier Squelch)" /></td>
<td>Monitor (Carrier Squelch)</td>
<td>Selected channel is being monitored (during conventional operation only).</td>
</tr>
<tr>
<td><img src="image9" alt="In-Call User Alert" /></td>
<td>In-Call User Alert</td>
<td>The feature is enabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is activated.</td>
</tr>
<tr>
<td><img src="image10" alt="In-Call User Alert On" /></td>
<td>In-Call User Alert On</td>
<td>The feature is enabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is activated.</td>
</tr>
<tr>
<td><img src="image11" alt="In-Call User Alert Off" /></td>
<td>In-Call User Alert Off</td>
<td>The feature is disabled. Voice muting of the affiliated trunking talkgroup or selected conventional channel is deactivated.</td>
</tr>
<tr>
<td><img src="image12" alt="Power Level" /></td>
<td>Power Level</td>
<td>Radio is set at Low power.</td>
</tr>
<tr>
<td><img src="image13" alt="Power Level L" /></td>
<td>Power Level L</td>
<td>Radio is set at Low power.</td>
</tr>
<tr>
<td><img src="image14" alt="Power Level H" /></td>
<td>Power Level H</td>
<td>Radio is set at High power.</td>
</tr>
<tr>
<td><img src="image15" alt="Scan" /></td>
<td>Scan</td>
<td>Radio is scanning a scan list.</td>
</tr>
<tr>
<td><img src="image16" alt="Scan" /></td>
<td>Scan</td>
<td>Radio is scanning a scan list.</td>
</tr>
<tr>
<td><img src="image17" alt="Priority Channel Scan" /></td>
<td>Priority Channel Scan</td>
<td>Radio is scanning a scan list.</td>
</tr>
</tbody>
</table>
**Blinking dot**
Radio detects activity on channel designated as Priority-One.

**Steady dot**
Radio detects activity on channel designated as Priority-Two.

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>View/Program Mode</strong></td>
<td>Radio is in the view or program mode.</td>
</tr>
<tr>
<td><strong>On steady</strong></td>
<td>View mode</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Program mode</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vote Scan Enabled</strong></td>
<td>The vote scan feature is enabled.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Secure Operation</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>Secure operation.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>Clear operation.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Receiving an encrypted voice call.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AES Secure Operation</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>AES secure operation.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>Clear operation.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Receiving an encrypted voice call.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GPS Signal</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>Feature is enabled and signal is available.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>Feature is disabled.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Feature is enabled, but no signal is available.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>User Login Indicator (IP Packet Data)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>User is currently associated with the radio.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>User is currently not associated with the radio.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Device registration or user registration with the server failed due to an invalid username or pin.</td>
</tr>
<tr>
<td><strong>Inverted</strong></td>
<td>User successfully login to the secured IP Packet Data.</td>
</tr>
</tbody>
</table>

68012006034-EK

**Status Indicators**

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Blinking dot</strong></td>
<td>Radio detects activity on channel designated as Priority-One.</td>
</tr>
<tr>
<td><strong>Steady dot</strong></td>
<td>Radio detects activity on channel designated as Priority-Two.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>View/Program Mode</strong></td>
<td>Radio is in the view or program mode.</td>
</tr>
<tr>
<td><strong>On steady</strong></td>
<td>View mode</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Program mode</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vote Scan Enabled</strong></td>
<td>The vote scan feature is enabled.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Secure Operation</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>Secure operation.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>Clear operation.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Receiving an encrypted voice call.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AES Secure Operation</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>AES secure operation.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>Clear operation.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Receiving an encrypted voice call.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GPS Signal</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>Feature is enabled and signal is available.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>Feature is disabled.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Feature is enabled, but no signal is available.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Status Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>User Login Indicator (IP Packet Data)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>On</strong></td>
<td>User is currently associated with the radio.</td>
</tr>
<tr>
<td><strong>Off</strong></td>
<td>User is currently not associated with the radio.</td>
</tr>
<tr>
<td><strong>Blinking</strong></td>
<td>Device registration or user registration with the server failed due to an invalid username or pin.</td>
</tr>
<tr>
<td><strong>Inverted</strong></td>
<td>User successfully login to the secured IP Packet Data.</td>
</tr>
</tbody>
</table>
### Data Activity
- Data activity is present.

### Hexadecimal
- Indicates that the text entry is currently in hexadecimal mode.

### Numeric
- Indicates that the text entry is currently in numeric mode.

### Start Case
- Indicates that the first character of the text entry is capitalized.

### Mixed Case
- Indicates that the text entry is currently in normal text mode.

### Uppercase
- Indicates that the text entry is currently in uppercase mode.

### Lowercase
- Indicates that the text entry is currently in lowercase mode.

### Lowercase Predictive
- Indicates that the text entry is currently in lowercase and with predicted words shown at the bottom of the screen.

### Mixedcase Predictive
- Indicates that the text entry is currently in mixed case and with predicted words shown at the bottom of the screen.

### Uppercase Predictive
- Indicates that the text entry is currently in uppercase and with predicted words shown at the bottom of the screen.

### MFK is in Mode Change feature
- Turn the MFK to change the channel/zone.

### MFK is in Volume Change feature
- Turn the MFK to turn the volume up or down.

### The radio Wi-Fi® network is connected. The number of bars displayed represents the signal strength of the Wi-Fi signal.

### SmartConnect
- **On**
  - The current channel supports SmartConnect.
- **Inverted**
  - The current channel is currently connected through the SmartConnect feature.

---

**Text Messaging Service (TMS) Indicators**

Status icons and menu options shown here help you to work more efficiently with TMS feature. See Text Messaging Service (TMS) on page 80 for more information.
TMS Status Icons

The following icons appear on the radio display when you send and receive text messages.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description/Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Inbox Full Icon]</td>
<td>The Inbox is full.</td>
</tr>
<tr>
<td>![Message Sent Icon]</td>
<td>The text message is sent successfully.</td>
</tr>
<tr>
<td>![Message Unsent Icon]</td>
<td>The text message cannot be sent.</td>
</tr>
</tbody>
</table>
| ![Unread Message Icon] | • User receives a new message.  
• The selected text message in the Inbox has not been read. |
| ![Read Message Icon] | The selected text message in the Inbox has been read. |
| ![Normal Message Icon] | User is composing a message with normal priority and without a request for a reply. |
| ![Message Index Icon] | Indicates the index of the current message the user is viewing.  
Example: If the user is looking at the third message out of a total of six messages in the Inbox folder, the icon is displayed as the icon on the left column. |
| ![Priority Status Icon] | • The “Priority” feature is toggled on before the message is sent.  
• Messages in the Inbox folder are flagged with “Priority”. |
| ![Request Reply Icon] | • The “Request Reply” feature is toggled on before the message is sent.  
• Messages in the Inbox folder are flagged with “Request Reply”. |
| ![Priority Status and Request Reply Icon] | • User is composing a message with a priority status and a request for a reply.  
• Messages in the Inbox folder are flagged with “Priority” and “Request Reply”. |

TMS Menu Options

The following menu options appear on the radio display when you send and receive text messages.

<table>
<thead>
<tr>
<th>Menu Option</th>
<th>Description/Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back</td>
<td>Brings you back to the previous screen.</td>
</tr>
<tr>
<td>Menu Option</td>
<td>Description/Function</td>
</tr>
<tr>
<td>-------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>Save</td>
<td>Saves the messages you have edited to the Draft folder.</td>
</tr>
<tr>
<td>New</td>
<td>Creates a new message.</td>
</tr>
<tr>
<td>Impt</td>
<td>Toggles the Priority Status icon on or off for an outgoing message.</td>
</tr>
<tr>
<td>RqRp</td>
<td>Toggles Request Reply icon on or off for an outgoing message.</td>
</tr>
<tr>
<td>Del</td>
<td>Deletes a message or text.</td>
</tr>
<tr>
<td>Edit</td>
<td>Edits a draft message or key in a target address.</td>
</tr>
<tr>
<td>Exit</td>
<td>Exits to the Home screen.</td>
</tr>
<tr>
<td>No</td>
<td>Cancel the delete all messages options.</td>
</tr>
<tr>
<td>Optn</td>
<td>Brings you to the Options main screen.</td>
</tr>
<tr>
<td>Rply</td>
<td>Replies to a message.</td>
</tr>
<tr>
<td>Sel</td>
<td>Selects a predefined message or address.</td>
</tr>
<tr>
<td>Send</td>
<td>Sends the message.</td>
</tr>
<tr>
<td>Yes</td>
<td>Deletes all the messages in the current folder.</td>
</tr>
</tbody>
</table>

**Call Type Icons**

The following icons appear on the radio main display, when you make or receive a call, or view selected call lists, to indicate the different call types associated with an alias or ID.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="icon" alt="Radio Number" /></td>
<td>Radio number.</td>
</tr>
<tr>
<td><img src="icon" alt="Radio Number" /></td>
<td>Radio number added to a Call List.</td>
</tr>
<tr>
<td><img src="icon" alt="Mobile Number" /></td>
<td>Mobile number.</td>
</tr>
<tr>
<td><img src="icon" alt="Mobile Number" /></td>
<td>Mobile number added to a Call List.</td>
</tr>
<tr>
<td><img src="icon" alt="Landline" /></td>
<td>Landline phone number.</td>
</tr>
<tr>
<td><img src="icon" alt="Landline" /></td>
<td>Landline phone number added to a Call List.</td>
</tr>
<tr>
<td><img src="icon" alt="Incoming" /></td>
<td>Incoming call or data.</td>
</tr>
<tr>
<td><img src="icon" alt="Outgoing" /></td>
<td>Outgoing call or data.</td>
</tr>
</tbody>
</table>

**LED Indicator**

The LED indicator shows the operational status of your radio.
Status Indicators

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Red LED</td>
</tr>
<tr>
<td>B</td>
<td>Yellow LED</td>
</tr>
<tr>
<td>C</td>
<td>Green LED</td>
</tr>
</tbody>
</table>

**Solid red**
Radio is transmitting.

**Blinking red**

**Double blinking red**
Radio is in Emergency Mode.

**Rapidly blinking red**
Radio has failed the self test upon powering up or encountered a fatal error.

**Solid yellow (Conventional Only)**
Channel is busy.

**Blinking yellow**
Radio is receiving a secured transmission.

**Solid green**
Radio is powering up, or is on a non-priority channel while in the Scan List Programming mode.

**Blinking green**
Radio is receiving an individual or telephone call, or is on a Priority-Two channel while in the Scan List Programming mode.

**Rapidly blinking green**
Radio is on a Priority-One channel while in the Scan List Programming mode.

**Multi-function Knob - Concentric Ring LED**

The concentric ring LED blinks green when the MFK is using the secondary feature. See Multi-Function Knob (MFK) on page 29 to understand the functionality of MFK.

If Intelligent Lighting is activated, the concentric ring LED does not blink green when the MFK is in the secondary mode. The LED turns into solid color of orange, red or green depending on the status of Intelligent Lighting. See Intelligent Lighting Indicators on page 41 for different status of Intelligent Lighting.
Intelligent Lighting Indicators

This feature temporarily changes the display backlight color and the alert text background color of the radio to help signal that a radio event has occurred.

**NOTICE:** This feature must be preprogrammed by a qualified radio technician.

<table>
<thead>
<tr>
<th>Backlight and Bar Color</th>
<th>Notification</th>
<th>When</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orange</td>
<td>Emergency Alerts</td>
<td>The radio initiates an emergency alarm or call.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio receives an emergency alarm or call.</td>
</tr>
<tr>
<td>Red</td>
<td>Critical Alerts</td>
<td>The radio is out of range.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio enters Failsoft mode.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio is unable to establish a full connection with the system.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio is unable to authenticate or register with the system.</td>
</tr>
<tr>
<td>Green</td>
<td>Call Alerts</td>
<td>The radio receives a private call.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio receives a phone call.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio receives a call alert.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio receives a selective call.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The radio enters Geofence.</td>
</tr>
</tbody>
</table>

Alert Tones

Your radio uses alert tones to inform you of the condition of your radio. The following table lists these tones and when they occur.

<table>
<thead>
<tr>
<th>You Hear</th>
<th>Tone Name</th>
<th>Heard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short, Low-Pitched Tone</td>
<td>Radio Self Test Fail</td>
<td>When radio fails its power-up self test.</td>
</tr>
<tr>
<td></td>
<td>Reject</td>
<td>When an unauthorized request is made.</td>
</tr>
<tr>
<td></td>
<td>Time-Out Timer Warning</td>
<td>Four seconds before time out.</td>
</tr>
<tr>
<td></td>
<td>No ACK Received</td>
<td>When radio fails to receive an acknowledgment.</td>
</tr>
<tr>
<td>You Hear</td>
<td>Tone Name</td>
<td>Heard</td>
</tr>
<tr>
<td>----------</td>
<td>---------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Individual Call Warning Tone</td>
<td>When radio is in an individual call for greater than six seconds without any activity.</td>
</tr>
<tr>
<td></td>
<td>Long, Low-Pitched Tone</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Time-Out Timer Timed Out</td>
<td>After time out.</td>
</tr>
<tr>
<td></td>
<td>Talk Prohibit/PTT Inhibit</td>
<td>(When PTT button is pressed) transmissions are not allowed.</td>
</tr>
<tr>
<td></td>
<td>Lack of Voice PTT Time out</td>
<td>When the radio ends your call after it detected there are lack of voice for five seconds after the PTT is pressed and hold. Your radio ends the call to enable your radio to receive calls from other radio users.</td>
</tr>
<tr>
<td></td>
<td>Out of Range</td>
<td>(When PTT button is pressed) the radio is out of range of the system.</td>
</tr>
<tr>
<td></td>
<td>Invalid Mode</td>
<td>When radio is on an unpreprogrammed channel.</td>
</tr>
<tr>
<td>A Group of Low-Pitched Tones</td>
<td>Busy</td>
<td>When system is busy.</td>
</tr>
<tr>
<td></td>
<td>Short, Medium-Pitched Tone</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Valid Key-Press</td>
<td>When a correct key is pressed.</td>
</tr>
<tr>
<td></td>
<td>Radio Self Test Pass</td>
<td>When radio passes its power-up self test.</td>
</tr>
<tr>
<td></td>
<td>Clear Voice</td>
<td>At beginning of a non-coded communication.</td>
</tr>
<tr>
<td></td>
<td>Priority Channel Received</td>
<td>When activity on a priority channel is received.</td>
</tr>
<tr>
<td></td>
<td>Emergency Alarm/Call Entry</td>
<td>When entering the emergency state.</td>
</tr>
<tr>
<td></td>
<td>Central Echo</td>
<td>When central controller has received a request from a radio.</td>
</tr>
<tr>
<td>Long, Medium-Pitched Tone</td>
<td>Volume Set</td>
<td>When volume is changed on a quiet channel.</td>
</tr>
<tr>
<td></td>
<td>Emergency Exit</td>
<td>When exiting the emergency state.</td>
</tr>
<tr>
<td>A Group of Medium-Pitched Tones</td>
<td>Failssoft</td>
<td>When the trunking system fails.</td>
</tr>
<tr>
<td></td>
<td>Automatic Call Back</td>
<td>When voice channel is available from previous request.</td>
</tr>
<tr>
<td></td>
<td>Keyfail</td>
<td>When encryption key has been lost.</td>
</tr>
<tr>
<td></td>
<td>Console Acknowledge</td>
<td>When status, emergency alarm, or reprogram request ACK is received.</td>
</tr>
<tr>
<td></td>
<td>Received Individual Call</td>
<td>When Call Alert or Private Call is received.</td>
</tr>
<tr>
<td></td>
<td>Call Alert Sent</td>
<td>When Call Alert is received by the target radio.</td>
</tr>
<tr>
<td></td>
<td>Site Trunking</td>
<td>When a SmartZone trunking system fails.</td>
</tr>
<tr>
<td>Short, High-Pitched Tone (Chirp)</td>
<td>Low-Battery Chirp</td>
<td>When battery is below preset threshold value.</td>
</tr>
<tr>
<td>You Hear</td>
<td>Tone Name</td>
<td>Heard</td>
</tr>
<tr>
<td>----------</td>
<td>---------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Two High-Pitched Tones</td>
<td>GPS Fails</td>
<td>When the GPS fails or loses signal.</td>
</tr>
<tr>
<td>Ringing</td>
<td>Fast Ringing</td>
<td>When system is searching for target of Private Call.</td>
</tr>
<tr>
<td></td>
<td>Enhanced Call Sent</td>
<td>When waiting for target of Private Call to answer the call.</td>
</tr>
<tr>
<td></td>
<td>Phone Call Received</td>
<td>When a land-to-mobile phone call is received.</td>
</tr>
<tr>
<td>Gurgle</td>
<td>Dynamic Regrouping</td>
<td>(When PTT button is pressed) a dynamic ID has been received.</td>
</tr>
<tr>
<td></td>
<td>Talk Permit</td>
<td>(When PTT button is pressed) is verifying with the system for accepting its transmissions.</td>
</tr>
<tr>
<td>Unique, Low-Pitched Chirp</td>
<td>New Message</td>
<td>When a new message is received.</td>
</tr>
<tr>
<td>Unique, High-Pitched Chirp</td>
<td>Priority Status</td>
<td>When a priority message is received.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>You Hear</th>
<th>Tone Name</th>
<th>When</th>
</tr>
</thead>
<tbody>
<tr>
<td>Two high-pitched tones</td>
<td>Private Conversation</td>
<td>When a Private Call is received.</td>
</tr>
<tr>
<td>Four high-pitched tones every five seconds</td>
<td>Call Alert</td>
<td>When a Call Alert page is received.</td>
</tr>
<tr>
<td>Single, high-pitched tone</td>
<td>Central Acknowledge</td>
<td>When a Call Alert, emergency alarm, reprogram request, or status/message transmission is received by the system’s central controller.</td>
</tr>
<tr>
<td>Four high-pitched tones</td>
<td>Mobile Unit Acknowledge</td>
<td>When a Call Alert page is received by the intended unit, or the emergency alarm, reprogram request, or status/message transmission is acknowledged by the intended dispatcher.</td>
</tr>
<tr>
<td>Sound similar to a telephone busy signal</td>
<td>System Busy</td>
<td>When the PTT button is pressed, indicates transmission fail because all system radio channels are in use. Release the PTT button and wait for call back.</td>
</tr>
<tr>
<td>A series of two short, high-pitched tones</td>
<td>Automatic Call Back</td>
<td>When a channel is now available for your previously requested transmission.</td>
</tr>
<tr>
<td></td>
<td>Talk Permit (Optional)</td>
<td>When the PTT button is pressed, indicates the system is accepting your transmission.</td>
</tr>
<tr>
<td>A series of low-pitched tones followed by</td>
<td>Scan Alert On</td>
<td>When Scan feature is activated through the preprogrammed button.</td>
</tr>
<tr>
<td>You Hear</td>
<td>Tone Name</td>
<td>When</td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>-------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>lowed by a series of high-pitched tones</td>
<td>Scan Alert Off</td>
<td>When Scan feature is deactivated through the preprogrammed button.</td>
</tr>
<tr>
<td>A series of high-pitched tones followed by a series of low-pitched tones</td>
<td>Talk-Prohibit</td>
<td>(When the PTT button is pressed) the system is out of service.</td>
</tr>
<tr>
<td>Continuous, low-pitched tone</td>
<td>Smart PTT Inhibit</td>
<td>(When the PTT button is pressed) the channel is busy with the Smart PTT feature enabled.</td>
</tr>
<tr>
<td></td>
<td>Out-of-Range</td>
<td>(When the PTT button is pressed) indicates the radio is not in the range of the trunked radio system. Illegal Mode When you have entered</td>
</tr>
<tr>
<td></td>
<td>Illegal Mode</td>
<td>When you have entered a mode where normal system traffic will be missed, or you are attempting something which is not permitted. Examples include: forgetting to exit the telephone interconnect mode after a call ends (fleet and subfleet calls cannot be received), attempting to transmit on a receive-only conventional mode, attempting to select a dynamic mode where no dynamic ID assignment has been made.</td>
</tr>
<tr>
<td></td>
<td>Auto Power Off</td>
<td>Powers off the radio when no user actions occur during a preprogrammed length of time.</td>
</tr>
<tr>
<td></td>
<td>Failsoft</td>
<td>When a trunked system central controller failure in an unmuted receive condition. The radio reverts from trunked operation to a system similar to conventional radio repeater operation. Other system users can be heard sharing the channel.</td>
</tr>
<tr>
<td></td>
<td>Time-Out Timer Warning</td>
<td>When your present transmission will soon be disabled.</td>
</tr>
<tr>
<td></td>
<td>or Menu Inactive Exit</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Valid Key</td>
<td>When you pressed a valid key, or you entered a feature configuration state, or you are receiving or transmitting in the clear mode on secure models (with TX Clear Alert Tones enabled).</td>
</tr>
<tr>
<td></td>
<td>Invalid Key</td>
<td>When you tried to make an invalid key press, or that an emergency alarm, reprogram request, or status/message was not acknowledged.</td>
</tr>
</tbody>
</table>
General Radio Operation

This chapter explains the general radio operations of your radio.

1.1 Selecting a Zone

**Prerequisites:** Your radio must be preprogrammed for you to use this feature.

**When and where to use:** A zone is a group of channels. Do one of the following to select a radio channel. You can use these options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Select a zone using the MFK:
  a. Rotate the MFK until the display shows the desired zone.
- Select a zone using the radio menu Zone:
  a. or to Zone and press the Menu Select button directly below Zone.
  b. or to the required zone, or use the keypad to enter the zone number.
  c. Press or the PTT button to confirm the selected zone number.
  d. Press the PTT button to transmit on the displayed zone channel.

1.2 Selecting a Radio Channel

**When and where to use:** A channel is a group of radio characteristics, such as transmit/receive frequency pairs. Do one of the following to select a radio channel. You can use the options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Select a channel using the MFK:
  a. If channel is set as the primary mode, turn the MFK until the display shows the desired channel.
  b. If channel is not set as the primary mode, press the MFK once and repeat this step.
  c. Press the PTT button to begin transmitting on the displayed channel.
- Select a channel using the radio menu Chan:
  a. or to Chan.
  b. Press the Menu Select button directly below Chan.
  c. or to the required channel.
  d. Press the Menu Select button directly below Sel to confirm the selected channel.
  e. Press the PTT button to transmit on the displayed zone channel.
1.3 Receiving and Responding to a Radio Call

Once you have selected the required channel and/or zone, you can proceed to receive and respond to calls.

![Image of radio interface with red, yellow, and green LEDs]

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Red LED</td>
</tr>
<tr>
<td>B</td>
<td>Yellow LED</td>
</tr>
<tr>
<td>C</td>
<td>Green LED</td>
</tr>
</tbody>
</table>

The radio shows different indicators based on the system the radio is configured.

- The LED lights up solid red while the radio is transmitting.
- In conventional mode, the LED lights up solid yellow when the radio is receiving a transmission.
- In trunking mode, there is no LED indication when the radio receives a transmission.
- If the radio is receiving a secure transmission, the LED blinks yellow.

1.3.1 Receiving and Responding to a Talkgroup Call

**Prerequisites:** To receive a call from a group of users, your radio must be configured as part of that talkgroup.

**When and where to use:** When you receive a talkgroup call (while on the Home screen) the radio displays the following depending on the system your radio is configured to:

- For ASTRO Conventional system, the LED lights up solid yellow. The display shows the talkgroup alias or ID, and the caller alias or ID.
- For Trunking system, the display shows the caller alias or ID.

**Procedure:**

1. Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
2. Press the PTT button to respond to the call.
   The LED lights up solid red.
3. Release the PTT button to listen.

See also [Making a Talkgroup Call on page 48](#) for details on making a Talkgroup Call.

1.3.2 Receiving and Responding to a Private Call (Trunking Only)

**When and where to use:**

A Private Call is a call from one individual radio to another.
The one-to-one call between the two radios are not heard by the others in the current talkgroup. The calling radio automatically verifies that the receiving radio is active on the system and can display the caller ID.

**NOTICE:** With the inactivity timer enabled (optional), when there is no response from the receiving radio, the calling radio exits the call with Menu Inactive Exit tone after the timer expires.

When you receive a Private Call, you hear two alert tones and the LED blinks green. The display shows *Call received* and the caller alias or ID.

**Procedure:**

1. Press the **Menu Select** button directly below **Resp** within 20 seconds after the call indicators begin.
   - If the caller alias is in the call list, the display shows the caller alias during the call.
   - If the caller name is not in the call list, the display shows the caller ID.

2. Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

3. Press 🎤 to hang up and return to the Home screen.

**NOTICE:** If you press **PTT** button before pressing the **Menu Select** button directly below **Resp**, your conversation will be heard by all members of the talk group.

If 20 seconds pass before you press the **Menu Select** button directly below **Resp**, you will not respond privately to the call just received. Instead, you initiate a Private Call.

See also **Making a Private Call (Trunking Only)** on page 48 for details on making a Private Call.

### 1.3.3 Receiving and Responding to a Telephone Call (Trunking Only)

**When and where to use:**
This feature allows you to receive calls similar to standard phone calls from a landline phone.

**NOTICE:** With the inactivity timer enabled (optional), if there is no response to the call after the timer expires, your radio exits the call with Menu Inactive Exit tone.

When you receive a Telephone Call, you hear a telephone-type ringing and the LED blinks green. The backlight of the screen turns green. The display shows *Phone call* and the call received icon blinks.

**Procedure:**

1. Press the **Menu Select** button directly below **Resp**.

2. Press and hold the **PTT** button to talk. Release the **PTT** button to listen.

3. Press 🎤 or the **Menu Select** button directly below **Exit** to hang up and return to the Home screen.

See also **Making a Telephone Call (Trunking Only)** on page 49 for details on making a Telephone Call.

### 1.4 Methods to Make a Radio Call

You can select a zone, channel, subscriber ID, or talkgroup by using:

- The preprogrammed Zone menu.
1.4.1

Making a Talkgroup Call

**Prerequisites:** To make a call to a group of users, your radio must be configured as part of that talkgroup.

**Procedure:**

1. Perform one of the following actions:
   - 
   - or 
   - to Tgrp and press the Menu Select button directly below Tgrp. The display shows the last-selected talkgroup. Press the Menu Select button directly below Sel.
   - Use the MFK to select the channel with the desired talkgroup.

2. Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

3. Press the PTT button to make the call.

   The radio shows different indicators based on the system the radio is configured.
   - For ASTRO Conventional system, the LED lights up solid red. The display shows the talkgroup alias or ID.
   - For Trunking system, the LED lights up solid red.

4. Speak clearly into the microphone.

5. Release the PTT button to listen.

1.4.2

Making a Private Call (Trunking Only)

**Prerequisites:** Your radio must be preprogrammed for you to use this feature.

**When and where to use:** This feature allows you to send an individual Call Alert or page if there is no answer from the target radio. See Sending a Call Alert Page on page 70 for more information.

**Procedure:**

1. Perform one of the following actions.
   - To access this feature using a preprogrammed button, press the preprogrammed Quick Access (One-Touch) Private Call button to dial the preprogrammed ID (number) and initiate the Private Call. Proceed to **step 4**.
   - or to Call, and press the Menu Select button directly below Call.
     The display shows the last transmitted or received ID.

2. To select the required ID, perform one of the following actions:
   - Press the Menu Select button directly below Cnts to scroll through and select the required ID.
• Press the Menu Select button directly below List to go to the first number of the call list.
• ▲ or ▼ to the required ID.
• Use the keypad to enter the required ID.

3 Press the PTT button to initiate the Private Call.
A telephone-type ringing sounds if the receiving unit is in service. The display shows Calling... <Number> or Calling... <Alias>.

4 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
When you are connected, the display shows the ID of the target radio.
If no acknowledgment is received, the display shows No acknowledge.
If the target radio does not respond before the time out, the display shows No answer.

5 Press and hold the PTT button to talk. Release the PTT button to listen.

6 Press ▼ to return to the Home screen.

1.4.3
Making a Telephone Call (Trunking Only)

When and where to use: This feature allows you to make calls similar to standard phone calls to a mobile or landline phone.

Procedure:
1 Perform one of the following actions.
   • To access this feature using a preprogrammed button, press the preprogrammed Quick Access (One-Touch) Phone Call button to dial the preprogrammed phone number. Proceed to step 4.
   • ▼ or ▲ to Phon, and press the Menu Select button directly below Phon. The display shows the last transmitted or received ID.

2 To select the required ID, perform one of the following actions:
   • Press the Menu Select button directly below CntS to scroll through and select the required ID.
   • Press the Menu Select button directly below List to go to the first number of the call list.
   • ▲ or ▼ to the required phone number.
   • Use the keypad to enter the required phone number.

3 Press the PTT button to dial the phone number.

4 Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

5 When your call is answered, press and hold the PTT button to talk. Release the PTT button to listen.

6 Press ▼ to return to the Home screen.

See Alert Tones on page 41 for more information if your call is not answered.

1.5
Switching Between Repeater or Direct Operation Button

When and where to use:
The Repeater Operation increases the radio coverage area by connecting with other radios through a repeater. The transmit and receive frequencies are different.

The Direct or “talkaround operation” allows you to bypass the repeater and connect directly to another radio. The transmit and receive frequencies are the same.

Procedure:

Perform one of the following actions.

- Press the preprogrammed Repeater/Direct switch to toggle between talkaround and repeater modes.
- or to Dir and press the Menu Select button directly below Dir.

The display shows Repeater mode if the radio is currently in Repeater mode.
The display shows Direct mode and the Talkaround icon if the radio is currently in Direct mode (during conventional operation only).

1.6 Monitor Feature

The monitor feature is used to make sure that a channel is clear before transmitting.
The lack of static on a digital channel when the users switch from analog to digital radios is not an indication that the radio is malfunctioning.
Digital technology quiets the transmission by removing the noise from the signal and allows only the clear voice or data information to be heard.

1.6.1 Monitoring a Channel

Procedure:

- Monitoring a Channel in Conventional Modes:
  a. Lift the microphone off the hook.
  b. Listen for activity on that channel.
  c. Adjust the volume by rotating the MFK if necessary.
  d. If you hear no activity, press and hold the PTT button to start your conversation.
- Monitoring a Channel in Trunked Modes:
  a. Lift the microphone off the hook.
  b. Press the PTT button.
  c. If you hear two, short, high-pitched tones, or if you hear no tone and the indicator lights steadily, then proceed with your message.
  d. Release the PTT button to receive transmission.

If you are not in the range of the system, you may hear a continuous low-pitched tone and the display shows Out of range.

1.6.2 Monitoring Conventional Mode

Prerequisites: This feature must first be enabled by a qualified radio technician or system administrator.
When and where to use:
This feature allows you to monitor channel traffic on conventional channels by defeating the coded squelch. Thus, you can listen to another user active on the channel. This way, you may be prevented from taking over someone else’s conversation.

Procedure:

1. To activate monitoring, perform one of the following actions:
   - At Home mode where the default zone and channel are being displayed, or to Mon and press the Menu Select button directly below Mon momentarily.
   - Take the control head off the hook.
   The display shows Monitor On. You hear all channel traffic.

2. Press the Menu Select button again to deactivate the monitoring.
   The display shows Monitor off.

Pressing the Menu Select button again turns monitor off and you don’t hear all channel traffic. If you try to transmit on a receive-only channel, you hear an invalid tone until you release the PTT button.
Advanced Features

This chapter explains the operations of the features available in your radio.

2.1 ViQi

ViQi is a virtual assistant that helps you manage your radio and perform information lookups using voice commands. This feature is purpose-built for public safety and is active when you press the assigned ViQi button on the radio, Remote Speaker Microphone (RSM), or compatible mobile microphone.

NOTICE: This feature is a selling feature.

To perform queries you are required to login to CommandCentral. See Logging In to CommandCentral.

ViQi Virtual Partner

ViQi Virtual Partner helps you to look up information such as license plate, driver's license, and Vehicle Identification Number (VIN), and she responds with a result to your query.

Table 1: ViQi Virtual Partner Queries

The following table shows the queries supported by the ViQi Virtual Partner feature and their respective commands. Use the following commands followed by the supported query instructions to initiate ViQi Virtual Partner:

- "Look up..."
- "Check..."
- "Run a..."

<table>
<thead>
<tr>
<th>Query</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>License plate</td>
<td>&quot;Run a &lt;State&gt; license plate &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;Check a &lt;State&gt; license plate&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;Look up &lt;State&gt; license plate &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td>Driver's license</td>
<td>&quot;Run a &lt;State&gt; driver's license &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;Check the state of &lt;State&gt; driver's license &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;Look up &lt;State&gt; driver's license &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td>Vehicle Identification Number</td>
<td>&quot;Check Vehicle Identification Number &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;VIN check &lt;Alphanumeric String&gt;&quot;</td>
</tr>
<tr>
<td></td>
<td>&quot;Run a VIN&quot;</td>
</tr>
</tbody>
</table>

NOTICE: You can use variations such as <Vehicle Identification Number>, <VIN>, and <Vehicle Number>.
2.1.1 Using ViQi Virtual Partner

Prerequisites: See ViQi on page 52 for the queries supported by this feature.

Procedure:
1. Press and hold the assigned ViQi button.
2. After you hear a tone, clearly speak your request into the microphone.
3. Release the assigned programmable button and wait for ViQi to respond.
4. Throughout your session, repeat steps step 1 through step 3 when responding to ViQi. Depending on your query, you can also say the following requests:
   • To play the available results, say "Play results".
   • To request for more details, say "More details".
   • To complete the Virtual Partner session, say "Complete".

2.2 Advanced Call Features

This chapter explains the operations of the call features available in your radio.

2.2.1 Calling a Phone Not in the List

Procedure:
1. Press the Menu Select button directly below Phon.
2. Press the Menu Select button directly below Phon.
3. Enter the desired phone number on the keypad. The display updates as the numbers are entered.
4. Press the PTT button on the keypad microphone to make the call.
5. Press and hold the PTT button to talk. Release the PTT button to listen.
6. Press Menu Select button directly below Phon to exit.

2.2.2 Selective Call (ASTRO Conventional Only)

A Selective Call is a call from an individual radio to another individual radio with privacy.

2.2.2.1 Receiving a Selective Call

When and where to use: When you receive a Selective Call, you hear two alert tones and the LED lights up solid yellow. The call received icons blink and the display alternates between Call received and the home display. The speaker unmutes.

Procedure:
1. Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
2 Press and hold the PTT button to talk. Release the PTT button to listen.

**NOTICE:** If you press PTT button before pressing the Menu Select button directly below Call, your conversation is heard by all members of the talk group. If 20 seconds pass before you press the Menu Select button directly below the Call, you are not responding privately to the call just received. Instead, you initiate a Selective Call. See Making a Selective Call on page 54.

### 2.2.2.2
**Making a Selective Call**

**Prerequisites:** Your radio must be preprogrammed for you to use this feature.

**Procedure:**

1. Perform one of the following actions.
   - To access this feature by using a preprogrammed button, press the preprogrammed Quick Access (One-Touch) Selective Call button to dial the preprogrammed ID. Proceed to step 3.
   - or to Call, and press the Menu Select button directly below Call. The display shows the last transmitted or received ID.

2. To select the required ID, perform one of the following actions:
   - Press the Menu Select button directly below Cnts to scroll through and select the required ID.
   - Press the Menu Select button directly below List to go to the last number dialed.
   - or to the required ID.
   - Use the keypad to enter the required ID.

3. Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

4. Press and hold the PTT button to start the Selective Call.

   The display shows the ID of the target radio.

5. Release the PTT button to listen.

6. Press ⏀ to return to the Home screen.

   If you do not press ⏀ button to hang up, your radio remains in Selective Call state with the other unit. You will miss all subfleet traffic and incoming phone calls.

### 2.2.3
**Talkgroup Call Feature (Conventional Operation Only)**

This feature allows you to define a group of conventional system users so that they can share the use of a conventional channel.

**NOTICE:** Encryption keys are associated to talkgroups. When talkgroups are associated, encryption keys are changed by changing the active talkgroup. See Secure Operations on page 88 for more information.
2.2.3.1
Selecting a Talkgroup

Procedure:

1. Use the up or down button to Tgrp and press the Menu Select button directly below Tgrp.
   - The display shows the last Talkgroup that was selected and stored.

2. Perform one of the following actions.
   - Use the up or down button to Pset for the preset preprogrammed Talkgroup.
   - Use the up or down button to the required Talkgroup.

3. Press the Menu Select button directly below Sel to save the currently selected Talkgroup and return to the Home screen.
   - If the encryption key associated to the new Talkgroup is erased, you hear a momentary key fail tone and the display shows Key fail.
   - If the encryption key that is associated to the new Talkgroup is not allowed, you hear a momentary key fail tone and the display shows Illegal key.

4. Press ⬆️ to return to the Home screen.

2.2.4
Sending a Status Call

When and where to use: This feature allows you to send data calls to the dispatcher about a predefined status. Each status can have up to a 14-character name. A maximum of eight status conditions is possible.

NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled. You will hear the Menu Inactive Exit Tone upon feature exit.

Procedure:

1. Perform one of the following actions.
   - Press the preprogrammed Status button.
   - Use the up or down button to Sts and press the Menu Select button directly below Sts.
   - The display shows the last acknowledged status call, or the first status in the list.

2. Perform one of the following actions:
   - Use the up or down button to the required status.
   - Use the keypad to enter a number corresponding to the location in the status list.

3. Press the PTT button to send the status.
   - When the dispatcher acknowledges, you hear four tones and the display shows Ack received. The radio returns to normal dispatch operation.
   - If no acknowledgment is received, you hear a low-pitched tone and the display shows No acknowledge.

4. Press ⬆️ to return to the Home screen.
   - No traffic is heard on trunked channels while Status Calls is selected. If the radio detects no Status Call activity for six seconds, an alert tone sounds until you press ⬆️ or the PTT button.
2.2.5  
**Making a Priority Dispatch Calls**

If a talkgroup is congested, the Priority Dispatch feature allows you to call the dispatcher on a different talkgroup. This talkgroup is called the Priority Talkgroup. Each trunking talkgroup can have its own assigned Priority Talkgroup. Priority Dispatch is not available during Emergency operations. Scan feature is suspended when Priority Dispatch is initiated.

**Prerequisites:** Dispatch console that supports this feature must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

**Procedure:**

1. Press the preprogrammed **Priority Dispatch** button.
   
   A tone sounds and the radio enters Priority Dispatch mode. The radio exits this mode when the Priority Dispatch Time Out Timer expires.

2. Before the Priority Dispatch Time Out Timer expires, press and hold the **PTT** button to transmit.
   
   The display shows the Priority Talkgroup alias.

3. Release the **PTT** button to listen.
   
   The radio exits Priority Dispatch mode, returns to its original talkgroup, and displays the home channel alias.

2.2.6  
**Dynamic Regrouping (Trunking Only)**

This feature allows the dispatcher to temporarily reassign selected radios to a particular channel where they can communicate with each other. This feature is typically used during special operations.

When your radio is dynamically regrouped, it receives a dynamic regrouping command and automatically switches to the dynamically regrouped channel. You hear a gurgle tone and the display shows the name of the dynamically regrouped channel.

When the dispatcher cancels dynamic regrouping, the radio automatically returns to the previous zone and channel that you were using.

If you access a zone or channel that has been reserved as a dynamically regrouped mode for other users, you hear an invalid tone.

2.2.6.1  
**Requesting a Reprogram (Trunking Only)**

**When and where to use:** This feature allows you to notify the dispatcher when you want a new dynamic regrouping assignment.

**Procedure:**

Perform one of the following actions.

- Press the preprogrammed **Reprogram Request** button to send reprogram request to the dispatcher.
• ( or ) to Rpgm then press the Menu Select button directly below Rpgm to send reprogram request to the dispatcher.

The display shows Reprogram Rqst and Please wait.

If you hear five beeps, the dispatcher has acknowledged the reprogram request. The display shows Ack received and the radio returns to the Home screen.

If the dispatcher does not acknowledge the reprogram request within six seconds, you hear a low-pitched alert tone and the display shows No acknowledge. Try again or press ‪ to cancel and return to the Home screen.

2.2.6.2
Classification of Regrouped Radios

The dispatcher can classify regrouped radios into Select Enabled or Select Disabled categories.

Select Enabled
Select-enabled radios are free to change to any available channel, including the dynamic-regrouping channel, once you have selected the dynamic-regrouping position.

Select Disabled
Select-disabled radios cannot change channels while dynamically regrouped. The radio is forced to remain on the dynamic-regrouping channel.

The Scan and Private Call features are unavailable when your radio is Select Disabled.

2.2.7
Dynamic Zone Programming (DZP)

[NOTICE: Your radio must be preprogrammed to allow you to use this feature. This feature works on the condition at least one zone in the radio must be a non-dynamic zone.

This feature provides one or more Dynamic Zones to store frequently used channels be it conventional or trunking. These dynamic channels are saved from pre-existing (non-dynamic) channels in the radio. This saves the time and effort from the regular navigation around the working zones and channels. User can also delete or update the list in the Dynamic Zone.

2.2.7.1
Entering the Dynamic Zone to Select a Dynamic Channel

Procedure:

1. ( or ) to Zone then press the Menu Select button directly below Zone.
   The display shows the Zone screen.

2. ( or ) to <# Dynamic Zone Channels>.

3. Perform one of the following actions.
   • Press the Menu Select button below Sel to select.
   • Press the Menu Select button below Exit to exit.

If you have selected one of the Dynamic Zone Channels list, the display returns to Home screen with the selected <# Dynamic Zone Channels> shown on the screen.
If you have selected Exit without selecting any Dynamic Zone Channels list, the display returns to Home screen without any changes.

2.2.7.2

**Saving a Channel in the Dynamic Zone from List Selection**

**Prerequisites:** The radio must be in Dynamic Zone in order to perform this operation.

**Procedure:**

1. Press the Menu Select button directly below ZnPr. Press the Menu Select button directly below ZnPr to enter Program Zone screen.
2. Press the Menu Select button directly below Edit. The display shows Search Options screen.
3. Press the Menu Select button directly below List Selection. Press the Menu Select button directly below Sel. The display shows Select Zone screen.
4. Press the Menu Select button directly below the required zone. Press the Menu Select button directly below Sel. The display shows Select Chan screen.
5. Press the Menu Select button directly below the required channel. Press the Menu Select button directly below Sel. The display shows Channel updated.
6. Press the Menu Select button directly below Exit to return to Home screen.

2.2.7.3

**Deleting a Channel in the Dynamic Zone**

**Prerequisites:** The radio must be in Dynamic Zone in order to perform this operation.

**Procedure:**

1. Press the Menu Select button directly below ZnPr then press the Menu Select button directly below ZnPr to enter Program Zone screen. The display shows the dynamic channels list.
2. Press the Menu Select button directly below the saved dynamic channel then press the Menu Select button directly below Del. The display shows Channel deleted screen.
3. Press the Menu Select button below Exit to return to Home screen. The Home screen shows <Dynamic Zone Channels>. If the channel deleted is the Home channel, the Home screen shows <Zone Name>“Blank”.

2.3

**Multiple Control Head Features**

This feature allows your transceiver to control a combination of up to four O7 control heads on APX Mobile (depending on the model). You can use the CAN cables to connect in any configuration that does not exceed 131 feet (40 meters) in combined length. Refer the Control Head Installation Manual (6878215A01) for further information.
The Multiple Control Head (MCH) feature consists of 2 modes that can be programmed through Customer Programming Software (CPS):

- All Active mode
- One Active mode

NOTICE: If two or more control heads are connected to the system before enabling the MCH feature in the CPS, the radio displays Extra CH or CH ID # ERR. Both errors are FATAL.

2.3.1 Setting the ID of the Initial Control Head

When and where to use: This feature allows you to setup the control head in the Front Panel Programming (FPP) mode. During the setup, the control heads are defined as Control Head Number 1, Control Head Number 2, Control Head Number 3, and Control Head Number 4.

Procedure:
1. Power off the radio by pressing the Power button.
2. Press and hold the left-most Menu Select button and the emergency button simultaneously.
3. While continuing to depress these two buttons, press the Power button to power on the radio and the control head.
   The radio and the control head powers on into FPP mode. The display shows the ID number of the control head.
4. Turn the MFK to change the ID number of the control head.
   The radio displays Please Wait and the ID number of the new control head.
5. When Please Wait is no longer displayed, press the Power button to power off the radio and exit FPP mode.
6. Repeat step 1 to step 5 to set the ID number for the rest of the attached control heads.

2.3.2 All Active Mode

The All Active mode enables all connected control heads attached to the radio to operate concurrently with each other. When you activate a feature on one control head, the rest of the control heads have the same activated features and indicators on their respective display.

NOTICE: The multiple control head feature allows only control heads of the same type to be connected. Upon power up, if a control head of a different type is connected to the radio, the display of all the attached control heads shows the FATAL error CH mismatch.

When you change the volume on one control head, the rest of the active control heads display the volume bar. All active control head display the alias/ID number of the control head that changed the volume.

2.3.3 Activating and Deactivating Intercom in All Active Mode

Prerequisites: This feature only applies to control heads in the All Active mode.

When and where to use: The intercom feature allows one control head user to talk to another control head user in a MCH configuration. At any given time, when a control head being operated has priority...
for the intercom call, all other control heads are blocked until the active control head releases PTT button. This can be made on any attached control head.

Procedure:

1. Press the Menu Select button directly below Intc to activate the intercom feature of any of the control heads.
2. Press the PTT button to initiate an intercom transmission.
   All control heads that are attached will receive the same intercom call. The display of the control heads receiving the intercom call shows the alias/ID number of the transmitting control head.
3. Press  or the Menu Select button directly below Exit to deactivate the intercom feature.
   The intercom feature also deactivates when user initiates a mode change. If the radio is on an emergency channel, pressing of the Emergency button or the emergency footswitch button on any control head also deactivates the intercom feature.

2.3.4

One Active Mode

The One Active mode enables only one control head to be visibly active at a time in a two control head system.

NOTICE: In the One Active mode, if more than two control heads are present upon power up, the radio shows a FATAL error Extra CH on the display of all attached control heads.

The active control head commands the system normally while the inactive control head is in remote mode with its display shows Remote.

The Volume knob, Dimmer button, Front/Rear (F/R) softkey and Emergency button, MFK, Keypad keys, and Data button, the Emergency footswitch and VIP inputs remain active on the inactive control head, while all other controls are disabled. The VIP input control head is configurable in the CPS and VIP should be attached to the control head selected in the CPS.

NOTICE: Only two control heads are supported in the one active mode.
You can change the command between the two control heads by pressing the **Menu Select** button directly below *F/R*, or the **Menu Select** button preprogrammed user button on the keypad microphone.

### 2.4 Contacts

This feature provides “address-book” capabilities on your radio. Each entry corresponds to an alias (name) or ID (number) that you use to initiate a call.

Contact entries are alphabetically sorted according to entry alias. Each alias can have up to five IDs of different call types associated with it.

Also, each entry, depending on context (conventional, trunking, or phone), associates with one or more of the following types of calls:

- Phone Call
- Private Call
- Selective Call
- Call Alert

Each entry within Contacts contains the following information:

- Call Alias (Name)
- Call ID (Number)
- Call Type (Icon)
- WACN ID (ASTRO 25 Trunking IDs only)
- System ID

**NOTICE:** Your radio must be preprogrammed to allow you to add, edit, or delete the contact entries.

Your radio also supports a maximum of 50 call lists. Each list can store up to 100 IDs.

**NOTICE:** Your radio is preprogrammed with a few contacts per Call Lists. Check with your dealer or system administrator for more information.

### 2.4.1 Making a Private Call from Contacts

**Prerequisites:** Your radio must be preprogrammed to allow you to use this feature.

**Procedure:**

1. \(\) or \(\) to Cnts and press the **Menu Select** button directly below Cnts. The entries are alphabetically sorted.
2. \(\uparrow\) or \(\downarrow\) to the required subscriber alias.
3. Perform one of the following actions.
   - Press the **Menu Select** button directly below Optn and proceed to the next step.
   - Press the **Menu Select** button directly below Cnts and proceed to step 6.
4. \(\uparrow\) or \(\downarrow\) to Call and press the **Menu Select** button directly below Sel.
5. \(\uparrow\) or \(\downarrow\) to select the call type.
6. Hold the microphone vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.
7. Press the PTT button to initiate the call. During the call, the display shows the subscriber alias.

8. Press and hold the PTT button to talk. Release the PTT button to listen. The LED lights up solid red when the PTT button is pressed.

If there is no voice activity for a preprogrammed period of time, the call ends.
If the call reaches the maximum ring time, the call ends.

2.4.2 Adding a New Contact Entry

Procedure:

1. ▼ or ► to Cnts and press the Menu Select button directly below Cnts. The entries are alphabetically sorted.

2. ▼ or ► to [New Contact] and press the Menu Select button directly below Sel. The display shows Name.

3. Press the Menu Select button directly below Edit.

4. Use the keypad to enter the name and press the Menu Select button directly below OK once you have entered the name.
   To cancel this operation, press the Menu Select button directly below Cncl to return to the previous screen.

5. ▼ or ► to [Add Number] and press the Menu Select button directly below Sel. The display shows Type 1 <Default Type>.

6. Press the Menu Select button directly below Edit.

7. ▼ or ► to the required channel and press the Menu Select button directly below OK.

8. ▼ or ► to Number 1 and press the Menu Select button directly below Edit. The display shows Number 1 and a blinking cursor appears.

9. Use the keypad to enter the number and press the Menu Select button directly below OK once you have entered the number.
   To cancel this operation, press the Menu Select button directly below Cncl to return to the previous screen.

10. Press the Menu Select button directly below Done once you have finished.
    The display shows <Entry> Stored, confirming that the contact entry has been added.
    The radio returns to the main Contacts screen.

2.4.3 Deleting a Contact Entry

Procedure:

1. ▼ or ► to Cnts and press the Menu Select button directly below Cnts.
The entries are alphabetically sorted.

2  ▲ or ▼ to the entry you want to delete and press the **Menu Select** button directly below **Optn**.

3  ▲ or ▼ to **Del** and press the **Menu Select** button directly below **Sel**.

   The display shows *<Entry> confirm del?*.

4  Select the **Menu Select** button directly below **Yes** to delete the entry, or **No** to cancel and return to the main screen of Contacts.

   The display shows *<Entry> deleted* and the radio returns to the main screen of Contacts.

### 2.4.4

### Adding a Contact to a Call List

**Procedure:**

1  ▲ or ▼ to **Cnts** and press the **Menu Select** button directly below **Cnts**.

   The entries are alphabetically sorted.

2  ▲ or ▼ to the entry you want to add and press the **Menu Select** button directly below **Optn**.

3  ▲ or ▼ to **Add to CallLst** or **Add to PhonLst** and press the **Menu Select** button directly below **Sel**.

4  Perform one of the following actions:

   •  ▲ or ▼ until the display shows *[Available]* and press the **Menu Select** button directly below **Add** to add as a new entry.

   •  ▲ or ▼ until the display shows *<Entry>* and its associated number and press the **Menu Select** button directly below **Rplc** to replace the existing entry.

   The display shows *<Entry> added*, confirming the addition of the contact to the list.

   The radio returns to the main display of **Contacts**.

### 2.4.5

### Methods of Contact Editing in a Call List

This feature allows you to edit contacts in a call list.

#### 2.4.5.1

### Editing an Entry Alias

**Procedure:**

1  ▲ or ▼ to **Cnts** and press the **Menu Select** button directly below **Cnts**.

   The entries are alphabetically sorted.

2  ▲ or ▼ to the entry you want to edit and press the **Menu Select** button directly below **Optn**.

3  ▲ or ▼ to **Edit** and press the **Menu Select** button directly below **Sel**.

4  ▲ or ▼ to the entry alias you wish to change and press the **Menu Select** button directly below **Edit**.

   A blinking cursor appears.
5 Use the keypad to edit the name and press the Menu Select button directly below OK once you have finished.

The display returns to the Edit Contact screen.

6 Press the Menu Select button directly below Done to save your changes and return to the main screen of Contacts.

2.4.5.2

**Editing as Entry ID**

Procedure:

1 ▼ or ▲ to Cnts and press the Menu Select button directly below Cnts.

The entries are alphabetically sorted.

2 ▼ or ▲ to the entry you want to edit and press the Menu Select button directly below Optn.

3 ▼ or ▲ to Edit and press the Menu Select button directly below Sel.

4 ▼ or ▲ to the entry ID you wish to change and press the Menu Select button directly below Edit.

A blinking cursor appears.

5 Use the keypad to edit the number and press the Menu Select button directly below OK once you have finished.

The display returns to the Edit Contact screen.

6 Press the Menu Select button directly below Done to save your changes and return to the main screen of Contacts.

2.4.5.3

**Editing a Call Type**

Procedure:

1 ▼ or ▲ to Cnts and press the Menu Select button directly below Cnts.

The entries are alphabetically sorted.

2 ▼ or ▲ to the entry you want to edit and press the Menu Select button directly below Optn.

3 ▼ or ▲ to Edit and press the Menu Select button directly below Sel.

4 ▼ or ▲ to Type and press the Menu Select button directly below Edit.

5 ▼ or ▲ to choose from the list of call types given and press the Menu Select button directly below OK.

The display returns to the Edit Contact screen.

6 Press the Menu Select button directly below Done to save your changes and return to the main screen of Contacts.
2.5

Scan Lists

Scan lists are created and assigned to individual channels/groups. Your radio scans for voice activity by cycling through the channel/group sequence specified in the scan list for the current channel/group. Your radio supports different types of Scan Lists:

- Trunking Priority Monitor Scan List
- Conventional Scan List
- Multi-System Talkgroup Scan
- Voting Scan List

A maximum of 200 Scan Lists can be programmed in your radio. These lists must be preprogrammed by a qualified radio technician.

2.5.1

Intelligent Priority Scan

Intelligent Priority Scan feature allows you to add or delete conventional channels and trunking talkgroups from multiple system into the priority scan lists.

You can add or delete priority scan list members and assign priorities using the preprogrammed Scan List Programming button. Radio displays the priority level of the scanned member.

**NOTICE:** Priority-One channel and Priority-Two channel member may belong to different Talkgroup Scan systems.

When the radio locks onto a channel in the Intelligent Priority Scan list, radio scans for higher priority member within the same Trunking or Conventional system.

2.5.2

Viewing a Scan List

Procedure:

1. Go to ScnL and press the Menu Select button directly below ScnL.
2. Use the arrow to view the members on the list.
3. Press \( \) to exit the current display and return to the Home screen.

2.5.3

Editing the Scan List

When and where to use: This feature allows you to change scan list members and priorities.

Procedure:

1. Go to ScnL and press the Menu Select button directly below ScnL.
   The display shows the lists that can be changed.
2. Use the arrow to the entry you want to edit.
3. Perform one of the following actions.
   - Press the Menu Select button directly below Sel to add and/or change the priority of the currently displayed channel in the scan list.
• Press the **Menu Select** button directly below Del to delete the currently displayed channel from the scan list.

• Press the **Menu Select** button directly below Rcl to view the next member of the scan list.

4 Perform one of the following actions to select another channel that needs to be added or deleted then repeat step 3. Otherwise, proceed to the next step.

• Up or Down to the desired channel.

• Use the keypad to enter the desired channel name.

• Use the MFK to select the channel.

5 Press **HOME** to exit scan list programming and return to the Home screen.

See **Viewing and Changing the Priority Status on page 66** for more information on how to add and/or change the priority of the currently displayed channel in the scan list.

### 2.5.4 Changing the Scan List Status

**Procedure:**

1. Long press the preprogrammed Scan side button.

2. Up or Down to the member you want to edit.

3. Perform one of the following actions.
   • Press the Select button once to add the currently displayed channel to the scan list.
   • Press the Select button one or more times to change the scan list status icon of the currently displayed channel.

4. Perform one of the following actions.
   • Up or Down to select more list members whose scan status you want to change.
   • Use the MFK to select another scan list member.

5. Press **HOME** to exit scan list programming and return to the Home screen.

### 2.5.5 Viewing and Changing the Priority Status

**Procedure:**

Perform one of the following actions.

• Press the **Menu Select** button directly below Sel one or more times to change the priority status of the current displayed channel.

• Press the **Select** button one or more times to toggle between different status of the Scan List status icon of the current displayed channel.

The radio shows one of following priority status icons and scenarios:

• A **Scan** icon indicates that the current channel is in the scan list as a non-priority channel. The LED lights up solid green.

• A **Priority-One Channel Scan** icon indicates that the current channel is in the scan list as the Priority-One channel. The LED rapidly blinks green. You hear all traffic on the Priority-One channel, regardless of traffic on non-priority channels.
• A **Priority-Two Channel Scan** icon indicates that the current channel is in the scan list as the Priority-Two channel. The LED blinks green.
• No icon indicates that the current channel is deleted from the scan list.

2.6 **Scan**

This feature allows you to monitor traffic on different channels by scanning a preprogrammed list of channels.

2.6.1 **Turning Scan On or Off**

**Procedure:**
- Perform one of the following actions.
  - Press the preprogrammed **Scan** button to initiate or stop scan.
  - `< or ` to **Scan** and press the **Menu Select** button directly below **Scan**.

If the scan is enabled, the display shows **Scan on** and the scan status icon.
If the scan is disabled, the display shows **Scan Off**.

The radio returns to the Home screen.

2.6.2 **Turning Scan On While Disregarding the Squelch Code (Conventional Channels Only)**

**When and where to use:** You can still receive fleetwide, system-wide, dynamic regrouping, incoming telephone interconnect, and Private Conversation/Call Alert calls while scanning for activity. You may respond to these types of calls as you would normally on the selected channel. However, when scanning different channels while in talkgroup scan, incoming Private Conversation/Call Alert calls may be missed.

**Procedure:**
- `< or ` to **Mon** and press the **Menu Select** button directly below **Mon**.

The brief **Monitor on** display indicates that the radio is disregarding the squelch code.

2.6.3 **Transmitting While the Scan is On**

This feature allows the user to transmit using radio programmed for talkback scan and non-talkback scan.

2.6.3.1 **Transmitting Using Radio Programmed for Talkback Scan**

**Procedure:**
- Press the **PTT** button to transmit on the channel indicated by the display.
The radio does not begin scanning again for a predetermined hang time after you release the PTT button, allowing the other party to respond. If the other party responds within the hang time, scanning does not resume until the full hang time expires after they have finished speaking, allowing the conversation to be completed.

To transmit on the selected channel if another channel is active, first turn scan off by pressing the Menu Select button below Scan momentarily.

### 2.6.3.2 Transmitting Using Radio Programmed for Non-Talkback Scan

**Procedure:**

Press the PTT button at any time to transmit on the selected channel or fixed channel.

To make a Call Alert page, or Private Conversation call while scanning, press either the Menu Select button directly below page or call. The call is entered on the selected channel and scanning is halted until the call is exited by pressing or pressing the Menu Select button below either page or call.

### 2.6.4 Deleting a Nuisance Channel

**When and where to use:**

If a channel continually generates unwanted calls or noise (termed “nuisance” channel), you can temporarily remove the unwanted channel from the scan list.

This capability does not apply to priority channels or the designated transmit channel.

**Procedure:**

When the radio is locked onto the channel to be deleted, or to Nuis and press the Menu Select button directly below Nuis.

The radio continues scanning the remaining channels in the list.

### 2.6.5 Restoring a Nuisance Channel

**Procedure:**

To restore the deleted nuisance channel, perform one of the following actions:

- Stop and restart a scan.
- Mode change to another channel and back to the original channel.
- Turn off the radio and then turn it on again.

Nuisance mode delete can be disabled by the system administrator.

### 2.6.6 Changing Priorities Status While Scan is On

**When and where to use:**

While the radio is scanning, the dynamic priority change feature allows you to temporarily change any channel in a scan list (except for the Priority-One channel) to the Priority-Two channel.
This change remains in effect until scan is turned off. Scan then reverts to the preprogrammed (original) setting.

**Procedure:**

1. Press the **Menu Select** button directly below **DYNP** to change the priority of a non-priority channel in the scan list to Priority-Two.

2. Press **(EXIT)** momentarily to exit the scan list and resume scanning.

### 2.6.7

**Restoring Priorities in a Scan List**

**Procedure:**

To restore the original channel priorities in a scan list, perform one of the following actions:

- Turn scan off, and then on.
- Change channels.
- Turn off the radio, and then turn it back on.

### 2.6.8

**Using the Hang Up Box (HUB)**

**Procedure:**

1. To temporarily suspend Scan Mode operation, remove the microphone from the Hang Up Box (HUB).

   You are allowed to use the control head while scan is suspended. However, Priority Member scanning is not suspended. This feature applies to all Scan Lists and Scan Types. Scan is resumed once the control head is returned to the holding clip and the preprogrammed hang time has elapsed.

   **NOTICE:** Priority Scan List members are continuously scanned only when the Scan List, **Designated Tx Member** field is set to “Talkback” in the radio programming. Otherwise, all scan mode operation is suspended.

### 2.7

**Call Alert Paging**

This feature allows your radio to work like a pager.

If other users are away from their radios or if they are unable to hear their radios, you can send them an individual call alert page. You can also verify if a radio is active on the system.

Depending on how your radio is programmed, if there is no answer after the maximum ring time or when you press the **PTT** button for an Enhanced Private Call, the radio automatically sends a call alert page.

**NOTICE:** This feature must be preprogrammed by a qualified radio technician.
2.7.1 Receiving a Call Alert Page

When and where to use: When you receive a Call Alert page, you hear four repeating alert tones and the LED blinks green. If Call Alert Tone Auto Reset is enabled, you hear one alert tone and the LED blinks green. The call received icons blinks and the display shows Page received.

Procedure:

Press the PTT button to answer or press any button to clear the Call Alert page.

See Making a Talkgroup Call on page 48 or Making a Private Call (Trunking Only) on page 48 for more information on returning the call.

2.7.2 Sending a Call Alert Page

When and where to use:
Do one of the following to send a call alert page:

NOTICE: If the feature inactivity timer is enabled, your radio automatically exits the feature when your radio is left idle long enough for the time to expire. You hear the Menu Inactive Exit Tone upon feature exit.

Procedure:

• Sending a call alert page using the preprogrammed Quick Access (One-Touch) Call Alert Paging button:
  a. Press the preprogrammed Quick Access (One-Touch) Call Alert Paging button to send a page to the preprogrammed ID.

  The display shows Paging...<Number> or <Alias>.
  
  If the call alert page is sent successfully, you hear four high-pitched tones and the display shows Ack received. The radio returns to the Home screen.
  
  If the call alert page is not acknowledged, you hear a low tone and the display shows No acknowledge. Press the Menu Select button directly below OK to return to the main screen for Contacts.

• Sending a call alert page using the radio menu Page:
  a. or to Page.
  
  b. Press the Menu Select button directly below Page.
  
  c. or to select the required ID.
  
  d. Press the PTT button to send the page.

  The display shows Paging...<Number> or <Alias>.
  
  If the call alert page is sent successfully, you hear four high-pitched tones and the display shows Ack received. The radio returns to the Home screen.
  
  If the call alert page is not acknowledged, you hear a low tone and the display shows No acknowledge. Press the Menu Select button directly below OK to return to the main screen of Contacts.

• Sending a call alert page using the radio menu Call:
a. \(\text{or}\) to Call.

b. Press the **Menu Select** button directly below Call.

c. \(\uparrow\) or \(\downarrow\) to select the alias or ID, and press the **PTT** button to initiate the call.

   If the target radio does not respond after a preprogrammed period of time, the display shows Send page?

d. To send the call alert page, press the **Menu Select** button directly below Yes. To exit the screen without sending the call alert page, press the **Menu Select** button directly below No.

   The display shows Paging...<Alias>.

   If the call alert page is sent successfully, you hear four high-pitched tones and the display shows Ack received. The radio returns to the Home screen.

   If the call alert page is not acknowledged, you hear a low tone and the display shows No acknowledge. Press the **Menu Select** button directly below OK to return to the main screen of Contacts.

### 2.7.3 Enabling and Disabling In-Call User Alert

**Prerequisites:** Make sure you are in Home mode where the default zone and mode are being displayed.

**When and where to use:** You can enable and disable voice transmission, if needed.

**Procedure:**

1. \(\text{or}\) to scroll to the VMut and press the **Menu Select** button directly below VMut.
   Voice mute is activated.

2. To turn the feature off, press the **Menu Select** button directly below VMut or the VMut preprogrammed button again.
   Pressing the **Menu Select** button directly below VMut or the VMut programmed button momentarily toggles between Voice mute on and Voice mute off. Voice mute on shown on the display indicates that the radio is muted to all conventional dispatch calls and affiliated trunking group calls.

### 2.8 Quick Call II (ASTRO P25 Digital Trunking and Conventional)

This feature allows the user to broadcast a series of distinct, recognizable tones before a voice transmission from the dispatcher or a radio.

The broadcasting dispatcher or radio user can select this alert tone transmission to be sent to an individual Talkgroup or over the entire system. Specific tone or series of tones are pre-programmed into the radios to allow the dispatcher or supervisor to select a list of tones to broadcast before they make their voice transmission. Each tone is distinctive to indicate different situation or different broadcaster. The transmitting radio also plays back the tones for the broadcaster to listen.

**NOTICE:** The receiving radios must be configured with the Quick Call II tone in order for the radio to sound the selected tone and also to sound a preconfigured alert tone after the selected tone has sound.
2.8.1 Initiating a Quick Call II Transmission

**Prerequisites:** The broadcasting or transmitting radio must be pre-programmed to see the tone in the Quick Call II tone list. The receiving radio must also be pre-programmed to decode the tone to broadcast.

**Procedure:**

1. Press the Menu Select button directly below QCII, and press the Menu Select button directly below QCII.
2. or to select the tone to broadcast.
3. Press the PTT to broadcast the selected tone, or press and hold the PTT to broadcast the selected tone and transmit with your vocal transmission.
   You hear the radio sounds the selected tone. You can begin your call after the tone ends.
4. Release PTT to listen.

2.9 Emergency Operation

The Emergency feature is used to indicate a critical situation. If the Orange button is preprogrammed to send an emergency signal, this signal overrides any other communication over the selected channel.

Your radio supports the following Emergency modes:

- Emergency Alarm
- Emergency Call (Trunking Only)
- Emergency Alarm with Emergency Call
- Silent Emergency Alarm
- Special Considerations for Emergencies

Check with your dealer or system administrator for more information on the programming of this feature.

Only one of the Emergency modes can be assigned to the preprogrammed Emergency button or the Emergency footswitch.

2.9.1 Exiting Emergency

The dispatch console that supports this feature can be programmed to clear the emergency state of the radio. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

**Procedure:**

To exit emergency, press and hold the preprogrammed Emergency button for about a second.
2.9.2
Exiting Emergency as Supervisor (Trunking Only)

Radios configured as Supervisor are able to cancel emergency mode of other radios. The dispatch console must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

Procedure:

1. Perform one of the following actions.

<table>
<thead>
<tr>
<th>If...</th>
<th>Then...</th>
</tr>
</thead>
<tbody>
<tr>
<td>If the emergency mode is initiated by other radios,</td>
<td>press and hold the Accy No-Dot Button (Purple) button and press the Emergency button.</td>
</tr>
<tr>
<td>If the emergency mode is initiated by the Supervisor,</td>
<td>Perform one of the following actions.</td>
</tr>
<tr>
<td></td>
<td>• Press and hold the Emergency button.</td>
</tr>
<tr>
<td></td>
<td>• Press and hold the Accy No-Dot Button (Purple) and press the Emergency button.</td>
</tr>
<tr>
<td></td>
<td>• Wait for console to clear emergency.</td>
</tr>
</tbody>
</table>

**NOTICE:** The following buttons combinations are supported:

- Radio Accy No-Dot Button (Purple) and Emergency button.
- Radio Accy No-Dot Button (Purple) and accessory Orange button.
- Accessory 1-Dot Button and radio Emergency button.
- Accessory 1-Dot Button and accessory Orange button.

2.9.3
Sending an Emergency Alarm

When and where to use: This feature allows you to send a data transmission, which identifies the radio sending the emergency, to the dispatcher.

Procedure:

1. Press the preprogrammed Emergency button.

A tone sounds and the display alternates Emergency and the home display. A dispatcher acknowledgment Ack received display follows. For trunking system, the radio also sounds a high-pitched tone that indicates the alarm has been received by the trunked system’s central controller.

2. Press and hold the EMERGENCY button or the PTT button to return to normal operation.
2.9.4

**Sending an Emergency Call (Trunking Only)**

**When and where to use:** This feature gives your radio priority access to a talkgroup.

**Procedure:**

1. Press the preprogrammed **Emergency** button. One of the following scenarios occurs:
   - A tone sounds and the display alternates **Emergency** and the home display.
   - You hear the radio sounds a short low-pitched tone to indicate the selected channel does not support emergency and rejects to launch emergency mode.

2. Hold the microphone vertically 1 to 2 inches (2.0 to 2.5 cm) from your mouth.

3. Press and hold the **PTT** button. Speak clearly into the microphone.

4. Release the **PTT** button to end the transmission and wait for a response from the dispatcher.

5. To exit Emergency Call, press and hold the preprogrammed **Emergency** button for about a second.

2.9.5

**Sending An Emergency Call With Hot Mic (Trunking Only)**

This feature allows you to send an Emergency Call with hot mic to a group of radios.

**When and where to use:**
Your radio must be programmed for this type of operation.

Your radio microphone is automatically activated, allowing you to communicate with the group of radios without pressing the **PTT** button. This activated microphone state is also known as hot mic. The hot mic applies to the first voice transmission from your radio during the Emergency call. For subsequent transmissions in the same Emergency call, you must press the **PTT** button.

Follow the procedure to send Emergency Call with hot mic on your radio.

**Procedure:**

1. Press the preprogrammed **Emergency** button. One of the following scenarios occurs:
   - The display shows **Emergency** on the current zone and channel. A tone sounds and the LED blinks red momentarily.
   - A tone sounds to indicate the selected channel does not support emergency and rejects to launch emergency mode.

2. Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

3. The microphone remains active for the hot mic time specified in the radio's codeplug programming.

4. To exit Emergency Call, press and hold the preprogrammed **Emergency** button.

2.9.6

**Sending an Emergency Alarm with Emergency Call**

**When and where to use:**
This feature gives your radio priority access on a channel for conventional system, and to a talkgroup for trunking system.

If the radio has both emergency call and alarm features enabled, it automatically proceeds to the call mode after the alarm is acknowledged.

Procedure:

1. Press the preprogrammed Emergency button.
   The display alternates Emergency and the home display. A high-pitched tone sounds, indicating that the trunked system central controller has received the alarm. A dispatcher acknowledgment (four high-pitched tones) follows, accompanied by an Ack received display.

2. Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

3. Press and hold the PTT button. Speak clearly into the microphone.

4. Release the PTT button to end the transmission and wait for a response from the dispatcher.

5. To exit Emergency Call, press and hold the preprogrammed Emergency button for about a second.
   Turning off the radio also cancels the emergency state.

2.9.7

 Sending An Emergency Alarm and Call with Hot Mic

This feature allows you to send an Emergency Alarm and Call with hot mic to a group of radios.

When and where to use: Your radio must be programmed for this type of operation.
Follow the procedure to send Emergency Alarms and Call with hot mic on your radio.

Procedure:

1. Press the preprogrammed Emergency button.
   If successful, the display shows Emergency on the current zone and channel. A tone sounds and the LED blinks red momentarily.
   The radio exits Emergency Alarm and enters the Emergency Call state when one of the following scenarios occur:
   • You receive the dispatcher acknowledgment. The display shows Ack received.
   • You receive no acknowledgment. The display shows No acknowledge.
   If unsuccessful, a tone sounds to indicate the selected channel does not support emergency and rejects to launch emergency mode.

2. Hold the radio vertically 1 to 2 inches (2.5 to 5.0 cm) from your mouth.

3. The microphone remains active for the hot mic time specified in your radio’s codeplug programming.

4. To exit Emergency Call, press and hold the preprogrammed Emergency button.
   Turning off the radio also cancels the emergency state.

2.9.8

 Sending a Silent Emergency Alarm

When and where to use: This feature allows you to send an Emergency Alarm to the system without triggering any audio or visual indicators.
This activated microphone state is also known as “hot mic”.

**NOTICE:** If you press the PTT button during hot mic, and continue to press it after the hot mic duration expires, the radio continues to transmit until you release the PTT button.

**Procedure:**

1. Press the preprogrammed Emergency button.
   - The display shows no changes, the LED does not light up, and you hear no tones. The silent emergency state continues until you perform the next step.

2. Press and hold the emergency button until a tone sounds to exit the silent alarm mode.
   - If silent emergency alarm is used with emergency call, pressing the PTT button exits the silent mode and initiates the emergency call.

### 2.9.9 Special Considerations for Emergencies

The following scenarios apply during Emergency mode:

**Table 2: Emergency Operations Scenarios**

<table>
<thead>
<tr>
<th>If...</th>
<th>Then...</th>
</tr>
</thead>
<tbody>
<tr>
<td>If you press the Emergency button while in a channel that has no Emergency capability,</td>
<td>a low-pitched tone sounds.</td>
</tr>
<tr>
<td>If you change to a channel/mode with Emergency capability while in Emergency operation,</td>
<td>the Emergency Alarm and/or Emergency Call continues on the new channel/mode.</td>
</tr>
<tr>
<td>If you change to a channel/mode with no Emergency capability while in Emergency operation,</td>
<td>the following occurs:</td>
</tr>
<tr>
<td></td>
<td>• The display shows No emergency.</td>
</tr>
<tr>
<td></td>
<td>• A continuous low-pitched tone sounds until you select a valid Emergency channel/mode or until you disable the Emergency operation.</td>
</tr>
<tr>
<td>If the radio is out-of-range of the system or the emergency alarm is not acknowledged,</td>
<td>a tone sounds and the display shows No acknowledgement.</td>
</tr>
</tbody>
</table>

### 2.9.10 Impact Detection

This feature activates Emergency mode when the radio detects a force of gravity impact or orientation changes on the vehicle in the event of a vehicle crash or rollover. This feature also sends out the location-based information if the GPS feature is enabled.

The radio automatically activates Impact Detected condition when the impact event meets or exceeds a predefined threshold. The radio must stay in this condition for a preprogrammed amount of time before the Emergency Alarm or Call is activated.

In the event of hardware failure or malfunction, the radio alternatively displays Impact HW and Error and a tone sounds when the radio power-up. Any button press of the radio or accessory except the programmed button for volume and backlighting functionality ceases the error message and sound.

The following scenarios affect the Emergency feature activation:

- Pressing a preprogrammed Emergency button cancels the Impact Detection sequence and enters the Emergency mode.
Pressing the PTT button does not suspend the Impact Detection sequence.

Pressing the PTT button, the Clr menu button, or the preprogrammed Clear button when the radio displays the Impact Detected display alert, exits the Impact Detected condition.

2.9.10.1
Detecting Impact

Procedure:

1. Radio detects the impact on the vehicle and the impact event meets or exceeds the predefined threshold.

One of the following scenarios occur:

  Impact Detected condition continues for the time duration defined in the Post-Alert Timer field. When the timer expires, radio enters into Emergency mode. Radio displays Emergency on the screen.
- Radio enters Emergency mode immediately and displays Emergency on the screen.

**NOTICE:**
If the radio is programmed with Silent Emergency, the radio inhibits the alert tone and visual alert associated with the emergency feature.
If the radio is programmed in Surveillance Mode, the radio inhibits all tones and lights on the radio.

2. Press the preprogrammed Clr menu button or the preprogrammed Clear button to exit the Impact Detected condition.

2.9.10.2
Post-Alert Timer

This timer sets the amount of time the radio needs to remain in the Impact Detected condition before radio enters into Emergency mode. When the Post-Alert Timer is initiated, the radio sounds alert tone and displays Impact on the screen.

2.9.10.3
Triggering Emergency

Emergency Alarm or call is triggered when you do not clear the Impact Detected condition and when the Post-Alert Timer comes to an end. The radio sends emergency message to units within the same Talkgroup. If GPS is enabled, the radio sends GPS coordinates to dispatcher.

2.9.10.4
Exiting Impact Detected Condition

**When and where to use:** If there is false alarm or you do not want to enter into Emergency mode, you can exit the Impact Detected condition and prevent emergency from going off with the following operation.

**Procedure:**

Perform one of the following actions:

- Press the preprogrammed Clear button to exit.
• Press the **Menu Select** button below **Clr** to exit.

### 2.9.10.5 Re-Initiating Impact Detection Sequence

Radio must first exit Emergency mode to re-initiate the Impact Detected sequence. Radio must return to the normal operations before the next impact can be detected. Refer to **Exiting Impact Detected Condition on page 77** to exit the Impact Detected condition.

### 2.10 Automatic Registration Service (ARS)

This feature provides an automated data application registration for the radio. When you turn on the radio, the device automatically registers with the server. Data applications within the fixed network determine the presence of a device on the system and send data to the device.

The ARS for the radio consists of two modes:

- **ARS Server Mode** (default mode)
- **ARS Non-server Mode**

#### 2.10.1 Selecting or Changing the ARS Mode

**When and where to use:**
The following methods are options on how to select or change the ARS Mode. The result of all the methods is the same. You can use the options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Selecting or Changing the ARS mode using the radio menu:
  
  a. Press and hold **◄** or **►** to **Chan**.
  
  b. Press the **Menu Select** button directly below **Chan**.
     The display shows the current zone is not blinking, and the channel is blinking.
  
  c. **◄** or **►** or rotate the **MFK** to the desired channel.
     One of the following scenarios occur:
     - In ARS Server Mode, the display shows the User Login Indicator icon, the zone, and ARS server channel.
     - In ARS Non-Server Mode, the display shows the User Login Indicator icon, the zone, and ARS non-server channel.
     - If the channel or mode selected is unprogrammed, the display shows **Unprogrammed**. Repeat this step.
  
  d. Press **🏡** to confirm the displayed zone and channel.

- Selecting the ARS mode using the **MFK**:
  
  a. After the zone you want is displayed, toggle until the display shows the required channel.
     The display shows the current zone is not blinking, and the channel is blinking.
b.  or  or rotate the MFK to the desired channel.

One of the following scenarios occur:

- In ARS Server Mode, the display shows the User Login Indicator icon, the zone, and ARS server channel.
- In ARS Non-Server Mode, the display shows the User Login Indicator icon, the zone, and ARS non-server channel.
- If the channel or mode selected is unprogrammed, the display shows Unprogrammed. Repeat this step.

c.  Press  to confirm the displayed zone and channel.

2.10.2
User Login Feature

This feature allows you as the user to be associated with the radio. With this association, every data application (Example: Text Messaging Service) takes on a friendly username.

You can still send text messages without logging in as a user. The user login feature only enables the recipient of your message to identify you as the sender by assigning a username to your message.

NOTICE: Valid characters for a username entry are capital letters (A–Z), small letters (a–z), numbers (0–9), symbols (*, #, -, /), and the space character.

The maximum length for a username is eight characters. Usernames are not case sensitive in server mode but are case sensitive in non-server mode.

A predefined username may sometimes be invalid because the programming software that is used to set predefined usernames allows you to set usernames comprising of eight characters or more.

2.10.2.1
Logging In as a User

Procedure:

1.  to User and press the Menu Select button directly below User.
   The display shows the User Login screen.

2.  Perform one of the following actions.
   -  or  to [ID Entry] and press the Menu Select button directly below Edit to enter ID. A blinking cursor appears on the screen. Use the keypad to type or edit a user name. Press the Menu Select button directly below Ok to submit.
   -  or  to scroll through the list of predefined user names. Press the Menu Select button directly below Sel to select the predefined user name.
   -  Press and hold  or  to scroll through the list of predefined user names at a fast scroll rate. Press the Menu Select button directly below Logn to select the predefined user name.

   If the selected predefined username has more than eight (8) characters, or an invalid character in it, the display momentarily shows Invalid ID.

3.  Press the Menu Select button directly below PIN.
   A blinking cursor appears beside PIN.

4.  Enter your Personal Identification Number (PIN) number.
The maximum PIN length is 4 digits. The PIN number will appear as asterisks.

5 Press the **Menu Select** button directly below Logn.

One of the following scenarios occurs:

- In ARS Server Mode, the display shows the User Login Indicator icon, the ID, and **In progress, with Cncl**.
- In ARS Non-Server Mode, the display shows the User Login Indicator icon, the ID, and **Logged in, with Logt and Exit**.
- In non-ARS enabled mode, the display shows **Offline, with Logt and Exit**.

One of the following scenarios occurs:

- If the user name is invalid, login fails and the user login failure indicator (IP indicator) icon blinks. The display also shows momentary **Login failed**.
- If the PIN is invalid, login fails and the user login failure indicator (IP indicator) icon blinks. The display also shows momentary **Login failed**.
- Wait for the logged in confirmation screen. If the login process is successful, the display shows the successful user login indicator (IP indicator) icon and **Logged in, with Logt and Exit**.

**NOTICE:** To cancel the login process and return to the initial user login screen, press the **Menu Select** button directly below Cncl.

### 2.10.2.2 Logging Out

**Prerequisites:** Once the data application registration is completed, you can log out.

**When and where to use:**

**NOTICE:** Private data refers to all messages in the text messaging **Inbox**, **Draft**, and **Sent** folder. The next user is able to access the **Inbox**, **Draft**, and **Sent** messages if private data is not deleted.

**Procedure:**

1. **or** to Logt and press the **Menu Select** button directly below Logt.

   The display shows the User Login Indicator icon and **Clear private data?**.

2. Perform one of the following actions:

   - Select **Yes** to clear all your private data. The display shows momentary **Private data cleared**.
   - Select **No** to keep your private data.

### 2.11 Text Messaging Service (TMS)

This features allows you to quickly send and receive messages and run database queries directly from your radios. The maximum length of characters for a text message is 200.

The types of text messages available:

- A new text message (free form message).
- A predefined message (quick text message).
2.11.1 Accessing the Messaging Features

Procedure:
1. Perform one of the following actions.
   - Press the **Data Feature** button or the preprogrammed **TMS Feature** button to access the TMS feature screen.
   - Press and hold the **Data Feature** button or the preprogrammed **TMS Feature** button to access the Inbox.
   - Follow the procedure described next to access this feature using the radio menu.

2. Press the **Data Feature** button or the preprogrammed **TMS Feature** button to access the TMS feature screen.

3. Press the **Menu Select** button directly below **TMS** to access the TMS feature screen.

4. Press the **Menu Select** button directly below **Comp** to see the compose options.

5. Press the **Menu Select** button directly below **New** to compose a new message.

A blinking cursor appears on the **Compose** screen.

6. Use the keypad to type or edit your message.

2.11.2 Composing and Sending a New Text Message

When and where to use:
During the uppercase and lowercase mode, multi-tapping the keys only scrolls through the letters. For example, A->B->C, a->b->c.

During the numeric mode, except for 1, pressing the keypad only enters the numeric digits. Subsequent presses of the same key inserts the same digit to the text message (no multi-tap).

Procedure:
1. Press the **Data Feature** button or the preprogrammed **TMS Feature** button to access the TMS feature screen.

2. Press the **Menu Select** button directly below **TMS** to access the TMS feature screen.

3. Press the **Menu Select** button directly below **Comp** to see the compose options.

4. Press the **Menu Select** button directly below **New** to compose a new message.

5. Use the keypad to type or edit your message.
6 Press the **Menu Select** button directly below **Optn** once the message is composed.

7 or to **Send** and press the **Menu Select** button directly below **Send**.

8 Perform one of the following actions.
   - or to scroll through the address list and select the required address.
   - or to [Other Recipient] and press the **Menu Select** button below **Edit**. When a blinking cursor appears in the **Enter Address** screen, use the **keypad** to type the address entry.

9 Press the **Menu Select** button directly below **Send** or press the **PTT** button to send the message.

The display shows the **Send Message** screen and **Sending msg**.

If the message is sent, you hear a tone and the display shows **Msg sent**.

If the message is not sent, you hear a low tone, the display shows **Send failed** and returns to the main TMS screen.

**NOTICE:** You can append a priority status and/or a request reply to your message. See **Priority Status and Request Reply of a New Text Message on page 83** for more information.

You can also select the **Drft** option to save your message in the Drafts folder to send it at a later time. See **Accessing the Drafts Folder on page 87** for more information.

### 2.11.3 Sending a Quick Text Message

**When and where to use:**
Quick Text messages are messages that are predefined and usually consist of messages that are used most frequently.

Each Quick Text message has a maximum length of 50 characters.

**Procedure:**

1 Perform one of the following actions:
   - To access this feature using the preprogrammed button, press the preprogrammed **Quick Text** button and proceed to **step 4**.
   - To access this feature using the menu, proceed to the next step.

2 or to **TMS** and press the **Menu Select** button directly below **TMS** to access the TMS feature screen.

3 Perform one of the following actions:
   - or to **Comp** and press the **Menu Select** button directly below **Sel**.
   - Press the **Menu Select** button directly below **Exit** to return to the **Home** screen.

4 or to **List**.

5 or to scroll through the list of messages and press the **Menu Select** button directly below **Sel** to select the required message.

   The message appears on the **Compose** screen, with a blinking cursor at the end of it. Use the keypad to edit the message, if required.

6 Press the **Menu Select** button directly below **Optn**.
Perform one of the following actions to send the message:

- or to scroll through the address list and select the required address. The message is sent after the address is selected.

- or to [Other Recpnt] and press the Menu Select button below Edit. When a blinking cursor appears on the Enter Address screen. Use the keypad to type the address entry. Proceed to step 10 to send the message.

9 or to scroll through the address list and select the required address. The message is sent after the address is selected.

10 Press the Menu Select button directly below Send or press the PTT button to send the message.

The display shows the Send Message screen and Sending msg.

If the message is sent, you hear a tone and the display shows Msg sent.

If the message is not sent, you hear a low tone, the display shows Send failed and returns to the main TMS screen.

**NOTICE:** You can append a priority status and/or a request reply to your message. See Priority Status and Request Reply of a New Text Message on page 83 for more information.

---

**2.11.4 Priority Status and Request Reply of a New Text Message**

Before sending your message, you can append a priority status and/or a request reply to your message.

**2.11.4.1 Appending a Priority Status to a Text Message**

**Prerequisites:** Ensure that an outgoing message is composed to allow you to perform this procedure. See Composing and Sending a New Text Message on page 81 for more information.

**When and where to use:**

**NOTICE:** The Priority Status icon on a message does not imply that the message gets higher priority over the other messages when it is being transmitted. It is just an indication that can be embedded into a message to let the receiver know that the message is important.

**Procedure:**

1. Press the Menu Select button directly below Optn.
2. or to Impt and press the Menu Select button directly below Impt to indicate the message as important.

The priority status icon appears beside the normal message icon on the label bar.

---

**2.11.4.2 Removing a Priority Status from a Text Message**

**Prerequisites:** Ensure there is an outgoing message composed to allow you to perform this procedure. See Composing and Sending a New Text Message on page 81 for more information.
Procedure:

1. Press the **Menu Select** button directly below Optn.
2. or to Impt and press the **Menu Select** button directly below Impt to remove the priority status icon.

The display shows the normal message icon on the label bar.

2.11.4.3

**Appending a Request Reply to a Text Message**

**Prerequisites:** Ensure that an outgoing message is composed to allow you to perform this procedure. See *Composing and Sending a New Text Message on page 81* for more information.

**Procedure:**

1. Press the **Menu Select** button directly below Optn.
2. or to RqRp and press the **Menu Select** button directly below RqRp to request for a reply.

The request reply icon appears beside the normal message icon on the label bar.

2.11.4.4

**Removing a Request Reply from a Text Message**

**Prerequisites:** Ensure that an outgoing message is composed to allow you to perform this procedure. See *Composing and Sending a New Text Message on page 81* for more information.

**Procedure:**

1. Press the **Menu Select** button directly below Optn.
2. or to RqRp and press the **Menu Select** button directly below RqRp to remove the reply status icon.

The display shows the normal message icon on the label bar.

2.11.4.5

**Appending a Priority Status and a Reply Request to a Text Message**

**Prerequisites:** Ensure that an outgoing message is composed to allow you to perform this procedure. See *Composing and Sending a New Text Message on page 81* for more information.

**Procedure:**

1. Press the **Menu Select** button directly below Optn.
2. or to Impt and press the **Menu Select** button directly below Impt to indicate the message as important.
3. or to RqRp and press the **Menu Select** button directly below RqRp to request for a reply.

The priority status and request reply icons appear beside the normal message icon on the label bar.

2.11.4.6

**Removing a Priority Status and a Reply Request from a Text Message**

**Prerequisites:** Ensure that an outgoing message is composed to allow you to perform this procedure. See *Composing and Sending a New Text Message on page 81* for more information.
Procedure:

1 Press the **Menu Select** button directly below **Optn**.

2 or **to **Impt** and press the **Menu Select** button directly below **Impt** to remove the priority status icon.

3 or ** to **RqRp** and press the **Menu Select** button directly below **RqRp** to remove the reply status icon.

The display shows the normal message icon on the label bar.

2.11.4.7 Receiving a Text Message

When and where to use:

**NOTICE:** When you receive a message that is flagged with the Request Reply icon, you must manually respond to the sender that you have received the message. The system will not automatically send a notification to acknowledge that the message was received.

Procedure:

Do one of the following to receive a text message. You can use the options interchangeably depending on your preference and the programmed functions.

- Receiving a text message using the **Data Feature** button or the **TMS Feature** button:
  When you receive a message, press and hold the preprogrammed **Data Feature** button or the **TMS Feature** button to access the Inbox.

- Receiving a text message using the radio menu:
  When the new message icon appears and the display shows momentary **New msg**, press the **Menu Select** button directly below **TMS** to access the Inbox.

The display shows a list of aliases or IDs, with the sender of the latest received message on top.

2.11.4.8 Viewing a Text Message from the Inbox

When and where to use: The Inbox can hold up to 30 messages.

**NOTICE:** or ** to read the message if the content fills more than one screen.

Procedure:

1 Perform one of the following actions:

- Press the preprogrammed **Data Feature** button or the **TMS Feature** button to access the TMS feature screen. or ** to **Inbx** and press the **Menu Select** button below **Sel**.

- Press and hold the preprogrammed **Data Feature** button or the **TMS Feature** button to access the Inbox.

- or ** to **TMS** and press the **Menu Select** button directly below **TMS** to access the TMS feature screen. or ** to **Inbx** and press the **Menu Select** button below **Sel**.

The display shows a list of aliases or IDs, with the sender of the latest received message on top.

2 or ** to the required aliases or ID and press the **Menu Select** button below **Sel** to view the message.
While on the view message screen, press the Menu Select button directly below Rply, Del, or Back to access the option.

- Select Rply to reply the message.
- Select Del to delete the message.
- Select Back to return to the previous screen.

**NOTICE:** The icon at the top right corner of the screen indicates the status of the message. See Text Messaging Service (TMS) Indicators on page 37 for more information.

### 2.11.4.9 Replying to a Received Text Message

**When and where to use:**

**NOTICE:** The original date and time stamp, address, and message content is automatically appended to the reply message.

**Procedure:**

1. or to the required aliases or ID and press the Menu Select button below Sel to view the message.
2. Press the Menu Select button directly below Rply to reply to a message.
3. Perform one of the following actions.
   - or to New and press the Menu Select button directly below Sel.
   - or to List and press the Menu Select button directly below Sel for a predefined message.
   - or to scroll through the list of predefined messages and press the Menu Select button directly below Sel to select the required message.

One of the following scenarios occurs:

- A blinking cursor appears on the Compose screen.
- The predefined message appears on the Compose screen, with a blinking cursor at the end of it.

4. Use the keypad to type or edit your message.
5. Press the Menu Select button directly below Optn once you have completed the message.
6. or to Send and press the Menu Select button directly below Send to send the message.

The display shows the Send Message screen and Sending msg.

**NOTICE:**

Press the Menu Select button directly below Back at any time to return to the previous screen.

You can append a priority status and/or a request reply to your message. See Priority Status and Request Reply of a New Text Message on page 83 for more information.
2.11.4.10

Accessing the Drafts Folder

**When and where to use:** This folder stores the messages that were saved previously. The Drafts folder can hold up to 10 messages. The oldest draft in the folder is deleted when the 11\(^{th}\) message comes in.

**Procedure:**

1. **\(\leftarrow\) or \(\rightarrow\)** to TMS.
2. Press the **Menu Select** button directly below TMS to access the TMS feature screen.
3. **\(\uparrow\)** or **\(\downarrow\)** to Drft and press the **Menu Select** button below Drft.

The display shows a list of drafts, with the latest text message drafted on top.

4. **\(\uparrow\)** or **\(\downarrow\)** to the required text message and press the **Menu Select** button below Sel to view the message.
   - Select **Edit** to edit the message before sending it.
   - Select **Del** to delete the message.
   - Select **Back** to return to the previous screen.

2.11.4.11

Sent Text Messages

Once a message is sent to another radio, it is saved in the Sent folder. The most recent sent text message is always added to the top of the Sent list.

The Sent folder is capable of storing a maximum of 10 messages. The oldest message in the folder is deleted when the 11\(^{th}\) message comes in.

2.11.4.11.1

Viewing a Sent Text Message

**Procedure:**

1. Perform one of the following actions.
   - Press the preprogrammed **Data Feature** button or the **TMS Feature** button to access the TMS feature screen.
   - **\(\uparrow\)** or **\(\downarrow\)** to TMS and press the **Menu Select** button directly below TMS to access the TMS feature screen.
2. **\(\uparrow\)** or **\(\downarrow\)** to Sent and press the **Menu Select** button below Sent.

The display shows a list of aliases or IDs, with the recipient of latest sent message on top.

3. **\(\uparrow\)** or **\(\downarrow\)** to the required aliases or ID and press the **Menu Select** button below Sel to view the message.
   - While on the view message screen, press the **Menu Select** button directly below Optn, Del, or Back to access the option.
   - Select **Optn** to configure the message settings.
   - Select **Del** to delete the message.
2.11.4.11.2

Sending a Sent Text Message

Procedure:

1. Press the Menu Select button directly below Optn while viewing the message.
2. or to Send and press the Menu Select button directly below Send.
3. Perform one of the following actions.
   - or to scroll through the address list and select the required address.
   - or to [Other Recpnt] and press the Menu Select button below Edit. When a blinking cursor appears in the Enter Address screen, use the keypad to type the address entry.
4. Press the Menu Select button below Send or the PTT button to send the message.

The display shows the Send Message screen and Sending msg.

NOTICE: Press the Menu Select button directly below Back at any time to return to the previous screen.

You can append a priority status and/or a request reply to your message. See Priority Status and Request Reply of a New Text Message on page 83 for more information.

2.11.4.12

Deleting Text Messages

Procedure:

1. From the Inbox, Draft, or Sent screen, or to scroll through the messages.
2. Press the Menu Select button directly below Del to view the delete options.
3. Perform one of the following actions:
   - Press the Menu Select button directly below Curr to delete the current message.
   - Press the Menu Select button directly below All to delete all the messages.

2.12

Secure Operations

Secure radio operation provides the highest commercially available level of voice security on both trunked and conventional channels.

By default, the radio automatically enters the encrypted environment without having to manually select or clear the secure transmission.
2.12.1
Enabling Secure Transmission

Procedure:

1. Press the Menu Select button directly below Sec.
   The display shows the current key if multi-key has been enabled.

2. Monitor the mode to be sure it is not in use.

3. Press PTT button to transmit.
   NOTICE: If the selected channel is preprogrammed for clear-only operation – when you press the PTT button, an invalid mode tone sounds and the display shows Clear TX only.
   The radio does not transmit until you disable the secure mode.
   The radio can be configured to ignore the clear voice or unsecured transmission when the radio is in secured transmission. Check with your agent for details.

2.12.2
Accessing the Secure Feature

Procedure:

1. Press and hold the Menu Select button directly below Sec to display Secure feature screen.

2. Press and hold the Menu Select button directly below Sec to display Secure feature screen.

   The display shows the Secure screen.

2.12.3
Managing Encryption

This chapter explains the encryption feature on your radio.

2.12.3.1
Loading Encryption Keys

Prerequisites:
- Refer to the Key Variable Loader (KVL) manual for equipment connections and setup.

Procedure:

1. Attach the KVL to your radio.
   The display shows Keyloading and all other radio functions, except for power down, backlight, and volume, are locked out.

   NOTICE: If the Multi-system Over-the-Air Rekeying feature is in use, the ASTRO profile name is displayed below Keyloading.

2. Press Target → Load.

3. Perform one of the following actions.
   - For single key, select Key.
For multikey, select Group.

Select the required keys and press Load on the KVL.

The KVL indicates that keyload is successful.

2.12.3.2
Multikey Feature

This feature allows the radio to be equipped with different encryption keys and supports the DES-OFB algorithm.

There are two types of encryption keys:

Conventional Multikey
The encryption keys are strapped on a one-per-channel basis, through CPS. In addition, you can have operator-selectable keys, operator-selectable keysets, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.

Trunked Multikey
If the radio is used for both conventional and trunked applications, strap the encryption keys for trunking on a per-talkgroup or announcement-group basis. In addition, a different key can be strapped to other features, such as dynamic regrouping, failsoft, or emergency talkgroup. You can have operator-selectable key erasure.

2.12.3.3
Selecting Encryption Keys

Procedure:

1  or  to Key.

2 Press the Menu Select button directly below Key.

The display shows the last user-selected and stored encryption key, and the available menu selections. If the Multi-system Over-the-Air Rekeying feature is in use, the list of keys displayed is only for the current secure profile of the selected channel.

3  or  to scroll through the encryption keys or use the keypad to enter the number of the desired key.

4 Perform one of the following actions.

- Press the Menu Select button directly below Sel to save the newly selected key and return to the Home screen.

- Press , the PTT button, or the Menu Select button directly below Exit.

NOTICE: When the selected key is erased, you hear a momentary keyfail tone and the display shows Key fail. When the selected key is not allowed, you hear a momentary illegal key tone and the display shows Illegal key.

2.12.3.4
Selecting Keysets

When and where to use: This feature allows you to select one or more groups of several encryption keys from among the available keys stored in the radio. For example, you could have a group of three keys structured to one keyset, and another group of three different keys structured to another keyset; by changing keysets, you would automatically switch from one set of keys to the other.
Every channel to which one of the original keys was tied now has the equivalent new key instead.

**Procedure:**

1. **or** to $K_{Set}$ and press the **Menu Select** button directly below $K_{Set}$.
   - The display shows the last user-selected and stored keyset, and the available keyset menu selections. If the Multi-system Over-the-Air Rekeying feature is in use, the displayed keysets are only for the current secure profile of the selected channel.

2. **or** to scroll through the keysets or use the keypad to enter the number of the desired keyset.

3. Press the **Menu Select** button directly below $Sel$ to save the newly selected keyset.
   - The radio exits keyset selection and returns to the **Home** screen.
   - **NOTICE:** Press $\uparrow$, the **PTT** button, or the **Exit** menu selection to exit this menu at any time without changing the keyset selection.

**2.12.3.5 Erasing Encryption Keys**

Do one of the following to erase the selected encryption keys. You can use the options interchangeably depending on your preference and the programmed functions.

If the Multi-system Over-the-Air Rekeying feature is in use, the keys erased are only for the current secure profile of the selected channel. The erase all menu operates as configured by the dealer or system administrator. Erasing all keys using the Top (Orange) button and the Top Side (Select) button erases all keys in all keylists in the radio.

**Procedure:**

- **Erasing the selected encryption keys using the radio menu:**
  a. **or** to $Eras$ and press the **Menu Select** button directly below $Eras$.
     - The display shows the last user-selected and stored encryption key, and the available menu selections.
  b. **or** to the desired encryption key or use the keypad to enter the number of the desired key.
  c. Press the **Menu Select** button directly below $All$ to delete all keys, or press the **Menu Select** button directly below $Sngl$ to delete current shown key.
     - You can abort this screen and return to Home screen by pressing the **Menu Select** button directly below $Abrt$.

**2.12.3.6 Requesting an Over-the-Air Rekey**

If the Multi-system Over-the-Air Rekeying feature is in use, the rekey request is only for the current selected secure profile.

**Prerequisites:** Ensure that the Unique Key Encryption Key (UKEK) or Unique Shadow Key (USK) is loaded into the radio with the Key Variable Loader (KVL) before the rekey request can be sent. Refer to your local key management supervisor for more information.
Procedure:

1. Press the Menu Select button directly below Reky.
2. Perform one of the following actions:
   • Press the PTT button to send the rekey request.
   • Press the PTT button again, or the or Emergency button, to exit the feature and transmit in normal mode.

If the rekey operation fails, you hear a bad-key tone and the display shows Rekey fail.

NOTICE: The rekey operation failure indicates that your radio does not contain the UKEK or USK.

2.12.3.7
MDC Over-the-Air Rekeying Page (Conventional Only)
This feature allows you to view or define MDC Over-the-Air Rekeying (OTAR) features. It is applied only when operating in secure encrypted mode. In addition to Rekey Requests, OTAR transmissions include Delayed Acknowledgments, and Power-up Acknowledgments.

Some of the selected options require configuration at the Key Management Controller (KMC) site to work properly.

NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.12.3.8
Infinite UKEK Retention
This feature enables Unique Key Encryption Key (UKEK) to be permanently stored in the radio even when all the encryption keys are erased. Without this UKEK key, the radio cannot be rekeyed over the air. The Infinite UKEK Retention settings can be different for each secure profile.

NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.12.3.9
Hear Clear

NOTICE: This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

There are two components of Hear Clear.

Comanding
Reduces the channel noise, such as OTA transmission that is predominantly present in UHF2 and 900 MHz channel with the following features.

Compressor
Reduces the background noise flow and the speech signal at transmitting radio.

Expander
Expands the speech while the noise flow remains the same at receiving radio.
Random FM Noise Canceller (Flutter Fighter)

Reduces the unwanted effects of random FM noise pulses caused by channel fading under high Signal-to-Noise (S/N) conditions such as in a moving transportation. The fading effects, heard as audio pops and clicks, are canceled without affecting the desired audio signal.

The Random FM Noise Canceller operates only in receive mode.

2.13

Radio Lock

This feature requires you to enter a password to unlock the radio when it powers on. The default password is 0123456789.

Your service provider determines the following requirements:

- Number of characters for a password (maximum 10 characters)
- Number of attempts for password entry

If you are prompted to change the password, enter a new password as reusing the default password is not allowed.

If you exhaust all attempts at entering the correct password, the radio is deadlocked. Restart the radio to start over.

**NOTICE:**

Depending on the configuration, the radio might carry over the number of attempts remaining even after a power cycle. If you exhaust all attempts in this configuration, the following occurs:

- The radio remains inhibited
- All encryptions and secure keys are erased

2.13.1

Enabling or Disabling Radio Lock (Secure Radios Only)

**Procedure:**

1. Press \( \text{Menu Select} \) or \( \text{Unlock Pswd} \) to \( \text{LogF} \).
2. Press the \( \text{Menu Select} \) button directly below \( \text{LogF} \).

One of the following results occur:

- The display shows \( \text{Pswd enabled} \), indicating that the radio lock feature is enabled.
- The display shows \( \text{Pswd disabled} \), indicating that the radio lock feature is disabled.

2.13.2

Changing the Radio Lock Password

**Procedure:**

1. Press \( \text{Menu Select} \) or \( \text{Unlock Pswd} \) to \( \text{Pswd} \).
2. Press the \( \text{Menu Select} \) button directly below \( \text{Pswd} \).
   
   The display shows **Change Password** screen.
   
3. Press \( \text{Unlock Pswd} \) or \( \text{Unlock Sel} \) to Unlock \( \text{Pswd} \).
4. Press the \( \text{Menu Select} \) button directly below \( \text{Sel} \).
5. Enter the old password.
6 Press the Menu Select button directly below OK.
7 Enter the new password.
8 Press the Menu Select button directly below OK.
9 Re-enter the new password.
10 Press the Menu Select button directly below OK.

The password is updated.

If the two passwords do not match, repeat step 5 through step 10.

NOTICE: If you enter three incorrect old passwords, the radio exits the password feature. You cannot access this feature again until you turn the radio off and on.

2.13.3
Changing the Tactical Inhibit Password

The Tactical Inhibit Password is required for the Radio Stun and Radio Kill features. You can set up to eight characters for this password.

Procedure:

1 or to Pswd.
2 Press the Menu Select button directly below Pswd.
   The display shows Change Password screen.
3 or to Tactical Inh Encode Pswd.
4 Press the Menu Select button directly below Sel.
5 Enter the old password.
6 Press the Menu Select button directly below OK.
7 Enter the new password.
8 Press the Menu Select button directly below OK.
9 Re-enter the new password.
10 Press the Menu Select button directly below OK.

The password is updated.

If the two passwords do not match, repeat step 5 through step 10.

NOTICE: If you enter three incorrect passwords, the radio exits the password feature. You cannot access this feature again until you turn the radio off and on.
2.14
Radio Stun and Kill

This chapter explains the radio stun and kill features.

2.14.1
Radio Stun

This feature allows you to stun another radio by sending an over the air command using the menu on your radio. This feature prevents an unauthorized user from using the radio. Once the radio is stunned, a password is required to re-activate the stunned radio.

2.14.1.1
Using Radio Stun

Procedure:

1. (or ) to Stun.
2. Press the Menu Select button directly below Stun.
   The display shows Enter Password.
3. Use the keypad to enter your Tactical Inhibit Encode Password.
4. Press the Menu Select button directly below OK.
   The display shows radio Contact IDs.
5. Perform one of the following actions.
   • or to the required ID.
   • Press the Menu Select button directly below LNum to go to the last number dialed.
   • Use the keypad to enter the required ID.
   • Press the Menu Select button directly below Send to initiate command.

If the receiving radio received the command, your radio display shows Ack received.
If the receiving radio does not have encryption key to decrypt the received encrypted command, your radio display shows Dec fail.
If the receiving radio is powered off or already killed, your radio display shows No Ack.

Once the receiving radio received the command, its screen locked and request for password.

NOTICE: To un-stun a radio, follow the procedure in Unlocking Your Radio.

2.14.2
Radio Kill

This feature allows you to render your radio or another radio inoperable if the radio is misplaced or lost. When a radio is killed, the display turns blank and all functions of the radio are not usable.

The killed radio can only be recovered from KILL with a special device. Consult an authorized and qualified technician for details.
2.14.2.1

Using Remote Kill to Kill Another Radio

When and where to use: Remote Kill allows you to render another radio inoperable by sending an over-the-air command using the menu on your radio.

Procedure:

1. Press the **Kill** button.

2. Press the **Menu Select** button directly below **Kill**. The display shows Enter Password.

3. Use the keypad to enter your Tactical Inhibit Encode Password.

4. Press the **Menu Select** button directly below **OK**. The display shows the radio Contact IDs.

5. Perform one of the following actions.
   - Press the **Menu Select** button directly below **OK** to go to the last number dialed.
   - Use the keypad to enter the required ID.
   - Press the **Menu Select** button directly below **Send** to initiate command.

   If the receiving radio received the command, your radio display shows Ack received.
   If the receiving radio does not have encryption key to decrypt the received encrypted command, your radio display shows Dec fail.
   If the receiving radio is powered off or already killed, your radio display shows No Ack.

Once the receiving radio received the command, its screen turns blank, the killed radio is inoperable.

2.14.2.2

Using Direct Kill to Kill Your Own Radio

When and where to use: Direct Kill allows you to make your own radio inoperable.

Procedure:

Press and hold the programmable button (2-dot) on the keypad microphone then press the **Orange** button until the display turns blank and becomes inoperable.

2.15

Radio Inhibit

This feature allows the system administrator to put a radio into a non-functional state when the radio is missing or in an unknown hand. The radio stays in this state regardless of its power changes.

**NOTICE:**
If the radio has Inter-system roaming capability, the system administrator is able to put the radio into a non-functional state when missing radio roamed to another system.

The radio can only be uninhibited by receiving an uninhibited command from the system administrator.
2.16

Global Positioning System/Global Navigation Satellite System

Notice: This feature is addressed as GPS across the manual as the naming convention of the buttons and strings remain the same as the legacy feature of GPS.

The availability and accuracy of this location information (and the amount of time that it takes to calculate it) varies depending on the environment in which you are using the GPS feature.

For example, GPS location fixes are difficult to obtain indoors, in covered locations, between high buildings, or in situations where you have not established a clear broad view of the sky.

2.16.1

GPS Operation

The GPS technology uses radio signals from earth orbiting satellites to establish location coordinates. Therefore, maximizing your view of unobstructed sky is essential for optimum performance.

Where adequate signals from multiple satellites are not available (usually because you cannot establish a view of a wide area of the sky), the GPS feature of your radio will not work. Such situations include but are not limited to:

- Underground locations
- Inside buildings, trains, or covered vehicles
- Under any metal, or concrete roof, or structure
- Between tall buildings or under dense tree-cover
- In temperature extremes outside the operating limits of your radio

Even where location information can be calculated in such situations, it may take longer to do so, and your location estimate may not be as accurate. Therefore, in any emergency situation, always report your location to your dispatcher.

Keep in mind that the accuracy of the location information and the time it takes to obtain it varies depending upon circumstances, particularly the ability to receive signals from an adequate number of satellites.

Notice: Even where adequate signals from multiple satellites are available, your GPS feature only provides an approximate location, usually within 10 meters from your actual location, but sometimes farther away.

The satellites used by the GPS feature are controlled by the U.S. government and are subject to changes implemented in accordance with the Department of Defense GPS user policy and the Federal Radio Navigation Plan. These changes may affect the performance of the GPS feature on your radio.

2.16.2

GPS Performance Enhancement

Sometimes, the GPS feature may be unable to complete a location calculation successfully. You then see a message indicating that your radio cannot connect to enough visible satellites.

To maximize the ability of your radio to determine a fix, take note of the following guidelines:

- For your initial fix, hold the radio in the face position.
- Stay in the open. The GPS feature works best where there is nothing between your radio and the open sky.
2.16.3
The Outdoor Location Feature (Using GPS)

This feature allows you to determine your current location using a location menu, as well as your current distance and bearing in relation to another location. Radio location may be requested and reported over-the-air.

Your radio stores up to a maximum of 60 programmable location coordinates, also known as waypoints. When the memory is full, the next waypoints automatically replaces the oldest waypoints in the radio.

The radio also stores four preprogrammed waypoints. These coordinates cannot be deleted.

The following table shows the differences between programmable waypoints and preprogrammed waypoints.

<table>
<thead>
<tr>
<th>Programmable Waypoints</th>
<th>Preprogrammed Waypoints</th>
</tr>
</thead>
<tbody>
<tr>
<td>User-configurable location coordinates.</td>
<td>Fixed location coordinates:</td>
</tr>
<tr>
<td></td>
<td>• Home</td>
</tr>
<tr>
<td></td>
<td>• Emergency</td>
</tr>
<tr>
<td></td>
<td>• Last Known Location</td>
</tr>
<tr>
<td></td>
<td>• Destination</td>
</tr>
<tr>
<td></td>
<td>Only the alias is editable, not the coordinates.</td>
</tr>
<tr>
<td></td>
<td>The Home and Destination coordinates are editable.</td>
</tr>
<tr>
<td>Coordinates can be deleted one at a time, or all at once.</td>
<td>Coordinates cannot be deleted.</td>
</tr>
</tbody>
</table>

**NOTICE:** The radio automatically exits the feature, if the feature inactivity timer is enabled. You hear the Menu Inactive Exit Tone upon feature exit.

2.16.4
Location Format

This feature allows you to select different display formats of GPS location.

The following GPS location formats are available:

- Lat/Long(DD)
- Lat/Long(DDM)
- Lat/Long(DMS)
- UTM/UCS
- SLD99
- MGRS

**NOTICE:** When you send your location to another radio, the receiving radio displays the location in its selected format.

2.16.5
Accessing the Outdoor Location Feature

When and where to use:
NOTICE: An ON radio menu may be present on the Location menu screen if it is preprogrammed by the dealer or system administrator.

Procedure:

1. Press the Menu Select button directly below Loc.

2. Press the Menu Select button directly below Loc.
   The display shows Location off <Latitude>..

3. Press the Menu Select button directly below On to turn on the GPS.
   The display shows Previous loc <Latitude>.

4. Press the Menu Select button directly below Loc.

5. Press the Menu Select button directly below Optn.

6. Press the Menu Select button directly below Rfsh.
   The top line temporarily displays Please wait while the new location is being determined.
   While the new location is being determined, the location signal can be a solid or blinking icon.
   Once the location coordinates are fixed, the display shows the current latitude. Toggle to see the
   longitude, time and date.
   The location coordinates are updated automatically every 5 seconds while the location signal is
   present.

6. To return to the Home screen, press the Menu Select button directly below Exit.

2.16.6
Turning Off GPS

Procedure:

1. Press the Menu Select button directly below Loc.

2. Press the Menu Select button directly below Loc.
   The display shows Previous loc <Latitude>.

3. Press the Menu Select button directly below Optn.

4. Press the Menu Select button directly below Optn.

5. Press the Menu Select button directly below Optn.

6. Press the Menu Select button directly below Optn.
   The display shows Location off.

7. To return to the Home screen, press the Menu Select button directly below Exit.

2.16.7
Saving a Waypoint

Prerequisites: Ensure that your radio shows the current location on the screen.

Procedure:

1. Press the Menu Select button directly below Optn.
2. Perform one of the following actions.
   • or to Save as Waypt and press the Menu Select button directly below Sel.
   • or to Save as Home and press the Menu Select button directly below Sel and proceed to step 5.
   • or to Save as Dest. and press the Menu Select button directly below Sel and proceed to step 5.

A blinking cursor appears on the screen.

3. Use the keypad to edit the auto-generated waypoint, if required, or press the Menu Select button directly below Cncl to return to the Location main screen.

4. Press the Menu Select button directly below OK once you are done.

One of the following scenarios occur:

• The display shows Saved as <Waypoint name>.

• The display shows Saved as Home.

• The display shows Saved as Dest.

5. To return to the Home screen, press , the PTT button, the preprogrammed GPS button or the Menu Select button directly below Exit.

2.16.8

Viewing a Saved Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:

1. Press the Menu Select button directly below Optn.

2. or to Waypoints and press the Menu Select button directly below Sel.

The display shows a list of waypoints.

3. Perform one of the following actions.

• or to scroll through the list.

• or to select a waypoint to view the location information in full.

4. Press the Menu Select button directly below Optn.

5. To view the longitude, time and date of the selected waypoint, or to View and press the Menu Select button directly below Sel.

6. To return to the previous screen, press the Menu Select button directly below Back, or to return to the Home screen, press or the PTT button.

2.16.9

Editing the Alias of a Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:

1. Press the Menu Select button directly below Optn.
2 ▲ or ▼ to Waypoints and press the Menu Select button directly below Sel. The display shows a list of waypoints.

3 ▲ or ▼ to the required saved waypoint, and press the Menu Select button directly below Optn.

4 ▲ or ▼ to Edit name and press the Menu Select button directly below Sel. A blinking cursor appears in the Edit Name screen.

5 Use the keypad to edit the alias.

6 Perform one of the following actions.
   • Press the Menu Select button directly below OK once you are done.
   • Press the Menu Select button directly below Cncl to return to the Waypoints main screen.

7 The display shows <Waypoint name> Updated and the radio returns to the Waypoints main screen.

8 Perform one of the following actions.
   • Press the Menu Select button directly below Back to return to the previous screen.
   • Press or the PTT button to return to the Home screen.

2.16.10
Editing the Coordinates of a Waypoint

When and where to use:

**NOTICE:** The user can only edit preprogrammed coordinates of Home and Destination.

Ensure your radio shows the current location on the screen.

Procedure:

1 Press the Menu Select button directly below Optn.

2 ▲ or ▼ to Waypoints and press the Menu Select button directly below Sel. The display shows a list of waypoints.

3 Perform one of the following actions.
   • ▲ or ▼ to [Home] and press the Menu Select button directly below Optn.
   • ▲ or ▼ to [Destination] and press the Menu Select button directly below Optn.

4 ▲ or ▼ to Edit location and press the Menu Select button directly below Sel. The first number blinks.

5 Utilize the following control buttons to select the number/coordinates if required, then press the Menu Select button directly below Edit to change the number/coordinates.
   • Press ▼ to move to the previous number/coordinates.
   • Press ▲ to move to the next number/coordinates.
   • Press ▲ or ▼ to change the North (N), South (S), East (E) or West (W) direction. A blinking cursor appears in the Edit Location screen.

6 Utilize the following control buttons or menu to change the number/coordinates if required then press the Menu Select button directly below OK once.
• Press ← to move one space to the left.
• Press → to move one space to the right.
• Press the **Menu Select** button directly below Del to delete any unwanted characters.
• Press the **Menu Select** button directly below Cnc1 to return to the previous screen

7 Press the **Menu Select** button directly below OK once complete setting up the new Home or Destination.

One of the following scenarios occurs:

• The display shows [Home] Updated and the radio returns to the Waypoints main screen.
• The display shows [Destination] Updated and the radio returns to the Waypoints main screen.

### 2.16.11 Deleting a Single Saved Waypoint

**Prerequisites:** Ensure your radio shows the current location on the screen.

**Procedure:**

1 Press the **Menu Select** button directly below Optn.

2 Press or ← to Waypoints and press the **Menu Select** button directly below Sel.

   The display shows a list of waypoints.

3 Perform one of the following actions.

   • Press or ← to the required saved waypoint, and press the **Menu Select** button directly below Optn.←or→ to Edit name and press the **Menu Select** button directly below Del.

   • Press the **Menu Select** button directly below Del.

4 The display shows <Waypoint name> Confirm del?.

5 Press the **Menu Select** button directly below Yes to delete the waypoint or press the **Menu Select** button directly below No to return to the Waypoints main screen.

The display shows <Waypoint name> deleted.

### 2.16.12 Deleting All Saved Waypoints

**Prerequisites:** Ensure your radio shows the current location on the screen.

When and where to use:

**NOTICE:** You cannot delete any of the preprogrammed waypoints.

**Procedure:**

1 Press the **Menu Select** button directly below Optn.

2 Press or ← to Waypoints and press the **Menu Select** button directly below Sel.

   The display shows a list of waypoints.

3 Press or ← to the required saved waypoint, and press the **Menu Select** button directly below Optn.
2.16.13 Measuring the Distance and Bearing from a Saved Waypoint

Prerequisites: Ensure your radio shows the current location on the screen.

Procedure:
1. Press the Menu Select button directly below Optn.
2. ▲ or ▼ to Dist frm here and press the Menu Select button directly below Sel.
   The display shows a list of waypoints.
3. ▲ or ▼ to the required waypoint and press the Menu Select button directly below Sel.
   The display shows the distance and bearing from the current to the selected coordinates.

2.16.14 Location Feature in Emergency Mode

When the Emergency feature is activated by pressing the emergency button, the radio exits the Location menu and returns to the Home (default) screen so that you can see which channel the emergency signal is going out on.

However, you may re-enter the Location menu while still in emergency mode, provided that Silent Emergency has not been activated.

If you have turned Location off using the ON/OFF menu key, it automatically turns back on when Emergency is activated.

If there is a solid location signal during Emergency, the current location and the location information received is saved as Emergency and Last Known Location waypoints, respectively.

2.16.15 Peer-Location on the Display (ASTRO Conventional only)

This feature is only available for radio-to-radio voice transmissions, dispatch call and selective call in conventional ASTRO system. For radio-to-radio transmission, in order to allow the radio to show peer-location, the voice should be directly sent from one radio to another radio without passing through any infrastructure facility such as repeaters, phone, or DVRS system. Both the transmitting radio and receiving radio must be configured to enable them to send and/or receive the GPS coordinates. You can check with your nearest qualified technician for more details.

**NOTICE:** If the receiving radio is operating in a Mixed Mode channel, and the voice transmission is through the conventional ASTRO system then the radio can receive the location coordinates of its peers.

This feature is also operable in a Scan Active channel or Scan Talkback channel.

Upon receiving a voice transmission with GPS coordinates enabled on the receiving radio, the display shows the coordinates available in full or in short coordinates. There are two different formats available. Refer to the following list for the details shown in the Peer-Location quick text. Consult your agent to pick the best format to configure to your radio.
Full location coordinates

- PTT ID (This is optional.)
- Longitude and latitude
- Relative distance or direction

Short location coordinates

- PTT ID (This is optional.)
- Longitude and latitude

**NOTICE:**
If the transmitting radio is stale at its location after a period of time, the receiving radio display shows ID:<PTT ID> Last Knwn Loc: <Coordinates>. The ID:<PTT ID> and <distance> are optional details depending on the requirements of usage.

If the transmitting radio does not have GPS or the receiving radio could not decode the GPS signal of the received signal, the receiving radio display shows ID:<PTT ID> Unknown Loc.

**NOTICE:** The PTT ID is optional to be shown on the display per requirements of usage.

2.17

**Geofence (ASTRO 25 Trunking System)**

Geofence is a virtual perimeter based on the GPS to define a geographical area on earth.

Check with your dealer or qualified technician to programme the geofence coordinates and actions.

When the radio enters the predefined Geofence area, your radio receives the Dynamic Regroup command from the system and immediately connects to a Dynamic Regroup talkgroup. The radio display shows the new selected Dynamic Regrouped talkgroup with green intelligent light for your attention.

On top of that, additional features are Voice Announcement of the new channel, and also direct content display of a text message to indicate that you are currently at Geofence area. Check with your nearest qualified technician on the requirements for these enhancements to work in Geofence.

Any new text messages received at Geofence shall have its content displayed immediately on the radio display.

**NOTICE:** If the radio is set up in DVRS, only mobile radio is supported for this feature.

2.17.1

**Entering the Geofence Area**

**Prerequisites:** The Voice Announcement and TMS display in this feature are optional. They must be configured to enable you to hear and see these indicators.

**When and where to use:** When the radio enters a Geofence area, the radio immediately sends a message ACK back to the system.

The radio searches the current zone for the channel with same talkgroup assigned as the Dynamic Talkgroup and also with same system ID of current trunk system. Once matched, the radio display shows the first matched and connected channel alias.

If there is no channel with matching Talkgroup ID and trunk system ID, the radio display shows the channel alias of <DYNAMIC talkgroup>.

Once the radio is connected, you hear a dynamic regroup tone, the radio display shows <DYNAMIC channel> with temporary green color intelligent backlight and you hear a Voice Announcement.
NOTICE:
When the radio loses the GPS signal, the GPS icon blinks and the radio sounds two high-pitched tones repetitively to indicate that the GPS has failed to operate. The radio display shows the red intelligent light.

If the first matched channel is not configured with Voice Announcement, no Voice Announcement is played.

The system sends a message to your radio. The radio display shows a direct text message content without any user operation. This message indicates you are currently present in a Geofence area. This TMS remains open on the display until user presses exit/home to exit this screen.

NOTICE: If there is another incoming text message before you exit the previous message, the message screen is refreshed to show the latest message.

The following procedure guides you to exit the text message received.

Procedure:

Press the Menu Select button below Exit or  to return to Home screen.

The other operations are the same as normal dynamic regroup command.

When the radio exits the Geofence area, your radio reverts to original channel or newly assigned talkgroup. The radio display shows the new channel together with Voice Announcement to indicate the changes. Voice Announcement of the new channel only works if that channel is configured with Voice Announcement.

2.17.2
Mission Critical Geofence

This feature allows the radio to use the GPS receiver to determine radio location at frequent intervals. This feature also allows the radio to evaluate if the radio is within the Geofence area in real time. Check with your dealer or qualified technician to programme the geofence coordinates and actions.

2.17.3
Entering Mission Critical Geofence

When and where to use:
When the radio enters the predefined Geofence area, the radio displays <Geofence Alias> with intelligent backlight and the user hears a Voice Announcement. Zone and channel alias of the Geofence area is displayed. If the radio is set to manual, the user can choose either to proceed with zone and channel change or cancel the change.

The radio then connects to the designated talkgroup. The radio displays the talkgroup alias and dynamic regroup tone sounds. The transmit power level changes and the radio shows a direct text message content without any user operation.
NOTICE:
Depending on how your radio is programmed, you may or may not be alerted by Voice Announcement (VA), TMS display, Intelligent Backlight, and the Transmit Power Level. The user will be alerted only if these indicators are configured in the radio. The VA can be programmed to alert continuously or momentarily.

If Site Selectable Alert (SSA) is enabled, the radio mutes any alert that is received when entering the Geofence area and unmutes when exiting.

2.17.4 Exiting Mission Critical Geofence

When and where to use:
When the radio exits the Geofence area, the radio reverts to the original transmit power level, intelligent lighting, channel or newly assigned talkgroup. Voice announcement is cancelled or the user hears a pre-programmed VA tone. The radio displays the new channel and a message is received to indicate the changes.

2.18 Trunking System Controls

This chapters explains the trunking system control features in your radio.

2.18.1 Operating in Failsoft System

When and where to use:
The failsoft system ensures continuous radio communication during a trunked system failure. If a trunking system fails completely, the radio goes into failsoft operation and automatically switches to its failsoft channel.

During failsoft operation, your radio transmits and receives in conventional operation on a predetermined frequency. You hear a medium-pitched tone and the display shows Failsoft.

When the trunking system returns to normal operation, your radio automatically leaves failsoft operation and returns to trunked operation.

To continue in Failsoft and to communicate with other talkgroups, refer to the following procedure.

Procedure:
1. Rotate the MFK to change to a different repeater frequency.
2. Press the PTT button to talk, and release the button to listen.

2.18.2 Out-of-Range Radio

When your radio goes out of the range of the system, it can no longer lock onto a control channel.

You hear a low-pitched tone and/or the display shows the currently selected zone/channel combination and Out of range. Your radio remains in this out-of-range condition until it locks onto a control channel or failsoft channel, or if it is turned off.
2.18.3 **SmartConnect**

SmartConnect allows your radio to maintain voice communication when LMR is out of range by switching to a Wi-Fi, LTE, or satellite network.

*NOTICE:* This feature is only applicable for APX 8500 and must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

Your radio can connect through a fixed Wi-Fi access point in buildings or in-vehicle Broadband modem such as the following modems:

- Motorola Solutions VML750
- Sierra Wireless MP70
- Sierra Wireless GX450

When a SmartConnect-enabled channel goes out of range, the radio displays **Out of Range** and the SmartConnect capable icon ⦿.

Once the device is connected to an available network, the radio displays **SmartConnect** and the SmartConnect connected icon ⦿.

2.18.4 **SmartZone**

The SmartZone™ feature extends communications beyond the reach of a single-trunked site (antenna location) when operating in a SmartZone system. SmartZone units provide expanded wide-area coverage.

SmartZone automatically switches the radio to a different site when the current site signal becomes unacceptable. This usually happens when the vehicle in which the radio is located is driven out of the range of one site, and into the range of another.

Under normal conditions, a SmartZone-enabled radio functions invisibly to the operator. However, the operator does have some manual controls on the Control Head—the **RSSI** menu entry. This button can be used to check, or change, the SmartZone operation.

2.18.5 **Site Trunking Feature**

If the zone controller loses communication with any site, that site reverts to site trunking. When this occurs, you can communicate only with the radios within your trunking site.

The display shows the currently selected zone/channel combination and **Site trunking**.

2.18.6 **Locking and Unlocking a Site**

*When and where to use:* This feature allows your radio to lock onto a specific site and not roam among wide-area talkgroup sites. This feature should be used with caution, since it inhibits roaming to another site in a wide-area system.

You can toggle the lock state between locked and unlocked by pressing the preprogrammed **Site Lock/Unlock** button.
Follow the procedure to lock and unlock a site using the radio menu.

**Procedure:**

1. Press the `Site` button directly.
2. Press the `Menu Select` button directly below `Site`.
3. Perform one of the following actions:
   - To lock the site, press the `Menu Select` button directly below `Lock`. The display shows `Site locked`.
   - To unlock the site, press the `Menu Select` button directly below `Unlk`. The display shows `Site unlocked`.

The radio saves the new site lock state and returns to the Home screen.

2.18.7  
**Site Display and Search Button**

The `Site Display` and `Site Search` button allows you to view the name of the current site or force your radio to change to a new one.

2.18.7.1  
**Viewing the Current Site**

**Procedure:**

Perform one of the following actions:

- Press the preprogrammed `Site Search` button.
- Press or to RSSI and press the `Menu Select` button directly below RSSI.

The display shows momentarily the name of the current site and its corresponding received RSSI.

2.18.7.2  
**Changing the Current Site**

**Procedure:**

Perform one of the following actions:

- Press and hold down the preprogrammed `Site Search` button.
- Press and hold down the `Menu Select` button directly below RSSI.

When the radio finds a new site, it returns to the Home screen.

2.18.8  
**Trunked Announcement**

The announcement capability allows you to make announcements to the entire user group, as well as monitor talkgroup calls and other announcements.

Announcement calls are handled in two different ways, depending on the trunked central controller configuration. The two types are called ruthless and non-ruthless preemption.
Ruthless Preemption
When a ruthless preemption announcement call is initiated, the requesting radio begins transmitting immediately. All associated talkgroup calls taking place on other channels are immediately halted, and the radios are steered to the announcement call.

Transmitting radios continue to transmit until the PTT button is released, at which time they also unmute for the announcement call. Individual calls (Private Conversation and telephone interconnect) are not affected.

Non-Ruthless Preemption
When a non-ruthless preemption announcement is initiated, the initiating unit receives a telephone-type busy tone, followed by a call back when all associated talkgroup conversations end.

Once an announcement call is pending, any attempts by other users to initiate a talkgroup call will result in a telephone-type busy tone. These users will not receive a call back until the announcement call is complete.

2.18.8.1
Initiating an Announcement
Prerequisites: Ensure your radio has been programmed to allow announcement calls.

Procedure:
1. If channel is set as the primary mode, turn the MFK to locate the announcement-group mode.
2. Press the PTT button to initiate the announcement.

2.19
Ignition Switch Options
This feature allows the user to select the functionality of the radio based on the Ignition State of the radio user’s vehicle.

2.19.1
Blank
This option allows the user to power on and power off the radio through the Power button regardless of the current state of the Ignition.

2.19.2
Tx Inhibit
This option allows the user to power on and power off the radio through the Power button regardless of the current state of the Ignition. In addition, if the Ignition is not present, then all transmissions are inhibited. This includes receiving any Trunking dispatch communications since the radio will not affiliate with the Trunking systems.

2.19.3
PTT Tx Inhibit
This option allows the user to power on and power off the radio through the Power button regardless of the current state of the Ignition. In addition, if the Ignition is not present, then all PTT button transmissions are inhibited. However, the radio is able to affiliate with the Trunking systems.
2.19.4

**Required**

This option allows the user to power on the radio only if the Ignition is present. The radio can be powered off either through **Power** button press or when Ignition is lost. In addition, the radio automatically powers on when the Ignition is present only if the radio was turned off due to the ignition being removed.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.

2.19.5

**Soft Power Off**

This option allows the user to power on the radio either through **Power** button presses or when the Ignition is detected. Meanwhile, if the **Power** button was pressed or the Ignition was removed, the radio will be turned off.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires, or, when Ignition Auto Power Off Timer expires.

2.19.6

**Ignition Only Power Up**

This option allows the user to power on the radio only when **Ignition** is detected and will power off when it is removed. The radio does not power on or off with the **Power** button press.

This option allows the radio to power off when Inactivity Auto Power Off Timer expires or when Ignition Auto Power Off Timer expires.

**NOTICE:**

While **Ignition** is not present, the radio powers-off with a radio-user **Power Off** button/knob selection if the radio was powered-up with an Emergency Power Up footswitch-press or Ignition Auto Power Off timer is running.

While **Ignition** is present, the radio powers-on with a radio-user **Power On** button/knob selection only if the radio was powered-down with Inactivity Auto Power Off timer.

2.19.7

**Using Emergency Power Up**

**When and where to use:** This feature allows the user to power on the radio and automatically transmits an emergency mode transmission on personalities with emergency enabled, with the use of a footswitch. In addition, when the Ignition Switch option is set to either Tx Inhibit or PTT Tx Inhibit, this feature will not be available to the users.

**Procedure:**

Press the footswitch to turn on the radio and launch Emergency.

A tone sounds and the display shows **Emergency**.

2.19.8

**Auto Power Off Timer**

Auto Power Off feature powers off the radio when no user actions occur during a preprogrammed length of time. There are two different versions of Auto Power Off:
Inactivity Auto Power Off Timer
This timer begins once the radio is power-on. While the timer is active any user interaction with the radio resets the timer.

Ignition Auto Power Off Timer
This timer begins once the vehicle key is removed, when the voltage at the ignition sense is removed. While the timer is active any user interaction with the radio resets the timer. When the vehicle key is reapplied, the voltage at the ignition is reconnected, this timer is stopped.

Although both Inactivity Auto Power Off and Ignition Auto Power Off can be enabled together, Ignition Auto Power Off timer is mutually exclusive with Inactivity Auto Power Off timer when both are enabled. During the last two minutes of the timer countdown, the radio generates continuous low tone and blinks Powering Off warning on the display until the timer expires or the timer is reset. The radio automatically powers off after the timer expires. The duration of the timer is preprogrammed.

2.20
Voice Announcement
This feature enables the radio to audibly indicate the current feature mode, zone, or channel the user has just been assigned to. This feature is useful when you have difficulty reading the content on the display.

If preprogrammed by a qualified radio technician, the following occurs:

- Channel Announcement is played in the following scenarios:
  - When the radio powers up.
  - When you change to a new zone.
  - When you change to a new channel.
  - When you press a preprogrammed button or switch.

- Feature Voice Announcement is played when you change the state of a feature. Various features can have Voice Announcement assigned to indicate the on/off state of the features.

The available voice announcement priority options are:

High
Voice announcement is enabled even when the radio is receiving calls.

Low
Voice announcement is disabled when the radio is receiving calls.

2.21
Site Selectable Alerts (ASTRO 25)
A Site Selectable Alert (SSA) is an Intelligent Lighting indicator together with audio alert sent to radios at a site or a few sites to notify the users when there is a special situation that they need to be aware of.

Your radio supports up to 250 site aliases. Only authorized radios are enabled to send SSA. Upon the activation of a SSA, the receiving radios display the alert alias and generate the periodic alert tone.

**NOTICE:** Alert alias, alert tone, and alert period can be preprogrammed. Alert period is the duration for the radio to repeat the alert tone. An interval of 5 seconds might impact the battery life of the radio. Check with your dealer or system administrator for more details. When mixing SSA with received voice audio, the SSA alert is reduced in volume to ensure that the voice message is still heard clearly. Therefore, it is important that the SSA audio files are created with clear loud audio to ensure they can still be heard clearly when played at reduced levels.
2.21.1
Sending SSA Notification to Single Site

Procedure:

1. ▼ or ▲ to SSA.

2. Press the Menu Select button directly below SSA.
   The display shows the Site Alert screen.

3. ▼ or ▲ to Start Alert and press the Menu Select button directly below Sel.
   The display shows the Select Site screen.

4. ▼ or ▲ to the desired Site Alias. Press the Menu Select button directly below Sel.
   The display shows the Select Alert screen.

5. ▼ or ▲ to select the desired Alert Alias and press the Menu Select button directly below Send.
   The display shows Sending req.
   If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.
   If the request is successful, the display shows Req successful.
   If the site is not available, the display shows <Site Alias> not available.
   If the site does not exist, the display shows <Site Alias> does not exist.

6. To return to the Home screen, press the Menu Select button directly below Exit.

If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically.
The display shows the <Alert Alias> with the intelligent lighting at Home screen.

2.21.2
Sending SSA Notification to Single Site by Manual Entry

Procedure:

1. ▼ or ▲ to SSA.

2. Press the Menu Select button directly below SSA.
   The display shows the Site Alert screen.

3. ▼ or ▲ to Start Alert and press the Menu Select button directly below Sel.
   The display shows the Select Site screen.

4. ▼ or ▲ to [SiteID Entry] to send alert through the manual entry. Press the Menu Select button directly below Edit.
   The display shows the Enter SiteID screen.

5. Key in the desired Site ID and press the Menu Select button directly below OK.
   If a correct Site ID is entered, the display shows the Select Alert screen.
   If a wrong Site ID is entered, the display shows Invalid ID and prompts to enter the Site ID again.
6 ▲ or ▼ to select the desired Alert Alias and press the Menu Select button directly below Send.

   The display shows Sending req.
   If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.
   If the request is successful, the display shows Req successful.
   If the site is not available, the display shows <Site ID> not available.
   If the site does not exist, the display shows <Site ID> does not exist.

7 To return to the Home screen, press the Menu Select button directly below Exit.

   If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically.
   The display shows the <Alert Alias> with the intelligent lighting at Home screen.

2.21.3

Sending SSA Notification to All Sites

Procedure:

1 ▲ or ▼ to SSA.

2 Press the Menu Select button directly below SSA.

   The display shows the Site Alert screen.

3 ▲ or ▼ to Start Alert and press the Menu Select button directly below Sel.

   The display shows the Select Site screen.

4 ▲ or ▼ to [All Sites] and press the Menu Select button directly below Sel.

   The display shows the Select Alert screen.

5 ▲ or ▼ to select the desired <Alert Alias> and press the Menu Select button directly below Send.

   The display shows Sending req.
   If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.
   If the request is successful, the display shows Req successful.
   If one or more sites are not available, the display shows Not all sites available. Repeat step 3.

6 To return to the Home screen, press the Menu Select button directly below Exit.

   If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically.
   The display shows the <Alert Alias> with the intelligent lighting at Home screen.

2.21.4

Sending SSA Notification to All Available Sites

Procedure:

1 ▲ or ▼ to SSA.
2. Press the Menu Select button directly below SSA.
The display shows the Site Alert screen.

3. Press the Menu Select button directly below Sel.
The display shows the Select Site screen.

4. Press the Menu Select button directly below Sel.
The display shows the Select Alert screen.

5. Press the Menu Select button directly below Send.
The display shows Sending req.
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.
If the request is successful, the display shows Req successful.

6. To return to the Home screen, press the Menu Select button directly below Exit.
If you are at the site designated to receive this alert, you can hear an alert tone repeated periodically. The display shows the <Alert Alias> with the intelligent lighting at Home screen.

2.21.5 Stopping SSA Notification of a Single Site

Procedure:

1. Press the Menu Select button directly below SSA.
The display shows the Site Alert screen.

2. Press the Menu Select button directly below SSA.
The display shows the Site Alert screen.

3. Press the Menu Select button directly below Sel.
The display shows the Select Site screen.

4. Press the Menu Select button directly below Send.
The display shows Sending req.
If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows Req failed.
If the request is successful, the display shows Req successful.
If the site is not available, the display shows <Site Alias> not available.
If the site does not exist, the display shows <Site Alias> does not exist.

5. To return to the Home screen, press the Menu Select button directly below Exit.
The SSA Alert for the designated site stops.

2.21.6 Stopping SSA Notification of a Single Site by Manual Entry

Procedure:

1. Press the Menu Select button directly below SSA.
2 Press the **Menu Select** button directly below **SSA**.
   The display shows the **Site Alert** screen.

3 **or** **SiteID Entry** and press the **Menu Select** button directly below **Sel**.
   The display shows the **Select Site** screen.

4 **or** **SiteID Entry** and press the **Menu Select** button directly below **Edit**.
   The display shows the **Enter SiteID** screen.

5 Key in the required Site ID and press the **Menu Select** button directly below **Send**.
   The display shows the **Enter SiteID** screen.

One of the following scenarios occur:
- If a wrong Site ID is entered, the display shows **Invalid ID** and prompts to enter the Site ID again.
- If a correct Site ID is entered, the display shows **Sending req**.
- If the request is successful, the display shows **Req successful**.
- If the single site is not available, the display shows **<Site ID> not available**.
- If the single site does not exist, the display shows **<Site ID> does not exist**.

6 To return to the Home screen, press the **Menu Select** button directly below **Exit**.
   The SSA Alert for the designated site stops.

2.21.7

**Stopping SSA Notification of All Sites**

**Procedure:**

1 **or** **SSA**.

2 Press the **Menu Select** button directly below **SSA**.
   The display shows the **Site Alert** screen.

3 **or** **Stop Alert** and press the **Menu Select** button directly below **Sel**.
   The display shows the **Select Site** screen.

4 **or** **[All Sites]** and press the **Menu Select** button directly below **Send**.
   The display shows **Sending req**.
   If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows **Req failed**.
   If the request is successful, the display shows **Req successful**.
   If one or more sites are not available, the display shows **Not all sites available. Repeat step 3**.

5 To return to the Home screen, press the **Menu Select** button directly below **Exit**.
   The SSA Alert for all sites stop.
2.21.8

Stopping SSA Notification of All Available Sites

Procedure:

1. \( \text{or} \) to \( SSA \).

2. Press the \textbf{Menu Select} button directly below \( SSA \).
   The display shows the \textbf{Site Alert} screen.

3. \( \uparrow \text{or} \downarrow \text{to Stop Alert} \) and press the \textbf{Menu Select} button directly below Sel.
   The display shows the \textbf{Select Site} screen.

4. \( \uparrow \text{or} \downarrow \text{to [All Avail]} \) and press the \textbf{Menu Select} button directly below Send.
   The display shows \textbf{Sending req}.
   If radio is out of range, roaming to a foreign system or in a failsoft situation, the display shows \textbf{Req failed}.
   If the request is successful, the display shows \textbf{Req successful}.

5. To return to the Home screen, press the \textbf{Menu Select} button directly below \( Exit \).
   The SSA Alert for all available sites stop.

2.22

Channel Change on Off Hook on All Channels

This feature enables the mode of the radio to be changed based on the HUB on/off-hook state on all control heads.

Whenever the radio goes off-hook, the radio changes to a preprogrammed zone channel specifically for off-hook state. When the user returns the radio to on-hook state, it reverts to its previous channel zone before the radio goes off-hook.

When the radio is in off-hook state, manual mode change (including mode change triggered by third party devices) is allowed. Radio reverts back to the last mode before off-hook once the radio goes on-hook.

\[
\textbf{NOTICE:} \text{ During PL Defeats and Suspend Scan during on-hook state, the radio is converted to work in new channel and Channel Change on Off Hook feature is suspended until these conditions end.} \\
\text{We do \textbf{not} recommend that "Hub Suspend Scan" and "Channel Change on Off Hook" to be enabled simultaneously.} \\
\text{During Dynamic Regroup channel selector lock state, Emergency, Transmit Inhibit, radio lock, or when external key loaded is attached to the radio, the Channel Change on Off Hook feature is suspended until these conditions end.} \\
\]

The Off Hook State for APX™ Dual Radio Setup

For Dual Radio, the state of the HUB on the unselected radio is always considered as on-hook. The state of the HUB of the selected radio is always reflected as the actual states of the HUB. When the HUB is placed off-hook, the selected radio makes channel change per CPS configuration, and the unselected radio does not trigger channel change.

With Channel Change on Off Hook enabled, when the HUB is placed off-hook, and there is radio switch, the new selected radio moves to the target channel zone on off hook, and the new unselected radio reverts to the last user selected channel before off-hook.
The Off Hook State for Multiple Radios Setup
When there are multi-control heads connected, the states of these HUBs reflect the active control head(s) state. Any HUB placed off-hook by active control head(s) makes the radio goes off-hook state. Only when all HUBs are placed on-hook, the radio can be in on-hook state.

NOTICE: This feature needs to be carefully enabled. Users must also be familiar with the functionality of this feature as they have to be aware that removing the microphone triggers mode change most of the time.

2.23 Low Voltage Threshold Warning
This feature is created for APX mobile radio to provide warning for low voltage threshold. A specific external device is attached to the radio to monitor the automobile voltage. When the car battery went lower than a pre-defined threshold, the external device asserts the Vehicular Interface Port (VIP) input to the radio. When the voltage of the battery becomes normal, the external device de-asserts the VIP input to the radio.

The voltage threshold is customized in the external device settings.

When the VIP switch turns on, the VIP asserts input to the radio. The radio immediately initiates a 15 seconds of low Voltage Pre-alert Timer. If the status of the VIP changed before this time-out timer ends, the radio returns to normal operation.

If the status from the VIP unchanged when the time-out timer ends, the radio shows Low battery on the display and also sounds low battery/voltage alert tone. The radio sounds a short, high-pitched tone immediately after the PTT button is released.

NOTICE: If the mobile radio does not have a control head connected, the bricks can only alert the user with battery alert tone and the transmit chirp.

2.24 Wi-Fi
You can connect your radio to a Wi-Fi network for wireless programming.

NOTICE: The Wi-Fi Network Name (SSID) for the radio to connect to must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

2.24.1 Turning Wi-Fi On or Off

Procedure:

- Turning Wi-Fi on or off using the preprogrammed button:
  a. To toggle the Wi-Fi on or off, press the preprogrammed Wi-Fi button.
     This button must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

- Turning Wi-Fi on or off using the radio menu button:
  a.  to WiFi and press the Menu Select button directly below WiFi.
     - If the display shows WiFi Status being Off, press the Menu Select button directly below On.
     - If the display shows WiFi Status as Searching, Connecting, Connected or No Service, press the Menu Select button directly below Off to turn Wi-Fi off.
2.24.2 Selecting WiFi Network

This feature allows you to view and select the available WiFi network.

Procedure:
1. Press the Menu Select button directly below WiFi to enter WiFi screen.
2. Press the Menu Select button directly below On to turn on the WiFi.
   Radio starts searching for available network.
3. Press the Menu Select button directly below List.
   Radio displays available network selection and the network signal strength.
   If the radio displays No network available, press the Menu Select button directly below Rfsh to search for available networks.
4. Press ▲ or ▼ to scroll through the list and press Menu Select button directly below Sel to connect to the selected network.
   Radio displays the WiFi status, the selected network, and the signal strength.

   NOTICE: The List and Rfsh buttons are not available when WiFi is searching or connecting to network.

2.24.3 Checking the Wi-Fi Configuration and Status of the Radio

Procedure:
1. Perform one of the following actions:
   • Long press the preprogrammed Wi-Fi button.
   • ▲ or ▼ to WiFi and press the Menu Select button directly below WiFi.
   The display shows the current status of the Wi-Fi as described next.
   Searching
   Looking for available Wi-Fi networks that have been preprogrammed into the radio.
   Connecting
   In the process of connecting to a found Wi-Fi network.
   Connected
   Connected to one of the preprogrammed Wi-Fi networks.
   No Service
   No available networks or connection with one of the networks failed.

   If the radio is Wi-Fi connected, you see a Wi-Fi signal strength indicator, on the display. In addition, the WiFi menu shows Connected under the connection Status heading, what network you are connected to under the Network heading, and the signal strength to that network under the Sig Strength heading.
2. Press □ to exit.
2.25 Utilities

This chapter explains the operations of the utility functions available in your radio.

2.25.1 Viewing Recent Calls

When and where to use: This feature allows you to view the recent incoming and outgoing call information of the following call types:

- Call Alert
- Selective Call
- Private Call
- Phone Call (Outgoing Only)

**NOTICE:** The radio can also be preprogrammed to log only the radio IDs associated with incoming Dispatch Calls. Check with your dealer or system administrator for more information.

**Procedure:**

- Viewing recent calls using the radio menu:
  a. To Rcnt.
  b. Press the Menu Select button directly below Rcnt to access the Recent Calls feature screen.
  c. or to scroll through the list.
  d. To return to the Home screen, press the Menu Select button directly below Back, , or the PTT button.

The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

2.25.2 Selecting the Power Level

Prerequisites:

**NOTICE:** This feature must be preprogrammed by a qualified radio technician.

When and where to use: This feature enables you to reduce the transmit power level for specific case that requires a lower power level. You can select the power level at which your radio transmits. The radio always turns on to the default setting.

Power level _Low_ enables a shorter transmitting distance and to conserve power. Power level _High_ enables a longer transmitting distance.

Do one of the following to select the power level. You can use the options interchangeably depending on your preference and the programmed functions.

**Procedure:**

- Selecting the Power Level using the Transmit Power Level switch:
  a. Use the preprogrammed Transmit Power Level switch to toggle the power level between low and high power.
- Selecting the Power Level using the radio menu:
a. or to Pwr.

b. Press the Menu Select button directly below Pwr.

The display shows Low power and the low power icon or the display shows High power and the high power icon.

2.25.3 Selecting a Radio Profile

When and where to use: This feature allows you to manually switch the visual and audio settings of the radio. The display, backlight, alert tones, and audio settings are defined according to the preprogrammed radio settings of each radio profile. Please refer to a qualified technician for more information.

NOTICE: The radio automatically exits the feature, if the feature inactivity timer is enabled, when the radio is left idle and the timer expires. You will hear the Menu Inactive Exit Tone upon feature exit.

Do one of the following to select a radio profile. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

• Selecting a radio profile using the preprogrammed Profile button:
  a. Press the preprogrammed Profile button.
  b. or to scroll through the menu selections.
  c. Press the Menu Select button directly below Sel to select the required radio profile, or press the Menu Select button directly below Exit to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

• Selecting a radio profile using the radio menu:
  a. or to Prfl and press the Menu Select button directly below Prfl to access the Profiles feature screen.
  b. or to scroll through the menu selections.
  c. Press the Menu Select button directly below Sel to select the required radio profile, or press the Menu Select button directly below Exit to exit the screen without making any changes.

The radio returns to the Home screen. The profile name on the Home screen indicates the current selected radio profile.

2.25.4 Controlling the Display Backlight

When and where to use: You can enable or disable the radio display backlight as needed, if poor light conditions make the display or keypad difficult to read. Depending on how your radio is preprogrammed, you can also maintain a minimum backlight level on the radio front display.

Procedure:

Press the Dimmer button to adjust the brightness of the display. Long press to toggle between day and night mode.
2.25.5
Turning the Keypad Tones On or Off

When and where to use: You can enable and disable keypad tones as needed.

Procedure:

• Turning the tones on or off using the preprogrammed Keypad Mute button:
  a. To turn the tones off or on, press the preprogrammed Keypad Mute button.

• Turning the tones on or off using the radio menu:
  a. Use the up or down button to Mute.
  b. Press the Menu Select button directly below Mute.

      The display shows momentary Tones off, indicating that the tones are disabled or the display shows momentary Tones on, and you hear a short tone indicating that the tones are enabled.

2.25.6
Turning Voice Mute On or Off

When and where to use: You can enable and disable voice transmission, if needed.

Procedure:

• Turning Voice Mute off or on using the preprogrammed Voice Mute button:
  a. To turn the feature off or on, press the preprogrammed Voice Mute button.

• Turning Voice Mute on or off using the radio menu:
  a. Use the up or down button to VMut.
  b. Press the Menu Select button directly below VMut.

      The display momentarily shows Voice mute off, and you hear a short tone, indicating that the feature is disabled or the display shows momentary Voice mute on, and you hear a short tone, indicating that the feature is enabled.

2.25.7
Using the Time-Out Timer

When and where to use: This feature turns off the transmitter of your radio. You cannot transmit longer than the preset timer setting.

If you attempt to do so, the radio automatically stops your transmission, and you hear a talk-prohibit tone.

The timer is defaulted at 60 seconds, but it can be preprogrammed from 15 to 465 seconds, in 15-second intervals, or it can be disabled entirely for each radio mode, by a qualified radio technician.

NOTICE: You hear a brief, low-pitched, warning tone four seconds before the transmission times out.

Procedure:

1. Hold down the PTT button longer than the preprogrammed time.

      You hear a continuous talk prohibit tone. After four seconds, the transmission is cut-off and the LED goes out.
2. Release the PTT button.
   The timer resets.

3. To re-transmit, press the PTT button.
   The time-out timer restarts and the LED lights up solid red.

2.25.8
Using Conventional Squelch Operation Features

This feature filters out unwanted calls with low signal strength or channels that have a higher than normal background noise.

Procedure:

1. Enter the menu using the [ or ] keys to Sql.

2. Press the Menu Select button directly below Sql.
   The display shows Squelch XX, where XX is the value for the current squelch.

3. Perform one of the following actions.
   - Press the Menu Select button directly below “+” to increase the squelch volume.
   - Press the Menu Select button directly below “-” to decrease the squelch volume.

4. Press [ ] to return to the selected channel.

2.25.8.1
Analog Options

Tone Private Line, Digital Private-Line, and carrier squelch can be available (preprogrammed) per channel.

<table>
<thead>
<tr>
<th>Option</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carrier squelch</td>
<td>You hear all traffic on a channel.</td>
</tr>
<tr>
<td>Tone Private Line or Digital Private-Line</td>
<td>The radio responds only to your messages.</td>
</tr>
</tbody>
</table>

2.25.8.2
Digital Options

One or more of the following options may be preprogrammed in your radio. Check with your dealer or system administrator for more information.

<table>
<thead>
<tr>
<th>Option</th>
<th>Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Carrier-Operated Squelch</td>
<td>You hear all digital traffic.</td>
</tr>
<tr>
<td>Normal Squelch</td>
<td>You hear any digital traffic having the correct network access code.</td>
</tr>
<tr>
<td>Selective Switch</td>
<td>You hear any digital traffic having the correct network access code and correct talkgroup.</td>
</tr>
</tbody>
</table>
2.25.9

**Using the PL Defeat Feature**

This feature allows you to override any coded squelch that preprogrammed to a channel. The radio also unmutes to any digital activity on a digital channel. When this feature is active, the Carrier Squelch status indicator is displayed.

**Procedure:**

- Place the preprogrammed **PL Defeat** switch in the PL Defeat position.
- One of the following occurs:
  - The radio plays the active transmission on the channel.
  - The radio is muted if no activity is present.

2.25.10

**Digital PTT ID Support**

This feature allows you to see the radio ID (number) of the radio from whom you are currently receiving a transmission. This ID, consisting up to a maximum of eight characters, can be viewed by both the receiving radio and the dispatcher.

The ID number of your radio is also automatically sent every time the **PTT** button is pressed. This is a per-channel feature. For digital voice transmissions, the ID of your radio is sent continuously during the voice message.

2.25.11

**Smart PTT (Conventional Only)**

Smart PTT is a per-personality, programmable feature used to keep radio users from talking over other radio conversations. When Smart PTT is enabled in your radio, you cannot transmit on an active channel.

The following table shows the variations of Smart PTT.

<table>
<thead>
<tr>
<th>Mode</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transmit Inhibit on Busy Channel with Carrier</td>
<td>You cannot transmit if traffic is detected on the channel.</td>
</tr>
<tr>
<td>Transmit Inhibit on Busy Channel with Wrong Squelch Code</td>
<td>You cannot transmit on an active channel with a squelch code or (if secure-equipped) encryption key other than your own. If the PL code is the same as yours, the transmission is not prevented.</td>
</tr>
<tr>
<td>Quick-Key Override</td>
<td>Your radio must be preprogrammed to allow you to use Quick-Key Override. This feature works with either one of the two above variations. You can override the transmit-inhibit state by quick-keying the radio (press <strong>PTT</strong> button twice within the preprogrammed time limit).</td>
</tr>
</tbody>
</table>
2.25.12  
**Transmit Inhibit**

This feature is available for APCO 25 trunking, Type II trunking and Conventional operations for all APX radios.

When Transmit Inhibit feature is enabled, the radio stops all transmission including voice and data. The radio can receive messages but is not able to reply the acknowledgment request of the received message.

User can physically control the transmission of the radio especially during operation in hazardous environments with this feature. An environment is considered hazardous when the power emitted by the radio power amplifier could initiate an explosion or other dangerous reactions.

When the Transmit Inhibit feature is disabled, the radio functions according to its normal operations. The radio sounds alert tone when user enters or exits this feature and also when PTT is pressed.

[NOTICE:] Acknowledgment of any messages required from the radio is not transmitted if the Transmit Inhibition is enabled.

### 2.25.12.1 Enabling Transmit Inhibition

**Procedure:**

Perform one of the following actions.

- " or " to TxIn. Press the Menu Select button below TxIn.
- Turn off the ignition through Ignition Sense Line.

The display shows Tx inhibit on. You hear a sequence of short, low-high tones to indicate transmission is inhibited.

Pressing PTT triggers the radio sounds a constant short, low-pitched tone (reject tone).

[NOTICE:] The status of the Transmit Inhibit does not change after the radio powers up. The softkey TxIn is created to ease the user of inhibition transmission besides relying solely on Ignition Sense Line. Only if the Ignition Sense Line is on, the softkey TxIn works. If the Ignition Sense Line is on, user can always turn on or off the Transmit Inhibition using the softkey TxIn; but when the Ignition Sense Line is off, function of softkey TxIn is suspended, and the Transmit Inhibition function is always off.

If PTT TX Inhibit is enabled, when using multi control head with one active configuration, with the PTT pressed on the active control head, any press on the programmable button of the other control head which meant for that control head to be active control head will cause an unstoppable long low-pitched tone (Talk Prohibit Tone). The display shows Tx inhibit. This behavior can be stopped by pressing PTT button again on the active control head.

### 2.25.12.2 Disabling Transmit Inhibition

**Procedure:**

Perform one of the following actions.

- " or " to TxIn. Press the Menu Select button below TxIn.
- Turn on the ignition through Ignition Sense Line.
The display shows Tx inhibit off. You hear a sequence of short, high-low tone (Transmit Inhibit Off tone) to indicate transmission is back to normal operation.

2.25.13
Instant Recall
This feature allows the user to save the last received call and playback the recorded call. The feature buffers all incoming audio over the air and stored when the audio is saved.

2.25.13.1
Saving and Playback Calls

When and where to use:
Perform one of the following to save and playback the recorded calls. You can use the options interchangeably depending on your preference and the programmed functions.

Procedure:

- Playback and saving the recorded calls using the radio menu:
  a. Press the Menu Select button directly below Rcnt.
  b. ▲ or ● to Recent Convs and press the Menu Select button directly below Sel to view the recent conversations.
  c. ▲ or ● to the required call and press the Menu Select button directly below Play.
     Radio playback the selected call and auto playback the recorded calls in chronological order.
  d. Press the Menu Select button directly below Stop to stop the radio playback.
  e. ▲ or ● to the required call and press the Menu Select button directly below Save.
     Radio displays Audio Saved momentarily.
  f. To return to the previous screen, press the Menu Select button directly below Back.
  g. To return to the Home screen, press the Menu Select button directly below Exit.

Recent calls are lost after radio power cycle if the calls are not saved.

- Playback the saved calls using the radio menu:
  a. Press the Menu Select button directly below Rcnt.
  b. ▲ or ● to Saved Convs and press the Menu Select button directly below Sel to view the recent conversations.
  c. ▲ or ● to the required call and press the Menu Select button directly below Play.
     Radio playback the selected call and auto playback the saved calls in chronological order.
  d. Press the Menu Select button directly below Stop to stop the radio playback.
  e. To return to the previous screen, press the Menu Select button directly below Back.
  f. To return to the Home screen, press the Menu Select button directly below Exit.

- Saving the recorded calls using the preprogrammed Record Playback button:
  a. Long press the preprogrammed Record Playback button to save the recorded calls.
     Radio displays Audio Saved momentarily.
Radio plays the saved call automatically if call saving is successful. A tone sounds if call saving is not successful.

- Playback the saved calls using the preprogrammed Record Playback button:
  a. Short press the preprogrammed Record Playback button to playback the saved calls.
  b. Short press the preprogrammed Record Playback button again to skip to the next saved call. If there is only a single saved call, the playback skips to the end of the call.

Radio auto playback the most recent incoming call followed by saved calls in chronological order.
Radio displays the playback status.

**NOTICE:**
Received call overwrites the ongoing record playback. User can short press the programmable button within three seconds to continue the playback and ignore the receiving call.
User can short press the programmable button to trigger playback when the radio is receiving call to overwrite the receiving call.
Playback can be halted by any tone and button press except for specific buttons. Check with your dealer or system administrator for more information.

### 2.25.14 General Radio Information

Your radio contains the following information:
- Radio Information
- IP Display
- Control Assignments

### 2.25.14.1 Accessing the Radio Information

**When and where to use:** This feature displays the following radio information:
- Host Version
- Secure Version
- CH 1–4 Version (depending on the number of channels connected.)
- Siren Version
- Model Number
- ESN
- Flash Code
- Tuning Version
- DSP Version
- KG (Secure Algorithm)
- Serial Number
- Flash Size and Type
- RF Band(s)
- Processor Version
- MCHIB Version
- CHIB Version
- TIB Version
- TRC Version
- VRS Version
- URC Version
- DVRS App Version (only when DVRS is available)
- DVRS DSP Version (only when DVRS is available)
- DVRS CP Version (only when DVRS is available)
- AUX CH Version
- Codeplug Alias (Optional)

NOTICE: To return to the Home screen, press at any time.

Procedure:

1. or to Info and press the Menu Select button directly below Info.
2. or to Radio Info and press the Menu Select button directly below Sel.
   The display shows the Information screen.
3. Perform one of the following actions.
   - or to scroll through the various information.
   - To return to the previous screen, press the Menu Select button directly below Back.
   - Press to return to the Home screen.

2.25.14.2

Viewing the IP Information

When and where to use:
This feature displays the device name, IP address, and status of your radio.

NOTICE: The device name of your radio is preprogrammed. Check with your dealer or system administrator for more information.

Procedure:

1. Perform one of the following actions.
   - Press the preprogrammed Info button.
   - or to Info and press the Menu Select button directly below Info.
2. or to IP Info and press the Menu Select button directly below Sel.
   The display shows the IP Info screen.
3. Perform one of the following actions.
   - or to scroll through the various information.
• Press the Menu Select button directly below Back to return to the previous screen.
• Press  to return to the Home screen.

2.25.14.3
Viewing the Control Assignments

When and where to use: This feature displays the programmable radio functions assigned to the controls of your radio for the currently selected channel. See Programmable Features on page 24 for more information on the various programmable features of your radio.

Procedure:
1. Perform one of the following actions.
   • Press the preprogrammed Info button.
   •  or  to Info and press the Menu Select button directly below Info.
2.  or  to Control map and press the Menu Select button directly below Sel.
   The display shows the Control Map screen.
3. Perform one of the following actions.
   •  or  to scroll through the various information.
   • Press the Menu Select button directly below Back to return to the previous screen.
   • Press  to return to the Home screen.

2.25.15
External Alarms (Horn and Lights)

All control heads can be equipped for external alarms (horn and lights) that are activated when a Call Alert page, Private Conversation call, or phone call is received.

The radio always powers up with the horn and lights feature enabled.

NOTICE: The horn and lights feature must be enabled by a qualified radio technician.

2.25.15.1
Using Non-Permanent Horn and Lights

Procedure:
1. Press the Menu Select button directly below H/L momentarily.
   The last selected alarm(s) are enabled, and the display shows the enabled alarm(s) alternating with the selected mode, until it is turned off.
2. Press the Menu Select button directly below H/L momentarily to turn off the alarm(s).
   The display shows Horn/Lites off.
2.25.15.2

**Using Permanent Horn and Lights**

**When and where to use:** If Permanent Horn and Lights is enabled, horn and lights will automatically turn on when the radio powers up.

**Procedure:**

1. Press the **Menu Select** button directly below **H/L** once to turn off the alarm(s).
2. Press the **Menu Select** button directly below **H/L** momentarily to enable the last selected alarm(s).
   
   The display briefly shows the enabled alarms, and then reverts back to the selected mode.

2.25.15.3

**Changing the Selected Alarms**

**Procedure:**

1. Press the **Menu Select** button directly below **H/L** until the display shows the required alarm.
2. Perform one of the following actions:
   - Press the **Menu Select** button directly below **H+L** to turn on both horn and lights.
   - Press the **Menu Select** button directly below **Lgts** to turn on the lights.
   - Press the **Menu Select** button directly below **Horn** to turn on the horn.

   One of the following scenarios occurs:
   - If you choose **H+L**, the display shows **Horn/Lites on**.
   - If you choose **Lgts**, the display shows **Lights on**.
   - If you choose **Horn**, the display shows **Horn on**.

   An **Off** entry is shown at the softkey when one of the alarms is active. Selecting **Off** deactivates the current active alarm.

2.25.15.4

**Receiving a Call While Alarms are Turned On**

**When and where to use:** When you receive a call with the Alarms turned on, you hear the vehicle’s horn sounds for 4 seconds, and/or the car lights turn on for 60 seconds. The display shows the type of call received (Call, Page, or Phone) and the selected mode name.

The time interval can be modified by a qualified radio technician.

2.25.15.5

**Turning Off Non-Rearmable External Alarms**

**Procedure:**

1. Perform one of the following actions:
   - Press the **Menu Select** button directly below Call, Page or Phon to turn off the external alarm(s) and access that feature.
   - Press the PTT button or any control-head button to turn off the external alarm(s).

   The **Volume Knob** and the **Dimmer** button have no effect on the state of the external alarm(s).
2. Press the **Menu Select** button directly below H/L momentarily to rearm the horn and lights feature.

### 2.25.15.6 Turning Off Rearmable External Alarms

**Procedure:**

Perform one of the following actions:

- Press the **Menu Select** button directly below Call, Page or Phon to turn off the external alarm(s) and access that feature. The external alarm(s) is turned off and automatically rearmed so that when you exit the entry, the external alarm(s) will automatically turn on.
- Press the PTT button or any control head button other than the **Menu Select** button directly below H/L to turn off the external alarm(s). The external alarm(s) is turned off and automatically rearmed so that when you exit the entry, the external alarm(s) will automatically turn on.
- Press the **Menu Select** button directly below H/L to turn off the external alarm(s) and exit the Horn and Lights feature. Press the **Menu Select** button directly below H/L momentarily to rearm the horn and lights feature.

The **Volume Knob** and the **Dimmer** button have no effect on the state of the external alarm(s).

### 2.25.16 Front Panel Programming

You are able to customize certain feature parameters in Front Panel Programming (FPP) to enhance the use of your radio.

#### 2.25.16.1 Entering the Front Panel Programming Mode

You can follow this procedure to enter the front panel programming (FPP) mode on your radio.

1. Press ′ or ″ to FPP and press the **Menu Select** button directly below FPP.
   
   The radio displays the Enter password screen.
2. Perform one of the following actions and proceed to the next step:
   
   - Press the **Menu Select** button directly below Ok.
   - Enter the password and press the **Menu Select** button directly below Ok.

   If the password is not entered, the radio displays the non-password protected zones only.
3. Press ′ or ″ to select Zn/Ch.
4. Press ′ or ″ to select the required zone.
5. Press ′ or ″ to select the required channel.
   
   The display shows the radio parameter screen.
6. Press ′ or ″ to select the required parameter to edit.
2.25.16.1.2
Non-Federal

Procedure:

1. Press \(\leftarrow\) or \(\rightarrow\) to FPP and press the Menu Select button directly below FPP. The radio displays the Enter password screen.

2. Enter the password and press the Menu Select button directly below Ok.

3. Press \(\uparrow\) or \(\downarrow\) to select Zn/Ch.

4. Press \(\uparrow\) or \(\downarrow\) to select the required zone.

5. Press \(\uparrow\) or \(\downarrow\) to select the required channel. The display shows the radio parameter screen.

6. Press \(\uparrow\) or \(\downarrow\) to select the required parameter to edit.

2.25.16.2
Editing FPP Mode Parameters

Perform the following actions as required while navigating through the feature parameters.

- Press \(\uparrow\) or \(\downarrow\) to scroll through options or navigate vertically.
- Press the Menu Select button directly below Edit to edit the parameter values.
- Press the Back button to return to the previous screen.
Accessories

Not all accessories are FCC certified to operate with all radio models and/or bandsplits. Refer to the radio price pages for a list of FCC certified accessories or contact your sales representative for accessory compatibility.

Visit http://www.motorolasolutions.com to know more about the accessories supported by this radio.
Maritime Radio Use in the VHF Frequency Range

4.1 Special Channel Assignments

4.1.1 Emergency Channel

If you are in imminent and grave danger at sea and require emergency assistance, use VHF Channel 16 to send a distress call to nearby vessels and the United States Coast Guard. Transmit the following information, in this order:

1 “MAYDAY, MAYDAY, MAYDAY.”
2 “THIS IS _____________________, CALL SIGN __________.” State the name of the vessel in distress 3 times, followed by the call sign or other identification of the vessel, stated 3 times.
3 Repeat “MAYDAY” and the name of the vessel.
4 “WE ARE LOCATED AT ________________________.” State the position of the vessel in distress, using any information that will help responders to locate you, e.g.:
   • latitude and longitude
   • bearing (state whether you are using true or magnetic north)
   • distance to a well-known landmark
   • vessel course, speed or destination
5 State the nature of the distress.
6 Specify what kind of assistance you need.
7 State the number of persons on board and the number needing medical attention, if any.
8 Mention any other information that would be helpful to responders, such as type of vessel, vessel length and/or tonnage, hull color, etc.
9 “OVER.”
10 Wait for a response.
11 If you do not receive an immediate response, remain by the radio and repeat the transmission at intervals until you receive a response. Be prepared to follow any instructions given to you.

4.1.2 Non-Commercial Call Channel

For non-commercial transmissions, such as fishing reports, rendezvous arrangements, repair scheduling, or berthing information, use VHF Channel 9.

4.2 Operating Frequency Requirements

A radio designated for shipboard use must comply with Federal Communications Commission Rule Part 80 as follows:
• on ships subject to Part II of Title III of the Communications Act, the radio must be capable of operating on the 156.800 MHz frequency.

• on ships subject to the Safety Convention, the radio must be capable of operating:
  - in the simplex mode on the ship station transmitting frequencies specified in the 156.025–157.425 MHz frequency band, and
  - in the semiduplex mode on the two frequency channels specified in the table below.

**NOTICE:**
Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be lawfully used by the general public in US waters.

Additional information about operating requirements in the Maritime Services can be obtained from the full text of FCC Rule Part 80 and from the US Coast Guard.

<table>
<thead>
<tr>
<th>Channel Number</th>
<th>Frequency (MHz)</th>
<th>Transmit</th>
<th>Receive</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>156.050</td>
<td>160.650</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>156.100</td>
<td>160.700</td>
<td></td>
</tr>
<tr>
<td>*</td>
<td>156.150</td>
<td>160.750</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>156.200</td>
<td>160.800</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>156.250</td>
<td>160.850</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>156.300</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>156.350</td>
<td>160.950</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>156.400</td>
<td>–</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>156.450</td>
<td>156.450</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>156.500</td>
<td>156.500</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>156.550</td>
<td>156.550</td>
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</tr>
<tr>
<td>12</td>
<td>156.600</td>
<td>156.600</td>
<td></td>
</tr>
<tr>
<td>13**</td>
<td>156.650</td>
<td>156.650</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>156.700</td>
<td>156.700</td>
<td></td>
</tr>
<tr>
<td>15**</td>
<td>156.750</td>
<td>156.750</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>156.800</td>
<td>156.800</td>
<td></td>
</tr>
<tr>
<td>17**</td>
<td>156.850</td>
<td>156.850</td>
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</tr>
<tr>
<td>18</td>
<td>156.900</td>
<td>161.500</td>
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</tr>
<tr>
<td>19</td>
<td>156.950</td>
<td>161.550</td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>157.000</td>
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<tr>
<td>Channel</td>
<td>Frequency (MHz)</td>
<td>Frequency (MHz)</td>
<td></td>
</tr>
<tr>
<td>---------</td>
<td>----------------</td>
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</tr>
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<td>26</td>
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<td>*</td>
<td>157.125</td>
<td>161.725</td>
<td></td>
</tr>
<tr>
<td>*</td>
<td>157.175</td>
<td>161.775</td>
<td></td>
</tr>
<tr>
<td>84</td>
<td>157.225</td>
<td>161.825</td>
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<tr>
<td>85</td>
<td>157.275</td>
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<td>157.325</td>
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<tr>
<td>87</td>
<td>157.375</td>
<td>161.975</td>
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</tr>
<tr>
<td>88</td>
<td>157.425</td>
<td>162.025</td>
<td></td>
</tr>
</tbody>
</table>

**NOTICE:**
* Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 cannot be **lawfully used** by the general public in US waters.
** Low power (1 W) only.
*** Guard band.

**NOTICE:** A – in the Receive column indicates that the channel is transmit only.
4.3 **Declaration of Compliance for the Use of Distress and Safety Frequencies**

The radio equipment does not employ a modulation other than the internationally adopted modulation for maritime use when it operates on the distress and safety frequencies specified in RSS-182 Section 7.3.

4.4 **Technical Parameters for Interfacing External Data Sources**

<table>
<thead>
<tr>
<th></th>
<th>RS232</th>
<th>USB</th>
<th>SB9600</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Input Voltage (Volts Peak-to-peak)</strong></td>
<td>18 V</td>
<td>3.6 V</td>
<td>5 V</td>
</tr>
<tr>
<td><strong>Max Data Rate</strong></td>
<td>115 Kbps</td>
<td>12 Mbps</td>
<td>9.6 Kbps</td>
</tr>
<tr>
<td><strong>Impedance</strong></td>
<td>5000 Ω</td>
<td>90 Ω</td>
<td>120 Ω</td>
</tr>
</tbody>
</table>
Glossary

This glossary contains an alphabetical listing of terms and their definitions that are applicable to portable and mobile subscriber radio products.

ACK
Acknowledgment of communication.

Active Channel
A channel that has traffic on it.

Analog Signal
An RF signal that has a continuous nature rather than a pulsed or discrete nature.

ARS
Automatic Registration Service

ASTRO 25
Motorola Solutions standard for wireless digital trunked communications.

ASTRO conventional
Motorola Solutions standard for wireless analog or digital conventional communications.

Autoscan
A feature that allows the radio to automatically scan the members of a scan list.

AUX CH
Auxiliary Control Head.

Call Alert
Privately paging an individual by sending an audible tone.

Carrier Squelch
Feature that responds to the presence of an RF carrier by opening or unmuting (turning on) a receiver audio circuit. A squelch circuit silences the radio when no signal is being received so that the user does not have to listen to "noise."

Central Controller
A software-controlled, computer-driven device that receives and generates data for the trunked radios assigned to it. It monitors and directs the operations of the trunked repeaters.

Channel
A group of characteristics, such as transmit/receive frequency pairs, radio parameters, and encryption encoding.
CHIB
Control Head Interface Board.

Control Channel
In a trunking system, one of the channels that is used to provide a continuous, two-way/data-communications path between the central controller and all radios on the system.

Conventional
Typically refers to radio-to-radio communications, sometimes through a repeater. Frequencies are shared with other users without the aid of a central controller to assign communications channels.

Conventional Scan List
A scan list that includes only conventional channels.

Cursor
A visual tracking marker (a blinking line) that indicates a location on a display.

Deadlock
Displayed by the radio after three failed attempts to unlock the radio. The radio must be powered off and on prior to another attempt.

Digital Private Line
A type of digital communications that utilizes privacy call, as well as memory channel and busy channel lock out to enhance communication efficiency.

Digital Signal
An RF signal that has a pulsed, or discrete, nature, rather than a continuous nature.

Dispatcher
An individual who has radio-system management duties and responsibilities.

Digital Signal Processor
A microcontroller specifically designed for performing the mathematics involved in manipulating analog information, such as sound, that has been converted into a digital form. DSP also implies the use of a data compression technique.

Dynamic Regrouping
A feature that allows the dispatcher to temporarily reassign selected radios to a single special channel so they can communicate with each other.

DVRS
Digital Vehicular Repeater System.

ESN
Electrical Serial Number.

Failsoft
A backup system that allows communication in a non-trunked, conventional mode if the trunked system fails.

**FCC**
Federal Communications Commission.

**Hang up**
Disconnect.

**IV&D**
Integrated Voice and Data.

**Key Variable Loader (KVL)** A portable, handheld, rugged device used to transfer encryption keys to a target device. Encryption keys can be entered manually by the KVL user, auto-generated by the KVL, obtained from or shared with another KVL, or downloaded from a Key Management Facility (KMF).

**Liquid-Crystal Display (LCD)**
An LCD uses two sheets of polarizing material with a liquid-crystal solution between them. An electric current passed through the liquid causes the crystals to align so that light cannot pass through them.

**Light Emitting Diode (LED)**
An electronic device that lights up when electricity is passed through it.

**MCHB**
Millennium Control Head Board.

**MDC**
Motorola Solutions Digital Communications.

**Menu Entry**
A software-activated feature shown at the bottom of the display. Selection of a feature is controlled by the programming of the buttons on the side of the radio.

**Monitor**
Check channel activity by pressing the Monitor button. If the channel is clear, you hear static. If the channel is in use, you hear conversation. It also serves as a way to check the volume level of the radio, since the radio “opens the squelch” when the monitor button is pressed.

**Multi-System Talkgroup Scan List**
A scan list that can include both talkgroups (trunked) and channels (conventional).

**Network Access Code**
Network Access Code (NAC) operates on digital channels to reduce voice channel interference between adjacent systems and sites.

**Non-tactical/revert**
The user will talk on a preprogrammed emergency channel. The emergency alarm is sent out on this same channel.

**Over-The-Air Rekeying**
Allows the dispatcher to remotely reprogram the encryption keys in the radio.

**Page**
A one-way alert with audio and/or display messages.

**Personality**
A set of unique features specific to a radio.

**PIN**
Personal Identification Number.

**Preprogrammed**
A software feature that has been activated by a qualified radio technician.

**Private (Conversation) Call**
A feature that lets you have a private conversation with another radio user in the group.

**Private Line (PL)**
A sub-audible tone that is transmitted such that only receivers decoding the tone receives it.

**Programmable**
A radio control that can have a radio feature assigned to it.

**Push-to-Talk**
PTT-The switch or button usually located on the left side of the radio which, when pressed, causes the radio to transmit. When the PTT is released, the unit returns to receive operation.

**Radio Frequency**
RF-The portion of the electromagnetic spectrum between audio sound and infrared light (approximately 10 kHz to 10 GHz).

**Repeater**
Remote transmit/receive facility that re-transmits received signals in order to improve communications range and coverage (conventional operation).

**Selective Call**
A feature that allows you to call a selected individual, intended to provide privacy and to eliminate the annoyance of having to listen to conversations of no interest to you.

**selective switch**
Any digital P25 traffic having the correct Network Access Code and the correct talkgroup.

**Squelch**
Muting of audio circuits when received signal levels fall below a pre-determined value. With carrier squelch, all channel activity that exceeds the preset squelch level can be heard.

**Synchronous Serial Interface (SSI)**
DSP interface to peripherals that consists of a clock signal line, a frame synchronization signal line, and a data line.

**Standby**
An operating condition whereby the radio’s speaker is muted but still continues to receive data.

**Status Calls**
Pre-defined text messages that allow the user to send a conditional message without talking.

**Tactical/non-revert**
The user will talk on the channel that was selected before the radio entered the emergency state.

**TalkAround**
Bypassing a repeater and talking directly to another unit for local unit-to-unit communications.

**Talkgroup**
An organization or group of radio users who communicate with each other using the same communications path.

**TMS**
Text Messaging Service.

**Trunking**
The automatic sharing of communications paths between a large number of users. Allows users to share a smaller number of frequencies because a repeater or communications path is assigned to a talkgroup for the duration of a conversation.

**Trunking Priority Monitor scan list**
A scan list that includes talkgroups that are all from the same trunking system.

**USK**
Unique shadow key.

**UTC**
Coordinated Universal Time. The international time standard (formerly Greenwich Mean Time, or GMT). Zero hours UTC is midnight in Greenwich, England, which is located at 0 degrees longitude. Everything east of Greenwich (up to 180 degrees) is later in time; everything west is earlier. There are 42 time authorities around the world that are constantly synchronizing with each other. Abbreviated as UTC (English backronym = Universal Time, Coordinated), it is also known as Zulu (Z) Time.

**VRS**
Vehicular Repeater System.

**Zone**
A grouping of channels.
Limited Warranty

6.1 MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

6.2 I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA SOLUTIONS, INC. ("MOTOROLA") warrants the MOTOROLA SOLUTIONS manufactured Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

<table>
<thead>
<tr>
<th>Product</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>ASTRO APX Mobile Radios</td>
<td>One (1) Year</td>
</tr>
<tr>
<td>Product Accessories</td>
<td>One (1) Year</td>
</tr>
</tbody>
</table>

MOTOROLA SOLUTIONS, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA SOLUTIONS.

This express limited warranty is extended by MOTOROLA SOLUTIONS to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA SOLUTIONS. MOTOROLA SOLUTIONS assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA SOLUTIONS.

Unless made in a separate agreement between MOTOROLA SOLUTIONS and the original end user purchaser, MOTOROLA SOLUTIONS does not warrant the installation, maintenance or service of the Product.

MOTOROLA SOLUTIONS cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA SOLUTIONS disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

MOTOROLA SOLUTIONS offers the following optional extended service contracts.

DEVICE MANAGED SERVICES (DMS) ACCIDENTAL DAMAGE

Provides for extended hardware repair coverage INCLUDING CHEMICAL, LIQUID, FIRE, AND OTHER PHYSICAL DAMAGE. Accidental damage coverage is available in conjunction with MOTOROLA SOLUTIONS'S standard Commercial Warranty and starts from the FIRST DAY the radio is put into use. Service performed under this plan consists of repair or replacement of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay the inbound shipping charges only with use of the MOTOROLA SOLUTIONS designated delivery service. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS'S normal shipping methods.

DEVICE MANAGED SERVICES (DMS) STANDARD HARDWARE
Provides extended hardware normal wear and tear repair coverage beginning AFTER MOTOROLA SOLUTIONS'S standard Commercial Warranty period expires. Service performed under this plan consists of repair of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS’S normal shipping methods.

6.3 II. GENERAL PROVISIONS:

This warranty sets forth the full extent of MOTOROLA SOLUTIONS’S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA SOLUTIONS’s option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA SOLUTIONS BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

6.4 III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

6.5 IV. HOW TO GET WARRANTY SERVICE:

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA SOLUTIONS through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA SOLUTIONS at 1-800-927-2744 US/Canada.

6.6 V. WHAT THIS WARRANTY DOES NOT COVER:

1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
2 Defects or damage from misuse, accident, water, or neglect.
3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
4 Breakage or damage to antennas unless caused directly by defects in material workmanship.
5 A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-MOTOROLA SOLUTIONS supplied equipment)
which adversely affect performance of the Product or interfere with MOTOROLA SOLUTIONS's
normal warranty inspection and testing of the Product to verify any warranty claim.

6 Product which has had the serial number removed or made illegible.

7 Rechargeable batteries if:
   • any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
   • the damage or defect is caused by charging or using the battery in equipment or service other
     than the Product for which it is specified.

8 Freight costs to the repair depot.

9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product,
does not function in accordance with MOTOROLA SOLUTIONS's published specifications or the
FCC certification labeling in effect for the Product at the time the Product was initially distributed
from MOTOROLA SOLUTIONS.

10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the
    Product.

11 Normal and customary wear and tear.

6.7 VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA SOLUTIONS will defend, at its own expense, any suit brought against the end user
purchaser to the extent that it is based on a claim that the Product or parts infringe a United States
patent, and MOTOROLA SOLUTIONS will pay those costs and damages finally awarded against the
end user purchaser in any such suit which are attributable to any such claim, but such defense and
payments are conditioned on the following:

1 that MOTOROLA SOLUTIONS will be notified promptly in writing by such purchaser of any notice of
   such claim,

2 that MOTOROLA SOLUTIONS will have sole control of the defense of such suit and all negotiations
   for its settlement or compromise, and

3 should the Product or parts become, or in MOTOROLA SOLUTIONS's opinion be likely to become,
   the subject of a claim of infringement of a United States patent, that such purchaser will permit
   MOTOROLA SOLUTIONS, at its option and expense, either to procure for such purchaser the right
   to continue using the Product or parts or to replace or modify the same so that it becomes non-
   infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its
   return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as
   established by MOTOROLA SOLUTIONS.

MOTOROLA SOLUTIONS will have no liability with respect to any claim of patent infringement which is
based upon the combination of the Product or parts furnished hereunder with software, apparatus or
devices not furnished by MOTOROLA SOLUTIONS, nor will MOTOROLA SOLUTIONS have any
liability for the use of ancillary equipment or software not furnished by MOTOROLA SOLUTIONS which
is attached to or used in connection with the Product. The foregoing states the entire liability of
MOTOROLA SOLUTIONS with respect to infringement of patents by the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA SOLUTIONS certain exclusive
rights for copyrighted MOTOROLA SOLUTIONS software such as the exclusive rights to reproduce in
copies and distribute copies of such MOTOROLA SOLUTIONS software. MOTOROLA SOLUTIONS
software may be used in only the Product in which the software was originally embodied and such
software in such Product may not be replaced, copied, distributed, modified in any way, or used to
produce any derivative thereof. No other use including, without limitation, alteration, modification,
reproduction, distribution, or reverse engineering of such MOTOROLA SOLUTIONS software or
exercise of rights in such MOTOROLA SOLUTIONS software is permitted. No license is granted by
implication, estoppel or otherwise under MOTOROLA SOLUTIONS patent rights or copyrights.
6.8

**VII. GOVERNING LAW:**

This Warranty is governed by the laws of the State of Illinois, U.S.A.

6.9

**VIII. For Australia Only**

This warranty is given by Motorola Solutions Australia Pty Limited (ABN 16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria.

Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Motorola Solutions Australia’s limited warranty above is in addition to any rights and remedies you may have under the Australian Consumer Law. If you have any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website: [http://www.motorolasolutions.com/XA-EN/Pages/Contact_Us](http://www.motorolasolutions.com/XA-EN/Pages/Contact_Us) for the most updated warranty terms.

6.10

**SERVICE**

Proper repair and maintenance procedures will assure efficient operation and long life for this product. A Motorola Solutions maintenance agreement will provide expert service to keep this and all other communication equipment in perfect operating condition. A nationwide service organization is provided by Motorola Solutions to support maintenance services. Through its maintenance and installation program, Motorola Solutions makes available the finest service to those desiring reliable, continuous communications on a contract basis. For a contract service agreement, please contact your nearest Motorola Solutions service or sales representative, or an authorized Motorola Solutions dealer.

Express Service Plus (ESP) is an optional extended service coverage plan, which provides for the repair of this product for a period of three years from the date of shipment from the factory, or the date of delivery if purchased from an authorized Motorola Solutions two-way radio dealer. For more information about ESP, contact the Motorola Solutions Radio Support Center, 2204 Galvin Drive, Elgin, IL 60123, 1-800-227-6772.